# Strategy and Tactics of Integrative Negotiation and Three-Party Coalition Exercise Round 1

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### Please Read Me

- Check the message Welcome greeting published in the News Bulletin Board.
- Dear student please edit your profile uploading a photo where your face is clearly visible.
- The purpose of the virtual meetings is to answer questions and not to make a summary of the study material.
- This presentation is based on (Lewicki, Barry, and Saunders 2016, chap. 3) and (Program on Negotiation 2008)

### **Purpose**

Understand the basic elements of an integrative negotiation situation, as well as the strategies and tactics that can be applied in this context.

- Why the Midterm Exams are simulations and in group?
  - The negotiation of conflicts is generated between individuals or groups and one way of learning is precisely by negotiating with other people.
  - It is not effective to learn individually and only theoretically.
  - It is as if a person learned theoretically to play football and without ever playing in a team. Most likely, that person will not perform well in a real match.
- Before taking part, students should review the instructions of the Midterm Exam that can be checked at:
  - Primer corte 30% > Learning Activities > Midterm Exam Three Party Coalition Exercise Round 1

- Also check out in the Links of interest the videos<sup>1</sup>
  - Three-Party Coalition Exercise (Program on Negotiation 2014a) and (Program on Negotiation 2014b)

 $<sup>^{1}</sup>$ The videos are in english and are recordings of the Three-Party Coalition Exercise simulation

- Before the Midterm Exam begins each student of the group, that has been formed, will be randomly assigned to one and only one role as a negotiator of an organization. If there is a group of 4 students, then a role will be played by 2 students. The respective roles are:
  - Group A
  - Group B
  - Group C
- The objective of the negotiation is to obtain the highest number of points and determine how they will be divided. This will be reflected in the grade obtained by each student.

 If an agreement is not reached between the parties of the negotiation, each Group obtains 0 points and the grade for each student will be 20 out of 50:

Group	Points	Grade
Α	0	20
В	0	20
С	0	20

- If an agreement is reached, it can be obtained between 2 or 3 **Groups**:
  - Possible agreements:
    - Case 1: A and B decide to reach an agreement to work together, they
      obtain 118 points and must decide how to distribute these points.
      However, C will be excluded.
    - Case 2: A and C decide to reach an agreement to work together, they
      obtain 84 points and must decide how to distribute these points.
      However, B will be excluded.
    - Case 3: B and C decide to reach an agreement to work together, they
      obtain 50 points and must decide how to distribute these points.
      However, A will be excluded.
    - Case 4: A, B and C decide to reach an agreement to work together, they obtain 121 points and must decide how to distribute these points. Nobody is excluded.

- Grades
  - Case 1: A and B work together but C is excluded.
    - C obtains a grade of 35 out of 50.
    - The grade of A and B will depend on who gets the most of the 118 points. The Group that gets the most points will have a grade of 50 out of 50 and the other Group gets a grade of 40 out of 50. If A and B divide the points equally, whoever gets the highest grade will be assigned randomly.
  - Case 2: A and C work together but B is excluded.
    - B obtains a grade of 35 out of 50.
    - The grade of A and C will depend on who gets the most of the 84 points. The Group that gets the most points will have a grade of 50 out of 50 and the other Group gets a grade of 40 out of 50. If A and C divide the points equally, whoever gets the highest grade will be assigned randomly.

- Grades
  - Case 3: B and C work together but A is excluded.
    - A obtains a grade of 35 out of 50.
    - The grade of B and C will depend on who gets the most of the 50 points. The Group that gets the most points will have a grade of 50 out of 50 and the other Group gets a grade of 40 out of 50. If B and C divide the points equally, whoever gets the highest grade will be assigned randomly.
  - Case 4: A, B and C work together so nobody is excluded.
    - The **Group** that obtains the highest amount of points will have a grade of **50** out of 50, the **Group** that obtains the second highest amount of points obtains a grade of **40** out of 50 and the **Group** that obtains the lowest amount of points obtains a grade of **35** out of 50. In case of a tie between any of the **Groups**, the one who obtains the highest grade, the second highest grade or the lowest grade will be assigned randomly depending on whether there is a tie between 2 or 3 **Groups**.

Before, during and after the Midterm Exam remember:

#### Before

 To form groups where this task is the responsibility of students and read the instructions.

### During

- You have to make 2 decisions: Who do you want to work with? How will the points be divided?
- Your grade depends on the amount of points you obtain and no extra points will be assigned for helping or harming the parties involved in the negotiation.
- If an agreement is reached and the same amount of points is obtained as another Group then the highest grade will be assigned randomly within the Groups that obtained the same amount of points.
- It is okay to discuss but you must respect the parameters indicated in the last paragraph of the specific instructions.

- Before, during and after the Midterm Exam remember:
  - After
    - Once the negotiation is over, which should last a maximum of 20 minutes, inform the professor of the final result: Was an agreement reached? What was the agreement?

### Overview of the integrative negotiation process

- In an integrative negotiation you have to manage the context and the process.
  - For the generation of this context is necessary to (Lewicki, Barry, and Saunders 2016, p 61-63):
    - Create a free flow of information where this issue is a fundamental difference with the case of a distributive negotiation.
    - Understand the needs and objectives of the other parties without forgetting the 2 dilemmas in the **mutual adjustment** process.
    - Highlight the affinities with the other parties and reduce differences as much as possible.
    - If possible, seek solutions that simultaneously cover your own needs and of the other parties.

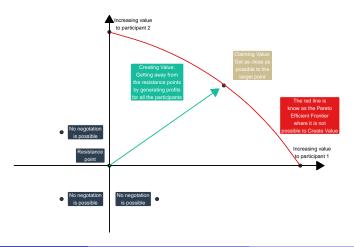
### Overview of the integrative negotiation process

- In an integrative negotiation you have to manage the context and the process.
  - The key steps related to generate an integrative negotiation process are (Lewicki, Barry, and Saunders 2016, p 63-80):
    - Identify and define the problem
    - Understand the problem by identifying the interests and needs of the other parties<sup>2</sup>
    - Generate alternative solutions
    - Evaluate and select alternatives
- In the first 3 steps value is created (**create value**) and in the last step value is declared (**claim value**). Regarding the last step, it is important to have skills related to a **distributive negotiation** even if you participate in an **integrative negotiation**.

<sup>&</sup>lt;sup>2</sup>A good illustration of this aspect is the example of the library pointed out in (Lewicki, Barry, and Saunders 2016, p 67)

### Overview of the integrative negotiation process

 Creating/Claiming Value and the Pareto Efficient Frontier (Lewicki, Barry, and Saunders 2016, p 64)



# Factors that facilitate integrative negotiation

- In (Lewicki, Barry, and Saunders 2016, p 80-86) 7 factors that generate a predisposition to consider an integrated negotiation with a higher probability of success are highlighted:
  - Existence of common, shared or joint goals between the parties to the negotiation.
  - Negotiators' own confidence that they can solve a problem through integrative negotiation.
  - Existence of confidence in the validity of one's own position but also in some degree on the perspective of the other parties.

# Factors that facilitate integrative negotiation

- In (Lewicki, Barry, and Saunders 2016, p 80-86) 7 factors that generate a predisposition to consider an integrated negotiation with a higher probability of success are highlighted:
  - Existence of motivation and commitment to work as a team by the parties in the negotiation.
  - Existence of mutual trust between the parties.
  - Existence of clear and precise communication where there is a willingness to disclose information and understand what the counterparts seek to communicate.
  - Understanding and knowledge by negotiators about the dynamics of an integrative negotiation.

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