LUÍS BARROS

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LinkedIn | GitHub | Portfolio

Professional Experience

Support Engineer | Securnet | Nov. 2023 - Present
Responsible for providing technical support to clients, diagnosing and resolving issues related to hardware, software, and networks. Effective collaboration with internal teams to ensure operational stability. Use of tools such as Zabbix and Grafana for infrastructure monitoring.

Freelancer Applications Programmer | Milenia - Informática E Serviços, Lda. | Feb. 2023 - Present
Developed multiple mobile applications in React Native for iOS, gaining expertise in JavaScript. Additionally, responsible for creating graphic materials for the application launch.

Intern | Securnet | Jun. 2023 - Aug. 2023
Served as an intern, where I completed a comprehensive project for my Computer Engineering Bachelor's. Gained experience in network engineering, including configuring email, web, and SFTP servers. Also familiarized me with tools such as Zabbix, GLPi, and Grafana, wrote a Bash script, and used machine learning algorithms to analyze the Zabbix database.

Distributor | Paintre - Lens, Switzerland | Jun. 2020 - Sep. 2020
Responsible for loading and transporting furniture between homes as per customer needs.

Condominium Administrator | Lens, Switzerland | Jun. 2019 - Sep. 2019 | Jun. 2018 - Sep. 2018
Responsible for the cleaning, maintenance, and gardening of the condominium. Also responsible for the well-being of residents and resolving any issues reported by them.

Cadie - Staff | Omega European Masters Crans Montana - Crans-Montana, Switzerland | Sep. 2017
Member of staff at one of the most prestigious golf tournaments in Europe.

Education

Guarda Polytechnic | Guarda | 2023
- Bachelor's degree in computer engineering
- Vice-President of the Computer Engineering Student's Department 2022/2023

Thesis: Intelligent Network Monitoring System

European University | 2024
- Postgraduate studies in cybersecurity

Skills

Zabbix	Grafana	GLPi	FortiOS	JavaScript	Kotlin	React Native	Python	Java
C, C++	NodeJS	PL/SQL	MySQL	Photoshop	C#	ASP.NET	Linux	

Certifications

Databricks Generative AI Fundamentals	Salesforce AI Associate
Fortinet Certified Associate Cybersecurity	Fortinet Certified Fundamentals Cybersecurity
CCNAv7 Introduction to Networks	Cybersecurity Foundations Specialization
CCNAv7 Switching, Routing, and Wireless Essentials	Learn to code by making a 2D Platformer Game
CCNAv7 Enterprise Networking, Security and Automation	The complete Android Oreo developer Course

Languages

Portuguese: Native
English: C1   French: B1