

# Luis Falconí



## ABOUT ME

I'm a data analyst, my passion and my new professional career focus. In my current job I'm in charge of supporting the company in supporting daily problems and improvement and optimization initiatives with the help of technological tools to achieve the greatest benefit for the end user.



+593 96 852 4952



luisbsc\_1996@hotmail.com



Quito, Ecuador



<https://lufarapcode.github.io/portafolio/>

## LANGUAGES

- Spanish mother tongue
- English level B1
- Italian basic level

## SOCIAL NETWORKS



<https://www.linkedin.com/in/luis-falconi-analista-soporte->

## EXPERIENCE

2019 – Present  
(Quito -Ecuador)

### PRODUBANCO GRUPO PROMERICA Infrastructure Support Analyst

#### Activities:

- Provide level 2 and 3 support to Produbanco users in the main buildings in Quito and nationwide.
- Installation of the self-consultation operating system in Produbanco's traditional and digital Agencies.
- Support in the System Center (SCCM) tool for updating Windows 10 security patches on Produbanco client machines.
- Implementation of procedures for the Support and Infrastructure area in the Bizagi Modeler tool.
- Installation of the KAL ATM application in Produbanco ATMs.

## ACADEMIC TRAINING

### *Escuela Politécnica Nacional (2014 - 2019)*

Tecnología en Análisis de Sistemas Informáticos

### *Universidad Israel (2020 – 2023)*

Ingeniería en Informática

*Platzi (2020 – present)* - Escuela de Data Science e Inteligencia Artificial

## SKILLS

- **Frontend** : HTML, CSS, Javascript, Angular, Ionic
- **Data Science** : SQL, Python, PowerBI
- **Others**: Integration Services, version control system (Git), basic knowledge of Azure.

## SOFT SKILLS

- Excellent communication.
- Teamwork and independent performance.
- Ability to follow instructions and deliver quality results.