

SOP: Setting up Return Settings for Seller Fulfilled Prime SKUs

1. Select “Return Settings” from the Drop-Down Menu of the “Settings” Tab in the top right-hand side of your Seller Central Dashboard.
2. On the next page, under the “General Settings” tab, select whether you would like to receive return request emails with links to authorize, close or reply.
3. Select your “Default Automated Return Rules” as preferred by yourself.
4. Select whether you would like yourself or Amazon to a mailing label for the return.
5. Select your “Shipping Carrier” from the Drop-Down Menu provided.
6. Select whether you or Amazon will be supplying the Return Merchandise Authorization Number.
7. Type your “Return Instructions” email response in the text box available below.
8. Click the “Save Settings” button at the bottom of the page.
9. Next click the “Return Address Settings” link at the top of the page and complete your address details for the returns.
10. Click the “Save Settings” button at the bottom of the page.

See Also:

- ▶ [SOP: Eligibility Criteria for Seller Fulfilled Prime](#)
- ▶ [SOP: Creating Seller Fulfilled Prime SKUs for Your ASINs](#)
- ▶ [SOP: Setting the Available Quantity for Seller Fulfilled Prime SKUs](#)
- ▶ [SOP: Setting up a New Shipping Template for Seller Fulfilled Prime SKUs](#)
- ▶ [SOP: Setting up Seller Fulfilled Prime on an Existing Shipping Template](#)
- ▶ [SOP: Enabling Seller Fulfilled Prime on Your account](#)
- ▶ [SOP: Assigning your Seller Fulfilled Prime SKUs to a Prime Shipping Template](#)
- ▶ [SOP: Setting up the Returns Policy for Your Seller Fulfilled Prime Orders](#)
- ▶ [SOP: Fulfilling Seller Fulfilled Prime Orders via Email Notification](#)
- ▶ [SOP: Fulfilling Seller Fulfilled Prime Orders via Seller Central](#)
- ▶ [SOP: Seller Fulfilled Prime Trial Period](#)
- ▶ [SOP: Checking Your Performance Metrics for Seller Fulfilled Prime](#)

- ▶ [SOP: Seller Fulfilled Prime Enabled](#)