CXone Campaign Exemption Report

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Five9 Unmapped Records

1. The columns to the right represent the numbers of entries for a given campaign where the BusinessLine is "Unknown".
2. The number above this text represents the total numbers of calls aggregated for all campaigns for the last 15 days.

Campaign	CallType	FirstEntryDatetime	LastEntryDateTime	Frequency
CS_IB_NMSo65_5	Inbound	6/15/2023 10:46:04 AM	2/22/2024 6:01:34 PM	8787
O65_IB_IPC	Inbound	6/21/2023 8:17:08 AM	2/22/2024 6:01:30 PM	5491
O65_IB_DirectToSales	Inbound	6/16/2023 4:04:11 PM	2/22/2024 6:00:13 PM	41409
O65_IB_FbHic	Inbound	9/8/2023 12:11:01 PM	2/22/2024 5:56:41 PM	539
O65_IB_SEO	Inbound	6/22/2023 4:07:40 PM	2/22/2024 5:55:54 PM	827
O65_IB_AgedLeads	Inbound	6/21/2023 6:57:28 AM	2/22/2024 5:55:53 PM	2566
GEN_IB_employeeCallOut	Inbound	6/21/2023 5:02:38 AM	2/22/2024 5:55:29 PM	10410
O65_IB_MI_1	Inbound	6/21/2023 11:53:21 AM	2/22/2024 5:51:31 PM	484
o65_ib_48hr_immediate_cx1	Inbound	11/22/2023 3:32:27 PM	2/22/2024 4:55:19 PM	407
u65_ib_myhealthangel_xfer_cx1	Inbound	1/19/2024 10:58:01 AM	2/22/2024 4:00:24 PM	11
O65_IB_PCR	Inbound	6/20/2023 2:35:14 PM	2/22/2024 1:33:42 PM	536
O65_IB_TV_HIC_noIvr	Inbound	10/12/2023 4:48:00 PM	2/22/2024 1:25:19 PM	130
CS_Tier2Support	Inbound	9/27/2023 4:12:53 PM	2/22/2024 1:14:23 PM	778
U65_IB_Jobble_2	Inbound	7/20/2023 3:41:41 PM	2/22/2024 1:00:40 PM	16
U65_IB_AmericanHealthSolutions_2	Inbound	6/21/2023 11:35:02 AM	2/22/2024 12:31:11 PM	77
O65_IB_Members	Inbound	6/21/2023 11:54:37 AM	2/22/2024 12:23:40 PM	1171
CS_IB_NMSo65_1	Inbound	6/22/2023 6:24:33 PM	2/22/2024 11:39:27 AM	1243
O65_IB_TV_HIH_noIvr	Inbound	10/12/2023 4:46:29 PM	2/22/2024 10:50:20 AM	143
O65_IB_spcbSFMC	Inbound	6/30/2023 3:09:16 PM	2/21/2024 7:49:20 PM	76
O65_IB_internetNamathSR	Inbound	6/30/2023 2:49:46 PM	2/21/2024 6:16:32 PM	986
CS_IB_AnthemO65	Inbound	6/17/2023 8:50:47 AM	2/21/2024 5:43:36 PM	10
O65_IB_MedSupp	Inbound	2/21/2024 5:27:41 PM	2/21/2024 5:27:41 PM	1
Total				**3357430**

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