

Su Goh
18 Roosevelt Drive
STRETTON QLD 4116



Electricity account number: **103901239**
Customer number: **24189389**
Site Address: **18 ROOSEVELT Drive**
STRETTON QLD 4116

Need to get in touch?



13 37 02

Monday to Friday 8am – 6pm and 8am – 12pm
(AEDT) on Saturdays



customer.service@alintaenergy.com.au



Faults and emergencies:

13 62 62 (Energex) 24 hours, 7 days

Issue Date: 20 November 2024

Dear Su,

Your electricity meter has been upgraded

We are writing to let you know that your meter has successfully been upgraded to a smart (digital) meter.

Benefits unlocked

With your new smart meter in place, you can now start to benefit from:

No more manual reads: Reducing the likelihood of estimated reads and estimated bills.

Better electricity usage insights: In MyAccount, you can now see a monthly and daily view of your usage, which is updated 48 hours after the electricity has been used. So you can now track it in (almost) real time.

Register or log in to MyAccount via **alintaenergy.com.au/myaccount**

Cost savings: this greater level of detail means increased opportunity to identify ways to save and adjust, so you can unlock bill savings.

No more waiting: view cost projections against usage (in almost real time), to help forecast upcoming bills and budget. No more having to wait 3 months to know what your electricity costs will be.

Access to more services: like solar and battery.

Reliable energy: better detection of faults and easier monitoring of your electricity supply by your distributor, minimising electricity outages.

Monthly Billing

We've moved you to monthly billing. This makes it easier to budget for and take control of your electricity bills.

Make sure you are opted in to marketing

Due to the upgrade, you may be interested in a range of upcoming New Energy programs Alinta Energy is working on offering our customers – programs which could improve your home's energy efficiency and reduce your energy bills.

With data collected by your new smart meter, we can also provide you information and recommendations based on your usage patterns to help you reduce your energy costs. To receive these benefits and be kept in the loop about our New Energy programs, please make sure you are opted in to receiving marketing communications.

Thank you!

By choosing to upgrade to a smart meter, you have embraced the future of energy management and unlocked possibilities to optimise your consumption, reduce costs, and better manage your electricity usage.

Kind Regards,

The Alinta Energy Team

For further assistance in your language, call **1300 297 727** (toll free) and ask for an interpreter.

Interpreter Services, call 1300 297 727

传译服务，请致电

خدمات الترجمة، اتصل على

傳譯服務，請致電

Các dịch vụ thông dịch viên, gọi điện thoại số

Per i servizi di interpretariato, chiamare