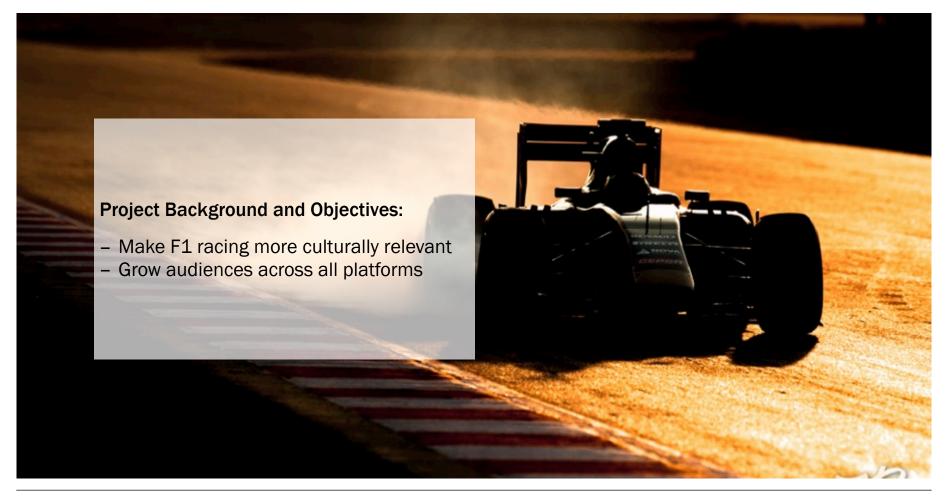
Flamingo

Digital Forensics



Digital Forensics x Formula One





Brand Sharing



Formula 1 is present across four social media platforms and has strong followings on Facebook, Twitter, Instagram and YouTube



Facebook 3 million likes



Twicter 2.6 million followers



Instagram
2.2 million followers



YouTube 328k subscribers

45-50 mil active monthly audience Average likes 9,120 Average shares 1,058 Average likes 1,230

#formula1 = 1,537,111 #formula12016 = 9,458 #formula1grandprix = 6,810 10,500,000 videos Most liked video 2.3mil views Currently the brand's social platforms appeal to a loyal, knowledgeable audience of car enthusiasts. Content is informative, highly technical, focused on the statistics of cars and drivers



News/Information
Twitter, Facebook, YouTube

- LIVE streaming trackside interviews
- Short informative videos
- Statistics of drivers and their vehicles
- 'Facts' tweets



Machinery Instagram

- Fetishizing the machine
- 'Introductions' to new models
- Technical insights
- Few human images

A loyal, well-informed audience is responding to this style, and consumers engage in highly technical conversations in Facebook comments

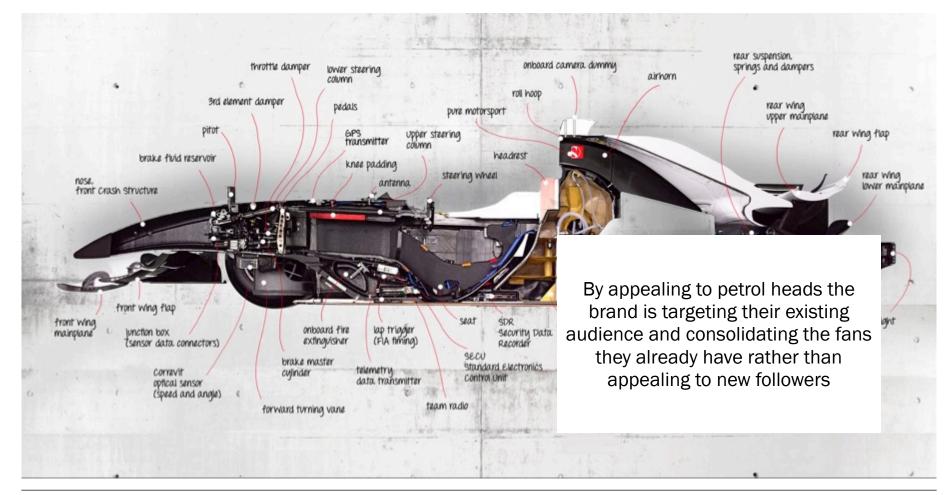


Strategy

Team Tactics

Driver Skills

Technical Details



The exclusivity and curated style of F1's social media platforms hinder consumer engagement – consumer content is not being featured, there is no response to fan comments and channels are so polished that their lack of authenticity discourages consumer reaction



Closed Community



Polished

- Little fan content
- Consumers are not the priority
- No replies or retweets, regrams

- Polished and highly curated
- Stock imagery, magazine style shots, professional
- News channels not conversation spaces

F1 are not exploiting the different nuances of each social media platform to maximise consumer engagement and create consumer communities









Platform for information

(4)

Network for sharing, discussion and exchange

Knowledge and news



Real time updates, interaction and hashtag communities

Learning and education



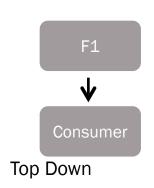
Engaging entertainment

Visuals and aesthetics



Authentic window on reality

Currently F1's brand voice is overwhelmingly top-down, their social media feeds are very similar and are all factual and lacking in authenticity.







- Brand-led, top down
- Rarely featuring consumer content
- Not an exchange

- Lacking platform variety
- Dry and informative
- Not encouraging engagement
- Not capitalising on thrill

- Polished, curated images
- Selective news channel
- Not an authentic, personal insight
- Superficial, top-level insight

Consumer Sharing



The **human** side of F1 gains most traction amongst consumers, who engage with the drivers and their stories – their losses, wins and personal lives



The **top 4 most liked** posts on F1's Instagram page are all related to Nico Rosberg winning the 2016 World Championship and subsequently retiring

Total likes = 537,370 All 12 images = 1,274,045

- O Congrats Nico
- \(\sum_{\text{Like}} \) Like a true Champion
- Paravo Nico Rosberg

This is why Red Bull Racing's Instagram is so successful – it allows consumers a way to relate to F1 by showing drivers' personalities, taking the cars into the real world and using comedic, authentic images to let fans past the barrier of the polished F1 exterior



Contextualised





Top 5 most liked images = 1,733,364

Human

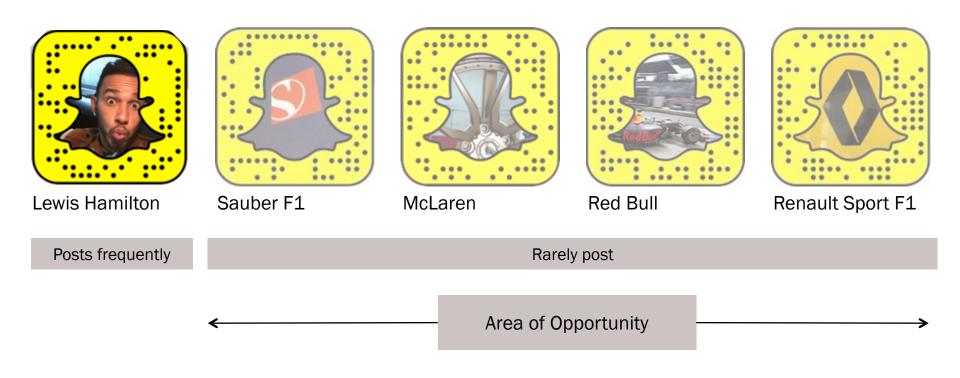
 Posts centred around key personalities Verstappen and Ricciardo

- Equal balance of man and machine
- Focus isn't on the isolated cars but the cars in context
- Taking F1 off the race track
- A sense of adventure, dynamic
- Casual language and emojis
- Short, humorous videos
- Light-hearted tone
- Relatable



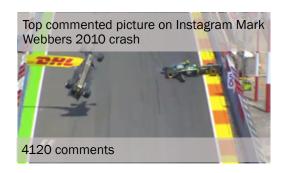
Top 5 most liked images = 637,202

In order to humanise the sport, F1 could consider exploiting Snapchat as a powerful tool to give fans a glimpse into the 'behind the scenes', authentic, human stories of F1



Consumers are also reacting to the **sensationalism** of the sport, and some of the most engaging content for consumers is related to the speed of the vehicles and the inherent danger of F1 racing

Oooft!
Doesn't matter
how many
times you see
that, it's still
scary!





Damn. Now this is Formula One.

It was by far, the most exciting race in years! GO MAX GO!





O HOW DID HE NOT CRASH??? F1 has the potential to grow its audience by humanising, contextualising and energising the sport, drawing attention to the drivers, the dangers they face and their world outside the racetrack



Humanise



Contextualise



Energise

- Refocus from cars to drivers
- Attract consumers by drawing them in to personalities
- Snapchat

- Show other sides of the brand outside the racetrack
- Contextualise the cars and drivers (like Red Bull)
- Dial up dynamism
- Emphasize the thrill
- Replace static, race track photography