

# Resource management and operations

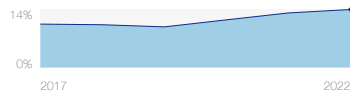
14th

Skills, knowledge and abilities / Management skills / Resource management and operations

Global Skills Taxonomy ↗

## Five year trend

Learning hours spent pursuing assessments and credentials in **Resource management and operations** from 2017 to 2022 (share of total learning hours). Source: Coursera



## Reskilling focus

Companies for which **Resource management and operations** is a priority in their upskilling and reskilling programmes for 2023-2027 (share of companies surveyed)

19%

## Skill importance

Companies for which **Resource management and operations** is a core skill for workers (share of companies surveyed)

31%

## Skill evolution

Share of companies for which **Resource management and operations** is **increasing** or **decreasing** in importance at work. White diamond and label represent net share.

+51%

## Jobs in focus

Roles where organizations surveyed report **Resource management and operations** to be increasing in importance fastest, alongside estimates of the net job growth (percent) from 2023 to 2027.

### ROLES

	NET GROWTH
1. Business Services and Administration Managers	-5%
2. Assembly and Factory Workers	-6%
3. Managing Directors and Chief Executives	-2%
4. Accounting, Bookkeeping and Payroll Clerks	-27%
5. Sales Representatives, Wholesale and Manufacturing, Technical...	0%
6. General and Operations Managers	0%
7. Business Development Professionals	21%

## Time to skill

Learning hours required to achieve a credential in **Resource management and operations** at beginner, intermediate or advanced proficiency as a function of the learner's level of formal education.

Hours 0 34

### FORMAL EDUCATION BACKGROUND

	BEGINNER	INTERMEDIATE	ADVANCED
All	3.1	11.4	22.3
No Bachelor's Degree	3.4	12.1	19.0
Bachelor's Degree	3.2	12.3	21.2
Graduate Degree	3.1	11.4	19.9

## Strategically adjacent skills

Probability that a company which will prioritise skills training in **Resource management and operations** from 2023 to 2027 will also prioritise other skills.

Skill taxonomy Skills, knowledge and abilities Attitudes

Leadership and social influence	54%
Analytical thinking	52%
Creative thinking	51%
Talent management	44%
Technological literacy	43%
Curiosity and lifelong learning	41%
Resilience, flexibility and agility	41%
Service orientation and customer service	41%
Motivation and self-awareness	38%
Quality control	36%

## Simultaneous skill development

Probability that courses in **Resource management and operations** also teach other skills. Source: Coursera.

Skill taxonomy Skills, knowledge and abilities Attitudes

Creative thinking	46%
Design and user experience	43%
Analytical thinking	40%
Marketing and media	39%
Empathy and active listening	39%
Leadership and social influence	26%
Programming	24%
Technological literacy	24%
Networks and cybersecurity	24%
Reading, writing and mathematics	22%

## Industry trends

Industry-by-industry variations in reskilling focus, current and future importance, forecast evolution in importance, and strategic focus companies will place on **Resource management and operations** from 2023 to 2027 for the industries which assign the highest and lowest reskilling focus to this skill (share of companies surveyed)

Above global mean Below global mean

