SOP: Cancelling a Coupon

1. You can cancel any of your Coupons at any time but note that cancellations might not be immediate because customers who have already clipped your Coupon before cancellation will be allowed to check out with those Coupons for approximately 30 minutes thereafter.

2. In order to cancel a Coupon, select "Coupons" from the Drop-Down Menu of the "Advertising" tab on the top menu of Seller Central.

3. On the following page in the table of Coupons located below, locate the Coupon you wish to cancel and click the "Deactivate" button to the right of the Coupon Title.

4. A pop-up window will appear asking you to confirm that you wish to deactivate or cancel your Coupon.

5. Click the "Deactivate" button to complete the cancellation or deactivation of your Coupon.

See Also:

▸ [SOP: Creating a Coupon](⧉)

▸ [SOP: Editing a Coupon](⧉)

▸ [SOP: Running a Coupon Again](⧉)

▸ [SOP: Managing Deactivated Coupons](⧉)

▸ [SOP: Advertising a Coupon](⧉)

▸ [SOP: Viewing Coupon Costs and Performance](⧉)