

# Luis Miguel Zavaleta V.

## RESUME

Guadalajara, Jalisco, Mex  
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**Technical Manager**

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### Experience

Aug/2014-Present **Technical Manager**

Company HCL Technologies

Responsibilities Manage a team 20+, delivering 30+ projects in over 3 years; main achievements includes a ramp up from three persons and one single project to over 20 persons working pararely in 7 different projects and sucessfully leading people agile transformation.

- Highlights
- ➡ Leads agile transformation, encourage team member to participate in agile ceremonies.
  - ➡ Manage risks and opportunities, track and remove impediments and facilitate direct communication between developers and clients.
  - ➡ Reduce dependency on onsite resources by decentralizing technical and domain knowledge from onsite resources and spreading it among nearshore and offshore team members.
  - ➡ Substitute on-site management with nearshore management.
  - ➡ Help employees to establish a career path and align it with Company objectives.
  - ➡ Provide technical help to Developers, QA engineers and managers.
  - ➡ Develop, Monitor and Implement training plan for new resources.
  - ➡ Monitor software development life cycles, code quality and ensure high-quality project deliverables.
  - ➡ Leads QA Transformation from Manual to Automated Testers.
  - ➡ Perform code reviews, encourage team members to achieve objectives, take responsibility for all team works, help developers with analysis, coding, and testing when required.

Jul/2012-Jul/2014 **Founder & Principal Developer**

Company Vulcano Software

Responsibilities Legally constitute a corporation focused on providing custom software to SMEs. Manage all phases of business and software development, including the creation of business strategy, financial planning, project management, architectural design, requirement elicitation, analysis, coding, testing and delivery of the products.

- Activities
- ➡ Present company services to prospects, perform meetings with potential clients to understand their needs and get business requirements.
  - ➡ Estimate project cost and duration based on WBS, create and present cost proposals to clients and negotiate prices.
  - ➡ Create software development and maintenance contracts.
  - ➡ Architect and principal developer for all the applications of the company.

- Main Applications
- ➡ **Electronic Billing System:** System used to manage bills, users, suppliers, and products; it generates and e-sign electronic bills, in accordance with the requirements establish by Mexico Tax Administration System.
  - ➡ **Proprietary Content Management System for Web Pages:** Application that converts any static web page (based on standards: HTML, CSS, Javascript) in dynamic page with a custom CMS, the administration interface use the web page as a base and dynamically add the functionalities required to convert it to a WYSIWYG CMS.

Jan/2012-Jun/2012 **Sr. Developer**

Company Enable

Responsibilities Develop and maintained Vision Engager, a proprietary ERP based on Balance Score Card.

- Highlights
- ➡ Responsible for the creation of one module used to show graphically the difference between real and projected objectives.
  - ➡ Main developer of a module used in the the creation, management and display of Gantt diagrams.

- Nov/2009-Dec/2011 **Sr Developer.**  
 Company **KTC Agency**  
 Responsibilities Contribute in the development and testing of 10+ applications, main back end developer of 2 applications  
 Highlights ➡ Main back-end developer of "Coca Cola Happy Slider", a Facebook app used by Coca-Cola in his "Choose Happiness" global marketing campaign. This application included a multilingual CMS and an analysis tool that helps to identify the correlation between customer moods and international events.  
 ➡ Responsible for the development of "Pofuturo: Project your assets", a set of tools designed to automate the process of trading and contracting retirement funds plans; main tools included an internal document automation system, multiple simulators that let final users take informed investment and saving decisions and a custom management system for the "Project your assets" portal.
- Jul/2007-Oct/2009 **Jr Developer.**  
 Company **Cognosite S.C.**  
 Responsibilities Help in the development of different web and mobile applications, also worked as a contractor on Chrysler.  
 Highlights ➡ Develop of small modules, including a generic single sign-on, configure connection pools to databases and convert different modules from C# to Java.  
 ➡ Design and development o a Kiosks management system for Chrysler plants in Mexico, this app allows Chrysler employees to look and print personal and corporate documents, also allows managers to communicate advice and warnings to employees.

## Education

- 2009-2012 **Master in Computer Science**  
 School Monterrey Institute of Technology and Higher Education  
 Grade 92/100  
 Thesis Light client-server framework for agile development of Augmented reality applications  
 Highlights ➡ Analysis, design and development of Mobile Augmented Framework, it included a location-based caching component and a management and statistical analisis component.
- 2002-2007 **Engineering in technology information**  
 School Anáhuac University  
 Grade 83/100  
 Thesis Attendance tracker application.

## Certifications

**TOEFL ITP:** 582 Puntos  
**Certified SAFe agilist**

## Skills

<b>Agile</b>	Advanced	<b>People Mgmt.</b>	Advanced	<b>Project Mgmt.</b>	Advanced
<b>Java Core</b>	Advanced	<b>Java EE</b>	Advanced	<b>Groovy</b>	Advanced
<b>Wicket</b>	Advanced	<b>Grails</b>	Advanced	<b>Spring</b>	Intermediate
<b>HTML</b>	Advanced	<b>CSS</b>	Advanced	<b>Javascript</b>	Advanced
<b>Bootstrap</b>	Intermediate	<b>JQuery</b>	Advanced	<b>REACT JS</b>	Basic
<b>Tomcat</b>	Advanced	<b>Websphere</b>	Advanced	<b>Jboss</b>	Basic
<b>RSA</b>	Advanced	<b>Eclipse</b>	Advanced	<b>Netbeans</b>	Intermediate

## Languages

**English** Advance  
**Spanish** Native