

# Luan Freitas - Resume

## Contact

Phone: +55 21 97729-6244

Email: ludufre@gmail.com

LinkedIn: <https://www.linkedin.com/in/luanfreitas-14341687>

## Key Skills

TypeScript, Angular, MySQL, User Experience Design (UX)

## Languages

English, Portuguese

## Summary

Developer with 15 years of experience and a solid career built on practice, results, and impactful deliveries. I've worked as Assistant, Analyst, Specialist, and Senior Consultant, always advancing through technical merit and performance.

Focused on process automation, legacy system optimization, and scalable solution development using technologies like TypeScript, Node.js, PHP, .NET, Angular, Ionic, MySQL, Oracle, SQL Server, Bash, and Linux.

Highlights include the development of a cross-platform corporate app with over 5,000 active users and 20,000 installations, featuring real-time mapping and routing, chatbot integration (WhatsApp and Telegram), lead generation, sales management, and automated workflows.

Also developed a robust B2B portal for commercial partners, with invoice consultation, sales tracking (gross), and ticket submission, enhancing both relationship management and commercial

performance.

Driven by efficiency, continuous innovation, and solutions that deliver real business value.

## **Experience**

### **TIM Brasil - Senior Consultant**

June 2013 - May 2025 | Rio de Janeiro, Brazil

- Developed a B2B relationship portal for commercial partners, with features such as invoice mirror consultation, gross sales financial tracking, and ticket submission/tracking.
- Created and maintained a nationwide cross-platform app with over 5,000 active users, integrating:
  - \* Real-time map for coverage view and customer prospecting
  - \* Sales submission and tracking
  - \* Workflow-driven demand management
  - \* Smart chatbot integration (WhatsApp and Telegram) and support channel
- Angular expertise (RxJS, NgRx, Lazy Loading, etc.)
- Solid experience with HTML5, CSS3 (Sass/SCSS), JavaScript and TypeScript
- Unit and integration testing (Jasmine, Karma, Cypress)
- Integration with REST APIs and backend services
- Version control tools (Git) and CI/CD pipelines
- Responsive design best practices and performance optimization

### **Embratel - Systems Analyst**

July 2010 - June 2013

- Improved and optimized legacy applications based on ASP Classic, PHP, and MySQL
- Automated procedures and reports
- Maintained and managed Windows and Linux servers
- DBA for MySQL, Oracle, and SQL Server
- Key projects:

- \* Contact Vendas (Client management system - .NET, MySQL)
- \* PegaRONDA (Badge management - .NET, Oracle, MySQL)
- \* EasySMS (Data collector + email/SMS sending - .NET, MySQL)
- \* NOC RJO (Operations dashboard - .NET, SQL Express, MySQL)
- \* Production Intranet (Internal reports and data hosting)