

QUUR15\_A4B/E-1/S-1/I-1/  
SU GIIN GOH & LUN-HSIEN CHANG  
18 ROOSEVELT DR  
STRETTON QLD 4116

**Property Location:** 18 ROOSEVELT DRIVE  
STRETTON 4116

Customer reference number	10 1123 7929 0000 1
Bill number	1123 7929 3
Date issued	16/12/2024
<b>Total due</b>	<b>\$278.98</b>
<b>Current charges due date</b>	<b>19/01/2025</b>

**Your water usage**

Water usage (kL)	11
Days charged	91

*Average daily water usage (litres)*

Current period	121
Same period last year	0

## Account Summary Period 10/09/2024 - 09/12/2024

### Your Last Account

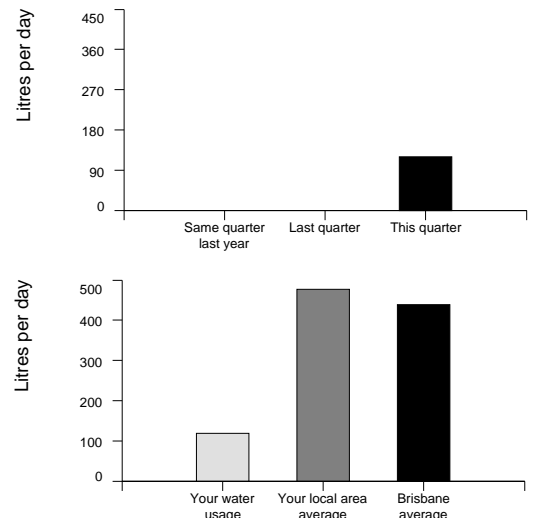
Amount Billed	\$328.08
Amount Paid	\$328.08CR

### Your Current Account

Balance	\$0.00
Current Charges	\$278.98

<b>Total Due</b>	<b>\$278.98</b>
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*If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.*



We'd like to apologise for an error in the last edition of Pipeline, where the threshold for Tier 1 water usage was incorrectly listed as 882L per day. The correct figure is 822L per day. We'd like to reassure you that tiered water usage charges have been correctly applied to bills.

Scan for more information



## Payment options



**Direct debit**  
To arrange automatic payment from your bank account, visit [www.urbanutilities.com.au/directdebit](http://www.urbanutilities.com.au/directdebit)



**Telephone and internet banking – BPAY®**  
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.  
**BPAY View®** View and pay this bill using internet banking.  
More info: [www.bpay.com.au](http://www.bpay.com.au)  
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**Internet**  
Pay your account online using MasterCard or Visa credit card at [www.urbanutilities.com.au/creditcard](http://www.urbanutilities.com.au/creditcard)  
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.



**By phone**  
Call 1300 123 141 to pay your account using your MasterCard or Visa card.



**Mail**  
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



**In person**  
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.

Amount paid

Date paid

Receipt number

YOUR CHARGES for 10/09/2024 - 09/12/2024 (91 days)

Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ADC1511588	10/09/2024	1716		
	10/12/2024	1727	11kL	

Water Usage

State bulk water price

State Bulk Water Charge 2024/25	11kL @ \$3.444000/kL	\$37.88
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Urban Utilities distributor-retailer price

Tier 1 usage 2024/25	11kL @ \$0.915000/kL	\$10.06
Subtotal		\$47.94

Water Services

Urban Utilities water service charge

Water service charge 2024/25	91 days	\$61.15
Subtotal		\$61.15

Sewerage Services

Urban Utilities sewerage service charge

Sewerage service charge 2024/25	91 days	\$169.89
Subtotal		\$169.89

Water usage \$47.94

Water services \$61.15

Sewerage services \$169.89

Your total charges 10/09/2024 - 09/12/2024 \$278.98

Customer ref. no.	10 1123 7929 0000 1
18 ROOSEVELT DRIVE STRETTON 4116	



Your usage was 11 kilolitres.

That's an average of 121 litres per day.



LET'S WORK TOGETHER TO GET READY FOR RAIN

We're constantly adapting and upgrading our underground water and wastewater network to prepare for summer storms. There's plenty you can do too!

CHECK YOUR EDITION OF PIPELINE MAGAZINE

INTERPRETER SERVICE 13 14 50

当您需索口译员时，请致电 13 14 50。  
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50  
통역사가 필요하시면 13 14 50 으로 연락하십시오.  
Cuando necesite un intérprete llame al 13 14 50  
© Urban Utilities 2024

Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.

UrbanUtilities  
Water and Sewerage Account  
In Person / Mail Payment Advice  
Name: SU GIIN GOH & LUN-HSIEN CHANG



Billers Code: 112144  
Ref: 10 1123 7929 0000 1



BPAY® this payment via Internet or phone banking.  
BPAY View® - View and pay this bill using internet banking.  
To use the QR code, use the reader within your mobile banking app.  
More info: www.bpay.com.au



\*4001 101123792900001



Current charges due date  
19/01/2025

For Credit Urban Utilities  
Trans Code User ID Customer Reference No.

831 066840 101123792900001

Commonwealth Bank Credit  
Commonwealth Bank of Australia  
ABN 48 123 123 124  
240 Queen Street, Brisbane, QLD

Date

Cash

Teller Stamp & Initials

Cheques

Total Due

\$ 278.98

+757+