

Usability review

FlipTheTrip



Hover over a guideline for more information, examples of good practice and importance to the overall user experience.

Score

Comments

N/A = not applicable or can't be assessed

Optional - Provide a short rational for the score, such as a description of the issues found; examples of good practice and the likely impact for users.

Features & functionality

1 Features and functionality meet common user goals and objectives.

Poor

Literalmente solo tiene 3 funciones, hablar por mensaje privado con alguien, buscar personas en una ciudad y mirar el feed de una ciudad.

2 Features and functionality support users desired workflows.

Moderate

3 Frequently-used tasks are readily available (e.g. easily accessible from the homepage) and well supported (e.g. short cuts are available).

Good

4 Users are adequately supported according to their level of expertise (e.g. short cuts for expert users, help and instructions for novice users).

Moderate

5 Call to actions (e.g. register, add to basket, submit) are clear, well labelled and appear clickable.

Moderate

Homepage / starting page

6 The Homepage / starting page provides a clear snapshot and overview of the content, features and functionality available.

Very poor

No hay funciones en la pagina principal ni información de las posibles funciones, solo pide que te registres.

7 The home page / starting page is effective in orienting and directing users to their desired information and tasks.

Very poor

La pagina principal no aporta nada, solo te pide que te registres.

8 The homepage / starting page layout is clear and uncluttered with sufficient 'white space'.

Very poor

No existe una pagina principal como tal, si entras sin registrarse la pagina principal es de registrarse para buscar algo y estando registrado es una lista de personas de tu ciudad.

Navigation

9 Users can easily access the site or application (e.g. the URL is predictable and is returned by search engines).

Poor

No se puede acceder sin registrarse y ademas solo esta disponible online, ya que se supone que existe una app para IOS pero no la conseguimos encontrar.

10 The navigational scheme (e.g. menu) is easy to find, intuitive and consistent.

Moderate

11 The navigation has sufficient flexibility to allow users to navigate by their desired means (e.g. searching, browse by type, browse by name, most recent etc...).

Poor

El buscador solo sirve para buscar ciudades y no deja aplicar filtros de ningun tipo.

12 The site or application structure is clear, easily understood and addresses common user goals.

Moderate

13 Links are clear, descriptive and and well labelled.

Moderate

14 Browser standard functions (e.g. 'back', 'forward', 'bookmark') are supported.

Moderate

15 The current location is clearly indicated (e.g. breadcrumb, highlighted menu item).

Moderate

16 Users can easily get back to the homepage or a relevant start point.

Good

17 A clear and well structure site map or index is provided (where necessary).

Very poor

Hasta que no has usado la pagina mas de una vez no sabes donde esta cada cosa, y tampoco sabes que es cada cosa.

Search

18 A consitent, easy to find and easy to use search function is available throughout (where desirable).

Moderate

19 The search interface is appropriate to meet user goals (e.g. multi-parameter, prioritised results, filtering search results).

Poor

La busqueda es muy lineal ya que solo permite buscar ciudades y no deja introducir ningun filtro o parametro.

20 The search facility deals well with common searchs (e.g. showing most popular results), misspellings and abbreviations.

Poor

21 Search results are relevant, comprehensive, precise, and well displayed.

Very poor

Al estar en inglés el resulatdo a veces no es el esperado ya que algunas ciudades no tienen el mismo nombre en distintos idiomas, y la web no las traduce.

Control & feedback

22 Prompt and appropriate feedback is given (e.g. following a successful or unsuccessful action).

Very poor

No se informa al usuario de nada. La forma de comunicación es con un bot que solo te avisa de que la pagina no es segura y no deberias viajar con nadie sin pedir su identificacion.

23 Users can easily undo, go back and change or cancel actions; or are at least given the chance to confirm an action before committing (e.g. before placing an order).

Poor

No se da opcion de deshacer nada mas que la de darle a inicio de nuevo, aun asi la pagina de inicio muestra una lista de personas de tu ciudad asi que no deshace eso siquiera.

24 Users can easily give feedback (e.g. via email or an online feedback / contact us form).

Good

Forms

25 Complex forms and processes are broken up into readily understood steps and sections. Where a process is used a progress indicator is present with clear numbers or named stages.

Poor

No se informa de pasos a seguir de ningun tipo.

26 A minimal amount of information is requested and where required justification is given for asking for information (e.g. date of birth, telephone number).

Moderate

27 Required and optional form fields are clearly indicated.

Moderate

28 Appropriate input fields (e.g. calendar for date selection, drop down for selection) are used and required formats are indicated.

Very poor

No hay ninguna opcion de las mencionadas.

29 Help and instructions (e.g. examples, information required) are provided where necessary.

Very poor

No hay ninguna clase de ayuda disponible.

Errors

30 Errors are clear, easily identifiable and appear in appropriate location (e.g. adjacent to data entry field, adjacent to form, etc.).

Poor

Si te equivocas de localizacion al buscar no se informa de nada, simplemente te muestra otra.

31 Error messages are concise, written in easy to understand language and describe what's occurred and what action is necessary.

Very poor

No hay mensajes de error.

32 Common user errors (e.g. missing fields, invalid formats, invalid selections) have been taken into consideration and where possible prevented.

Moderate

33 Users are able to easily recover (i.e. not have to start again) from errors.

Moderate

Content & text

34 Content available (e.g. text, images, video) is appropriate and sufficiently relevant, and detailed to meet user goals.

Poor

Hay poca información sobre las funciones del sitio web y ninguna imagen.

35 Links to other useful and relevant content (e.g. related pages or external websites) are available and shown in context.

Very poor

No hay referencias a ninguna web.

36 Language, terminology and tone used is appropriate and readily understood by the target audience.

Poor

Solo esta en inglés sin opcion a traduccion de ningun tipo.

37 Terms, language and tone used are consistent (e.g. the same term is used throughout).

Very poor

38 Text and content is legible and scanable, with good typography and visual contrast.

Good

Help

39 Online help is provided and is suitable for the user base (e.g. is written in easy to understand language and only uses recognised terms). Where appropriate contextual help is provided.

Very poor

No hay foros ni ninguna ayuda.

40 Online help is concise, easy to read and written in easy to understand language.

Very poor

No hay foros ni ninguna ayuda.

41 Accessing online help does not impede users (i.e. they can resume work where they left off after accessing help).

Very poor

No hay foros ni ninguna ayuda.

42 Users can easily get further help (e.g. telephone or email address).

Very poor

No hay foros ni ninguna ayuda.

Performance

43 Site or application performance doesn't inhibit the user experience (e.g. slow page downloads, long delays).

Good

44 Errors and reliability issues don't inhibit the user experience.

Moderate

45 Possible user configurations (e.g. browsers, resolutions, computer specs) are supported.

Good

Overall usability score (out of 100) *

45

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Poor