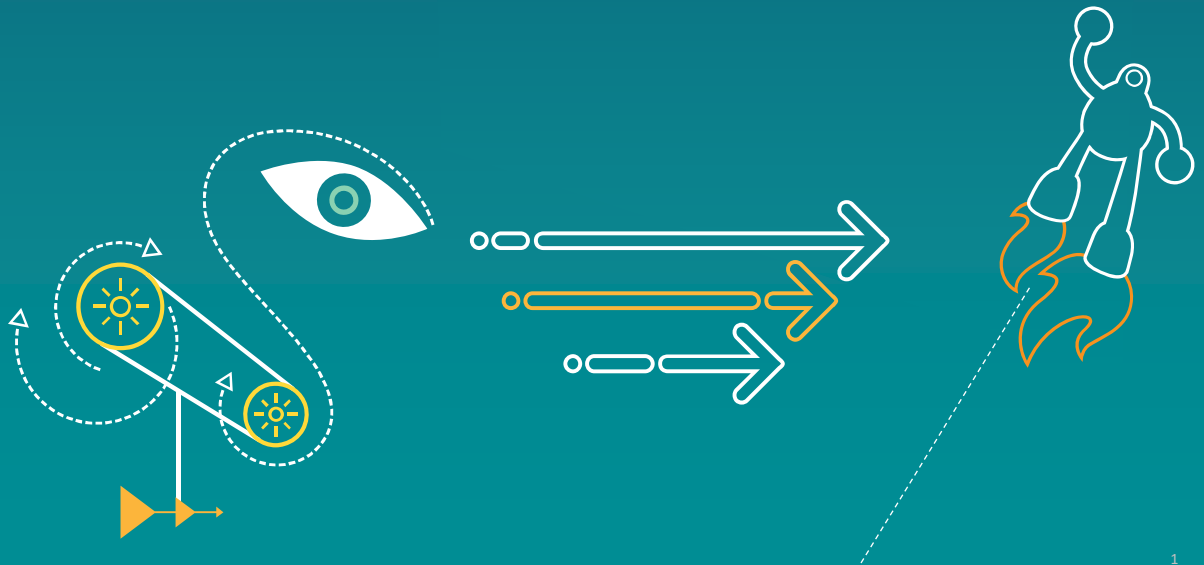


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KBA-240407200150

# How to know Factory License assigned to your company

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# KBA Brief

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## ❑ KBA subject

- ❑ How to know Factory License assigned to your company

## ❑ Tech area

- ❑ Qualcomm Package Manager, QPM3

## ❑ KBA type

- ❑ Common queries

## ❑ Applicable audience

Department	Applicable
R&D	N
Testing	Y
Factory	Y
Support	N

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□ **In this KBA we will introduce the following topics.**

- I. How to check all licenses activated(or ever activated) on your PC?
- II. How to check all licenses assigned to your company?
- III. How to become a license admin user of your company?

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## ❑ How to check all licenses activated(or ever activated) on your PC?

- ❑ After signed in QPM3, user can click main menu “**Tools**” menu -> “**Licenses**” to find all licenses been activated on your current PC.
- ❑ Filter by **license Type** = FACTORY, you will see all Factory licenses been activated on current PC. However, this info might not be quite valuable since there could be more Factory licenses never been activated on current PC.
- ❑ On offline PC without QPM3 login, you can execute the following qpm-cli command to view all licenses activated on current PC.
  - ❑ **qpm-cli --license-list**

# Figure 1 – check all licenses on a PC

Qualcomm® Package Manager

Software ▾ Software Requests Tools ▾ Downloads

Tools

Licenses

click here to open license view

Search Serial Numbers,License Groups,Tools

FILTER BY

Status

filter by license status

☐ Active

☐ Purchased

☐ Expiring

☐ Expired

Type

filter by type

☐ SITE

☐ PURCHASE

☐ DEMO

☐ FACTORY

regular online license

purchased at Sales Center

demo license with limited duration

Factory license for offline machine

Serial Number	License Groups	Active Seats	Type	Status
N/A	<a href="#">ef43d86e-ffb7-11ea-a610-06074a401742</a> Tools :Windows_on_Snapdragon_Thermal_Tool	898 of 1000	SITE	Active
N/A	<a href="#">8a5cdad9-27bc-11e8-b548-02d1be17a85f</a> Tools :QCAT	9328 of 950000	SITE	Active
N/A	<a href="#">bd82d096-cb65-11ee-81f9-06ef9a91c98d</a> Tools :QDART_QSPR_x64	80 of 1000	SITE	Active
N/A	<a href="#">82a9e2cf-ff3b-11e9-9808-020a06ae2df4</a> Tools :GSMVerificationQSPRSubsystem	409 of 20000	SITE	Active
N/A	<a href="#">02288bce-b9a7-11eb-981b-02c1fc0264f7</a> Tools :Cellular_Multimode_Verification_QSPR_Subsystem	584 of 20000	SITE	Active
N/A	<a href="#">88a7294a-bd1d-11ed-9a47-063166a9270b</a> Tools :Cellular_RF_Calibration_QSPR_Subsystem,QDART_QSPR,Qualcom m_Test_Sequencing_System	2 of 5	FACTORY	Expired
N/A	<a href="#">1347983b-4bbe-11ec-92ad-02c1fc0264f7</a> Tools :QUTS	1 of 10	FACTORY	Expired
N/A	<a href="#">f083b477-0ae1-11ee-a260-063166a9270b</a> Tools :QMine	1228 of 100	SITE	Active

e.g. this 'Factory' license has expired.

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## ❑ How to check all licenses assigned to your company?

- ❑ Only **license admin user** has this permission. License Admin user can visit Qualcomm **QPM3 admin portal** to view all available licenses, no matter it's being used or not by anyone, also can deactivate a license on specified PC by force to release the license seat and avoid license seat waste.
  - ❑ QPM3 admin portal: <https://www.lime.qualcomm.com>
  - ❑ Log into the above portal with license admin account, you will see all licenses assigned to your company. You can filter them by license type.
    - **SITE**: the default license which will be automatically activated on Online PC.
    - **PURCHASE**: the license you purchased from Qualcomm Sales Center.
    - **DEMO**: the Demo license you requested for temporary business.
    - **FACTORY**: Factory license which can be used on Offline PC, typically in factory.
  - ❑ You may see multiple factory licenses for different tools and features. To determine which factory license should be used, please check the detailed tool list it(column '**Product**') and detailed feature list(click the '**Details**' link), make sure it can cover what you need in factory.
    - ❑ If still don't know which factory license should be used, please contact Qualcomm Tools support team for help.

# Figure 2 – check all licenses assigned to your company

Qualcomm Software License Management							Welcome	
License groups							<input type="text" value="Search"/>	
Identifier	Product(s)	<div> <div>filter by license type</div> <div> <div>Type</div> <div>All</div> <div> <input type="checkbox"/> Q </div> <div> <input type="checkbox"/> SITE </div> <div> <input type="checkbox"/> PURCHASE </div> <div> <input type="checkbox"/> DEMO </div> <div> <input type="checkbox"/> FACTORY </div> </div> </div>	Quantity	Active Count	Serial Number	<div> <div>check detailed license feature</div> <div>Expiry Status</div> <div>All</div> </div>	<div> <div>check active user/PC list, deactivate someone by force.</div> <div>Details</div> </div>	<div> <div>Licenses</div> </div>
ae8d1586-c7b9-11eb-981b-02c1fc0264f7	Noise_Profiling_Tool			465	N/A	Not Expired	Details	Licenses
aa711ec9-0d8f-11eb-a610-06074a01742	Qualcomm_Manufacturing_Comm			3402	N/A	Not Expired	Details	Licenses
7de44c19-5d63-11ee-ac5a-026b10d3716b	PCAT			1553	N/A	Not Expired	Details	Licenses
65396a2e-14d8-11ec-92ad-02c1fc0264f7	GNSS_QSPR_Subsystem			192	N/A	Not Expired	Details	Licenses
48b667c3-0da0-11eb-a610-06074a01742	RFCal_Data_Engine			738	N/A	Not Expired	Details	Licenses
56ae57b1-9e4b-11eb-acc4-02c1fc0264f7	PCAP_Generator	SITE	100	2887	N/A	Not Expired	Details	Licenses
9aea7275-5863-11ee-92ae-026b10d3716b	QDART_QRCT_UWB	SITE	100	49	N/A	Not Expired	Details	Licenses
756a0a20-b9e8-11ec-aebb-063166a9270b	ZigBee_15.4_QSPR_Subsystem	SITE	100	46	N/A	Not Expired	Details	Licenses
4ba40454-acae-11eb-981b-02c1fc0264f7	Cellular_RF_Calibration_QSPR_Su	SITE	100	2115	N/A	Not Expired	Details	Licenses
2491512c-2d70-11ea-a571-06b9f79b4862	Cellular_Multimode_Verification_C	SITE	20000	832	N/A	Not Expired	Details	Licenses
cf8fbd1d-eab4-11eb-92ad-02c1fc0264f7	Cellular_RF_Calibration_QSPR_Su	SITE	100	1911	N/A	Not Expired	Details	Licenses
b097ce18-969d-11eb-acc4-02c1fc0264f7	GSMVerificationQSPRSubsystem	SITE	100	160	N/A	Not Expired	Details	Licenses
c5c7297d-969d-11eb-acc4-02c1fc0264f7	LTE_Verification_QSPRSubsystem	SITE	100	429	N/A	Not Expired	Details	Licenses
d532d84c-0d9b-11eb-a610-06074a01742	QSEQ_Data_Engine	SITE	10000	588	N/A	Not Expired	Details	Licenses

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## ❑ How to become a license admin user of your company?

- ❑ Each company can have up to **10** users to be granted **license admin** permission.
- ❑ If you want to become a **license admin user**, please send email to [ToolLicenseSupportRequest@qti.qualcomm.com](mailto:ToolLicenseSupportRequest@qti.qualcomm.com) directly in the following format.
  - ❑ Email Subject: **Request Tool External Administrator Access**
  - ❑ Email Content: *<Your Name, Your Qualcomm User ID, Your company name or company party ID>*
- ❑ Once you sent the email, if your company already have 10 or more license admin users, we will reply to you with existing admin user list so that you can coordinate internally.



# Appendix: How to get Qualcomm support for QPM and tool license issue?

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- ❑ Please submit CASE at: <https://support.qualcomm.com/>
  - ❑ Case record type = [Wireless Device Support](#)
  - ❑ Problem Area 1 = Tools
  - ❑ Problem Area 2 = QPM (Qualcomm Package Manager)
  - ❑ Problem Area 3 = (...)
- Please make sure to select correct record type [Wireless Device Support](#) at the first step.

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