# Frequently asked questions - FAQ.

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### Discover «Social Connects 16 in 1 + Statistics»

Login with Facebook, Tw, G+1 etc. Connects 16 in 1 is a highly effective prestashop module for customer auto login, connect, register, create account in the store with social network accounts.

https://addons.prestashop.com/en/social-login-connect/5651-social-connects-16-in-1-statistics.html

## Discover «Special offer countdown»

This module is the best tool to tell your customers about expiring offer! It is a countdown timer.

Can be displayed on the product page, products lists, the homepage and as block with scrolled products.

https://addons.prestashop.com/en/private-sales-flash-sales/3675-special-offer-countdown.html

## **Discover «Social Referrals + Connects»**

**Social Referrals + Connects** include Facebook, Twitter, Google, Vkontakte customer auto login, connect, register, create account in the store with social network accounts. **All in one package!** 

https://addons.prestashop.com/en/social-rewards-coupons/8960-social-referrals-connects.html

## Discover «Social Plugins and Addons 16 in 1»

The module combines almost all available plugins from Facebook, Twitter, Yahoo, Google, LinkedIn, Pinterest. (Facebook Connect, Twitter Connect, Google Connect, Yahoo Connect, LinkedIn Connect, Paypal Connect, etc)

https://addons.prestashop.com/en/social-login-connect/3577-social-plugins-and-addons-16-in-1.html

## **Installation:**

#### **Step 1. Enable Force compile.**

### Prestashop 1.7.x

Log into Prestashop Admin Panel and go to Back Office > Advanced Parameters > Performance and set Template compilation: Force compilation. and set Cache: No

#### Prestashop 1.6.x

Log into Prestashop Admin Panel and go to Back Office > Advanced Parameters > Performance and set Template compilation: Force compilation.

#### Prestashop 1.5.x

Log into Prestashop Admin Panel and go to Back Office > Advanced Parameters > Performance and set Template cache: Force Compile.

## Prestashop 1.4.x

Log into Prestashop Admin Panel and go to Back Office > Preferences > Performance and enable the Force compile.

### Prestashop 1.3.x

To clear cache "tools\smarty\cache\" and "tools\smarty\compile\" delete files in these folders.

#### **Step 2.1 Upload files through FTP**

Upload all files and folders from folder /modules/ using an FTP client.

### Step 2.2 Upload module through admin panel

Log into Prestashop Admin Panel and go to Back Office > Modules -> click on the

Prestashop 1.7.x.x: UPLOAD A MODULE

Prestashop 1.6.x.x; Prestashop 1.5.x.x: Add a new module

Prestashop 1.4.x.x; Prestashop 1.3.x.x: Add a module from my computer

Select .zip file and upload module

## Step 3. Install module.

Log into Prestashop Admin Panel and go to Back Office > Modules > **Content Management** Modules and install "Frequently asked questions - FAQ" module.

## **Deactivation:**

#### Step 1. Uninstall module.

Log into Prestashop Admin Panel and go to Back Office > Modules > Content Management Modules and uninstall "Frequently asked questions - FAQ" module.

#### Step 2. Clear cache.

#### Prestashop 1.7.x

Log into Prestashop Admin Panel and go to Back Office > Advanced Parameters > Performance and set Template compilation: Force compilation. and set Cache: No

#### Prestashop 1.6.x

Log into Prestashop Admin Panel and go to Back Office > Advanced Parameters > Performance and set Template compilation: Force compilation.

### Prestashop 1.5.x

Log into Prestashop Admin Panel and go to Back Office > Advanced Parameters > Performance and set Template cache: Force Compile.

## Prestashop 1.4.x

Log into Prestashop Admin Panel and go to Back Office > Preferences > Performance and enable the Force compile.

## Prestashop 1.3.x

To clear cache "tools\smarty\cache\" and "tools\smarty\compile\" delete files in these folders.

## Disclaimer

It is highly recommended to backup your server files and database before installing this module.

No responsibility can be taken for any adverse effects installation or advice may cause.

Recommended you install on a test server initially to carry out your own testing.