

Luis Ruivo

Cloud DevOps Engineer

DevOps Engineer with a strong track record of optimizing performance, enhancing efficiency, and driving innovation in diverse IT environments. Skilled in designing and implementing CI/CD pipelines, automating infrastructure, and managing networks to streamline development workflows and improve software quality. Adept at proactive monitoring, security best practices, and fostering cross-functional collaboration. Strong documentation skills ensure clarity and maintainability across projects. Ready to bring my expertise and enthusiasm to a dynamic team, delivering scalable, secure, and high-impact solutions.

WORK EXPERIENCE

GlobalLogic, Manchester, UK

DevOps Engineer 11/2024 – Present

- Developed and maintained CI/CD pipelines using GitHub Actions/AWS CodePipeline, enabling more efficient code delivery and reducing deployment errors by 30%.
- Collaborated with cross-functional teams to implement infrastructure as code with Terraform/CloudFormation, streamlining infrastructure management and ensuring consistency across staging and production environments.
- Automated routine operational tasks (e.g., backups, scaling, provisioning) to improve efficiency and reduce manual errors, contributing to a 20% increase in operational efficiency.
- Participated in cloud cost optimization initiatives, identifying and eliminating unused resources and implementing auto-scaling solutions, resulting in a 25% reduction in cloud expenses.
- Troubleshoot and resolved infrastructure issues, collaborating with senior engineers to ensure system availability and performance improvements.

JD Sports Fashion plc, Manchester, UK

Junior DevOps Engineer 01/2023 – 10/2024

- Automated CI/CD Pipelines using Jenkins/GitHub Actions/AWS CodePipeline/Azure DevOps, reducing deployment time.
- Managed cloud infrastructure on AWS (S3, Lambda, VPC) and Azure (Blob Storage, Functions, VNet), provisioning resources with Terraform/CloudFormation/ARM, and implementing AWS Landing Zone for multi-account/environments.
- Enhanced monitoring and logging using CloudWatch/Azure Monitor/New Relic, leading to faster issue resolution and minimizing system downtime.
- Improved security & access control by configuring IAM policies, security groups, and role-based access controls in AWS and Azure AD and implementing data encryption strategies across both clouds.
- Optimised networking by configuring subnets, route tables, and DNS in AWS VPC and Azure VNet, improving connectivity and resource isolation.
- Integrated AWS Connect and Azure Communication Services for cloud-based customer service and deployed Lambda functions / Azure Functions for serverless architecture.

CONTACT

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TECHNICAL SKILLS

- Cloud Computing
- Infrastructure Automation
- Configuration Management
- CI/CD Pipelines
- Containerisation
- Infrastructure Automation with Terraform and Ansible
- Agile/DevOps Culture
- AWS Services Management
- Azure Services Management
- Monitoring/Logging and Alerting
- Script Development
- Programming Development

PERSONAL SKILLS

- Planning & Organisation
- Time management
- Problem solving
- Teamwork
- Ability to work under pressure
- Excellent interpersonal skills
- Outstanding communication and motivational skills
- Leadership
- Adaptability

EDUCATION

BEng Civil Engineering

University ISAEP
Lisbon, Portugal
2009 – 2012

BCS Level 4 DevOps Engineer

University Academy 92 (UA92)
Manchester, UK
2023 – 2025

CERTIFICATIONS

- CompTIA Cloud+
- CompTIA Security+
- AWS Cloud Practitioner
- Azure Fundamentals
- Linux Essentials (LPI)
- Cisco IT Essentials

LANGUAGES

Fluent

- English
- Portuguese
- Spanish

OTHER

- Full clean driving licence

Manchester University NHS Foundation Trust, Manchester, UK

Directorate Administrator

03/2021 – 12/2021

- Provided IT support and troubleshooting for internal teams, ensuring smooth daily operations and minimizing downtime.
- Managed procurement of hardware and software for the department, collaborating with IT teams to ensure the right tools were in place for efficient operation.
- Collaborated with cross-functional teams to streamline communication and processes, ensuring smooth operational workflows for staff and patients.
- Handled sensitive data in a secure manner, ensuring confidentiality and compliance with organizational and legal requirements.

The Open University, Manchester, UK

Resourcing Administrator Assistant

02/2021 – 03/2021

- Monitored and recorded resourcing activity, ensuring the accurate tracking of processes and improving operational efficiency.
- Archived and maintained shared network data, organizing and ensuring data accessibility for future use.
- Created and maintained a repository of resources.

Penarth Group School, Manchester, UK

Teaching Assistant

09/2020 – 11/2020

- Provided personalized support to students, adapting communication and teaching methods to different learning styles.
- Worked across multiple classrooms, providing tailored support to a range of students.
- Collaborated with teachers and staff to develop personalized strategies and goals.

JPS Financial, Manchester, UK

Customer Advisor & Office Administrator

07/2017 – 08/2020

- Investigated and resolved client claims.
- Managed client database and records.
- Coordinated and updated mailing lists and client records.

Rentalcars.com, Manchester, UK

Customer Advisor

02/2017 – 06/2017

- Provided tailored solutions to customers.
- Managed customer requests and made arrangements.
- Gathered customer feedback and processed complaints.

Sotecnisol, Lisbon, Portugal

Civil Engineer

04/2015 – 01/2017

- Coordinated and managed cross-functional teams.
- Managed resource allocation.
- Prepared and maintained rotas.
- Monitored work progress both on-site and in the office
- Operated and maintained CNC machinery.

ARSLVT, Lisbon, Portugal

Civil Engineer

04/2014 – 03/2015

- Conducted technical visits to buildings.
- Performed detailed surveys on building pathologies.
- Developed detailed inspection reports.
- Monitored rehabilitation work on buildings.

TOOLS AND FRAMEWORKS

- AWS
- Azure
- GCP
- DigitalOcean
- Terraform
- CloudFormation
- Azure Resource Manager
- Azure DevOps
- Ansible
- Jenkins
- GitHub Actions
- CircleCI
- GitLab
- TeamCity
- Octopus Deploy
- Docker
- Kubernetes
- Rancher
- Git
- GitHub
- Bitbucket
- ELK
- Grafana
- Prometheus
- New Relic
- Windows PowerShell
- Linux Bash Shell
- Python
- JavaScript
- React
- Next.js
- Tailwind
- Node.js
- PHP
- MongoDB
- DynamoDB
- RDS
- Azure Cosmos DB
- Azure SQL Database
- MySQL
- PostgreSQL
- MariaDB
- Redis
- Jira
- Boto3
- WordPress
- Nginx
- Apache
- Kafka