



## Pro: Windows 7, Enterprise Desktop Support Technician

**CANDIDATE:** lucian maly

**DATE:** Thursday, July 21, 2011

**EXAM NUMBER:** 070-685

**PASSING SCORE:** 700

**RESULT:** Pass

### SECTIONAL RESULTS:

**CANDIDATE ID:** sr7389792

**SITE NUMBER:** cz9

**REGISTRATION:** ub8dus51de

**YOUR SCORE:** 825

Identifying Cause of and Resolving Desktop Application Issues

Needs Development

Strong

Identifying Cause of and Resolving Networking Issues

Needs Development

Strong

Managing and Maintaining Systems That Run Windows 7 Client

Needs Development

Strong

Supporting Mobile Users

Needs Development

Strong

Identifying Cause of and Resolving Security Issues

Needs Development

Strong

### What do these results mean?

Congratulations! You have passed this Microsoft Certification exam. The information shown above indicates your relative performance on each section of this exam. We hope this information will help you determine areas, if any, for further skills development. For a complete list of skills measured on each section of this exam and available learning resources, please review this exam's preparation guide. To view this exam's preparation guide, visit: <http://learning.microsoft.com/manager/catalog.aspx>, and search the Microsoft Training Catalog for the exam by name or number.

### Access Program Benefits at the MCP Member Site

The password-protected Microsoft Certified Professional (MCP) Member Site (<https://www.microsoft.com/mcp>) is your access point for downloading your certificate or logo, sharing your transcript with chosen individuals, or accessing community tools – all benefits of membership in the Microsoft Certification Program.

If this is your first Microsoft Certification Exam, expect an e-mail from Microsoft that provides your Microsoft Certification ID (MC ID) and Access Code for the MCP Member Site (<https://www.microsoft.com/mcp>).

### When will I see my exam results?

Please note that it can take up to seven business days for passing results to be displayed on your Microsoft transcript. If you do not see your results within seven days, please contact a Regional Service Center (<http://www.microsoft.com/learning/en/us/help/assisted-support.aspx>) for assistance. Please retain this printed copy; you will need it for verification.

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For assistance with the MCP Member site, visit: <http://www.microsoft.com/learning/en/us/certification/cert-program-membership.aspx#tab3>.

### Important Note about Your Score Report

This is only a preliminary score report and is subject to review by Microsoft. Microsoft reserves the right to make any changes to the report it deems appropriate based on its review. You will be notified if any changes are made to this report.