


After starting on the first page of the Booking page, we already noticed that there is no possibility of contact, neither in the footer nor in the header.



Log in or Create Account

3-Day The Bahamas from Miami, FL
Carnival Conquest
Apr 19, 2024 - Apr 22, 2024

1 Room | 2 Guests

● Rooms/Guests

ADD ROOMS OR GUESTS

You can book up to 3 rooms and 5 guests per room

Room 1

−

2


+

Guests

Add Room +

CONTINUE

After clicking on Continue, there is also no possibility of contact, either by phone or through any link.



Log in or Create Account

3-Day The Bahamas from Miami, FL
Carnival Conquest
Apr 19, 2024 - Apr 22, 2024

1 Room | 2 Guests

Rooms/Guests

 >

● Rate Qualifiers

QUALIFY FOR A SPECIAL RATE?

Country of Residence
United States

State of Residence
Select

☐ 55+ years old

☐ Military/Select Promotional Programs

☐ Add VIP Club Number

☐ Accessible Room Needed

CONTINUE

After selecting the State of Residence and clicking Continue, we entered the page with room types. We still do not have any means of contact.

3-Day The Bahamas from Miami, FL
Carnival Conquest
Apr 19, 2024 - Apr 22, 2024

1
Room

2
Guests

Total:
\$827.30 USD

[Rooms/Guests](#) > [Rate Qualifiers](#) > [Room Category](#)

SELECT ROOM

SUITE
from \$2,070

BALCONY
from \$1,188

OCEAN VIEW
from \$958

INTERIOR
from \$828



Interior

The most affordable way to experience all the Carnival excitement, without cutting corners on comfort.

ROOM WILL BE ASSIGNED

Total from
\$828

[Room Details](#)

or from **\$92/mo** ⓘ

SELECT ROOM



Interior

An Interior stateroom is the most affordable way to cruise, and Carnival Conquest's interiors are not just cozy, but are full of things you'd expect from any Carnival stateroom: a full private bathroom, Carnival Comfort Collection linens and more..

Total from
\$848

[Room Details](#)

or from **\$95/mo** ⓘ

SELECT ROOM

After clicking on select room and then on Confirm with the pop-up open, we entered the last page before checkout.



[Log in or Create Account](#)

[Room Category](#) > [Cruise Summary](#) > [Traveler Information](#) > [Payment/Checkout](#)

CRUISE SUMMARY



3-Day The Bahamas from Miami, FL

Ship: Carnival Conquest

Fri Apr 19, 2024 - Mon Apr 22, 2024

[Your Itinerary](#) ▼



Room 1: Interior

[Change Room](#)

Section: To Be Assigned

Deck: To Be Assigned

Room: To Be Assigned

Guests: 2 [Add/Remove Guests](#)

SUPER SAVER

What You Get

Cruise Summary

Itinerary: 3-Day The Bahamas from Miami, FL
Fri Apr 19, 2024 - Mon Apr 22, 2024

Ship: Carnival Conquest

1 Room 2 Guests [Change](#)

Room 1: Interior

SUPER SAVER

Guest 1: \$269.00

Guest 2: \$269.00

Taxes, fees & port expenses: ⓘ \$289.30

☐ Prepay gratuities ⓘ \$96.00

☐ Add vacation protection ⓘ \$98.00

Room Total \$827.30

Total : \$827.30
Financing powered by **uplift** from **\$92/mo** ⓘ

Cruises must be paid in full for sailings within 90 days or less

Here, we can see in the screenshot below that there is a telephone contact, but we do not have any clickable link for a possible call.

Frequently Asked Questions

Are all my meals included in my cruise fare? ^

You could eat three amazing meals a day - plus snacks and more - without paying! However, we do have some great onboard specialty restaurants you'll want to visit.

Are drinks included in the cruise fare?

What is the cruise price currency? ✓

Are there restrictions to sail? 

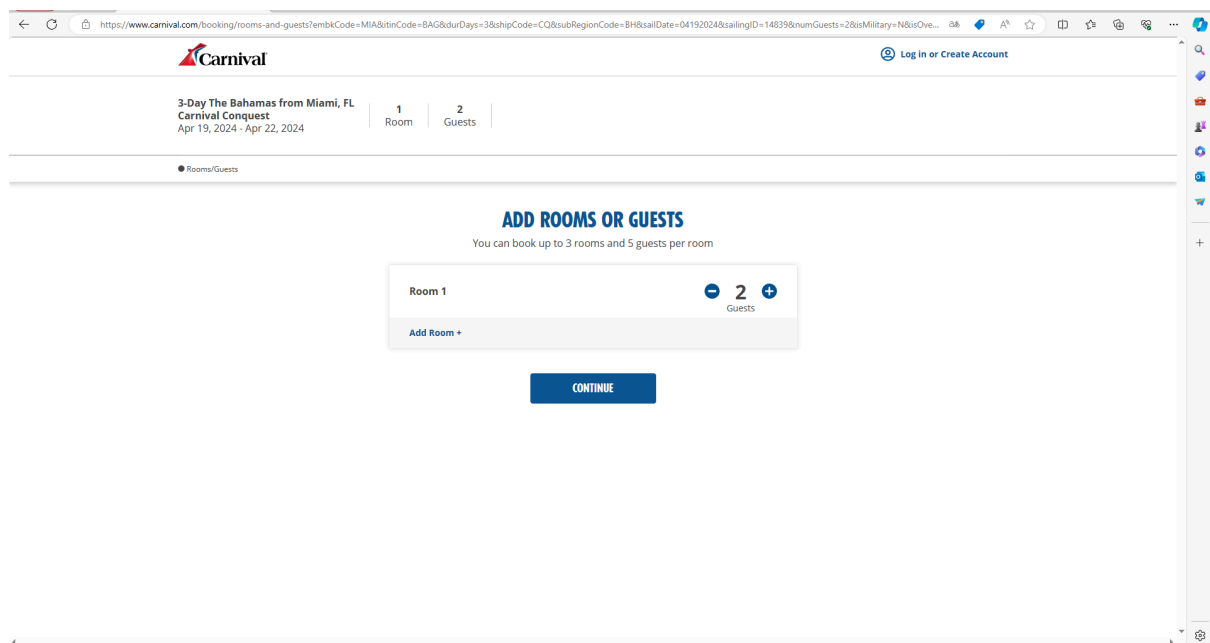
Do minors receive a special discount?

For assistance with your Carnival Cruise, please call 1-800-764-7395

Terms and Conditions Stateroom 1: Your stateroom will be assigned within the selected room type (interior, ocean view, balcony or suite). Deposit is non-refundable and non transferable. Bookings made as part of a group must buy up their amenities. Cruise rates are in US Dollars, average per person and based on double occupancy. Offer is capacity controlled and is not combinable with any other discount or promotional offer. Rates may vary by ship, stateroom type and sail date. Change fees are not assessed outside of the final payment window. Category restrictions and exclusions apply. Carnival reserves the right to withdraw and/or change offer at any time without prior notice. Offer is for the cruise fare only and does not include Taxes, Fees and Port Expenses. Taxes, Fees and Port Expenses range from USD \$81.62 to \$494.65, and are assessed on a per guest basis for all guests according to the Itinerary. Ships' Registry: The Bahamas and Panama.

It is concluded that this User Story #04 does not meet any acceptance criteria through the Chrome Browser.

Regarding Microsoft Edge, let's start with the first page of the booking page.



The same issue as Chrome persists: there is no telephone contact or link to start a call.



[Log in or Create Account](#)

3-Day The Bahamas from Miami, FL
Carnival Conquest
Apr 19, 2024 - Apr 22, 2024

1 Room 2 Guests

[Rooms/Guests](#) [Rate Qualifiers](#)

QUALIFY FOR A SPECIAL RATE?

Country of Residence

United States

State of Residence

Select

- ☐ 55+ years old
- ☐ Military/Select Promotional Programs [?](#)
- ☐ Add VIP Club Number
- ☐ Accessible Room Needed [?](#)

CONTINUE

[https://www.carnival.com/booking/room-type?embkCode=MIA&itinCode=BAG&durDays=3&shipCode=CQ&subRegionCode=BH&sailDate=04192024&sailingID=14839&numGuests=2&isMilitary=N&isOver55=N&...](#)

3-Day The Bahamas from Miami, FL
Carnival Conquest
Apr 19, 2024 - Apr 22, 2024

1 Room 2 Guests

Total
\$827.30 USD

[Rooms/Guests](#) [Rate Qualifiers](#) [Room Category](#)

SELECT ROOM

SUITE

from \$2,070

BALCONY

from \$1,188

OCEAN VIEW

from \$958

INTERIOR

from \$828



Interior

The most affordable way to experience all the Carnival excitement, without cutting corners on comfort.

ROOM WILL BE ASSIGNED

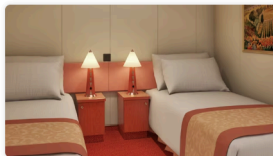
Total from

\$828

[Room Details](#)

or from \$92/mo [?](#)

SELECT ROOM



Interior

An interior stateroom is the most affordable way to cruise, and Carnival Conquest's interiors are not just cozy, but are full of things you'd expect from any Carnival stateroom: a full private bathroom, Carnival Comfort Collection linens and more..

Total from

\$848

[Room Details](#)

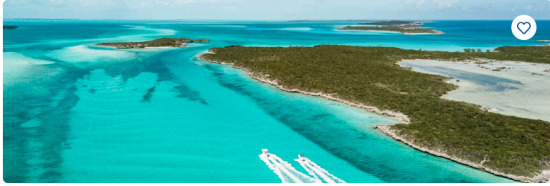
or from \$95/mo [?](#)

SELECT ROOM


← ↻ https://www.carnival.com/booking/review?embkCode=MIA&itinCode=BAG&durDays=3&shipCode=CQ&subRegionCode=BH&sailDate=04192024&sailingID=14839&numGuests=2&isMilitary=N&isOver55=N&isPa... Log In or Create Account

Room Category • Cruise Summary • Traveler Information • Payment/Checkout

CRUISE SUMMARY



3-Day The Bahamas from Miami, FL
Ship: Carnival Conquest
Fri Apr 19, 2024 - Mon Apr 22, 2024
[Your Itinerary](#)



Room 1: Interior
[Change Room](#)
Section: To Be Assigned
Deck: To Be Assigned
Room: To Be Assigned
Guests: 2 [Add/Remove Guests](#)
SUPER SAVER
What You Get
✓ Carnival chooses your stateroom.

Cruise Summary
Itinerary: 3-Day The Bahamas from Miami, FL
Fri Apr 19, 2024 - Mon Apr 22, 2024
Ship: Carnival Conquest
1 Room 2 Guests [Change](#)

Room 1: Interior
SUPER SAVER
Guest 1: \$269.00
Guest 2: \$269.00
Taxes, fees & port expenses: ⓘ \$289.30
☐ Prepay gratuities ⓘ \$96.00
☐ Add vacation protection ⓘ \$98.00
Room Total \$827.30
Total: \$827.30
Financing powered by **uplift** from **\$92/mo** ⓘ
Cruises must be paid in full for sailings within 90 days or less

[ADD ANOTHER ROOM](#)

\$0 DOWN + INTEREST FREE
LIMITED TIME OFFER!
NO PAYMENTS FOR UP TO 6 MONTHS
Estimate how much you can spend with low monthly payments
[GET ESTIMATE!](#)
Not everyone is eligible
[Terms and conditions apply.](#)

Frequently Asked Questions

Are all my meals included in my cruise fare? ✓
You could eat three amazing meals a day - plus snacks and more - without paying! However, we do have some great onboard specialty restaurants you'll want to visit.

Are drinks included in the cruise fare? ✓

What is the cruise price currency? ✓

Are there restrictions to sail? ✓

Do minors receive a special discount? ✓

For assistance with your Carnival Cruise, please call **1-800-764-7395**

Terms and Conditions Stateroom 1: Your stateroom will be assigned within the selected room type (interior, ocean view, balcony or suite). Deposit is non-refundable and non transferable. Bookings made as part of a group must buy up their amenities. Cruise rates are in US Dollars, average per person and based on double occupancy. Offer is capacity controlled and is not combinable with any other discount or promotional offer. Rates may vary by ship, stateroom type and sail date. Change fees are not assessed outside of the final payment window. Category restrictions and exclusions apply. Carnival reserves the right to withdraw and/or change offer at any time without prior notice. Offer is for the cruise fare only and does not include Taxes, Fees and Port Expenses. Taxes, Fees and Port Expenses range from USD \$81.62 to \$494.65, and are assessed on a per guest basis for all guests according to the itinerary. Ships' Registry: The Bahamas and Panama.

The steps in Microsoft Edge are the same as in Chrome. Only on the pre-checkout page is there a telephone number for contact, without any link to start a call.

Now, let's try to reproduce User Story #04 on a mobile browser.



2-Day Getaway from Sydney, Australia

Carnival Luminosa

Oct 29, 2025 - Oct 31, 2025

● Rooms/Guests

ADD ROOMS OR GUESTS

You can book up to 3 rooms and 5 guests per room

Room 1



2



Guests

Add Room +

CONTINUE





2-Day Getaway from Sydney, Australia
Carnival Luminosa
Oct 29, 2025 - Oct 31, 2025

[Rooms/Guests](#) > [Rate Qualifiers](#)

QUALIFY FOR A SPECIAL RATE?

Country of Residence

United States



State of Residence

Select



- ☐ 55+ years old
- ☐ Military/Select Promotional Programs [i](#)
- ☐ Add VIFP Club Number
- ☐ Accessible Room Needed

CONTINUE

2-Day Getaway from Sydney, Aus...
Carnival Luminosa
Oct 29, 2025 - Oct 31, 2025

Total:
\$471.40 USD

Rooms/Guests > ☒ Rate Qualifiers > ☐ Room Category



**Interior with Picture Window
(Walkway View)**

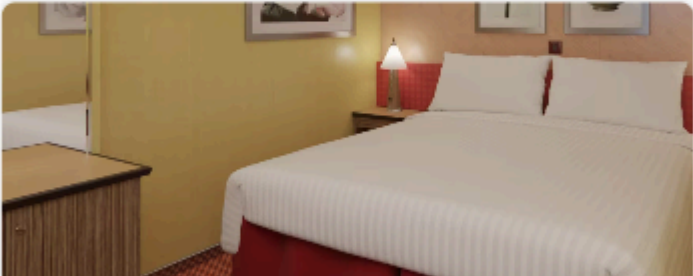
Total from
\$528

[Room Details](#)

Your picture window gives you a view beyond your stateroom, to the observation deck outside, including a great sky view. (Note: view will be partially obstructed.)

or from **\$59/mo** ⓘ

SELECT ROOM



Cloud 9 Spa Interior

Total from
\$600

[Room Details](#)

We've taken the warm essence of our Cloud 9 Spa and infused it into your room, plus you'll get exclusive spa perks for maximum relaxation.

or from **\$67/mo** ⓘ

SELECT ROOM

2-Day Getaway from Sydney, Aus...
Carnival Luminosa
Oct 29, 2025 - Oct 31, 2025

Total:
\$471.40 USD

Rate Qualifiers > ☒ Room Category > ☐ Offers

FUN IN THE SUN SALE

- ✓ Reduced deposit of USD \$64.64 per person.
- ✓ Free room location upgrade may apply.

[View offer details](#) ▼

Room Total: **\$471.40**
or from **\$53/mo** ⓘ

CONTINUE

Other Offers Available to You

CHOICE PLUS

- ✓ Includes onboard credit of AUD 400.00 per cabin.
- ✓ Choose your room location.

[View offer details](#) ▼

Room Total: **\$654.20**
or from **\$73/mo** ⓘ

SELECT OFFER

FUN SELECT

- ✓ Choose your room location.

[View offer details](#) ▼

Room Total: **\$732.56**
or from **\$82/mo** ⓘ

SELECT OFFER

2-Day Getaway from Sydney, Aus...
Carnival Luminosa
Oct 29, 2025 - Oct 31, 2025

Total:
\$471.40 USD

Room Category > ☒ Offers > ☐ Room Location

Deck 8

+\$16.96

SELECT DECK

Deck 7

+\$9.14

SELECT DECK

Deck 6

+\$5.22

SELECT DECK

Deck 5

Included In Price

SELECT DECK

Deck 4

Included In Price

SELECT DECK

Deck 1

Sold Out

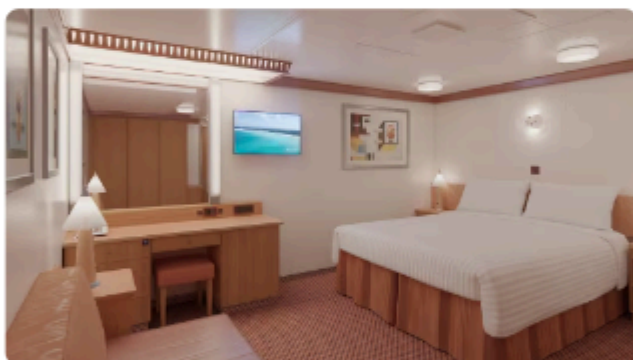
2-Day Getaway from Sydney, Aus...
Carnival Luminosa
Oct 29, 2025 - Oct 31, 2025

Total:
\$488.36 USD
▼

☑ Offers > ☑ Room Location > ● Room Number

8342		8353
8344	8355	8357
8346	8359	8361
8348	8363	8365
8352	8350 8367	8369
8356	8354 8371	8373
8360	8358 8375	8377
8364	8362 8379	8381
8366		8383
8368		8387
8370		8389
8372		8393
8374		
8376		
8378		
8380		
8401		
8399		
8397		
8395		

Room 8355



Room Includes:

Two twin beds (convert to king)
Desk with seat
Full bathroom with shower
3 closets

SELECT ROOM NUMBER

Frequently Asked Questions

Are all my meals included in my cruise fare? ^

You could eat three amazing meals a day - plus snacks and more - without paying! However, we do have some great onboard specialty restaurants you'll want to visit.

Are drinks included in the cruise fare? v

What is the cruise price currency? v

Are there restrictions to sail? v

Do minors receive a special discount? v

For assistance with your Carnival Cruise, please call **1-800-764-7395**

Terms and Conditions Stateroom 1: Offer applies to cabin assignment categories. Non-refundable reduced deposit of USD \$64.64 per person. Upgrades are automatically assigned at the time of booking and are based on availability in like to like categories only (interior to interior/ocean view to ocean view/balcony to balcony). Free room location upgrade is not available on upper/lower, obstructed, and cove categories. Deposit is non-refundable. Offer ends on April 01, 2024 11:59 PM AEST. Bookings made as part of a group will include their amenities. Cruise rates are in US Dollar, average per person and based on double occupancy. Offer is capacity controlled and is not combinable with any other discount or promotional offer. Rates may vary by ship, stateroom type and sail date. Change fees are not assessed outside of the final payment window. Category restrictions and exclusions apply. Carnival reserves the right to withdraw and/or change offer at any time without prior notice. Offer is for the cruise fare only and does not include Taxes, Fees and Port Expenses. Taxes, Fees and Port Expenses range from USD \$81.62 to \$494.65, and are assessed on a per guest basis for all guests according to the itinerary. Ships' Registry: The Bahamas and Panama.

As shown, the behavior on Mobile is the same as in the Desktop browser. Only the telephone number is provided, without a link for any call.