
JOSEPHINE ALUSIOLA MUSIMBI

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PROFESSIONAL SUMMARY

Organized Housekeeper possessing in-depth knowledge of various cleaning methods. Hands-on experience in operating housekeeping equipment. Bringing background in thoroughly cleaning large properties, office buildings and municipal buildings nightly. Dependable Housekeeper with solid history of cleaning industry service. Proficient in maintaining bathrooms and kitchens, as well as providing top-quality hotel and motel services. Highly organized and team-driven with strong customer satisfaction focus.

SKILLS

- Quality Control Guidelines
- Vacuuming and Sweeping
- Dusting Furniture
- Fine China Care
- Interior and Exterior Cleaning
- Closet Detailing
- Floor Scrubber Machines
- Hospitality Management
- Light Fixtures and Ceiling Fans
- Folding Clean Laundry
- Cleaning Bathrooms
- Guest Amenity Replenishment

WORK HISTORY

Houssekeeper, 01/2020 - Current

Pullman Zamzam Madina – Riyadh, Saudi Arabia

- Engaged with guests on room requirements and amenities to promote overall satisfaction.
- Adhered to professional house cleaning checklist.
- Verified cleanliness and organization of storage areas and carts.
- Worked on cleaning team to service hotels, offices, and other commercial buildings.
- Hand-dusted and wiped down office furniture, fixtures, and window sills to keep areas clean and comfortable.
- Restocked room supplies such as facial tissues for personal touch with every job.
- Slid beds, sofas, and other furniture aside to wipe down baseboards and remove dust and dirt from hard-to-reach areas.
- Operated electronic backpack vacuums and floor sweepers.

Housekeeper and Hotel Cleaner , 01/2017 - 12/2019

The Merika Hotel – Nakuru , Kenya

- Disposed of trash and recyclables each day to avoid waste buildup.

- Removed bed sheets and towels from rooms and pre-treated stains to maintain and restore linen condition.
- Engaged with guests on room requirements and amenities to promote overall satisfaction.
- Vacuumed rugs and carpeted areas in offices, lobbies, and corridors.
- Cleaned and stocked guest rooms by replacing used towels and linens vacuuming floors, making beds, and restocking bathroom items.
- Slid beds, sofas, and other furniture aside to wipe down baseboards and remove dust and dirt from hard-to-reach areas.
- Restocked room supplies such as facial tissues for personal touch with every job.
- Used chemicals by following safety protocols and procedures to avoid burns and injuries.

EDUCATION

Diploma: Housekeeping, 09/2023

Alison Courses - Online, UK Affiliated

High School Diploma: 11/2015

Kitengela Mixed Secondary School - Nairobi, Kenya

ACCOMPLISHMENTS

- Cleaned and replenished supplies for up to 20 rooms per shift.
- Promoted for exceeding company goals and expectations for six months.
- Selected to serve notable VIP guests for major private events.
- Consistently rated "excellent" in customer surveys regarding friendliness, promptness and attentiveness.