

Luis Falconí



ABOUT ME

I'm a data analyst, my passion and my new professional career focus. In my current job I'm in charge of supporting the company in supporting daily problems and improvement and optimization initiatives with the help of technological tools to achieve the greatest benefit for the end user.



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Quito, Ecuador



<https://lufarapcode.gitlab.io/portafolio/>

LANGUAGES

- Spanish mother tongue
- English level B1

SOCIAL NETWORKS



<https://www.linkedin.com/in/luis-falconi-analista-soporte->

EXPERIENCE

2019 – Present
(Quito -Ecuador)

PRODUBANCO GRUPO PROMERICA Infrastructure Support Analyst

Activities:

- Analysis of the daily processes in the area using SQL and Power Bi for the creation of Dashboards
- Provide level 2 and 3 support to Produbanco users in the main buildings in Quito.
- Support in the System Center (SCCM) tool for updating Windows 10 security patches on Produbanco client machines.
- Implementation of procedures for the Support and Infrastructure area in the Bizagi Modeler tool.
- Installation of the KAL ATM application in Produbanco ATMs.

ACADEMIC TRAINING

Escuela Politécnica Nacional (2014 - 2019)

Tecnología en Análisis de Sistemas Informáticos

Universidad Israel (2020 – 2023)

Ingeniería en Informática

Platzi (2020 – present) - Escuela de Data Science e Inteligencia Artificial

SKILLS

- **Frontend** : HTML, CSS, Javascript, Angular, Ionic
- **Data Science** : SQL, Python, Tablue, PowerBI
- **Others**: Integration Services (ETL), version control system (Git), basic knowledge of Azure.

SOFT SKILLS

- Excellent communication.
- Teamwork and independent performance.
- Ability to follow instructions and deliver quality results.