## Contact

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## Skills

### **TECHNICAL** SKILLS

Ruby

Ruby On Rails

Javascript

HTML

CSS

Visual Basic

JOuerv

PostgresSQL

AJAX REST

Sinatra

Trello

Microsoft Office

Education

Columbia University - NY

Graduate Foundation's Certificate 2015

19 week immersive bootcamp that teaches the

ins and outs of JavaScript, plus HTML and CSS.

computer science courses, learning basic Java

social media networking for organizations

Completed rigorous three-month session focused on

programming, Data Structures, Statistics with calculus and

Completed this top 6th finance graduate program in Latin

Led thesis project "Improvements in Self-Management

collaborated with coders to implement new and improved

processes in the virtual platforms, enhancing productivity

Transactions for Mobile Phone Operator Movistar;

roduction Engineering 2013

America, as ranked by Eduniversal Best Masters.

Universidad Metropolitana - Venezuela

fundamentals of Ruby, the Rails application framework, the

Dev Bootcamp - NY Fullstack Developoer 2016

GPA 3.41/4

GPA 3 5/4

IESA - Venezuela

and user experience.

### LANGUAGES

English Spanish Italian

French

### Personal Website

· Created a responsive personal website from scratch to serve as a contact channel for future employers. Technologies: Javascript, CSS, HTML.

• Web based company built in wordpress that connects Venezuelans with professional service providers such as home cleaning services, contractors, and other professionals, set to launch mid-2016.

· Achieved a 40% payroll reduction for employer by building tools in VBA to optimize after-sales reporting processes

Komtrax Fleet Monitoring Coordinator/IT Manager

Guarenas, Venezuela

Caracas, Venezuela

Jan 2012 to May 2012

Caracas, Venezuela 2015 to Current

- Developed automatic fleet report system for construction and mining equipment, reducing time required for reporting data by 45%; implemented system health meter that reflected equipment functionality.
- Restructured all reports to persuade clients to use Komtrax System, resulting in improved consumer satisfaction and retention.
- Directed follow-up process to ensure all machines equipped with Komtrax were successfully completing satellite diagnostic process; offered customer and IT support for all of Komatsu's Platforms.
- Projected future spare parts sales based on information analysis derived from the Komtrax system.
- Co-Led design and development of Mega's own web and mobile monitoring platform with programming agency providing hands-on experience with programmers and programming languages.

## Telefónica Venezuela

Jun 2012 to Dec 2012 • Optimized billing and recharge systems for the largest mobile phone service provider in Venezuela; teamed with programmers to developed new coding for digital account platform, modifying the visual and sensorial interaction of many of its transactions in order to provide a more attractive and efficient customer experience.

- Coordinated marketing, design and web development divisions in order to provide an alternative that would alleviate difficulties in all aspects of customer interaction within the virtual platform.
- Developed transaction manuals and routine follow-ups to ensure optimal system implementation achieving significant improvement in customer service; proposed optimization of multiple transactions available in virtual platform "Mi Movistar".

## Plumrose Latinoamericana C.A.

· Contributed to introduction and launch of all new frozen Plumrose products (Iceberg Project) including coding and registration processes; developed model to project distribution of all new frozen products, helping define launch goals

Analyzed and controlled sales and inventory of Eveba canned products and Conaprole cheese products.

# Volunteering

### Voluntad Popular Volunteer

Volunteered at Voluntad Popular (political party led by Leopoldo Lopez, top contender for Hugo Chavez), led the mass fund recollection project "Ceibas;" conceptualized pyramid structure 1x10 that would optimize management of funds, 2011.

Luis Fernando Plaz

# Web Developer | Industrial Engineer

# Summary

I am a creative and driven developer with experience in finance, industrial engineering, and entrepreneurship. My background has given me the analytical and problem solving skills to tackle new obstacles, and was critical in the success of my web-based business in my home country, which helped consumers find reliable professional service providers for their homes.

I'm driven by the need to innovate using technology, and am pursuing a career that allows me to make meaningful applications of technology to fields that have yet to adopt it.

# Projects

### Motivator

• Web based application that allows users to set and track goals, and commits users to goals by having them dedicate a donation to charity if goal is not completed on target. Served as team lead through schema development, route mapping and task assignment. Led front end design of website and integrated charity API. Technologies: Javascript, AJAX, Trello, RoR, API Integration.

# **Employment**

## Dconfianza.com

Maquinarias Mega Komatsu Distributor