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Software Quality Assurance and Automation Engineer

Dear Human Resources,

Having worked as a key participant on the development and delivery of a micro services-based restaurant framework deployed to over 36,000 McDonald's restaurants worldwide (software testing and automation to guarantee the delivery of key projects, ensuring company goals were achieved), I would like to be considered for the position of Software Quality Assurance and Automation Engineer.

With over 10 years experience implementing IT Projects for blue chip clients such as LexisNexis Risk Solutions, McDonald's, Amazon, Citco Bank and Brazilian Stock Exchange, I have solid experience in dealing with project stakeholders, solving problems and managing expectations. My previous experience enables me to contribute to the company with a different point of view and offer solutions where others cannot by communicating ideas in both technical and user-friendly language and being able to quickly adapt to changes according to the company's priorities.

Since joining the McDonald's group, I have offered a key contribution to the increase of their software testing execution by 40% throughout the one year of test automation strategies that were carried out. Besides that, we conducted the training and development of a third party team (3 people in the USA and 5 in Brazil) which highly contributed to reduce test backlog and cut down on costs by reducing the QA team from 20 to 6 people, who were reallocated to different projects.

For eight years I have worked in a team-oriented (Scrum and Kanban methodologies), collaborative environment with many business departments and technology team to perform all aspects of the quality assurance activities; I coached and guided members of the Automation team (Australia and Japan Project's for McDonald's) on understanding architectural and technical details and the development of test automation strategies as well as project objectives.

I have a Bachelor Degree in System Analysis and Development by Uninove College, and a Technical Degree in Graphic Design by Panamericana Art And Design School, as well as a certification in Software Testing (CTFL), Microsoft Windows Server and Kanban KMP Foundation 1 (Lean Kanban University).

I am a self-motivated and energetic individual, passionate for technology and quality, with an entrepreneurial mindset that enables me to adapt to changing technologies and apply it to business strategies in order to increase the company's performance. Therefore, I know I can make a difference for the best and bring the company results if given such opportunitiy.

Sincerely,

Luiz Oscar