Luis Pena

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LinkedIn: https://www.linkedin.com/pub/luis-pena/101/2a/194
GitHub: https://github.com/luis10814
My Website: http://www.luisapena.net

EDUCATION

Bachelor of Science in Computer Science   December 2015
Texas State University, San Marcos
Relevant Courses – Computer Networks, Computer Security Systems, Database Systems, Software Development and Implementation, Software Engineering, UNIX Programming

TECHNICAL SKILLS

Languages – C, C++, HTML\CSS, Java, JavaScript, MIPS Assembly Language, Python
Databases – MySQL, PostgreSQL
Operating Systems – Windows, Linux/Unix, Mac OS X
IDE's, Tools, Software – Code Blocks, Dev C++, Geany, Git, MonoDevelop, Netbeans, Sublime Text Editor, Visual Studio

PROJECTS

- **Color Blind Assistance Mobile Phone App:** Written in java and XML
- **Book search repository:** Utilized PostgreSQL, python, and Flask
- **Car Repository:** Written in Java
- **Bank Computer Network:** Mock setup
- **HTTP Server:** Written in C

PROFESSIONAL EXPERIENCE

IT Field Service Manager – Integritek   2018-Current
- Directed the activities of up to 8 field technicians
- Acted as project lead for implementing work standards and procedures
- Oversaw hardware and software issues
- Implemented Active Directory for user accounts and configured end user accounts in Microsoft Exchange

Field Service Tech Support – Integritek   2016 -2018
- Installed and configured computer systems
- Diagnosed and solved hardware/software faults
- Provided hardware and software support

Representative II – PTV Nustats   2012 - 2014
- Trained and encouraged new employees
- Achieved and surpassed weekly, individual and team, recruitment goals
- Facilitated an approachable, yet professional atmosphere for survey subjects