





ACCENTURE MICROSOFT BUSINESS **GROUP**

WERED BY AVANADE

USER GUIDE FOR MICROSOFT CERTIFICATIONS

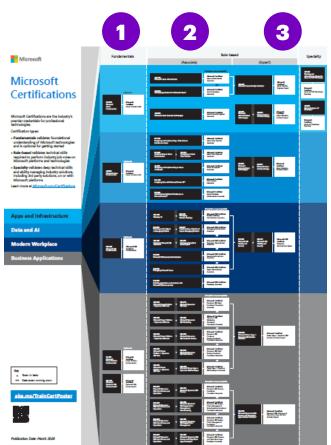
AS OF JUNE 2020



MICROSOFT CERTIFICATIONS READ ME FIRST

This presentation is designed to guide people through Microsoft Certification training available on the Microsoft Professional Business Group (AMBG) site:

https://in.accenture.com/microsoft/certifications/



LEARNING PATH GUIDANCE

1. New to Microsoft?

Navigate through Microsoft's <u>role-based training map</u> (thumbnail on left) to find a <u>Fundamentals exam</u> in one of the four Microsoft Market Units: Apps and Infrastructure (AZ-900), Data and AI (AZ-900), Modern Workplace (MS-900) or Business Applications (PL-900 or MB-901)

2. Are you looking for your next role-based certification beyond Fundamentals?

Navigate through the four Market Units in the role-based training map to find the **Associate level exams** for your Microsoft Cloud solution of choice

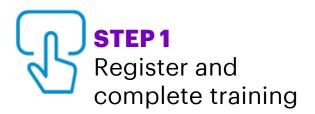
3. Do you have deep Microsoft experience and want to go for expert- or specialty-level certification?

Navigate through the four Market Units in the role-based training map to find **Expert exams** or **Specialty exams** for your Microsoft Cloud solution of choice

Please Note:

- Before beginning any training please discuss with your current project and career counselor
- Training is purely voluntary and does not cover any expenses related to your time.

MICROSOFT CERTIFICATIONS QUICK START





STEP 2

Complete a knowledge check to receive a free certification voucher*

(* Conditions apply - Refer Conditions under Knowledge Check on the AMBG Portal (link below) for details)



STEP 3

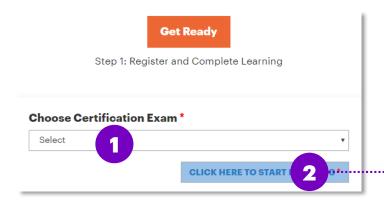
Register your completed certification to be internally recognized and qualify for prizes and incentives

https://in.accenture.com/microsoft/certifications/

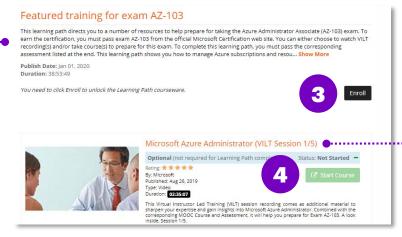
Please Note:

Avanade employees should follow the certification process outlined in the <u>Avanade Microsoft Certification Hub</u>

REGISTER AND COMPLETE LEARNING



- Select training for the desired exam
- 2. Use the button to **start** featured Microsoft **learning** via TIDWIT



- 3. Enroll in the featured training
- 4. From the first module, **Start Course**

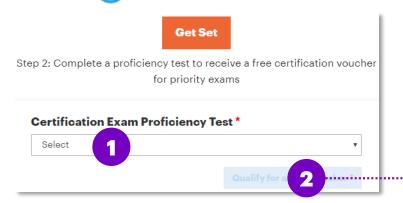
While many Featured Training paths in TIDWIT include two learning options, you only need to take one:

- VILT Sessions (titled 'VILT'): prerecorded online training facilitated by professional Microsoft instructors
- Self-Paced (titled 'Course'): latest training modules available from Microsoft Learning

Please note:

If you elect to take an alternative training to TIDWIT (e.g. live training) to prepare for a Microsoft exam, you must confirm reimbursement eligibility with your training approver before incurring any expenses (if applicable)

COMPLETE KNOWLEDGE CHECK





- Select the knowledge check for the desired exam
- 2. Use the 'Qualify' button to **complete a short assessment or survey** in TIDWIT
- 3. If your desired certification is not in the priority exam list, please email microsoft.support@accenture.com

- 4. Start Assessment or Survey for the training
- 5. For assessments a score of 70% or better is required to receive a free exam voucher via email from microsoft.support@accenture.com
- 6. Schedule your exam (see next slide)

Please review the email carefully as it contains important conditions for use:

- Exam vouchers are only valid through Jan 31, 2021
- A limited number of free certification vouchers are available for priority exams
- A voucher once issued must be used within a designated period of time (usually 2-4 weeks)
- AMBG reserves the right to withdraw or reallocate vouchers at its discretion if voucher conditions are not met
- Refer additional conditions on the AMBG Certifications portal under Knowledge Check.

Please note:

Individuals previously issued exam vouchers that are still unused may not be eligible

MICROSOFT CERTIFICATIONS REDEEM VOUCHER | SCHEDULE EXAM



- 1. Go to Microsoft Certifications
- 2. Sign in to your profile or create a new one
- 3. Scroll down the page to the list of 'All certification exams' and click on your exam
- 4. If available in your area, please select 'Schedule with Pearson VUE' which offers online proctored exams (recommended)

- 5. Upon transfer to the Pearson VUE site, **follow online instructions** to select a Test Center and date/time
- 6. During checkout, select 'Add Voucher or Promo Code' and enter your voucher number
- 7. If you encounter issues when redeeming your voucher, follow these additional steps

Contact Pearson VUE first

- Find regional contacts at www.pearsonvue.com/microsoft/cont act/ and send an email with the voucher number, desired exam date, exam number, and country
- You should receive a response from Pearson VUE within two business days

Contact Microsoft Exam Help

- If Pearson VUE confirms the voucher cannot be used, you may then email Microsoft at <u>vlexmhlp@microsoft.com</u> with the voucher number, desired exam date, exam number, and country
- You should receive a response from Microsoft within two business days

Please note:

- To help us improve future certification verification and reporting, please add your corporate account (Accenture or Avanade) as a secondary email in your Microsoft profile; do not change your personal email
- Issues can sometimes occur if a voucher has already been used, has expired, or has an invalid number

TEGISTER CERTIFICATION



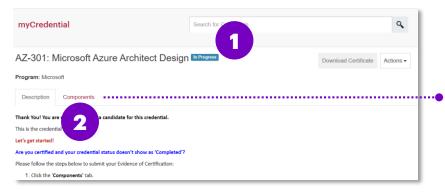
- Upon successfully passing your certification exam, return to the <u>AMBG</u> site to start the registration process
- 2. Select the name of the completed exam
- 3. Use the 'Upload' button to register your certification in myCredential (the Accenture site for certifications)

- 4. Select the 'Register' button to activate the **Evidence of Certification (EOC) Form**
- 5. Follow online instructions (see next two slides)
- 6. The Certifications team will contact you if there are any issues encountered during the verification process
- 7. Upon approval the status of the form will change to 'Approved'

Please note:

The Certifications team will approve or reject verification within 3 business days; if participating in a certification contest (e.g. Microsoft Cloud Week) you will also be contacted by the <u>Learning Team</u> if you qualify for a prize

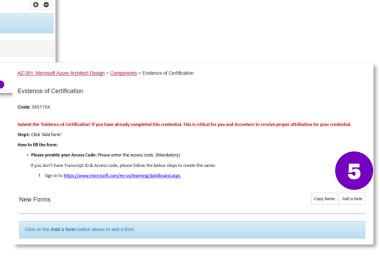
MICROSOFT CERTIFICATIONS COMPLETING THE EOC FORM (1 OF 2)



- Once you have registered, the status will change to 'In Progress'
- Read the instructions in the 'Description' tab and then click the 'Components' tab to open the Evidence of Certification form



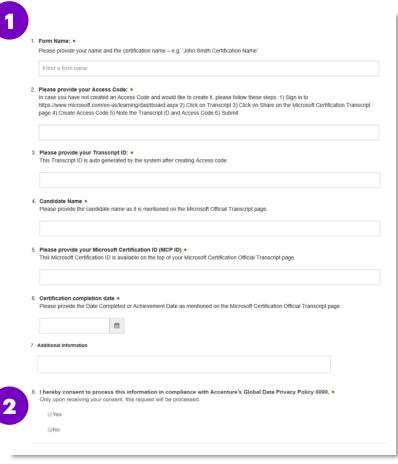
- 3. Click the 'Evidence of Certification' banner to reveal the link
- 4. Click the **'Evidence of Certification' link** to open the view
- Click 'Add a Form' to launch the form



Please note:

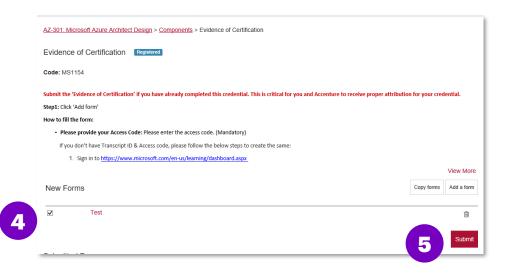
- If you are unable to complete the form, you may return to the <u>myCredential site</u> later to finish your submission
- Instructions are also included in the Evidence of Certification (EOC) form

MICROSOFT CERTIFICATIONS COMPLETING THE EOC FORM (2 OF 2)



- Complete all required fields (indicated by an asterisk)
 - Access Code
 - Transcript ID
 - Name as it appears on your Transcript page
 - MCP ID
 - Certification Completion
 Date
- Provide your consent to process this information by selecting the 'Yes' radio button
- 3. Double check that all information is correct; then 'Save' to return to the EOC view

- 4. The form will now be visible in the 'New Forms' section of the EOC view; click the checkbox to select it for submission
- Click 'Submit' to submit the form for verification



For any questions or queries, please reach out to our support mailbox at microsoft.support@accenture.com