SOP: Setting up Return Settings for Merchant Fulfilled SKUs

1. Select "Return Settings" from the Drop-Down Menu of the "Settings" Tab in the top right-hand side of your Seller Central Dashboard.

2. On the next page, under the "General Settings" tab, select whether you would like to receive return request emails with links to authorize, close or reply.

3. Select your "Default Automated Return Rules" as preferred by yourself.

4. Select whether you would like yourself or Amazon to a mailing label for the return.

5. Select your "Shipping Carrier" from the Drop-Down Menu provided.

6. Select whether you or Amazon will be suppling the Return Merchandise Authorization Number.

7. Type your "Return Instructions" email response in the text box available below.

8. Click the "Save Settings" button at the bottom of the page.

9. Next click the "Return Address Settings" link at the top of the page and complete your address details for the returns.

10. Click the "Save Settings" button at the bottom of the page.

See Also:

‣ **SOP:** How to Create Fulfilled by Merchant SKUs for your ASINs

‣ **SOP:** How to Set the Available Quantity for Merchant Fulfilled SKUs

‣ **SOP:** Assigning your Fulfilled by Merchant SKUs to an existing Shipping Template

‣ **SOP:** Setting up Shipping Templates for Fulfilled by Merchant SKUs

‣ **SOP:** Setting up the Returns Policy for your Merchant Fulfilled Orders

‣ **SOP:** Fulfilling Merchant Fulfilled Orders via Email Notification

‣ **SOP:** Fulfilling Merchant Fulfilled Orders via Seller Central

‣ **SOP:** Updating Tracking for your Merchant Fulfilled Orders via Seller Central