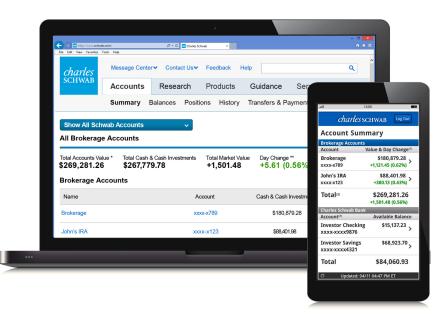


## Easy, secure access

Signing up for Schwab Alliance gives you access to your account information virtually anytime, anywhere, while saving time and paperwork.

Designed for investors like you, our website and mobile app enable you to stay informed about your accounts while still relying on the one-on-one guidance provided by your independent advisor.

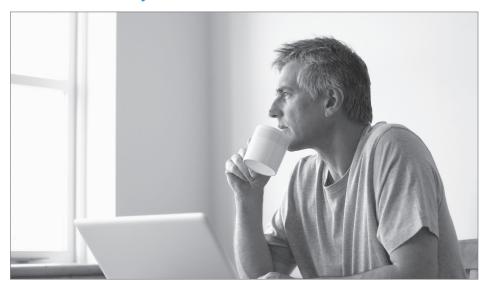


# Monitor your accounts easily and securely

- Get instant access to your account information—online or on the go—with the Schwab mobile app.
- Stay informed on the status of requests and securely approve transactions.
- Keep your contact information up to date so you can be notified.
- Count on secure, paperless delivery of important documents, including account statements, trade confirmations, and tax reports.\*
- Conveniently deposit checks with a click of the camera on your phone or tablet.

Ask your advisor to initiate your online access to Schwab Alliance—it's free, fast, and easy.

#### Get instant access to your account information.



<sup>\*</sup>You must be listed as the account owner to enroll in electronic delivery. You may also be eligible for lower electronic equity trade commissions if you enroll in electronic delivery.

## Set up account access one of two ways

#### **OPTION 1**

## The easiest way: Ask your advisor to initiate your online enrollment

You'll receive an email with a link to get started. If the link has expired, ask your advisor to resend.

Schwab Alliance Activation					
Your investment advisor has requested that Schwab Advisor Services send you an email to activate your account on the Schwab Alliance website. Schwat Alliance is a web site designed for clients of investment services and will allow you fast, convenient, and secure access to your account information inclusing access to your archive of statements and other documents.					
To activate your accounts online, please click the link below or copy and paste into your browser:					
www.schwab.com/sa_webactivate					
For questions or assistance with the web activation process, please contact your advisor or the Schwab Alliance team at 800-515-2157.					
MESSAGES	PRIVACY	CONTACT US	â LOG IN		

### **2** Verify your personal information

You'll need to enter information such as your Social Security number and brokerage account number through our secure interface. Your account number is the eight-digit number at the top of your statement. If you own more than one account, you can enter any one of those account numbers.

Client Identification	
Please enter the following inform	nation:
Social Security Number :	- Don't have a Social Security Number? ┌■
Brokerage Account Number:	
Date of Birth :	MM / DD / YYYY
Home Phone Number :	YERIPY *

Note: Always use caution when logging in away from home. Visit Schwab Safe on the Schwab Alliance homepage for more tips on online security.

#### **OPTION 2** (If you selected Option 1, you can go directly to Step 3.)

1 Initiate enrollment on your own (requires additional verification steps)

Go to schwaballiance.com and click "New User?"

Schwab Alliance Login			
A premium serv	ice designed to complement the e	xpertise and the personal advice of your advisor.	
Login ID		New User?	
Password		Forgot your Password?	
	Log In		

## **2a** Verify your personal information

Follow step 2 in Option 1.

## **2b** Authenticate via account securities

A list of securities will appear, and you must verify which of these are held in your account. If your account is new and assets haven't yet transferred, select "NONE OF THE ABOVE."

Authentication
As an added security measure, please choose which security is held in this account.
⚠ Only one attempt is allowed.
O SPRINT FON GROUP(FON)
O MORGAN STANLEY INST(MSEQX)
O CHOICE FOCUS FUND(CHFCX)
O AMR CORP(AMR)
O COMPUWARE CORPORATION(CPWR)
O AMERICAN CENTURY INTERNA(TWIEX)
○ IMATION CORP(IMN)
O FEDERATED INCOME TRUST - INSTITUTIO(FICMX)
O HOSPITALITY PROPERTIES TRUST(HPT)
O NONE OF THE ABOVE

## 3 Select primary account

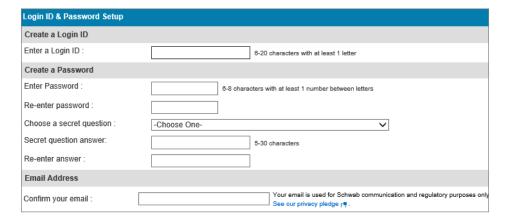
Create a nickname for your account and select the purpose (optional).

Account List				
			Personalize Your Account Disp	lay
Account Number	Туре	Primary Account	Create Nickname	This Account is for(Optional)
4003-5921	Schwab One	•		Select One

## 4

#### Create your login ID and password

Choose a secret question and answer to make any future password resets easier. For your own security, do not share this information with anyone, including your advisor.



## **5** Verify information

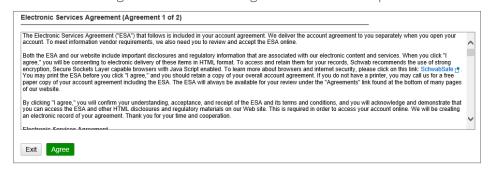
If anything is inaccurate, click "Change Information."

Account List					Change Information
Account Number	Туре	Primary Account	Nickname	Grouping	
4003-5921	Schwab One	Primary			
Login ID & Passwo	rd Confirmation				Change Information
Login ID	colawt	K			
Password <sup>1</sup>	*****				
Secret Question	What's	the name of the high school f	rom which you grad	duated?	
Secret Answer <sup>1</sup>	*****				
Email	colin.la	w@schwab.com			



#### Review and accept user agreements

Review the user agreements and click "Agree" for each to accept their terms.



## 7

#### **Enroll in paperless delivery**

Sign up for electronic delivery of key account documents. You can enroll all eligible accounts or select specific accounts for documents you wish to enroll.

Document Deli	very Preferences				
Switch to paperless s	ervices and reduce the a	mount of mail you receive	e. Read our Paperless Documents Info	rmed Consent [	
Review your paperles	s preferences and click	Go to Schwab.com below	. If you don't want electronic delivery fo	r certain documents, unselec	t those for each account.
☑ Enroll all eligible ad	ccounts				
Account Number	Account Type	Nickname	Trade Confirmations 🖵	Statements 🖵	Shareholder Documents 🖵
4003-5921 <sup>1</sup>	Schwab One		✓	✓	✓
Enter an email addre	testaccount@scl	erless documents	ass, you must enroll these accounts in both eC		
You can change your document delivery preferences and email address at anytime on Schwab.com.					
Consent to receive paperless documents					
You consent to receive and read in electronic format the Paperless Documents Informed Consent [].  I Consent					
Exit Go to Sch	hwab.com				

If you already have online access to Schwab Alliance, go directly to schwab.com/sa\_gopaperless to sign up for electronic delivery. If you have any questions or need further assistance, call a Schwab Alliance specialist at 1-800-515-2157 or ask your investment advisor to initiate your online enrollment.

## Setting up mobile access

## 1 Download the Schwab mobile app

Visit the app store for your mobile device and search for "Schwab mobile."



## **2** Log in to access your account

Use the same Schwab Alliance credentials you use online.



# Sign up for online access today, or call a Schwab Alliance specialist at 1-800-515-2157.

## Check your mobile app settings

Navigate to "Settings" and turn on "Multitasking" to ensure that you can approve any wires requiring additional validation steps.



## Turn on push notifications (for iOS/Apple devices only)

Navigate to your device "Settings" and select "Notification Center." Ensure that Schwab app is in the list of included apps. You can choose either "Banner" or "Alert" notifications. This will ensure that you receive alerts to approve wires.



The Schwab Mobile Deposit service is subject to certain eligibility requirements, limitations, and other conditions. Enrollment is not guaranteed, and standard hold policies apply.

Access to electronic services may be limited or unavailable during periods of peak demand, market volatility, systems upgrade, maintenance, or for other reasons.

Android is a trademark of Google, Inc.

Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. iTunes, App Store, iPhone, and iPad are trademarks of Apple Inc.

Amazon, Kindle, Kindle Fire, and the AmazonKindle logo are trademarks of Amazon.com, Inc. or its affiliates.

© 2014 Charles Schwab & Co., Inc. (Schwab). All rights reserved. Member SIPC.

HNW (0414-2706) MKT70909-01 (05/14)