



Su Goh
18 Roosevelt Drive
STRETTON QLD 4116



Your Electricity Account

Account Number: **103901239**

Account Details:

Supply Address

18 Roosevelt Drive Stretton QLD 4116

Issue Date

02 Dec 2024

Invoice Number

28363009

National Metering Identifier (NMI)

QB081123399

Need help?



For help, enquiries or complaints

alintaenergy.com.au/help or 13 37 02



Faults and emergencies **13 62 62**

(Energex) 24 hours, 7 days



Disputes Ombudsman

1800 662 837 EWOQ

Dear Su,

Your Electricity bill covers a longer period than usual

We're reaching out to let you know that there's been a delay in getting your Electricity bill to you, because of this it covers a longer period of 72 days. If you receive Alinta Energy discounts as part of your energy plan, please be assured that these will still apply.

Need more time to pay?

Please know that you still have the usual amount of time to pay, however if you need more time, you can request a payment extension online anytime within **MyAccount** or by visiting **alintaenergy.com.au/paymentextension**.

Alternatively, if you need additional long term payment assistance or support, visit **alintaenergy.com.au/paymentassistance** for more information. Or if you'd like to discuss what options are available over the phone, simply call **13 37 02** - we'd be happy to help and are available Monday to Friday 8am - 6pm and 8am - 12pm (AEDT) on Saturdays.

We sincerely apologise for the delay and for any inconvenience this has caused.

Kind regards,

The Alinta Energy Team



Su Goh
18 Roosevelt Drive
STRETTON QLD 4116



Your Electricity Account

Account Number: **103901239**

Account Details:

Supply Address

18 Roosevelt Drive Stretton QLD 4116

Issue Date

02 Dec 2024

Invoice Number

28363009

National Metering Identifier (NMI)

QB081123399

Need help?



For help, enquiries or complaints

alintaenergy.com.au/help or 13 37 02



Faults and emergencies **13 62 62**

(Energex) 24 hours, 7 days



Disputes Ombudsman

1800 662 837 EWOQ

Could you save money on another plan?

Based on your past usage, you are on the best plan we can offer you.

To compare offers from other retailers, visit Energy Made Easy at **energymadeeasy.gov.au**.

The Australian Energy Regulator requires us to include this information.

Total balance

\$31.67

Due date **23 Dec 2024**

The Queensland Government is providing a cost of living rebate to your household, funded by coal royalties.

Tax Invoice Issued: 02 Dec 2024
Alinta Energy Retail Sales Pty Ltd ABN 22 149 658 300
Amounts include GST unless otherwise specified

How to pay this bill



MyAccount

Manage your bills and payments including direct debit at **alintaenergy.com.au/myaccount**



Credit Card

REF: **103 901 239 82**

Online at **alintaenergy.com.au/paymybill** or call **13 37 02**



By mail

Post this payment slip and your cheque made payable to:
Alinta Energy GPO Box 1304, Melbourne VIC 3001



Billers Code: 168930
Ref: 103 901 239 82



Centrepay

CRN: 555 100 520 K
Ref: 103901239

Online at **humanservices.gov.au/centrepay**



PayPal

To pay via PayPal visit **alintaenergy.com.au/paymybill**

In person

Pay in person at any Post Office, phone **13 18 16** or go to **postbillpay.com.au**



Post
Billpay



*2675 1039012398 2

Amount due

\$31.67

Due date

23 Dec 2024

Reference number

103 901 239 82

Important Information

Payment Assistance

If you need some help paying your bill, please contact us as soon as possible. For more information on how we can help visit alintaenergy.com.au/paymentassistance , or call **13 37 02**.

Need an Interpreter Service?

Call **1300 297 727**

传译服务，请致电

خدمات الترجمة، اتصل على

傳譯服務，請致電

Các dịch vụ thông dịch viên, gọi điện thoại số

Per i servizi di interpretariato, chiamare

National Relay Service

To use the Teletypewriter (TTY) service, please call **13 36 77**. This is available for the cost of a local call. To use the Speak & Listen service, please call **1300 555 727**.

Concession Eligibility

The QLD Government offers a variety of concessions and rebates to help customers with the cost of energy. To find out more or check your eligibility visit: www.qld.gov.au/community/cost-of-living-support/energy-concessions alternatively, contact **13 QGOV (13 74 68)**.



Energy efficiency

For information about all things energy including energy efficiency tips and advice visit alintaenergy.com.au/energysaving.



Like to set and forget?

To set up Direct Debit visit either alintaenergy.com.au/myaccount or alintaenergy.com.au/directdebit.

About your current plan

You are currently on our HomeSaver Electricity Plan

Your plan features

This plan has low variable rates with no lock in contract

Your contract period

Contract will end on 20 Aug 2025.

Understand your bill

Supply period: 20 Sep 2024 - 30 Nov 2024

Opening balance and payments received						Total Incl. GST	
Opening balance						\$37.75	
AUS Govt Energy Price Relief Plan Rebate						\$75.00 cr	
Transfer Decrease Cust Balance						\$37.75 cr	
Balance brought forward						\$75.00 cr	
Tariff	Read date	Read type	Start read	End read	BR	M	Usage kWh
Controlled load 1	17 Nov 2024	Actual	79680	79864	184	1.00	184.00
Tariff	Read date	Read type	Start read	End read	BR	M	Usage kWh
Peak	17 Nov 2024	Actual	17501	17642	141	1.00	141.00
Solar	17 Nov 2024	Actual	46743	47451	708	1.00	708.00
Tariff	Read date	Read type	Start read	End read	Usage kWh		
Solar	30 Nov 2024	Actual	0.00	106.61	106.54		
Peak	30 Nov 2024	Actual	0.00	38.51	38.51		
Controlled load 1	30 Nov 2024	Actual	0.00	35.02	35.02		
Usage, supply charges and applicable credits			Quantity	Rate Incl. GST	Total Incl. GST		
20 Sep 24 to 17 Nov 24 (59 Days)							
Controlled Load 1			184.000 kWh	\$0.18172	\$33.44		
Daily Charge			59 days	\$1.07250	\$63.28		
Daily Charge - Controlled Load 1			59 days	\$0.02717	\$1.61		
Standard Solar			708.000 kWh	-\$0.08000	\$56.64 cr		
Peak			141.000 kWh	\$0.27775	\$39.16		
Price change - 18 Nov 24 to 30 Nov 24 (13 Days)							
Demand - November (13 days)			16.783 kW	\$0.18546	\$3.11		
Controlled Load 1			35.017 kWh	\$0.18172	\$6.36		
Daily Charge			13 days	\$1.08108	\$14.06		
Daily Charge - Controlled Load 1			13 days	\$0.02717	\$0.35		

Continued on next page...

M - Multiplier BR - Base reading

For an interval meter, Usage kWh may not exactly match End read - Start read

Solar rebates for residential customers are exempt from GST

Continued from previous page

Usage, supply charges and applicable credits	Quantity	Rate Incl. GST	Total Incl. GST
Standard Solar	106.536 kWh	-\$0.08000	\$8.52 cr
Peak	38.509 kWh	\$0.27170	\$10.46
Total (Inc. \$15.62 GST)			\$106.67
Amount due			\$31.67

Solar rebates for residential customers are exempt from GST

Charging Period	Charge Item	Rate	Weekdays	Weekends	Holidays
01 Jul - 30 Jun	Peak	27.170 c/kWh	All day	All day	All day
	Controlled	18.172 c/kWh	All day	All day	All day
	Daily	2.717 c/Day	All day	All day	All day
	Daily	108.108 c/Day	All day	All day	All day
	Anytime Demand	18.546 c/kWh	4pm to 9pm	4pm to 9pm	4pm to 9pm

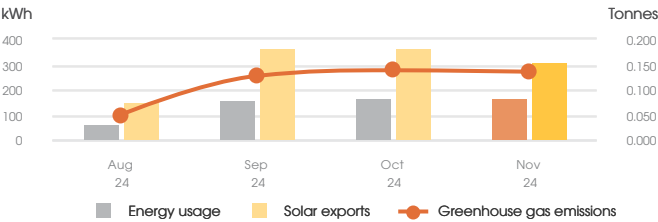
Solar Payment & Feed-in Tariff

The following will apply only if applicable and confirmed by your network provider

Rate Plan	Unit	Feed-In Tariff
Standard Solar	c/kWh	8.00

Understand your usage

Your total monthly usage



Daily usage **5.54 kWh** This time last year **0.00 kWh**



Solar exports **11.313 kWh**



Daily cost **\$2.34** This time last year **N/A**

Your greenhouse gas emissions

Total for this bill **0.3 tonnes** Same time last year **0 tonnes**

Compare with other homes in the area

Daily consumption (kWh)



5.54 kWh



8.78 kWh



13.21 kWh



15.92 kWh



19.78 kWh

Average costs include contracted discounts (if applicable) but exclude other discounts, rebates, concessions or other charges and credits.

This information has been provided to help you compare your electricity usage with other households in your postcode and may vary based on your individual circumstances. Visit energymadeeasy.gov.au for more information.

Meter Details

Meter type	Meter number	Start Date	Start Read	End Date	End Read
Basic	709018/01	20/09/24	79680	17/11/24	79864
Basic	1590694/01	20/09/24	17501	17/11/24	17642
Basic	1590694/02	20/09/24	46743	17/11/24	47451
Interval	701528247/B1	18/11/24	0.00	30/11/24	106.61
Interval	701528247/E1	18/11/24	0.00	30/11/24	38.51
Interval	701528247/E2	18/11/24	0.00	30/11/24	35.02