

# Jonathan G. Torrado T.



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*I am a graduated young with 1 years of experience in business administration, Events, Sales, Customer Service, Project Management and Team Management. Leadership capacity in multidisciplinary teams; responsible, disciplined and passionate about marketing, sales, customer experience; seeking ambitious projects development that allow and promote a professional and personal*



## 2018 - PRESENT

### **Coguasimales Service Group S.A.S.** **Collection executive.**

- Management of recovery of the portfolio of the company Telefónica Movistar handling of payment plans, customer service..

## JUN 2016 – SEP 2016

### **Oven, Coordinator, operational control unit.**

- Control of production personnel, payroll closings; Registration and control of tonnages, supervision of heavy vehicle inputs of coal and Coke outputs.

## JAN 2015– DEC 2015

### **AIESEC in Colombia. O.N.G. (Volunteering)**

- President of the local committee Cúcuta.
- Local administration of the ONG, planning, organization and control of the central network objectives for the massive execution of international mobility and the execution of exchanges for volunteers and professional exchanges.

## FEB-2015– JUN 2015

### **Ministry of Social Development, Mayor of San José de Cúcuta. (Semester of University practices)**

- Auxiliary, Market research.
- Execution of market research for a wood products processing and manufacturing company, allied entity of the Social and Economic Development secretariat.

## JAN 2014 – APR 2014

### **Dr Humberto Notti Pediatric Hospital Foundation, Mendoza, Argentina. Coordinator, Marketing-project management.**

- Formulation of the strategic plan to implement and seek new alliances and subsequent financial collection for the benefit of the foundation and its pediatric therapeutic rehabilitation center.



## FIELDS OF EXPERTISE

Sales, Marketing, Customer service, Project Management, Account Management, Customer Experience, portfolio Recovery.

## EDUCATION

- SEP-2017: Business Administrator –

University Francisco De Paula Santander. Cúcuta, Colombia.



## TECHNICAL ABILITIES

MICROSOFT WORD, POWERPOINT AND EXCEL.



## LANGUAGES

Spanish: Mother Tongue English: Grammar, Speaking and Reading Intermediate.



## ADDITIONAL INFORMATION

Birthday: August 13<sup>th</sup>, 1992 Residence: Colombian. Allocation availability: Yes

## ★ SKILLS AND COMPETENCIES

- STRATEGIC THINKING
- MANAGEMENT AND TEAM MANAGEMENT
- PROJECT MANAGEMENT
- PROACTIVITY
- CUSTOMER SERVICE
- FACILITATION
- LIABILITY
- DISCIPLINE
- RESULTS AND SOLUTION ORIENTED



## EXTRACURRICULAR ACTIVITIES AND INTERESTS



ADVENTURE SPORTS



RESEARCH



TRAVELLING



TEACHING



LEARN CONSTANTLY



CINEMA



LANGUAGES