

Lucas Mera

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Executive Summary

Experienced Technical Project Manager and Engineering Leader with a strong background in **cloud infrastructure, Linux systems, cybersecurity, and IT governance**. Proven track record managing cross-functional teams and mission-critical projects across global organizations. Currently pursuing **Linux System Administration** training, expanding technical capabilities for hybrid roles. Skilled in aligning security and compliance initiatives with enterprise goals. Adept at bridging technical depth with strategic business execution.

Core Competencies:

- Technical Program Management
 - Linux System Administration
 - Cybersecurity & Risk Management
 - Cloud Infrastructure (AWS, Azure)
 - CI/CD, DevOps, Infrastructure as Code
 - ITIL, Incident & Change Management
 - Agile (Scrum, SAFe), Digital Transformation
 - Governance, Compliance, ISO 27001
 - IAM, Encryption, Security Hardening
 - Infrastructure Projects & Automation
 - Cross-functional Team Leadership
 - Bilingual Communication (English / Spanish)
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Professional Experience

Technical Program Manager | Engineering Leader

UTS (External Consultant) | May 2020 - Present

Client: Walmart / Dreamhost

- Led **multi-million dollar cloud transformation projects**, overseeing AWS **migration strategies, architecture design, and workload optimizations**.
- Defined and implemented **enterprise-wide DevOps strategies**, enhancing CI/CD processes with **Jenkins, GitLab, and AWS CodePipeline**.

- Spearheaded **security governance frameworks**, including IAM, encryption standards, and compliance audits, reducing risk exposure and ensuring regulatory adherence.
- Established **global incident management protocols**, improving response times and system resilience while enhancing collaboration across international teams.
- Managed **stakeholder engagement at the executive level**, aligning technology initiatives with **business KPIs** to drive operational efficiency.

Senior Program Manager | PMO Lead

Hypermarket Libertad (External Consultant) | March 2019 - May 2020

- Drove **digital transformation initiatives**, including **e-commerce platform integration, automation, and data analytics** implementation.
- Developed and executed **Agile delivery frameworks**, improving sprint velocity and software development efficiency across teams.
- Optimized **vendor management & supplier negotiations**, enhancing cost control and quality assurance in IT service delivery.

Project Manager | Product Owner | Agile Leader

Volkswagen (External Consultant) | June 2018 - March 2019

- Led **Agile software development projects**, implementing **IT-PEP methodologies** to improve software delivery cycles.
- Managed **product roadmaps, backlog prioritization, and cross-functional collaboration** to ensure alignment with business goals.
- Directed **strategic hiring and team development**, ensuring best-fit talent acquisition and upskilling for high-impact projects.

Chief Project Management Officer (PMO) | Program Manager

Universidad Siglo 21 (External Consultant) | January 2017 - June 2018

- Established a **centralized PMO function**, standardizing project governance and reporting for enterprise IT initiatives.
- Led **risk management and compliance initiatives**, ensuring adherence to industry standards and regulatory requirements.
- Developed cross-functional teams to drive **IT infrastructure upgrades and process optimization**.

Senior Project Manager

Globant | February 2016 - January 2017

- Managed the **Disney account**, leading distributed teams across Argentina and India in the development of **e-commerce & ticketing solutions**.
- Spearheaded **new business initiatives**, securing additional contracts through data-driven insights and relationship management.

Change Manager

Iveco-Fiat Córdoba (External Consultant) | May 2016 - February 2016

- Led **SAP ERP transformation projects**, optimizing data migration and enterprise-wide training strategies.
- Communicated with vendors and clients, minimizing impact during merge and SAP project execution.

Incident & Change Management Lead | Team Lead | Account Manager

Hewlett Packard Enterprise Córdoba | 2009 - 2016

- Drove **enterprise ITIL implementation**, improving incident resolution efficiency and change management workflows.
- Managed **global crisis response teams**, ensuring business continuity and minimizing downtime for mission-critical operations.
- Led **critical system problem resolution**, collaborating with global teams to ensure high availability of IT services.
- Acted as **Team Lead and Account Manager**, overseeing team performance, stakeholder relations, and process improvements.

Education & Certifications

- **Linux System Administration (In Progress)** – Focus on server setup, networking, RAID, and security hardening.
- Certified Scrum Master, ITIL v3, SAP ABAP
- Institucional Communication – Universidad Nacional de Córdoba
- Cybersecurity Fundamentals

Technical Skills

- **Cloud & DevOps:** AWS (EC2, S3, IAM), Azure, Terraform, Jenkins
- **Security:** IAM, VPN, Firewalls, Encryption Standards, Compliance Audits
- **Scripting:** Bash, Python, PowerShell
- **Tools:** Jira, ClickUp, Confluence, ServiceNow, Trello

- **OS: Linux (Debian/Ubuntu/CentOS), Windows Server**
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Languages

- **Spanish:** Native
 - **English:** Fluent (Business & Technical Proficiency)
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Keywords for ATS Optimization:

Account Manager, Enterprise Solutions, Strategic Partnerships, Business Development, Stakeholder Engagement, Digital Transformation, IT Infrastructure, Cloud Architecture, SaaS, ITIL, Agile, Scrum, CI/CD, Cybersecurity, Risk Management, Vendor Negotiation, P&L Management, KPI Optimization, Change Management, Incident Management, Service Delivery, PMO, Budgeting, Compliance, DevOps, Cloud Security, Process Automation, Executive Leadership, Technical Strategy, Product Development, AI & Machine Learning, AWS, Azure, Hybrid Cloud Solutions.
