



Terms and Conditions for Telkom Recharge and Get Promotion

1. Telkom Standard Terms and Conditions apply (full details may be accessed at www.telkom.co.za).
2. Telkom Recharge and Get will be available to all Telkom Mobile Prepaid and Hybrid customers new and existing.
3. Customers must recharge airtime or bundles for a minimum of R25 or more on Telkom Website or Telkom App to qualify for FREE On-Net data reward.
4. Qualifying criteria will be recognised from the following recharges:
 - Direct Bundle/Airtime recharge done on Telkom App
 - Direct Bundle/Airtime recharge done on Telkom Website
5. Data and airtime recharges from any other platforms not mentioned will not qualify for the free data. E, g recharge done from the Bank platform.
6. Airtime and Data transfer do not qualify as recharges, therefore will be excluded.
7. Airtime conversion to a data bundle will be excluded.
8. Each customer will be awarded based on their recharge value.
9. The Free Data reward will be allocated on each recharge and will expire after 24 hours.
10. Free Data is On-Net therefore will work on Telkom Network only.
11. Free Data reward is non-transferrable.
12. Any unused data will not carry over, when Free data expires at the specified validity period, the customer will forfeit all the unused data.
13. The customer will be able to check the balance via USSD (*188#).
14. The bundles data usage threshold notifications will be sent to customers when reaching the applicable thresholds, 50%, 80% and 100%.
15. Order-of-consumption rules will apply. Free Resources are used up first, e.g., promotional bundles and thereafter paid for resources.
16. Telkom will not incur any liability whatsoever for any loss or damage as a result of any use, authorized or unauthorized, resulting from virus attacks, security vulnerabilities or loss of information.
17. All prices include VAT.
18. The Recharge and Get promotion will run from the 1st of October 2025 until the 31st of January 2026.
19. Telkom will place any amended terms and conditions on Telkom's website at the following URL: <http://www.telkom.co.za>; after which it will be deemed incorporated into

the Agreement and bind the Customer from the date that the amendment was listed on the abovementioned site.

E&OE.