

# SOP: Creating an FBA Customer Returns Report

1. In order to create an FBA Customer Returns Report, select “Fulfillment” from the Drop-Down Menu of the “Reports” Tab on the Top Menu of Seller Central.
2. Under the “Customer Concessions” Header to the left of the page, click the “FBA Customer Returns” link.
3. On the next page, select the “Event Date” from the Drop-Down Menu Available or choosing “Exact Dates” from the Drop-Down Menu and entering the “From” and “To” dates respectively from the calendar icon to the right of each.
4. Click the “Request .csv Download” button if you wish to download the report in an excel format.
5. Click the “Request .txt Download” button if you wish to download the report in a text format.
6. In the table below, the “Report Status” Column will show the status as “In Progress”.
7. Once the report is ready for download, this status will change to “Download”.
8. Click this “Download” button in the “Report Status” Column in order to download your report.

## See Also:

- ▶ [SOP: Creating a Multi-Country Inventory Report](#)
- ▶ [SOP: Creating a Dangerous Goods Status Report](#)
- ▶ [SOP: Creating a Restock Inventory Report](#)
- ▶ [SOP: Creating a Stranded Inventory Report](#)
- ▶ [SOP: Creating a Reserved Inventory Report](#)
- ▶ [SOP: Creating a Subscribe & Save Forecasting Report](#)
- ▶ [SOP: Creating an Inventory Reconciliation Report](#)
- ▶ [SOP: Creating a Small & Light Inventory Report](#)
- ▶ [SOP: Creating an Amazon Fulfilled Inventory Report](#)
- ▶ [SOP: Creating a Daily Inventory History Report](#)
- ▶ [SOP: Creating a Monthly Inventory History Report](#)
- ▶ [SOP: Creating a Received Inventory Report](#)
- ▶ [SOP: Creating an Inventory Event Detail Report](#)
- ▶ [SOP: Creating an Inventory Adjustments Report](#)
- ▶ [SOP: Creating an Inventory Health Report](#)

- ▶ [SOP: Creating an Inventory Age Report](#)
- ▶ [SOP: Creating a Manage FBA Inventory Report](#)
- ▶ [SOP: Creating a Manage FBA Inventory Archive Report](#)
- ▶ [SOP: Creating an Inbound Performance Report](#)
- ▶ [SOP: Creating an Exportable Inventory \(US\) Report](#)
- ▶ [SOP: Creating an Excess Inventory Report](#)
- ▶ [SOP: Creating a Bulk Fix Stranded Inventory Report](#)
- ▶ [SOP: Creating an Outlet Deals Report](#)
- ▶ [SOP: Creating a Subscribe & Save Performance Report](#)
- ▶ [SOP: Creating an Amazon Fulfilled Shipments Report](#)
- ▶ [SOP: Creating an All Orders Report](#)
- ▶ [SOP: Creating an All Orders \(XML\) Report](#)
- ▶ [SOP: Creating a Customer Shipment Sales Report](#)
- ▶ [SOP: Creating a Promotions Report](#)
- ▶ [SOP: Creating a Customer Taxes Report](#)
- ▶ [SOP: Creating a Fee Preview Report](#)
- ▶ [SOP: Creating an Inventory Storage Overage Fees Report](#)
- ▶ [SOP: Creating a Monthly Storage Fees Report](#)
- ▶ [SOP: Creating a Long-Term Storage Fee Charges Report](#)
- ▶ [SOP: Creating a Reimbursements Report](#)
- ▶ [SOP: Creating a Replacements Report](#)
- ▶ [SOP: Creating a Recommended Removal Report](#)
- ▶ [SOP: Creating a Removal Order Detail Report](#)
- ▶ [SOP: Creating a Removal Shipment Detail Report](#)