

"If you know the enemy and know yourself, you need not fear the result of a hundred battles. If you know yourself but not the enemy, for every victory gained you will also suffer a defeat. If you know neither the enemy nor yourself, you will succumb in every battle."

#### — Sun Tzu, The Art of War

## Today: two views on where the enemy lays when building [distributed] systems

[1]: Starting from a single system mindset

Peter Deutsch's "8 fallacies"

[2]: Managing complexity: is the key difficulty in (computer) system building

### Developing distributed systems: Pitfalls

[aka Peter Deutsch's "8 fallacies", cca'95] [1 [1, 2]

The network survey, 3, 4]

#### The Joys of Real Hardware

Typical first year for a new cluster:

- Latency is ze
- ~1 network rewiring (rolling ~5% of machines down over 2-day span)
- ~20 rack failures (40-80 machines instantly disappear, 1-6 hours to get back)
- ~5 racks go wonky (40-80 machines see 50% packetloss)
- Bandwidth is
- ~8 network maintenances (4 might cause ~30-minute random connectivity losses)
- ~12 router reloads (takes out DNS and external vins for a counterminutes)

Tran

Your network link: 10Gbps, 100ms RTT, 1KB

- The MSS
- The Transport protocol: TCP
- The

How long it will take to send an 100KB message?

The network ager is fine

0.1ms

1.0ms 10.0ms

100.0ms

Note th

1,000.ms

## Today: two views on where the enemy lays when building [distributed] systems

- [1]: Starting from a single system mindset
  - Peter Deutsch's "8 fallacies"
- [2]: Managing complexity: is the key difficulty ...
  - What are the external indicators of a complex system?
  - What issues may come up?
    - Emergent properties.
    - Propagations of effects.
    - [incommensurate] Scaling
    - Tradeoffs
  - What drives complexity?
    - Large number of interacting features / requirements
    - Requirement for high performance / high utilization
  - What are your tools?

Unlike constraints for engineering "real" systems:

<u>Unconstrained</u> design space
... no weight, physics laws, etc.

Key Challenge: managing complexity to efficiently produce bug-free, maintainable, reliable, scalable, secure [add your attribute here] software systems.

## Complexity

- Hard to define; symptoms:
  - Large # of components
  - Large # of connections
  - Irregular
  - No short description
  - Many people required to design/maintain

- Technology rarely the limit!
  - Indeed tech opportunity can be a problem
  - The limit is usually designers' understanding

## **Problem Types in Complex Systems**

- Emergent properties
  - Surprises
- Propagation of effects
  - Small change -> BIG effect
- [ Incommensurate ] scaling
  - Design for small model may not scale
- Tradeoffs

Note: These problems will show up in non-computer systems as well

## **Emergent Property Example: Ethernet**

- All computers share single cable
- Goal is reliable delivery
- Listen before send to avoid collisions

## Will listen-while-send detect collisions?

$$1 \text{km at 3 Mbit/s}$$

$$A \rightarrow 010101010101011 \leftarrow B$$

- 1 km at 60% speed of light = 5 microseconds
  - A can send 15 bits before bit 1 arrives at B
- A must keep sending for 2 \* 5 microseconds
  - To detect collision if B sends when first bit arrives
- Minimum packet size is 5\* 2 \* 3 = 30 bits

## 3 Mbit/s -> 10 Mbit/s

- Experimental Ethernet design: 3Mbit/s, 1km max segment
  - Default header is: 5 bytes = 40 bits
  - No problem with detecting collisions
- First Ethernet standard: 10 Mbit/s, 2.5km
  - Must send for  $2*20 \mu seconds = 400 bits = 50 bytes$
  - But Ethernet header is 14 bytes!
- Need to pad packets to at least 50 bytes
  - Minimum packet size!

# Propagation of Effects Example (L. Cole 1969)

- Attempt to control malaria in North Borneo ...
  - Sprayed villages with DDT
  - Wiped out mosquitoes, but ....
  - Roaches collected DDT in tissue
  - Lizards ate roaches and became slower
  - Easy target for cats
  - Cats didn't deal with DDT well and died
  - Forest rats moved into villages
  - Rats carried the bacillus for the plague
- ... Leads to replacing malaria with the plague

## Incommensurate scaling example (1)

Mouse -> Elephant (Haldane 1928)

- Mouse has a particular skeleton design
  - Can one scale it to something big? An elephant?
- Scaling mouse to size of an elephant
  - Weight  $\sim$  Volume  $\sim$  O(n<sup>3</sup>)
  - Bone strength  $\sim$  cross section  $\sim$  O(n<sup>2</sup>)
- Mouse design will collapse
  - Elephant needs different design!

## Incommensurate scaling example (2)

- Scaling Ethernet's bit-rate
  - 10 Mbit/s: min packet 64 bytes, max cable 2.5 km
  - 100 Mbit/s: 64 bytes, (new) 0.25 km
  - 1,000 Mbit/s: (new) 512 bytes, 0.25 km

10,000 Mbit/s □ design has collapsed!
 New design: no shared cable

## **Sources of Complexity**

- Many goals/requirements
  - Interaction of features
- Requirements for Performance/High utilization

# Example: More goals more complexity

1975 Unix kernel:

10,500 lines of code

2008 Linux 2.6.24 line counts:

85,000 processes

430,000 sound drivers

490,000 network protocols

710,000 file systems

1,000,000 different CPU architectures

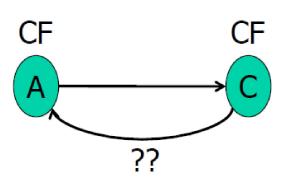
4,000,000 drivers

7,800,000 Total

## Example: Interacting features more complexity

Some simple features ...

Call Forwarding



- Call Number Delivery Blocking
- Automatic Call Back
- Itemized Billing



- A calls B, B is busy
- Once B is done, B calls A
- A's number on appears on B's bill

...assemble to complex system-level behavior

## **Interacting Features**

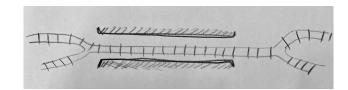
The point is not that these interactions can't be fixed ...

- ... but that the [many] interactions that have to be considered [and possibly treated as special cases] are a huge source of complexity.
- Possibly n^2 interactions or more,

- Cost of thinking about / fixing interaction gradually grows to dominate s/w costs.
- •Complexity is super-linear (with # features)

## Example: More performance -> more complexity

One rail track in a narrow canyon



- •Base design: alternate trains
  - Low "performance": low throughput, high delay, low utilization
  - Worse than two-track, but cheaper than blasting
- •<u>Improved design?</u>(increase utilization at low capital cost)
  Increase utilization w/ a siding and two trains
  - Is a new signaling design needed?
  - Precise schedule
  - Siding limits train length! (a global effect)

Cost of increased 'performance' is often supra-linear

## Summary of examples

- Expect surprises!
- There is NO small change.
  - "Just one more feature!"
- 10x increase ⇒ perhaps re-design
- Performance cost is super-linear

## Coping with Complexity

[a lens to view most CPEN courses]

Simplifying insights / experience / principles / successful designs

E.g., "Avoid excessive ge"

### Modularity

Split up system,

#### **Abstraction**

Hide implementation propagation of chan

### Hierarchy

Reduce connections

#### Layering

- Gradually build up capabilities
- Reduce connections

BugCount: ~ N (lines of code)

Debug time: ~ N x BugCount

 $\sim N^2$ 

---- Split in K modules

Debug time: 
$$\sim K \times \left(\frac{N}{K}\right)^2$$

 $\sim \frac{N^2}{K}$ 

## Coping with Complexity

[a lens to view all CPEN courses: e.g., CPEN221]

#### Simplifying insights / experience / principles

E.g., "Avoid excessive generality", immutability, design patterns, idioms

#### Modularity

- Split up system, consider small pieces separately
- Data Types

#### **Abstraction**

- Helps avoiding propagation of effects
- Specifications: hide internals of implementation / hide usage details
- Abstract Data Types

#### Hierarchy

- Reduce connections / regular layouts
- Subtyping, Divide-and-conquer,

#### Layering

- Gradually build up capabilities
- Reduce connections

## Coping with Complexity

[This course: CPEN431]

### Simplifying insights / experience / principles

- Theoretical constructs: reasoning about time and event ordering, commit protocols, CAP theorem
- Analyze [successful/failed] designs and building blocks (e.g., end-to-end principle, soft-state, DHTs, epidemic protocols,
- Lots of hands-on experience, define tradeoff space; feeling for what matters

#### Modularity and abstraction

- Split up system, consider parts separately
- Hide implementation internals / hide usage details
- Technology for remote modules/abstraction: RPC, Protocol Buffers.
- Effects of decomposition with unreliable components/networks

#### **Hierarchy** - Reduce connections / regular layouts

#### Layering

Reduce connections. Most designs in this space. Cross-layer optimizations.

- A1: Server is up. Assignment is due Monday Jan 16<sup>th</sup>
- A2: Server is up. Assignment is due Friday Jan 20<sup>th</sup>
  - Take a look at FAQs (at the bottom of A1/A2 descriptions)
- A4: description is up (there is no A3).
  - May be useful to start and have an early prototype.

- A1: assignment is up. Due Monday Jan 16<sup>th</sup>
- A2: assignment is up. Due Friday Jan 20<sup>th</sup>
  - Same story as in A1 but:
    - Protocol Buffers rather than ad-hoc serialization protocol
    - Checksums
    - Opportunity to rethink you design to separate request/reply layer from application level layer
  - Server is up
  - Take a look at FAQs (at the bottom of A2 description)
- A3 and A4: descriptions are up.
  - May be useful to start on A3 and have an early prototype.