# **Urban**Utilities

# Water and Sewerage Quarterly Account

QUUR64\_A4B/E-1/S-1/I-1/ SU GIIN GOH & LUN-HSIEN CHANG 18 ROOSEVELT DR STRETTON QLD 4116

Property Location: 18 ROOSEVELT DRIVE

STRETTON 4116

Customer reference number	10 1123 7929 0000 1
Bill number	1123 7929 6
Date issued	25/09/2025
Total due	\$325.15
Current charges due date	31/10/2025

#### Your water usage

Water usage (kL)	15
Days charged	98

Average daily water usage (litres)

Current period	153
Same period last year	0

Account Summary	Period 13/06/2025 - 18/09/2025
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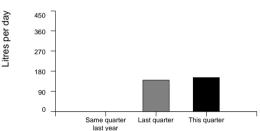
#### **Your Last Account**

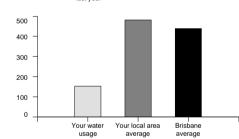
Amount Billed	\$268.11
Amount Paid	\$268.11CR

#### **Your Current Account**

Total Due	\$325.15
Current Charges	\$325.15
Balance	\$0.00

If full payment is not received by the due date, simple interest (at an annual interest rate of 11%) will apply to each outstanding transaction.







# PRICES HAVE INCREASED FROM I JULY 2025 Find out more





#### Direct debit

To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit



#### Telephone and internet banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.

BPAY View® View and pay this bill using internet banking.

More info: www.bpay.com.au

Registered to BPAY Pty Ltd ABN 69 079 137 518



#### Internet

Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard Payment by credit card will incur a surcharge. We accept Mastercard or Visa credit cards.

# Payment options



#### By phone

Call 1300 123 141 to pay your account using your MasterCard or Visa card.



#### Mail

Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124

Litres per day



#### In person

Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.

S	
Date paid	

Receipt number

Amount paid

# YOUR CHARGES for 13/06/2025 - 18/09/2025 (98 days)

## Your meter readings

Serial Number	Read Date	Reading	Usage	Comment	
ADC1511588	13/06/2025	1750			
	19/09/2025	1765	15kL		

### **Water Usage**

State bulk water price	.e
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State Bulk Water Charge	2.76kL @ \$3.444000/kL	\$9.50
2024/25		
State Bulk Water Charge	12.24kL @ \$3.517000/kL	\$43.04
2025/26		

#### Urban Utilities distributor-retailer price

Tier 1 usage 2024/25	2.76kL @ \$0.915000/kL	\$2.52
Tier 1 usage 2025/26	12.24kL @ \$0.981000/kL	\$12.00

**Subtotal** \$67.06

### **Water Services**

#### Urban Utilities water service charge

Water service charge 2024/25	18 days	\$12.09
This charge is for the period 13/06/2025 to 30/06/2025		
Water service charge 2025/26	80 days	\$55.52
This charge is for the period 01/07/2025 to 18/09/2025		

Subtotal \$67.61

# **Sewerage Services**

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	Sewerage service charge 2024/25	18 days		\$33.60
	This charge is for the period 13/06/2025 to 30/06/2025			
	Sewerage service charge 2025/26	80 days		\$156.88
	This charge is for the period 01/07/2025 to 18/09/2025			
			Subtotal	\$190.48

Water usage	\$67.06
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Water services \$67.61

\$190.48 Sewerage services

Your total charges 13/06/2025 - 18/09/2025

\$325.15

Customer ref. no.

10 1123 7929 0000 1

18 ROOSEVELT DRIVE STRETTON 4116



Your usage was 15 kilolitres.

That's an average of 153 litres per day.



# **PRICES HAVE INCREASED FROM** 1 JULY 2025

Everything you need to know to understand your bill and charges

> SCAN FOR THE FULL BREAKDOWN



## INTERPRETER SERVICE 13 14 50

当您需要口译员时, 请致电 13 14 50。 اتصل على الرقم 50 14 13 عندما تكون بحاجة إلى مترجم فوري. Khi bạn cần thông ngôn, xin gọi số 13 14 50 통역사가 필요하시면 13 14 50 으로 연락하십시오 Cuando necesite un intérprete llame al 13 14 50 © Urban Utilities 2025

Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account In Person / Mail Payment Advice Name: SU GIIN GOH & **LUN-HSIEN CHANG** 



Customer Reference No

Biller Code: 112144 Ref: 10 1123 7929 0000 1

BPAY® this payment via Internet or phone banking. BPAY View® – View and pay this bill using internet banking. To use the QR code, use the reader within your mobile banking app.

\*4001 101123792900001

billpay

**Commonwealth** Bank Commonwealth Bank of Australia ABN 48 123 123 124 240 Queen Street, Brisbane, QLD Date



Credit

Cash Teller Stamp

& Initials

Cheques

Total Due

325 15

Current charges due date 31/10/2025

For Credit Urban Utilities Trans Code User ID

831 066840

101123792900001