Luke Russell

lukerussell.info | luke.galbraith.russell@gmail.com | 206-920-4771

Sample Publications

Diffie-Hellman Key Exchange: How Does It Work?, for Ockam

Getting Started with Python, for Snowflake

How to Automate eSignatures After Online Payment, for HelloSign

Intermediate Python Learning Lab, for GitHub

Public Key Encryption Explained, for Ockam

Tutorial: Building a Reverse Geocoder, for OpenCage

Experience

Technical Content Writer - EveryDeveloper, Remote
Apr 2019 - Present
- Produced and edited narrative-focused articles about technical topics for 15+ clients in software industry
- Crafted concise and straightforward guides for programming in Python, JavaScript, and other languages
- Wrote tutorials and documentation about implementing API integration
- Developed action plans to address gaps in clients' existing developer experience
- Executed copywriting and content creation meeting the specific editorial, style, and format specifications of clients' brand guides
- Collaborated with international clients to develop content strategies to fit their changing needs

Client Services Intern - CrowdStreet, Portland, OR
Jun 2019 - Aug 2019
- Provided technical support via email for commercial real estate (CRE) developers and investors
- Courteously assisted and instructed clients in using proprietary CRE management software with a focus on retention
- Designed web pages in HTML for CRE developers to publicize new offerings to investors
- Integrated client data by cleaning, organizing, and inputting clients' datasets onto proprietary software

International Peer Coach - Tokyo International University of America, Salem, OR
Dec 2015 - Apr 2018
- Led team of 10 students in coordinating the arrival and support of 130 Japanese students studying in the US
- Designed and presented procedural documentation for student employees to follow as peer coaches
- Trained student employees in program procedure and intercultural communication
- Led weekly advising meetings for a group of 20 Japanese students

Education

Bachelor of Arts, Physics - Willamette University, Salem, OR
Aug 2014 - May 2018
Thesis: Photometry of Celestial Fireballs

Technologies

Languages: Bash - HTML - JavaScript - Markdown - Python - SQL - XML
Software: Adobe InDesign - Adobe Photoshop - G Suite - Git - Jupyter - LaTeX - Linux (Arch) - MacOS - Microsoft Office - Vim - Snowflake - Windows