

## Luisa Ziccarelli

5/70 Mount St. Coogee, NSW 2034 | luisaziccarelli@gmail.com  
0416 803 587

### EDUCATION

Diploma of Information Technology	Coder Academy	Sydney, AU Expected: Aug 2020
Master of Arts in Counselling Psychology	The Chicago School of Professional Psychology	Chicago, USA 2012 – 2014
Undergraduate Degree in Psychology	Andres Bello Catholic University	Caracas, VEN 2005 – 2011

### EMPLOYMENT HISTORY

<i>Trauma Specialist Counsellor</i> <i>Rape and Domestic Violence Services Australia</i>	Sydney, Australia Mar. 2016- Present
<ul style="list-style-type: none"> <li>• Provide focused, compassionated, and ethical counselling and support to clients who have experienced domestic and sexual violence.</li> <li>• Interact with people victimized by clients' violence and supporters of the clients to conduct evaluation of the client's progress.</li> <li>• Incorporate a feminist perspective within counselling frameworks and detailed understanding of the causes and consequences of sexual assault, family and domestic violence.</li> <li>• Managing competing internally and externally derived client motivating factors.</li> <li>• Facilitating effective communication across multiple health care disciplines to optimize positive health outcomes for clients.</li> </ul>	
<i>Bilingual Therapist</i> <i>YWCA Metropolitan Chicago</i>	Chicago, USA Nov. 2014- Jul. 2015
<ul style="list-style-type: none"> <li>• Provided services in short-term treatment to clients with a variety of presenting issues, including: short-term sexual assault counseling for sexual assault victims and their significant others; and long-term sexual assault therapy to victims.</li> <li>• Provided telephone and in person crisis intervention and information as needed, and monitor member intake and caseload as needed.</li> <li>• Facilitated support groups for sexual assault victims and training and public education for agencies and community groups on the issues of sexual assault.</li> <li>• Provided advocacy referral for clients to legal, medical and social services systems when needed.</li> <li>• Participated in training and public education for agencies and community groups on the issues of sexual assault as needed.</li> </ul>	
<i>Trauma Support Case Manager</i> <i>Heartland Alliance- Violence Recovery Services</i>	Chicago, USA Sept. 2014-Nov. 2014

- Counseled program participants individually, in family, or in groups and established appropriate service/treatment plans, reviews case progress and determined case closure according to program guidelines and standards.
- Provided advanced advocacy, assessment, and trauma informed case management services to individuals, families and groups.
- Conducted outreach and intake as assigned.
- Helped program participant to modify attitudes and patterns of behavior by increasing understanding of self, personal problems, and the actions and decisions, which contribute to the creation of those problems.
- Referred program participants to community resources and other organizations.

*Mental Health Counsellor*  
*Fundhainfa*

Caracas, Venezuela  
Nov., 2011- Jul. 2012

- Conducted intake assessments.
- Supported children with maladaptive school functioning generally referred from the public schools of the area.
- Conducted assessments and clinical intervention of children with emotional problems including abandonment, family violence, and negligence, generally referred by legal institutions.
- Delivered group therapy for teenagers and parenting trainings.
- Provided family and couples orientation.

## **STUDENT TRAINING & VOLUNTEER EXPERIENCE**

*Helpline worker*  
*Chicago Rape Crisis Hotline*

Chicago, USA  
Nov. 2014- Jun. 2015

- Provided 24/7 support to people impacted by sexual violence.
- Delivered crisis interventions, information, and referrals as needed.

*Trauma Support Clinical Intern*  
*Heartland Alliance- Violence Recovery Services*

Chicago, USA  
Aug. 2013- Aug. 2014

- Conducted phone and face-to-face intakes clinical assessments.
- Provided advanced advocacy and trauma informed case management services to individuals, families and groups.
- Conducted individual counseling to individuals of all ages, survivors of domestic violence, sexual abuse, and community violence.
- Facilitated parenting groups and psych-education groups about domestic violence and exposure to violence.

*Speaker and trainer*  
*Bulldog Production Inc.*

Chicago, USA  
Oct. 2012-Dec. 2012

- Participated in community events directed to the early detection and prevention of bullying in schools and conferences as requested.
- Provided bullying 101 trainings for Spanish speaking parents, teachers, and students.

*Clinical intern* Caracas, Venezuela  
*Santa Rosa De Lima Private School* Oct. 2010-Jul. 2011

- Conducted vocational assessment with high school students.
- Conducted emotional assessments and provided school counselling services to high school students.
- Facilitated bullying prevention and sexuality education workshops to high school students.

*Clinical Intern* Caracas, Venezuela  
*Eastern Psychiatric Hospital "El Peñon" Psychiatric Hospital* Mar. 2011-Jul. 2011  
*of Caracas "Lidice"* Oct. 2010-Feb. 2011

- Conducted intake assessments and triaged adults from 18 to 70 years old.
- Participated in multidisciplinary consultation case discussions.

*Clinical Intern* Caracas, Venezuela  
*Los Naranjos Public Elementary School* Oct. 2009- Jul. 2010

- Conducted intellectual and emotional assessments on 1st grade children.
- Developed treatment plans for the school and parents.

### **LANGUAGE SKILLS**

Spanish: Proficient level/Native language.