Functional requirements and non-Functional requirements for Absher website

Functional requirements :

1-user shall be able to register in the system.

2- user shall be able to log into the system.

3-should be able to edit his profile.

4- Should be able to perform a service search.

5-user should be able to see the list of services.

6- user should be able to enter personal data.

7-user should be able to book an appointment in the selected services.

8- user should be able to cancel her/his reservation within a week.

9- user should be able to see his infractions.

10- user should be able to update his data.

11-the user shall be able to manage and book a new appointment whether it was a (passports/civil affairs/inmate visit/shaheed on duty) type of appointment.

12- The user shall be able to mange and issue an authentication .

13- The user should be able to log on using touch ID or face ID.

14- The user shall be able to report a missing document in case he/she lost a certain document

15- The user also shall be able to request a document replacement for the lost document.

16- The users shall be able to add their other cards as a digital card on the system and delete/ update them anytime they want.

17- The system shall provide an option for users where they can make a donations through Furijat.

18- The users shall be able to view all their traffic violations (the paid violations/resolved disputes).

19- The system shall be able to send notifications to users.

20- The user shall be able to make a request on Taqdeer service .

21- The user shall be able to change the system's language (عربي / English).

22- The user shall be able to change the system's calendar (Gregorian/ Hijri).

23- The user shall be able to inquire about general transactions.

24-User should be able to report lost

25-the user shall Possibility to recover password

26- the user should be Providing the application for the Absher Business platform for commercial establishments and companies

27-The application should linked to Absher devices to activate the account for one time

28- the application shall Connect with Absher devices to change the password and update the mobile number

29-The user shall able to enter the application through the gateway

30- the application should provide a service to inquire about travel restrictions and stop services

Nonfunctional requirements :

1-. System shall be accessible 98% of time.

2-System shall be accessible from different platforms (mobile, tabs, computers)

3-The system shall not grant access until the user creates a strong password.

4-The system should process each request within 4 seconds or less 99% of the time.

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5-System shall be accessible on safari, Firefox, Opera and google chrome

6-the final user should log out; also, the logging in information and password that are provided to the system should be secure and remembered.