



# Call Me! – Learning English Together

Say it in English, upload an image, and we'll help you improve!

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## Tell us your situation

**Step 1: 🎤 Record your voice to describe your situation in ENGLISH! ↗**



Amend your voice description in English (Optional)

Okay, I want to buy protein. This type no good. I bought last time online, the bottle break, powder come out. I want another kind, another type of protein. Can you help?

...

**Step 2: 📸 Upload images(s) about the situation**

Upload at least one image and indicate whether the image is a camera shot 📸 or manual sketch 🖌



Drag and drop files here

Limit 200MB per file • JPG, JPEG, PNG

Browse files



1.jpeg 15.7KB



1.jpeg 15.7KB



What type of image is 1.jpeg ?

 Camera Shot  Manual Sketch 

What type of image is 1.jpeg ?

 Camera Shot  Manual Sketch Submit

## Our Suggestions



### Recap the scenario

- The learner is in a store (or talking to a staff member) about buying protein powder.
- Their previous online purchase arrived damaged (bottle leaked and powder spilled).
- They want to try a different type/brand of protein and are asking the staff for help or recommendations.



## Better English Expression

- Natural, in-store option (polite but direct):
  - "Excuse me, I'm looking for a protein powder. The last one I bought online arrived damaged—the bottle leaked and the powder spilled. I'd like to try a different type. Could you recommend another kind or brand?"
- Slightly more casual:
  - "Hi, I want to buy a protein powder. The last one I ordered online arrived damaged—the bottle leaked and the powder spilled. I'd like to try a different kind. Do you have any recommendations?"
- Short and to the point:
  - "Hello, I'm after a different kind of protein powder. The last one I bought online arrived damaged. What would you suggest?"



## Feedback on Your Attempt

- Doing Well (what the learner did right):
  - Clearly stated the goal: buy protein powder.
  - Mentioned a problem with a previous online purchase (damaged bottle, powder spilled).
  - Indicated they want a different type and asked for help/recommendations.
- Areas for Improvement (how to improve the wording):
  - Use natural, standard phrases instead of a direct translation like "This type no good."
  - Replace vague phrases with precise problems: "the bottle leaked" / "the powder spilled" instead of "the bottle break" / "powder came out."
  - Use articles and proper past tense: "The last one I bought online arrived damaged" rather than "the last time online" or "this type no good."
  - Frame the request with a clear question: "Could you recommend another kind or brand?" or "What would you suggest?"

- If you want to mention a goal (e.g., high protein, low sugar), add that briefly: "I'm looking for a whey protein with low sugar," etc.
- Example rewritten flow (combining the learner's content with natural improvement):
  - "Hi, I'm looking for a protein powder. The last one I bought online arrived damaged—the bottle leaked and the powder spilled. I'd like to try a different type. Could you recommend another kind or brand?"



## Useful Phrases

- Opening and asking for help
  - Excuse me, could you help me find...?
  - Hi, I'm looking for a protein powder.
  - Could you recommend a good option?
- Describing the problem with a previous purchase
  - The last one I bought online arrived damaged.
  - The bottle leaked and the powder spilled.
  - I had a bad experience with my last order.
- Asking for recommendations and options
  - What do you recommend?
  - Do you have any suggestions for a different kind/brand?
  - Which would you suggest for someone who wants [goal]?
- Checking stock and next steps
  - Do you have this in stock?
  - Could you tell me the price and nutrition per serving?
  - Could you help me compare these two products?
- Closing politely
  - Thank you for your help.
  - I'll take your recommendation.

