Comparing Groups: Tables and Visualizations

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- **Purpose**
- Consumer segmentation survey
- **Acknowledgments**



• This presentation is based on (Chapman and Feit 2019, chap. 5)



• Use descriptive summaries by groups and visualize them to investigate differences between groups



- age: age of the consumer in years
- gender: if the consumer is male of female
- income: yearly disposable income of the consumer
- kids: number of children of the consumer
- ownHome: if the consumer owns a home
- subscribe: if the consumer is subscribed or not
- Segment: market segment assigned by a clustering algorithm (Chapman and Feit 2019, chap. 11), expert assignment or a segmentation typing tool



Segment:

- Moving up: consumers experiencing upward mobility in terms of their socioeconomic status
- Suburb mix: consumers living in suburban areas
- Travelers: consumers who prioritize experiences and adventures
- Urban Hip: consumers interested in urban culture, artistic expression, and modern trends



Import data

37.3 Female 81042.

41.0 Female 79353.

1 ownNo

3 ownYes

```
segmentation <- read_csv(file = "http://goo.gl/qw303p")</pre>
segmentation |> head(n = 5)
# A tibble: 5 x 7
    age gender income kids ownHome subscribe Segment
 <dbl> <chr>
               <dbl> <dbl> <chr>
                                   <chr>>
                                              <chr>>
  47.3 Male
              49483.
                         2 ownNo
                                   subNo
                                             Suburb mix
  31.4 Male 35546.
                      1 ownYes
                                   subNo
                                             Suburb mix
 43.2 Male
                         0 ownYes
              44169.
                                   subNo
                                             Suburb mix
```

Suburb mix

Suburb mix

subNo

subNo



Transform data

```
segmentation <- segmentation |>
 mutate(gender = factor(gender, ordered = FALSE),
        kids = as.integer(kids),
        ownHome = factor(ownHome, ordered = FALSE),
        subscribe = factor(subscribe, ordered = FALSE),
        Segment = factor(Segment, ordered = FALSE))
segmentation |> head(n = 5)
# A tibble: 5 x 7
   age gender income kids ownHome subscribe Segment
 <dbl> <fct> <dbl> <int> <fct>
                                  <fct>
                                            <fct>
 47.3 Male 49483
                        2 ownNo
                                  subNo
                                            Suburb mix
  31.4 Male 35546.
                       1 ownYes
                                  subNo
                                            Suburb mix
                      0 ownVes
3 43 2 Male 44169
                                  subNo
                                            Suburb mix
 37.3 Female 81042.
                    1 ownNo
                                  subNo
                                            Suburb mix
  41.0 Female 79353.
                      3 ownYes subNo
                                            Suburb mix
```



Basic Formula Syntax

- $\bullet \sim$ and +: operators
- y: response variable
- x, z: explanatory variables
- $y \sim x + z$: a formula which means that y depends on x and z
 - + is used to indicate the addition of predictor variables to the right of the formula
 - Be careful not to confuse the arithmetic operator + with + within a formula

```
?'+' # Arithmetic Operators
?formula # operators in a formula
```



Descriptives for n-Way Groups: the base R way

• Split data into n subsets and compute summary statistics

```
aggregate(x = income ~ Segment + ownHome,
         data = segmentation, FUN = mean)
    Segment ownHome
                      income
  Moving up
              ownNo 54497.68
2 Suburb mix ownNo 54932.83
```

Travelers ownNo 63188.42 Urban hip ownNo 21337.59 Moving up ownYes 50216.37 6 Suburb mix ownYes 55143.21 Travelers ownYes 61889.12 Urban hip ownYes 23059.27

Descriptives for n-Way Groups: the base R way

ullet Split data into n subsets and compute summary statistics

```
aggregate(x = kids ~ Segment + ownHome,
         data = segmentation. FUN = sum)
    Segment ownHome kids
              ownNo
  Moving up
 Suburb mix
              ownNo
                      90
  Travelers
              ownNo
                       0
```



Urban hip

Moving up ownYes 6 Suburb mix ownYes

> Travelers ownYes Urban hip ownYes

ownNo

102

12

Descriptives for n-Way Groups: the tidyverse way

Split data into n subsets and compute summary statistics

```
segmentation |>
 group_by(Segment, ownHome) |>
 summarise(mean income = mean(income))
# A tibble: 8 x 3
# Groups:
           Segment [4]
 Segment
          ownHome mean_income
 <fct>
             <fct>
                           <dh1>
1 Moving up ownNo
                          54498.
2 Moving up ownYes
                          50216.
3 Suburb mix ownNo
                          54933
4 Suburb mix ownVes
                          55143.
5 Travelers ownNo
                          63188.
6 Travelers ownYes
                          61889.
7 Urban hip ownNo
                          21338.
8 Urban hip ownYes
                          23059.
```



Descriptives for n-Way Groups: the tidyverse way

Split data into n subsets and compute summary statistics

```
segmentation |>
 group_by(Segment, ownHome) |>
 summarise(sum kids = sum(kids))
# A tibble: 8 x 3
# Groups:
           Segment [4]
 Segment ownHome sum kids
 <fct>
        <fct>
                       <int>
1 Moving up ownNo
                          82
2 Moving up ownYes
                          52
3 Suburb mix ownNo
                          90
4 Suburb mix ownVes
                         102
5 Travelers ownNo
6 Travelers ownYes
7 Urban hip ownNo
                          43
8 Urban hip ownYes
                          12
```



Basic Formula Syntax

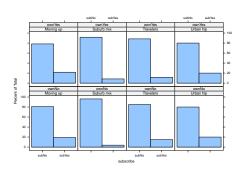
- $\bullet \sim$, + and |: operators
- y: response variable
- x: explanatory variable
- z: grouping variable
- $y \sim x|z$: y depends on x based on different groups defined by z
 - Is used to separate the grouping variable from the explanatory variable
 - Be careful not to confuse the logical operator | with | within a formula

```
?'| # Logical Operators
?lattice::xvplot # operators in a formula (you need first to install the package lattice)
```



Visualization by group as frequencies: the lattice way

```
library(lattice)
histogram(~ subscribe | Segment + ownHome, data = segmentation)
```





Visualization by group as frequencies: the tidyverse way

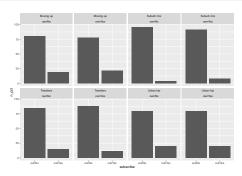
```
# Prepare data
subscriber by segment home ownership <- segmentation |>
  count(subscribe, Segment, ownHome) |>
 group_by(Segment, ownHome) |>
 mutate(n_pct = (n / sum(n)) * 100) |>
 ungroup()
subscriber_by_segment_home_ownership
```

```
# A tibble: 16 x 5
   subscribe Segment
                       ownHome
                                   n n_pct
   <fct>
            <fct>
                        <fct>
                               <int> <dbl>
 1 subNo
            Moving up
                       ownNo
                                  38 80.9
2 subNo
            Moving up ownYes
                                  18 78.3
 3 subNo
            Suburb mix ownNo
                                  50 96 2
 4 subNo
            Suburb mix ownYes
                                  44 91.7
 5 subNo
            Travelers ownNo
                                 17 85
 6 subNo
            Travelers ownYes
                                  53 88 3
7 subNo
            Urban hip ownNo
                                  32 80
8 subNo
            Urban hip ownYes
                                   8 80
9 subYes
            Moving up
                       ownNo
                                   9 19 1
10 subYes
            Moving up ownYes
                                   5 21.7
11 subYes
            Suburb mix ownNo
                                   2 3.85
12 subYes
            Suburb mix ownYes
                                   4 8.33
13 subYes
            Travelers ownNo
                                    3 15
                                   7 11.7
14 subYes
            Travelers ownYes
15 subYes
            Urban hip ownNo
                                   8 20
16 subYes
            Urban hip ownYes
                                   2 20
```



Visualization by group as frequencies: the tidyverse way

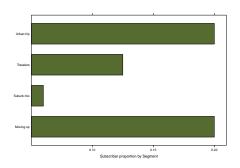
```
subscriber_by_segment_home_ownership |>
 ggplot() +
 geom_col(aes(x = subscribe, y=n_pct)) +
 facet_wrap(facets = vars(Segment,ownHome),
            nrow = 2, ncol = 4)
```





Visualization by group as proportions: the lattice way

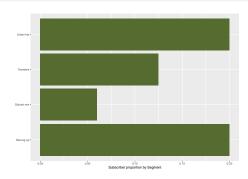
```
# Prepare data
prop_table <- table(segmentation$subscribe,
                    segmentation$Segment) |>
 prop.table(margin = 2) |>
 _[2, ] # You can use _ as a placeholder. Check ?pipeOp
barchart(prop_table,
        xlab='Subscriber proportion by Segment', col='darkolivegreen')
```





Visualization by group as proportions: the tidyverse way

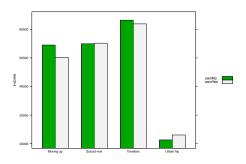
```
# Prepare data
prop_table <- segmentation |>
 count(subscribe, Segment) |>
 group_by(Segment) |>
 mutate(n_pct = n / sum(n)) |>
 filter(subscribe == 'subYes')
prop_table |> ggplot() +
 geom col(aes(x=n pct, y=Segment),
          fill='darkolivegreen') +
 labs(x='Subscriber proportion by Segment',
      y=NULL)
```





Visualization by group with continuous data: the lattice way

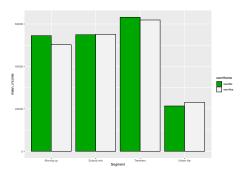
```
# Prepare data
seg_income_agg <- aggregate(income ~ Segment + ownHome,</pre>
                            data=segmentation, FUN = mean)
barchart(income ~ Segment, data = seg_income_agg,
         groups=ownHome, auto.key=TRUE, # Add groups
         par.settings=simpleTheme(col=terrain.colors(n = 2))) # Change default colors
```





• Visualization by group with continuous data: the tidyverse way

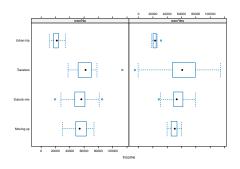
```
# Prepare data
seg_income_agg <- segmentation |>
 group_by(Segment, ownHome) |>
 summarise(mean_income = mean(income)) |>
 ungroup()
seg_income_agg |> ggplot() +
 geom col(aes(x=Segment, v=mean income, fill=ownHome),
           position = position_dodge(), color='black') +
 scale fill manual(values=terrain.colors(n = 2))
```





Visualization by group with continuous data: the lattice way

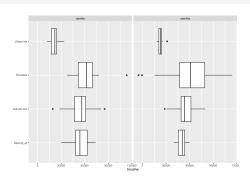
```
bwplot(Segment ~ income | ownHome,
       data = segmentation,
       xlab = 'Income')
```





Visualization by group with continuous data: the lattice way

```
segmentation |> ggplot() +
 geom_boxplot(aes(x=income, y=Segment)) +
 facet_wrap(facets = vars(ownHome)) +
 labs(x='Income',
      y=NULL)
```





- To my family that supports me
- To the taxpayers of Colombia and the UMNG students who pay my salary
- To the Business Science and R4DS Online Learning communities where I learn R and π -thon
- To the R Core Team, the creators of RStudio IDE. Quarto and the authors and maintainers of the packages tidyverse and tinytex for allowing me to access these tools without paying for a license
- To the **Linux kernel community** for allowing me the possibility to use some **Linux distributions** as my main **OS** without paying for a license



References I

Chapman, Chris, and Elea McDonnell Feit. 2019. R For Marketing Research and Analytics. 2nd ed. 2019. Use R! Cham: Springer International Publishing: Imprint: Springer. https://doi-org.ezproxy.umng.edu.co/10.1007/978-3-030-14316-9.

