

LUIS CRUZ

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Cyber Security

TECHNICAL SKILLS

Certifications: Cisco Certified Network Associate (CCNA), Cisco Certified DevNet Associate, Splunk Enterprise Certified Admin, Splunk Core Certified Power User, Amazon Web Services (AWS) Certified Cloud Practitioner, CompTIA Security+, Cribl Certified Observability Engineer (CCOE) Admin

Courses/Programs: IBM Cyber Pre-Apprenticeship, Cisco Networking Apprenticeship, Cisco Endpoint Security, Cisco Cyber Threat Management, Cisco Network Defense, IBM Agile Explorer, IBM Cybersecurity Threat Intelligence

Skills: SQL, NMS, Integration, Compliance, IT SOX, Firewall, CI/CD, SNMP, Network Security, IDS/IPS, SIEM, Java Linux/Windows, TCP/IP, VLANs, Github, SSH, Splunk, Jira, Auditing, Python, APIs, SAgile Scrum, Spanish (fluent)

EMPLOYMENT HISTORY

Cybersecurity Analyst - Attack Surface Reduction, Merck, Hybrid *October 2024 – Present*

Technical Consulting Engineer - SP Automation, Cisco, Remote *October 2022 – May 2024*

- Resolved over 500 network issues for global Enterprise clients, enhancing system reliability and performance.
- Provided expert technical advice to clients, optimizing their use of Cisco products and services.
- Collaborate cross-functionally with Cisco teams (e.g., Licensing) to implement new features based on feedback.

Cybersecurity Consultant & Observability Engineer, NetBuilder, Remote *May 2022 – October 2022*

- Consulted 10+ Fortune 500 clients (e.g. Citibank, Bank of America, etc) on best practices for security frameworks.
- Designed, implemented, and maintained security protocols, preventing possible security threats.
- Leveraged Cribl & Splunk platforms to recommend improvements, enhancing security systems.

Field Project Supervisor, Walmart, Bentonville, AR *May 2017 – May 2022*

- Led 20+ store remodeling projects, achieving positive sales growth in all instances.
- Orchestrated 30+ projects, ensuring timely completion of modular plans, merchandise placement, etc.
- Led continuous improvement efforts to streamline project workflows.

Assistant Branch Manager, Restaurant Depot, Secaucus, NJ *August 2014 – July 2016*

- Increased sales by 10% through customer engagement & merchandise optimization.
- Trained and mentored 5+ department managers, striving to foster a positive and productive work environment.
- Developed strong business relationships with customers and vendors by resolving issues efficiently.

EDI & Security Coordinator, Home Dynamix, Moonachie, NJ *July 2008 – July 2013*

- Conducted vulnerability assessments with Nessus, identifying software flaws and inspecting security systems.
- Performed risk assessments per NIST and ISO27005, ensuring compliance with industry standards.
- Assisted in audits related to network security, third-party vendors, privacy, and EDI compliance.

Assistant Store Manager, Home Depot, Hackensack, NJ *January 1996 – December 2006*

- Boosted Pro Sales Department sales by 15% after implementing cross-department training procedures.
- Managed 250+ store employees, conducting performance evaluations and coaching team members.

Infantry, US Army, Fort Benning, GA *January 1992 - January 1996*

EDUCATION

Fullstack Academy, New York, NY - *Cybersecurity Immersive Program* *Nov. 2021*

Rutgers Business School, Camden, NJ - *Professional Certificate in Business Management* *May 2017*