

# John G. Lucker

Phone: 203-815-4524

E-mail: [luckyswims@gmail.com](mailto:luckyswims@gmail.com)

108 Bowdoin St

Medford, MA 02155

## **TECH SKILLS:**

JavaScript, Ruby, Ruby on Rails, VBA, HTML, CSS, Git, GitHub, node.js, Microsoft (Excel, Word, etc.), SQL

## **PROJECTS:**

### **Tic-Tac-Toe**

- Developed a Single Page Application where users can play Tic-Tac-Toe.
- Connected to a pre-built API to allow for user authentication and to save game data.
- Added the ability to play against a computer opponent, and choose the difficulty of the computer opponent.

## **EXPERIENCE:**

### **General Assembly – Boston MA**

*Software Engineering Immersive*

*February 2020 – Present*

- Developed a website front end using JavaScript to interact with a RESTful API.

### **Mercer/Morneau Shepell – Norwood MA**

*Client Services Team Leader*

*May 2018-February 2020*

- Manage a team of 5 analysts working on two clients.
- Lead regular client meetings, and act as the primary point of contact for clients.
- Manage projects, client deliverables, and day to day workloads.
- Coordinated implementation of updated client requirements between Client Services and Config teams.
- Develop reports on participant populations, and tools to automate the review of complex calculations.

*Client Services Analyst (1,2,3)*

*June 2015 – May 2018*

- Processed and peer reviewed benefit calculations.
- Responded to participant and client inquiries regarding complex plan features.
- Worked on and managed projects including plan changes, data cleanup, and a cash out window.
- Trained incoming analysts on the plans provisions and our processes.
- Improve processes by creating spreadsheets, macros, and SQL queries to increase efficiency.

### **Cambia Health – Portland OR**

*Actuarial Contractor*

2015

- Performed analysis of Medicare Advantage, Medicare Supplemental, and EGWP plans.
- Evaluated the potential for introducing a new discount in Medicare Advantage products.
- Performing analysis of emerging STARS ratings data to evaluate the potential impact on future revenue.
- Wrote queries to pull the appropriate data for analysis.

## **EDUCATION:**

### **Worcester Polytechnic Institute – Worcester, MA**

2009–2013

Bachelors of Science, Actuarial Mathematics | GPA 3.22

## **ACHIEVEMENTS:**

April 10th 2007, BSA Eagle Scout