

Applied through AIESEC in Virtual Markets (Nicaragua),
Nicaragua.

PROFESSIONAL EXPERIENCE

Head of monitoring and operations

Metropolitana Distribucion Jan 2019 - Present Nicaragua

Design all PIKI SOLUTIONS Group operations
Design KPI
Design management indicators
Monitor all group activities

Freelancer

Freenlacer Jan 2018 - Present Nicaragua

Traductor

Evaluator in training

MIFIC Oct 2017 - Dec 2017 Nicaragua

The national quality award is the award in which it is awarded to companies for their good practices in production. My job was to audit the companies nominated for the award in areas such as finance, logistics, production, environment, social responsibility, etc., to ensure that they met all the standards.

Project in Quality management

Inversiones ZUM Sep 2017 - Mar 2018 Nicaragua

In charge of elaborating all the processes of the company and documenting them under ISO 9001: 2015.

Logistics analyst

LOS PAISAS S.A Jan 2017 - Sep 2017 Nicaragua

Make the manual of the area and design process. Make inventory to the warehouse area. Supervise workers in the warehouse area. Provide performance statistics and manage area budget.

Project in Preparation of risk assessments for SMEs

FUNICA-JICA-UNI Jun 2015 - Jul 2015 Nicaragua

I was the leader of a team of 8 people. The project lasted one month. Perform audits in hygiene, occupational health, production and 5's to companies associated with the project.

Project in Kola Shaler S.A

Kola Shaler S.A May 2015 - Nov 2015 Nicaragua

During 2015, carry out two projects for Kola Shaler S.A, each project lasted 3 months. The first project was a study of methods in the non-carbonated line (Vino Condor) and the second project was a study of the efficiency of machinery in the carbonated line.

ACADEMIC EXPERIENCE

SUMMARY

My name is Melissa, which means worker like a bee. I am a person that I am always going to give the best of myself, because from my parents I learned to do things with love and passion.

LANGUAGES

Italian	Beginner
English	Advanced
Spanish	Native

SKILLS

Expert

- + Windows
- + Windows PC usage
- + Handling Pressure
- + Solution Orientation
- + Adaptability

Advanced

- + Process Engineering
- + Self-Confidence
- + Computer
- + Microsoft Word
- + Microsoft Powerpoint
- + Microsoft Excel
- + Supply Chain management
- + Professional Skills
- + Leadership
- + Critical Thinking
- + Collaboration
- + Work Ethic
- + Data Analytics
- + Presentation skills
- + Data Analysis

Intermediate

- + Dropbox
- + Organisational Management
- + Empowerment of others
- + Auto-CAD
- + Internet usage
- + Financial management

Universidad Internacional Isabel I de Castilla y Escuela Negocios
Europea de Barcelona

Mar 2018 - Jun 2018 Spain

Logistics

National University of Engineering

Apr 2013 - Apr 2018 Nicaragua

Industrial engineering

Colegio Centro America

Jan 2008 - Nov 2012 Nicaragua

Literature, Philosophy

- + Project Management
- + Event Planning
- + Time Management
- + Training

Beginner

- + Technical Support
- + Team Management
- + Problem Solving
- + Research
- + Human Resources
- + Client servicing