

QUUR68\_A4B/E-1/S-1/I-1/  
SU GIIN GOH & LUN-HSIEN CHANG  
18 ROOSEVELT DR  
STRETTON QLD 4116

**Property Location:** 18 ROOSEVELT DRIVE  
STRETTON 4116

Customer reference number	10 1123 7929 0000 1
Bill number	1123 7929 4
Date issued	26/03/2025
Total due	<b>\$301.84</b>
Current charges due date	<b>01/05/2025</b>

**Your water usage**

Water usage (kL)	11
Days charged	100

*Average daily water usage (litres)*

Current period	110
Same period last year	0

**Account Summary** Period 10/12/2024 - 19/03/2025

**Your Last Account**

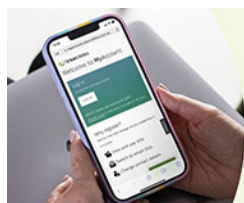
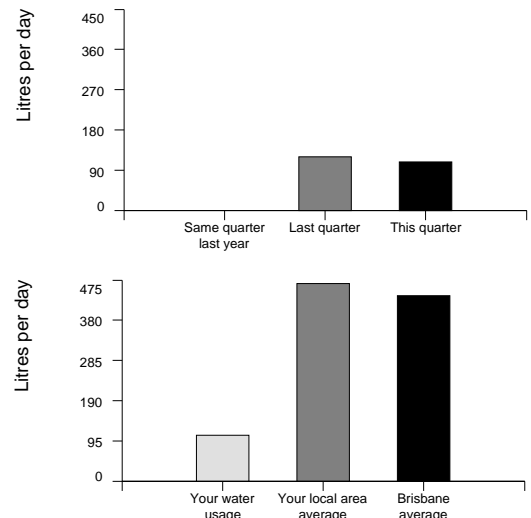
Amount Billed	\$278.98
Amount Paid	\$278.98CR

**Your Current Account**

Balance	\$0.00
Current Charges	\$301.84

<b>Total Due</b>	<b>\$301.84</b>
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*If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.*



**SWITCH TO ELECTRONIC BILLS  
AND WIN A \$2025 CREDIT!**



Scan the code  
or read more  
in Pipeline

**Payment options**



**Direct debit**  
To arrange automatic payment  
from your bank account, visit  
[www.urbanutilities.com.au/directdebit](http://www.urbanutilities.com.au/directdebit)



**Telephone and internet banking – BPAY®**  
Contact your bank or financial institution to make  
this payment from your cheque, savings, credit card,  
debit or transaction account.  
BPAY View® View and pay this bill using internet banking.  
More info: [www.bpay.com.au](http://www.bpay.com.au)  
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**Internet**  
Pay your account online using MasterCard or Visa  
credit card at [www.urbanutilities.com.au/creditcard](http://www.urbanutilities.com.au/creditcard)  
Payment by credit card will incur a surcharge.  
We accept Mastercard or Visa credit cards.



**By phone**  
Call 1300 123 141 to pay your account using your  
MasterCard or Visa card.



**Mail**  
Tear off this slip and return with your cheque payment to  
Queensland Urban Utilities PO Box 963, Parramatta,  
NSW 2124



**In person**  
Pay in person at Australia Post with cash, cheque, money  
order, debit card or any branch of the Commonwealth Bank  
with cash or cheque.

Amount paid

Date paid

Receipt number

YOUR CHARGES for 10/12/2024 - 19/03/2025 (100 days)

Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ADC1511588	10/12/2024	1727		
	20/03/2025	1738	11kL	

Water Usage

State bulk water price

State Bulk Water Charge 2024/25	11kL @ \$3.444000/kL	\$37.88
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Urban Utilities distributor-retailer price

Tier 1 usage 2024/25	11kL @ \$0.915000/kL	\$10.06
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Subtotal \$47.94

Water Services

Urban Utilities water service charge

Water service charge 2024/25	100 days	\$67.20
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Subtotal \$67.20

Sewerage Services

Urban Utilities sewerage service charge

Sewerage service charge 2024/25	100 days	\$186.70
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Subtotal \$186.70

Water usage \$47.94

Water services \$67.20

Sewerage services \$186.70

Your total charges 10/12/2024 - 19/03/2025 \$301.84

Customer ref. no. 10 1123 7929 0000 1

18 ROOSEVELT DRIVE  
STRETTON 4116



Your usage was 11 kilolitres.

That's an average of 110 litres per day.

WIN

\$2025

OFF YOUR BILL!

Switch to eBilling before June 30 for your chance to win a huge \$2025 bill credit.



Scan the code or read more in Pipeline

INTERPRETER SERVICE 13 14 50

当您需耍口译员时，请致电 13 14 50。  
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50  
통역사가 필요하시면 13 14 50 으로 연락하십시오.  
Cuando necesite un intérprete llame al 13 14 50  
© Urban Utilities 2024

Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account  
In Person / Mail Payment Advice  
Name: SU GIIN GOH &  
LUN-HSIEN CHANG



Billers Code: 112144  
Ref: 10 1123 7929 0000 1



BPAY® this payment via Internet or phone banking.  
BPAY View® - View and pay this bill using internet banking.  
To use the QR code, use the reader within your mobile banking app.  
More info: www.bpay.com.au



\*4001 101123792900001



Current charges due date  
10/05/2025

For Credit Urban Utilities

Trans Code

831

User ID

066840

Customer Reference No.

101123792900001

Commonwealth Bank  
Commonwealth Bank of Australia  
ABN 48 123 123 124  
240 Queen Street, Brisbane, QLD



Credit

Date

Cash

Cheques

Teller Stamp  
& Initials

Total Due

\$ 301.84

+757+



To our valued customers,

We hope you and your family stayed safe during the recent severe weather.

Enclosed is your bill for the current billing period. It may be arriving a bit later than normal, as we paused billing while the weather event was in progress.

Difficult times can put people under unexpected financial stress, but we're here to help.

We want you to know that we have a range of options, including payment extensions, if you need some extra support during this time.

The quickest and simplest way to see our support options, request a payment plan or extension is to visit **[urbanu.com.au/CycAlfredSupport](https://urbanu.com.au/CycAlfredSupport)**.

Or you can also chat with us via web chat to discuss your situation or find out more.

General Enquiries **13 26 57**  
Faults and Emergencies **13 23 64**  
**[urbanutilities.com.au](https://urbanutilities.com.au)**

