# Software User Manual

Fotoball Mobile Application

April 23, 2015
Authored by: David Cipoletta, AbrAhAm Herrera, Adam Jilling, Rick Rejeleene

Rev 1.0

# Software User Manual

## Fotoball Mobile Application

## Contents

## 1.0 iOS

### 1.1   Install Fotoball

The following is the direction to find and install the Fotoball application on the iOS platform.

### 1.1.1 Downloading Fotoball Application

1.  To obtain the Fotoball mobile application, first navigate to the Android market place or Apple Store on your device.
2.  Once you are in one of the app store, navigate to the search button in the store.
3.  When the search dialog box comes up, type the following information into the search field: "Fotoball."


### 1.1.2 Installing Fotoball Application

1.  Once you have searched for the application click on the search result to go to the download page for the application
2.  Once you are on it click the install button.
3.  Click confirm so the application can use the information on your phone to receive and store data:
4.  The download will now download to your device.

    NOTE: To cancel the download click the cancel button.

5.  After the installation has finished installing, you will now have the option to open or uninstall the application.  Click the open button to start the application for the first time or click uninstall to remove the application from your device.
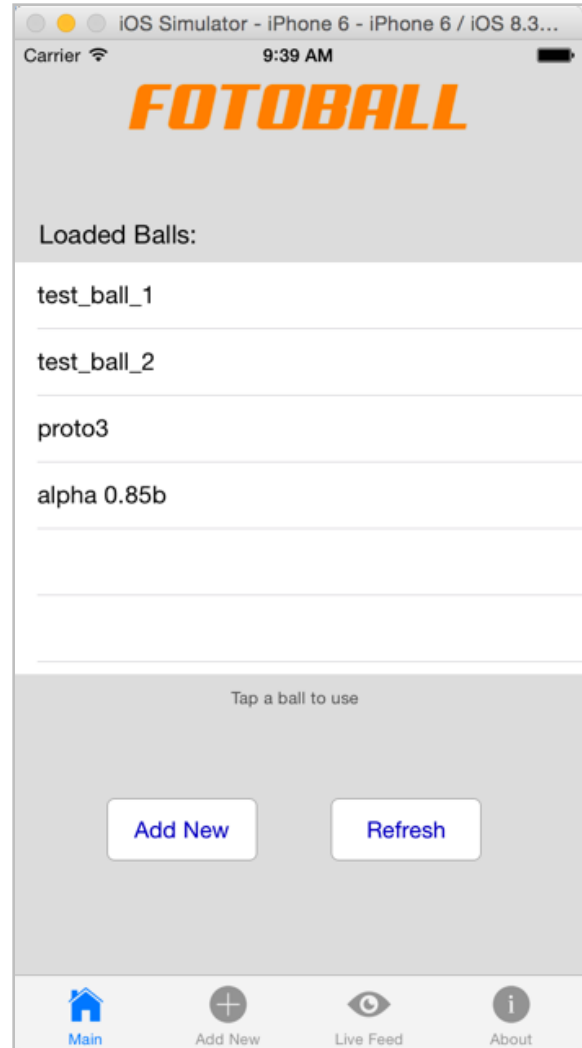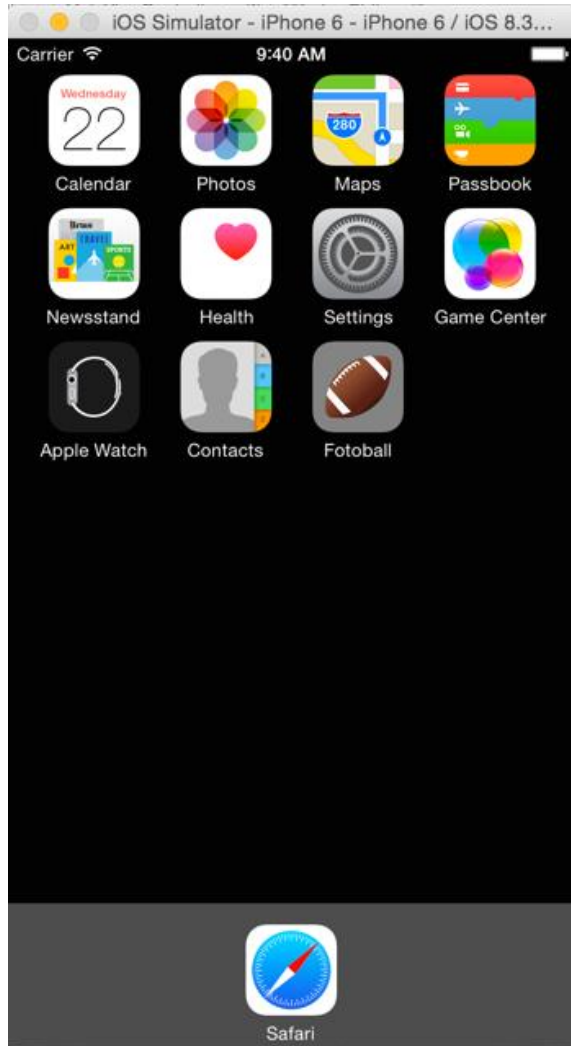
## 2.0 Database

The database of stored Fotoballs will automatically populate when the app is loaded. To select a ball from the database, just tap on it. To add a new ball to the database select the Add New button.
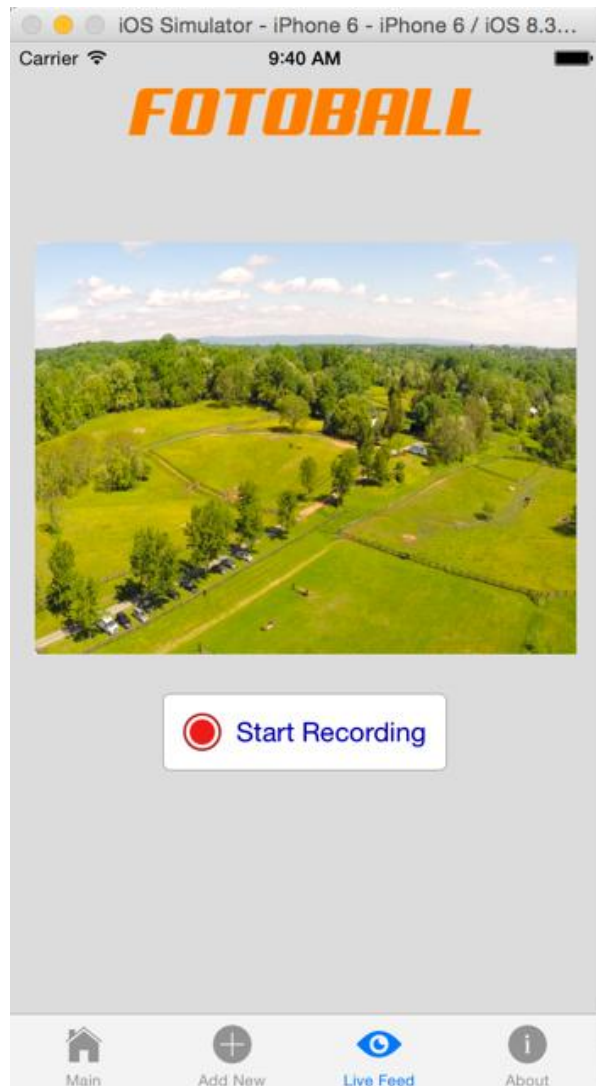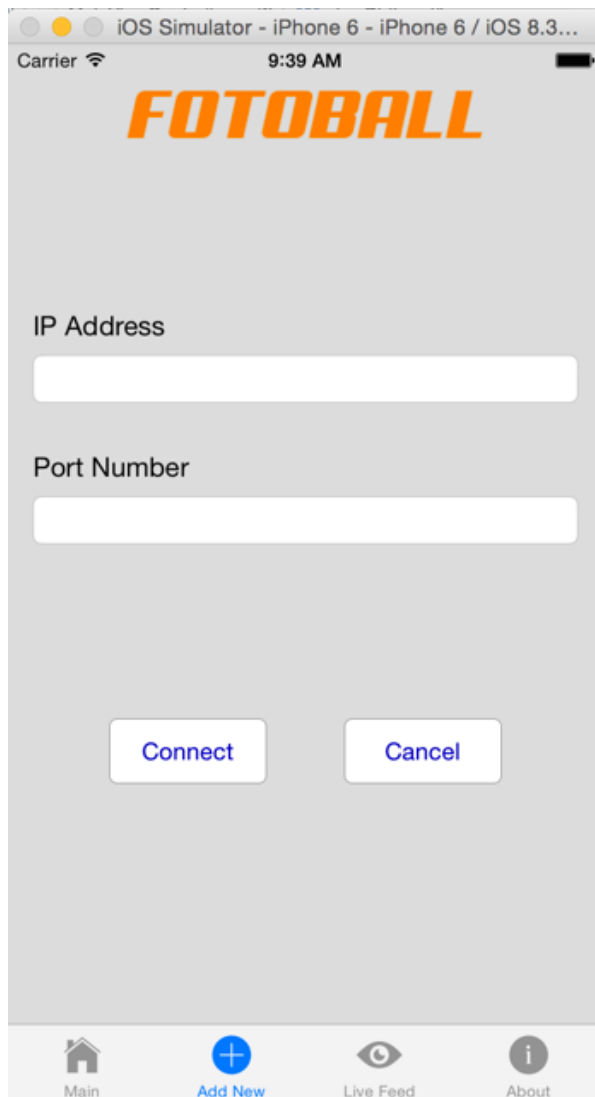
## 3.0 Frequent Asked Questions

### 3.1 iOS

The following are frequently asked questions when installing and using the application on the iOS platform.

#### 3.1.1 Fotoball will not live stream from the device

Q: Why cannot I see the live stream from Fotoball device?

A: If you do not register the Fotoball device with your application, you cannot live stream.

#### 3.1.2 Still, Fotoball will not live stream from the device

Q: I still cannot see the live stream from the Fotoball device.

A: If you are registered and still don't see the live stream video from the device. Please check if you have entered the correct IP address. Please also check your network settings.

### 3.1.3 Application will not fully finish downloading

Q: When I went to download the application, the application did not fully finish download 100%. What do I do now?

A: if you tried installing the application and it never gets to 100% then your phone lost data connectivity while trying to download.  Completely close the app store you were using (closing procedures depend on iOS, android and phone versions. Please refer to your iOS version and phone's user manual to learn how to force an application to close.)

### 3.1.4 Application will not fully finish installing

Q: When I went to download the application, the application did not fully install. What do I do now that I have a half installed application on my phone?

A: if you tried installing the application and it never finished installing this could mean a few things.

1.  Your phone is out of storage space. Refer to the iOS user's guide to free up space or to increase space on your phone.
2.  The application is not supported on your version of iOS.
3.  Application.  NOTE: Turn off your phone and reboot between closing the app store and reinstalling.

### 3.1.5 Application keeps crashing

Q: Every time I try to open the application it will flash and then close.  Or when I'm in the application it will quit while I'm using it.

A: If the application keeps crashing when you try to open it or while using it check the following:

1.  Go to the app store and check to see if there is an update to the Fotoball Application.  If there is an update, update the application and try it again.
2.  See if there is enough storage on your phone to run the application in the background.  If you have too many background applications running it will cause the Fotoball application to crash when using it.

### 3.1.6 Where is data saved?

Q: Where is the media stored?

A: All of the media is stored in your mobile device.

Q: If I decide to delete the application where is my data if I want to start using it again?

A: All of the data is saved on the phone's gallery.

### 3.2 Configuration

### 3.2.1 Connection to Database

Q: How come my device running the software is connected to the Database?

A: The Application is connected to internal database.

## 4.0 Conclusion

If there are any other questions or problems with installing the app, please gives us a call at: 401-430-0767 or email us at fotoball@gmail.com