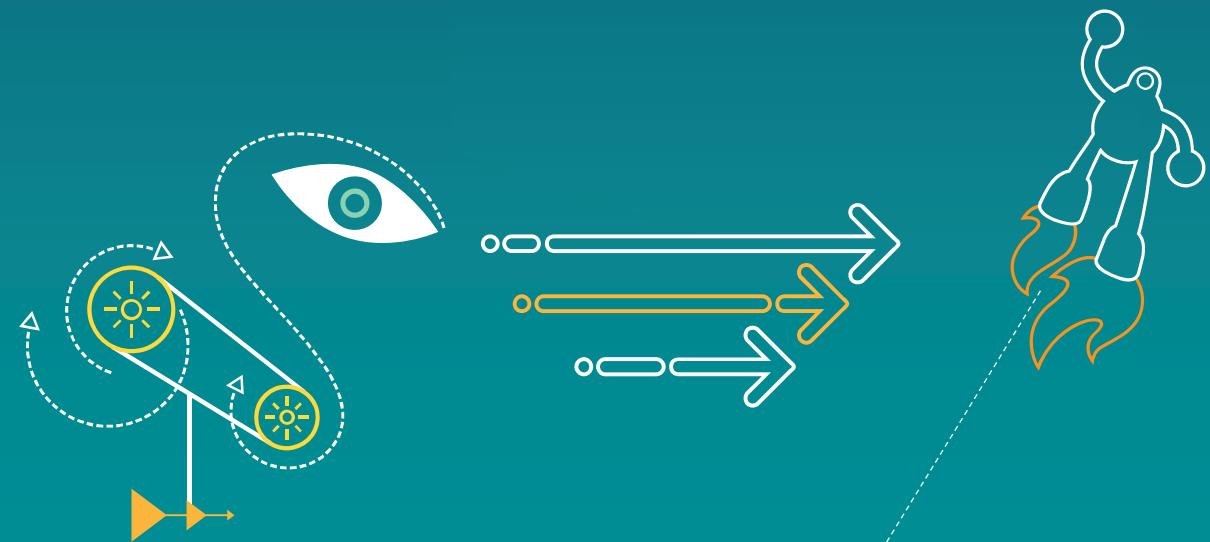


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KBA-240407200150

# How to know Factory License assigned to your company

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# KBA Brief

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## ❑ KBA subject

- ❑ How to know Factory License assigned to your company

## ❑ Tech area

- ❑ Qualcomm Package Manager, QPM3

## ❑ KBA type

- ❑ Common queries

## ❑ Applicable audience

Department	Applicable
R&D	N
Testing	Y
Factory	Y
Support	N

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## **❑ In this KBA we will introduce the following topics.**

- I. How to check all licenses activated(or ever activated) on your PC?**
- II. How to check all licenses assigned to your company?**
- III. How to become a license admin user of your company?**

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## ❑ How to check all licenses activated(or ever activated) on your PC?

- ❑ After signed in QPM3, user can click main menu “**Tools**” menu -> “**Licenses**” to find all licenses been activated on your current PC.
- ❑ Filter by **license Type** = FACTORY, you will see all Factory licenses been activated on current PC. However, this info might not be quite valuable since there could be more Factory licenses never been activated on current PC.
- ❑ On offline PC without QPM3 login, you can execute the following qpm-cli command to view all licenses activated on current PC.
  - ❑ `qpm-cli --license-list`

# Figure 1 – check all licenses on a PC

Qualcomm® Package Manager   Software ▾   Software Requests   Tools ▾   Downloads   ?   user   changyun   -   X

Licenses   [click here to open license view](#)

Search Serial Numbers, License Groups, Tools

FILTER BY

Status   [filter by license status](#)

Active  
 Purchased  
 Expiring  
 Expired

Type   [filter by type](#)

SITE → regular online license  
 PURCHASE → purchased at Sales Center  
 DEMO → demo license with limited duration  
 FACTORY → Factory license for offline machine

Serial Number	License Groups	Active Seats	Type	Status
N/A	ef43d86e-ffb7-11ea-a610-06074a401742 Tools :Windows_on_Snapdragon_Thermal_Tool	898 of 1000	SITE	● Active
N/A	8a5cdad9-27bc-11e8-b548-02d1be17a85f Tools :QCAT	9328 of 950000	SITE	● Active
N/A	bd82d096-cb65-11ee-81f9-06ef9a91c98d Tools :QDART_QSPR_x64	80 of 1000	SITE	● Active
N/A	82a9e2cf-ff3b-11e9-9808-020a06ae2df4 Tools :GSMVerificationQSPRSubsystem	409 of 20000	SITE	● Active
N/A	02288bce-b9a7-11eb-981b-02c1fc0264f7 Tools :Cellular_Multimode_Verification_QSPR_Subsystem	584 of 20000	SITE	● Active
N/A	88a7294a-bd1d-11ed-9a47-063166a9270b Tools :Cellular_RF_Calibration_QSPR_Subsystem,QDART_QSPR,Qualcomm_Test_Sequencing_System	2 of 5	FACTORY	● Expired
N/A	1347983b-4bbe-11ec-92ad-02c1fc0264f7 Tools :QUTS	1 of 10	FACTORY	● Expired
N/A	f083b477-0ae1-11ee-a260-063166a9270b Tools :QMine	1228 of 100	SITE	● Active

e.g. this 'Factory' license has expired.

## ❑ How to check all licenses assigned to your company?

- ❑ Only **license admin user** has this permission. License Admin user can visit Qualcomm **QPM3 admin portal** to view all available licenses, no matter it's being used or not by anyone, also can deactivate a license on specified PC by force to release the license seat and avoid license seat waste.
  - ❑ QPM3 admin portal: <https://www.lime.qualcomm.com>
  - ❑ Log into the above portal with license admin account, you will see all licenses assigned to your company. You can filter them by license type.
    - **SITE**: the default license which will be automatically activated on Online PC.
    - **PURCHASE**: the license you purchased from Qualcomm Sales Center.
    - **DEMO**: the Demo license you requested for temporary business.
    - **FACTORY**: Factory license which can be used on Offline PC, typically in factory.
  - ❑ You may see multiple factory licenses for different tools and features. To determine which factory license should be used, please check the detailed tool list it(column '**Product**') and detailed feature list(click the '**Details**' link), make sure it can cover what you need in factory.
    - ❑ If still don't know which factory license should be used, please contact Qualcomm Tools support team for help.

## Figure 2 – check all licenses assigned to your company

Qualcomm Software License Management

Welcome changyan

License groups

filter by license type

Identifier	Product(s)	Type	Quantity	Active Count	Serial Number	Expiry Status	Details	Licenses
ae8d1586-c7b9-11eb-981b-02c1fc0264f7	Noise_Profiling_Tool	All	465	N/A	Not Expired	<a href="#">Details</a>	<a href="#">Licenses</a>	
aa711ec9-0d8f-11eb-a610-06074a401742	Qualcomm_Manufacturing_Com	SITE	3402	N/A	Not Expired	<a href="#">Details</a>	<a href="#">Licenses</a>	
7de44c19-5d63-11ee-ac5a-026b10d3716b	PCAT	PURCHASE	1553	N/A	Not Expired	<a href="#">Details</a>	<a href="#">Licenses</a>	
65396a2e-14d8-11ec-92ad-02c1fc0264f7	GNSS_QSPR_Subsystem	DEMO	192	N/A	Not Expired	<a href="#">Details</a>	<a href="#">Licenses</a>	
48b667c3-0da0-11eb-a610-06074a401742	RFCal_Data_Engine	FACTORY	738	N/A	Not Expired	<a href="#">Details</a>	<a href="#">Licenses</a>	
56ae57b1-9e4b-11eb-acc4-02c1fc0264f7	PCAP_Generator	SITE	100	2887	N/A	Not Expired	<a href="#">Details</a>	<a href="#">Licenses</a>
9aea7275-5863-11ee-92ae-026b10d3716b	QDART_QRCT_UWB	SITE	100	49	N/A	Not Expired	<a href="#">Details</a>	<a href="#">Licenses</a>
756a020-b9e8-11ec-aebb-063166a9270b	ZigBee_15.4_QSPR_Subsystem	SITE	100	46	N/A	Not Expired	<a href="#">Details</a>	<a href="#">Licenses</a>
4ba40454-acae-11eb-981b-02c1fc0264f7	Cellular_RF_Calibration_QSPR_Sul	SITE	100	2115	N/A	Not Expired	<a href="#">Details</a>	<a href="#">Licenses</a>
2491512c-2d70-11ea-a571-06b9f79b4862	Cellular_Multimode_Verification_C	SITE	20000	832	N/A	Not Expired	<a href="#">Details</a>	<a href="#">Licenses</a>
cf8fb1d-eab4-11eb-92ad-02c1fc0264f7	Cellular_RF_Calibration_QSPR_Sul	SITE	100	1911	N/A	Not Expired	<a href="#">Details</a>	<a href="#">Licenses</a>
b097ce18-969d-11eb-acc4-02c1fc0264f7	GSMVerificationQSPRSubsystem	SITE	100	160	N/A	Not Expired	<a href="#">Details</a>	<a href="#">Licenses</a>
c5c7297d-969d-11eb-acc4-02c1fc0264f7	LTE_Verification_QSPR_Subsystem	SITE	100	429	N/A	Not Expired	<a href="#">Details</a>	<a href="#">Licenses</a>
d532d84c-0d9b-11eb-a610-06074a401742	QSEQ_Data_Engine	SITE	10000	588	N/A	Not Expired	<a href="#">Details</a>	<a href="#">Licenses</a>

check active user/PC list, deactivate someone by force.

check detailed license feature

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## ❑ How to become a license admin user of your company?

- ❑ Each company can have up to **10** users to be granted **license admin** permission.
- ❑ If you want to become a **license admin user**, please send email to [ToolLicenseSupportRequest@qti.qualcomm.com](mailto:ToolLicenseSupportRequest@qti.qualcomm.com) directly in the following format.
  - ❑ Email Subject: **Request Tool External Administrator Access**
  - ❑ Email Content: **<Your Name, Your Qualcomm User ID, Your company name or company party ID>**
- ❑ Once you sent the email, if your company already have 10 or more license admin users, we will reply to you with existing admin user list so that you can coordinate internally.

# Appendix: How to get Qualcomm support for QPM and tool license issue?

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- Please submit CASE at: <https://support.qualcomm.com/>
  - Case record type = Wireless Device Support
  - Problem Area 1 = Tools
  - Problem Area 2 = QPM (Qualcomm Package Manager)
  - Problem Area 3 = (...)
- Please make sure to select correct record type **Wireless Device Support** at the first step.

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