

Resilience, flexibility and agility

5th

Attitudes / Self-efficacy / Resilience, flexibility and agility

Global Skills Taxonomy ↗

Five year trend

Learning hours spent pursuing assessments and credentials in **Resilience, flexibility and agility** from 2017 to 2022 (share of total learning hours).
Source: Coursera



Reskilling focus

Companies for which **Resilience, flexibility and agility** is a priority in their upskilling and reskilling programmes for 2023-2027 (share of companies surveyed)

32%

Skill importance

Companies for which **Resilience, flexibility and agility** is a core skill for workers (share of companies surveyed)

50%

Skill evolution

Share of companies for which **Resilience, flexibility and agility** is **increasing** or **decreasing** in importance at work. White diamond and label represent net share.

+66%

Jobs in focus

Roles where organizations surveyed report **Resilience, flexibility and agility** to be increasing in importance fastest, alongside estimates of the net job growth (percent) from 2023 to 2027.

ROLES

	NET GROWTH
1. Sales Representatives, Wholesale and Manufacturing, Technical...	0%
2. Chemical Processing Plant Operators	2%
3. Accounting, Bookkeeping and Payroll Clerks	-27%
4. General and Operations Managers	0%
5. Managing Directors and Chief Executives	-2%
6. Assembly and Factory Workers	-6%
7. Business Development Professionals	21%

Time to skill

Learning hours required to achieve a credential in **Resilience, flexibility and agility** at beginner, intermediate or advanced proficiency as a function of the learner's level of formal education.

Hours 0 34

FORMAL EDUCATION BACKGROUND

	BEGINNER	INTERMEDIATE	ADVANCED
All	3.6	8.8	9.9
No Bachelor's Degree	3.9	8.8	9.6
Bachelor's Degree	3.7	9.2	10.5
Graduate Degree	3.1	9.0	10.1

Strategically adjacent skills

Probability that a company which will prioritise skills training in **Resilience, flexibility and agility** from 2023 to 2027 will also prioritise other skills.

Skill taxonomy Skills, knowledge and abilities Attitudes

Analytical thinking	49%
Leadership and social influence	48%
Creative thinking	46%
Curiosity and lifelong learning	43%
AI and big data	41%
Technological literacy	40%
Talent management	37%
Empathy and active listening	36%
Motivation and self-awareness	35%
Service orientation and customer service	33%

Simultaneous skill development

Probability that courses in **Resilience, flexibility and agility** also teach other skills. Source: Coursera.

Skill taxonomy Skills, knowledge and abilities Attitudes

Resource management and operations	92%
Creative thinking	92%
Empathy and active listening	67%
Marketing and media	58%
Leadership and social influence	53%
Design and user experience	44%
Analytical thinking	41%
Systems thinking	28%
Reading, writing and mathematics	25%
Programming	19%

Industry trends

Industry-by-industry variations in reskilling focus, current and future importance, forecast evolution in importance, and strategic focus companies will place on **Resilience, flexibility and agility** from 2023 to 2027 for the industries which assign the highest and lowest reskilling focus to this skill (share of companies surveyed)

Above global mean Below global mean

INDUSTRY	RESKILLING FOCUS	SKILL IMPORTANCE	SKILL EVOLUTION
Chemical and advanced materials	0% 100%	0% 100%	0% 100%
Insurance and pensions management	0% 100%	0% 100%	0% 100%
Employment services	0% 100%	0% 100%	0% 100%
Accommodation, Food, and Leisure	0% 100%	0% 100%	0% 100%
Oil and gas	0% 100%	0% 100%	0% 100%
Non-governmental and Membership Organisations	0% 100%	0% 100%	0% 100%