

Product Service Notice

Doc: 076-8535-00

Rev: A

File: 98200-150-IX Date: 26 June 2019

Page: 1 of 2

Equipment Line: Cardiology – Data Management

Subject: Holter Download Workflow Improvement

Affected: Sentinel Cardiology Information Management System (98200/98201) Version 10.5/11.0

Applicability:

Mod Category: N/A Urgency: N/A S/N Affected: N/A. Time Req'd: N/A In-Service: N/A

Dependency: Applies to Sentinel V10.5 and V11.0.

Explanation:

This PSN describes a configuration to improve the download workflow for customers with either Sentinel V10.5 or V11.0, who do **not** configure the Holter monitor before making the recording.

When downloading a Holter monitor that has <u>not</u> been configured by Sentinel, the operator may want to add a new patient record.

After adding the new record, the operator must search for the new record, and then select it for the new download.

By making a reconfiguration to the Sentinel "IdentifyPatient" web page this extra search step will be avoided, and instead Sentinel will automatically find the new patient record. The operator can then accept the new record to use with the download.

Procedure

The configuration is either applied to a stand-alone workstation, or in a networked environment is applied to the Sentinel server. For convenience, a pre-configured "IdentifyPatient.SwmPage" file is available on request from Global Technical Support (gtsdc@spacelabs.com).

Registered users can download from the Product Software FTP Server, in:

"Diagnostic cardiology\Sentinel\Support Information\PSN 076-8535-00 Page Files".

Different files are provided for V10.5, and V11.0.

To apply the new configuration, first ensure that all users are logged out of Sentinel.

Copy the new page file to the folder: C:\inetpub\wwwroot\Sentinel\Settings\Default\Pages\Patient.

Restart the Windows Internet Information Services (IIS) Admin Service, and then restart the World Wide Web Publishing Service. (Alternatively, restart the computer.)

COMPANY CONFIDENTIAL

FOR AUTHORIZED USE ONLY
© Spacelabs Healthcare 2019

Diagnostic Cardiology Global Technical Support +44 1992 507740

gtsdc@spacelabs.com

Doc: 076-8535-00

Rev: A

File: 98200-150-IX Date: 26 June 2019

Page 2 of 2

Test Procedure

Download a Holter recording from a monitor that has not been configured. In the **Identifying Patient** page, **Add** a new patient. Verify that the list displays only the new patient record.

Parts Required:

Reconfigured page file (from Global Technical Support).

Tools and Equipment: N/A

Parts Deposition: N/A

Reporting: N/A

Attachments: None