## **Business Case**

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**FAEDIS** 

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 This presentation is based on a business case taken from the course Data Science for Business Part 1 offered by the company Business Science and adapted to be in line with the topics covered in (Chapman and Feit 2019)



 Deliver essential knowledge within a minimal timeframe by employing hands-on learning techniques to enhance productivity in the R programming language



- You and your team will work for a corporation located in Wilton, Connecticut, United States that supplies bicycle frames and other components related to bicycles to different bicycle shops through the United States.
- Your team is assigned to complete 2 tasks:
  - Support the Research and Development (R & D) division in identifying potential new products and pricing them by using data collected from the bicycle shops.
  - Support the marketing team in the creation of a marketing segmentation clustering model by using data collected from to the bicycle shops to offer more personalized products and messaging them.



- Business unit: Cannondale Bicycle Corporation (Manufacturer)
  - Location: USA
  - Product: Bicycle frames
  - Retailers: Bikeshops located through USA
    - We are not going to analyze the business-to-customer (B2B) subchannel (Retailer to Customer) where the focus will be on the business-to-business (B2B) subchannel (Manufacturer to Retailer)

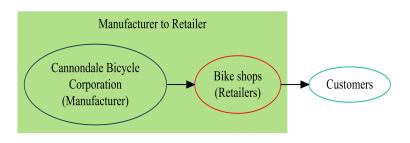


Figure 1: Distribution channel





Figure 2: Bike shops locations



Cannondale Bikes

INVOICE

XXXXX, XXXXXXXXXX, XXXXX, XXXX Phone: (XXX) XXX-XXXX Fax: (XXX) XXX-XXXX

BILL TO: XXXXXX XXXX XXXXXX XXXXXXXXX XXX XXXXX XXXXX

SALESPERSON

XXX XXXXX XXXX XXXX, XXXX (XXX) XXX-XXXX(123) 987-6543

COMMENTS OR SPECIAL INSTRUCTIONS: XXXX XXXXXXXXXXX XXXX

P.O. NUMBER

INVOICE # 1 DATE: 2011-01-07

TERMS

XXXXXX XXXXX Ithaca Mountain Climbers XXX XXXX XXXXX Ithaca, NY XXXX (XXX) XXX-XXXX

REQUISITIONER SHIPPED VIA F.O.B. POINT

SHIP TO:

| SALESI ENSON | F.O. NONDER                               | REGUISITIONER | Siller ED VIA | 1.0.0.1    | . Little       |
|--------------|---|---------------|---------------|------------|----------------|
| xxxxx        | xxx                                       | xxxxx xxxx    | Express air   | Warehouse  | Due on receipt |
|              |   |               |               |            |                |
| QUANTITY     | DESCRIPTION                               |               |               | UNIT PRICE | TOTAL          |
| 1            | Jekyll Carbon 2 - Over Mountain (Carbon)  |               |               | 6070       | 6070           |
| 1            | Trigger Carbon 2 - Over Mountain (Carbon) |               |               | 5970       | 5970           |
|              |   |               |               |            |                |
|              |   |               |               |            |                |
|              |   |               |               |            |                |
|              |   |               |               |            |                |
|              |   |               |               |            |                |
|              |   |               |               |            |                |
|              |   |               |               |            |                |
|              |   |               |               |            |                |
|              |   |               |               | TOTAL DUE  | 12040          |

Make all checks payable to Cannondale Bikes

If you have any questions concerning this invoice, contact: XXXXX at (XXX) XXX-XXXX

THANK YOU FOR YOUR BUSINESS!

Figure 3: Invoice example representing a transaction



### Entities

#### Product

- Product Id: unique product identification number
- Model: model name of the bicycle
- Category primary: main bicycle category (Mountain, Road)
- Category secondary: More specific bicycle category (9 categories)
- Frame: bicycle frame material (Carbon, Aluminum)

#### Retailer

- Bike shop Id: unique bike shop identification number
- Bike shop name
- Bike shop state: state that the bike shop is located
- Bike shop city: city that the bike shop is located
- Latitude: geograppic latitude of the bike shop location
- Longitude: geograppic longitude of the bike shop location



#### Entities

#### Closed order

- Order Id: unique order identification number
- Order date: date the order was placed
- Order line: sequential identification number for products on an order
- Quantity: number of units purchased by the retailer
- Price: unit price of the bicycle
- Bike shop Id: unique bike shop identification number
- Product Id: unique product identification number



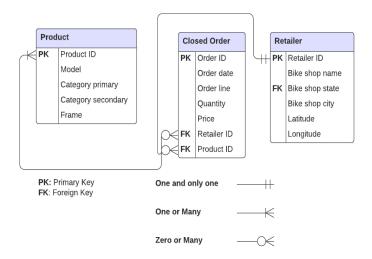


Figure 4: Database Entity Relationship Diagram (ERD)<sup>1</sup>



## Understand the business data

```
library(tidyverse) # Remember to load the tidyverse library
library(sweep) # Remember to load the sweep library
bike_sales
```

# A tibble: 15,644 x 17

```
order.date order.id order.line quantity price price.ext customer.id
   <date>
                 <db1>
                             <int>
                                      <db1> <db1>
                                                       <db1>
                                                                    <db1>
1 2011-01-07
                                             6070
                                                        6070
2 2011-01-07
                                             5970
                                                        5970
3 2011-01-10
                                             2770
                                                        2770
                                                                       10
4 2011-01-10
                                             5970
                                                        5970
                                                                       10
5 2011-01-10
                                           1 10660
                                                       10660
6 2011-01-10
                                             3200
                                                        3200
7 2011-01-10
                                          1 12790
                                                       12790
8 2011-01-10
                                             5330
                                                        5330
9 2011-01-10
                                          1 1570
                                                        1570
                                             4800
10 2011-01-11
                                                        4800
```

- # i 15,634 more rows
- # i 10 more variables: bikeshop.name <chr>, bikeshop.city <chr>,
- # bikeshop.state <chr>, latitude <dbl>, longitude <dbl>, product.id <dbl>,
- # model <chr>, category.primary <chr>, category.secondary <chr>, frame <chr>

## Only works in RStudio IDE

bike sales |> View()



## Products

• 97 bicycle models

Table 1: First 5 products

| Product Id | Model                    | Primary category | Secondary category | Frame    |
|------------|--------------------------|------------------|--------------------|----------|
| 48         | Jekyll Carbon 2          | Mountain         | Over Mountain      | Carbon   |
| 52         | Trigger Carbon 2         | Mountain         | Over Mountain      | Carbon   |
| 76         | Beast of the East 1      | Mountain         | Trail              | Aluminum |
| 2          | Supersix Evo Hi-Mod Team | Road             | Elite Road         | Carbon   |
| 50         | Jekyll Carbon 4          | Mountain         | Over Mountain      | Carbon   |



### Retailers

• 30 bike shops

Table 2: First 5 retailers

| Retailer Id | Bike shop name            | City        | State | Latitude | Longitude  |
|-------------|---------------------------|-------------|-------|----------|------------|
| 2           | Ithaca Mountain Climbers  | Ithaca      | NY    | 42.44396 | -76.50188  |
| 10          | Kansas City 29ers         | Kansas City | KS    | 39.11405 | -94.62746  |
| 6           | Louisville Race Equipment | Louisville  | KY    | 38.25267 | -85.75846  |
| 22          | Ann Arbor Speed           | Ann Arbor   | MI    | 42.28083 | -83.74304  |
| 8           | Denver Bike Shop          | Denver      | CO    | 39.73924 | -104.99025 |



### Closed orders

### • 2000 orders

Table 3: First 5 orders

| Order date | Order Id | Order line | Quantity | Price | Retailer Id | Product Id |
|------------|----------|------------|----------|-------|-------------|------------|
| 2011-01-07 | 1        | 1          | 1        | 6070  | 2           | 48         |
| 2011-01-07 | 1        | 2          | 1        | 5970  | 2           | 52         |
| 2011-01-10 | 2        | 1          | 1        | 2770  | 10          | 76         |
| 2011-01-10 | 2        | 2          | 1        | 5970  | 10          | 52         |
| 2011-01-10 | 3        | 1          | 1        | 10660 | 6           | 2          |
| 2011-01-10 | 3        | 2          | 1        | 3200  | 6           | 50         |
| 2011-01-10 | 3        | 3          | 1        | 12790 | 6           | 1          |
| 2011-01-10 | 3        | 4          | 1        | 5330  | 6           | 4          |
| 2011-01-10 | 3        | 5          | 1        | 1570  | 6           | 34         |
| 2011-01-11 | 4        | 1          | 1        | 4800  | 22          | 26         |
| 2011-01-11 | 5        | 1          | 1        | 480   | 8           | 96         |
| 2011-01-11 | 5        | 2          | 8        | 11190 | 8           | 66         |
| 2011-01-11 | 5        | 3          | 1        | 1250  | 8           | 35         |
| 2011-01-11 | 5        | 4          | 1        | 2060  | 8           | 72         |

- To my family that supports me
- To the taxpayers of Colombia and the UMNG students who pay my salary
- To the Business Science and R4DS Online Learning communities where I learn R and  $\pi$ -thon
- To the R Core Team, the creators of RStudio IDE, Quarto and the authors and maintainers of the packages tidyverse, tigris, janitor, sweep, kableExtra and tinytex for allowing me to access these tools without paying for a license
- To the Linux kernel community for allowing me the possibility to use some Linux distributions as my main OS without paying for a license



# References I

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