

Luke Slattery  
Sr. Product Designer

## HireHive

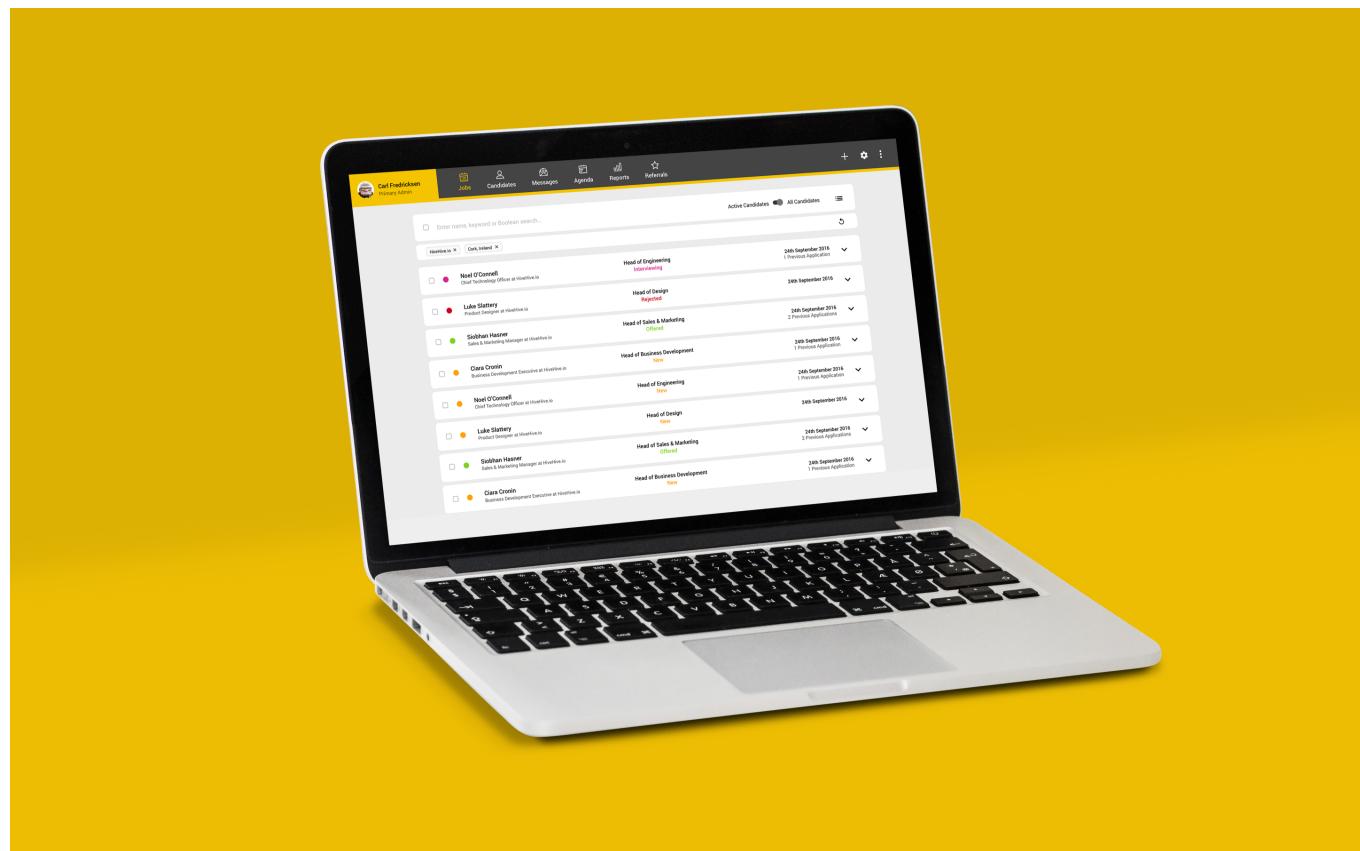
Launched in 2011 and used by companies like Lufthansa, charity:water and Mercedes-Benz, HireHive is an ATS SaaS product targeted towards internal recruiters and hiring managers.

I was tasked with addressing the many UX issues that had arisen through a number of years of changes and iterations, culminating in an entire UX and UI redesign of the application, that now places HireHive as a world class SaaS product.

Utilising usage data and customer feedback, I was able to identify UX pain points within the app and create simple, yet effective solutions that would allow users complete routine tasks faster and with ease.

Designing an interface that worked equally as well for users managing 20 candidates or 200 candidates was the main challenge of the project. This required multiple iterations of designs and user testing to ensure the best possible solution was found.

HireHive was voted most user-friendly ATS on Capterra.com in 2018 following the successful release of the redesigned app in late 2017.



Carl Fredricksen  
Primary Admin

Jobs Candidates Messages Agenda Reports Referrals

Enter name, keyword or Boolean search... Active Candidates All Candidates

HireHive.io Cork, Ireland

Noel O'Connell	Head of Engineering Interviewing	24th September 2016 1 Previous Application
Luke Slattery	Head of Design Rejected	24th September 2016
SioBHAN HASNER	Head of Sales & Marketing Offered	24th September 2016 2 Previous Applications
Ciara Cronin	Head of Business Development New	24th September 2016 1 Previous Application
Noel O'Connell	Head of Engineering New	24th September 2016 1 Previous Application
Luke Slattery	Head of Design New	24th September 2016
SioBHAN HASNER	Head of Sales & Marketing Offered	24th September 2016 2 Previous Applications
Ciara Cronin	Head of Business Development New	24th September 2016 1 Previous Application

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Back to Jobs

**Head of Engineering**  
Berlin, Germany  
Owner: Albena Krasteva  
Team: Kellie Landry  
Published

New	Screening	Interviewing	Offered	Hired	Rejected	Total
8	6	3	1	0	2	20

Noel O'Connell	Head of Engineering New	24th September 2016 2 Previous Applications
Luke Slattery	Head of Engineering New	24th September 2016 2 Previous Applications
Darren Dennehy	Head of Engineering New	24th September 2016 2 Previous Applications
Noel O'Connell	Head of Engineering New	24th September 2016 2 Previous Applications
Luke Slattery	Head of Engineering New	24th September 2016 2 Previous Applications
Darren Dennehy	Head of Engineering New	24th September 2016 2 Previous Applications
Noel O'Connell	Head of Engineering New	24th September 2016 2 Previous Applications

**Carl Fredricksen**  
Primary Admin

**Business Development Executive**  
Berlin, Germany  
Owner: Albena Krasteva  
Team: 2

**Published**

New	Screening	Interviewing	Offered	Hired	Rejected	Total
12	6	4	1	0	17	40

**Recruiting Team**

**Internal Hiring Team**

- North America
- Ronald Swanton
- Jim Fitzpatrick
- George Kingstone
- Robert Symth
- Katie Michaels
- Charlotte Wood
- Richard Pines
- Lyndon B. Johnson
- John F. Kennedy

**External Recruiters**

**Job Description**

One of our American clients is looking forward to growing their team in Madrid. They're looking for a senior Front End developer who appreciates the value of teamwork in solving complex data, usability, and scalability problems. You enjoy working with robust technologies, such as Angular.js, RESTful APIs, JSON, and other web APIs. You are excited to leverage the cloud infrastructure of AWS to create new market-changing solutions, while working under a lean methodology.

**WHAT YOU'LL DO:**

Be a part of our next-generation cloud-based healthcare platform application team

Create a highly configurable, user-friendly platform for behavioral health care practices, agencies, and clinicians

Make possible the streamlining of administrative processes for the end-user to improve clinical outcomes

**WHAT YOU'LL NEED:**

At least 4 years of experience building enterprise-level solutions for consumer-focused products (bonus points if any healthcare solutions or finance systems were a part of that!)

More than 2 years of experience with modern JavaScript frameworks such as Angular, React, Ember, Knockout, or the like.

At least 3 years of experience with HTML, CSS, and Less

Experience with testing framework, such as Jasmine, Selenium, PhantomJS

Experience with GIT, Gulp, and Jenkins

Experience and success working in a fast-paced, high-intensity, rapidly-changing environment.

**Carl Fredricksen**  
Primary Admin

Enter name, keyword or Boolean search...

My Jobs  All Jobs

**Business Development Executive**  
Berlin, Germany  
Owner: Albena Krasteva  
Team: 2

**Published**

New	Screening	Interviewing	Offered	Hired	Rejected	Total
12	6	4	1	0	17	40

**Head of Engineering**  
Berlin, Germany  
Owner: Siobhan Hasner  
Team: Tech Team

**Published**

New	Screening	Interviewing	Offered	Hired	Rejected	Total
8	6	3	1	0	2	20

**Sr. Software Engineer**  
Cork, Ireland  
Owner: John Dennehy  
Team: Kelle Landry

**Closed**

New	Screening	Interviewing	Offered	Hired	Rejected	Total
1	4	2	1	1	165	174

**Business Development Executive**  
Berlin, Germany  
Owner: Albena Krasteva  
Team: 2

**Published**

New	Screening	Interviewing	Offered	Hired	Rejected	Total
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**Head of Engineering**  
Berlin, Germany  
Owner: Siobhan Hasner  
Team: Tech Team

New	Screening	Interviewing	Offered	Hired	Rejected	Total
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The screenshot shows a recruitment management system interface. At the top, there's a navigation bar with icons for Jobs, Candidates, Messages, Agenda, Reports, and Referrals, along with user information for 'Carl Fredricksen Primary Admin'. Below the navigation is a search bar with the placeholder 'Phone interview on the 18th at 8:15am' and a date range selector '1 of 23 Darren Dennehy'. To the right of the search bar are buttons for Progress, a red circular icon, and other system controls.

The main content area displays a candidate profile for 'Luke Slattery'. The profile includes a yellow 'New' status indicator, the candidate's name, LinkedIn link, and a 5-star rating. It also shows the location 'Cork, Ireland' and the email 'luke@hirehive.io'. A note indicates the profile was added by 'Added by John Dennehy'.

On the left, there's a sidebar for 'Applications' listing 'Head of Design', 'UX Designer, Remote', 'UI Development Manager', and 'UI Designer, London'. There are also buttons for 'emea hq' and 'Add Tag'.

The central part of the screen shows the candidate's details. Luke Slattery is listed as 'LUKE SLATTERY' with the title 'BILINGUAL (FRENCH / GERMAN) ADMINISTRATIVE PROFESSIONAL'. His address is '10 The Street, Colchester, Essex, CO1 1AB' and his contact info is 'Telephone: (01234) 456 789 - Mobile: 07123 456 789 - Email: john.anybody@emailaddress.com'. Below this is a section titled 'STRONG TECHNICAL AND COMMERCIAL AWARENESS'.

Competencies listed include: ✓ Client Liaison, ✓ Relationship Building, ✓ Customer Service, ✓ Workload Planning, ✓ Translation, ✓ Microsoft Office suite.

The next section is 'PROFESSIONAL EXPERIENCE AND ACHIEVEMENTS':

- 2007 – Present** ABC HEALTH, Braintree  
Administration Manager
- Leading and developing the Administration team; motivating and engaging staff to achieve Key Performance Indicators (KPIs) while ensuring consistency in all aspects of administrative controls.

**Key achievements**

- Improved efficiency through the creation and implementation of a new filing system.
- Increased customer satisfaction rating by 35% having built, maintained and nurtured key client relationships.
- Prepared and distributed customer correspondence within strict deadlines.
- Dealt tactfully and diplomatically in the resolution of any arising concerns and complaints.

The next section is '2000 – 2007' with the title 'ABC RECRUITMENT, (HEALTH SERVICES) Chelmsford' and the role 'Administrative Coordinator'.

Key achievements for this period include:

- Coordinated office administration while promoting the consistent delivery of first class customer service.
- Organised and prioritised workloads to satisfy time constraints.

At the bottom, there's a section for 'EARLY CAREER SUMMARY' with the note 'Strategic and tactical, C-level, C-shelf strategy'.

To the right of the profile, there's a 'Notes' panel with several messages from users like 'Noel O'Connell' and 'Siobhan Hasner' with timestamps like 'Feb 17th, 2017' and 'Feb 16th, 2017'. There are also buttons for 'Upload Attachment' and 'Send'.

# Audible

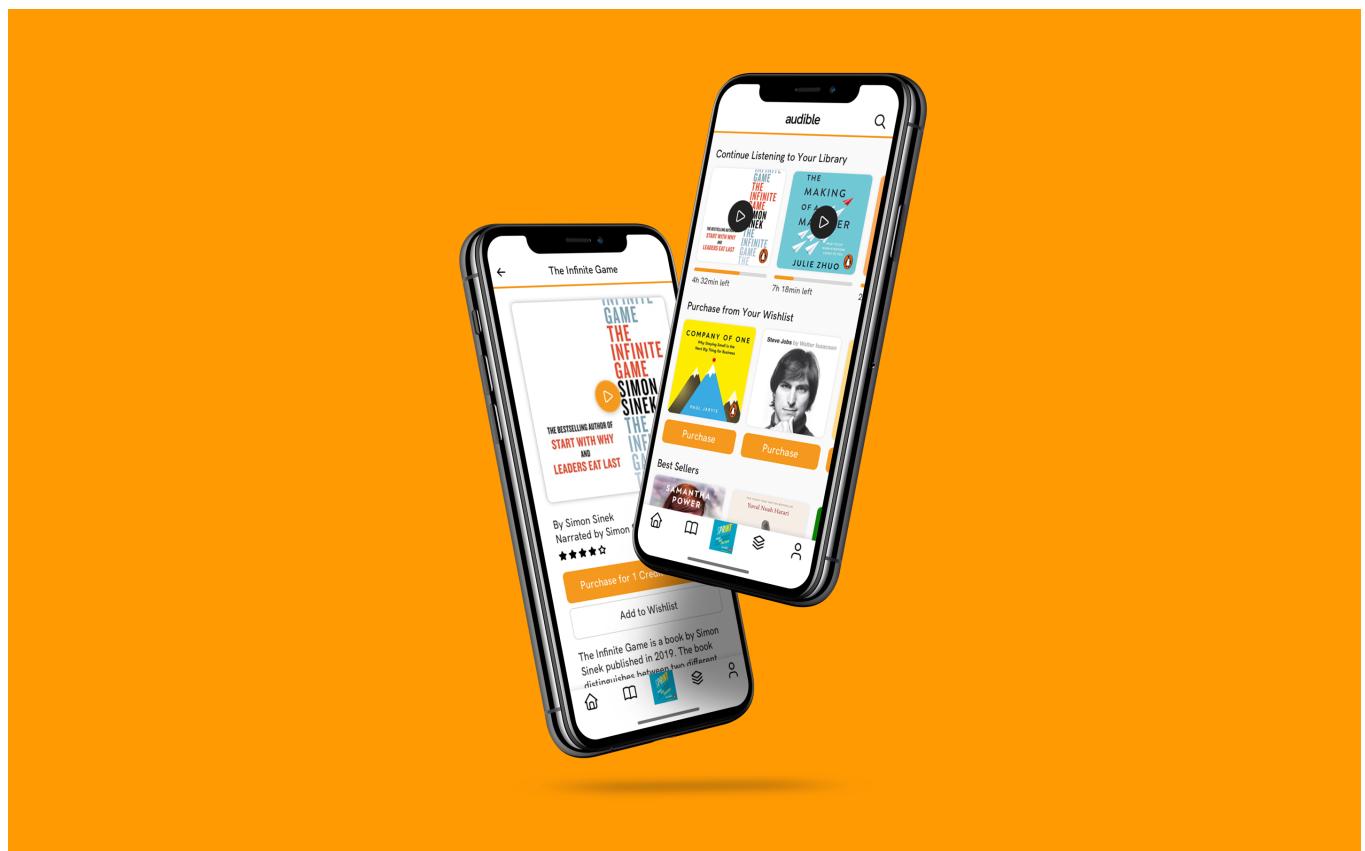
Redesign of the Wishlist & Purchasing Experience in the Audible iOS App. A project conducted in conjunction with RMIT University.

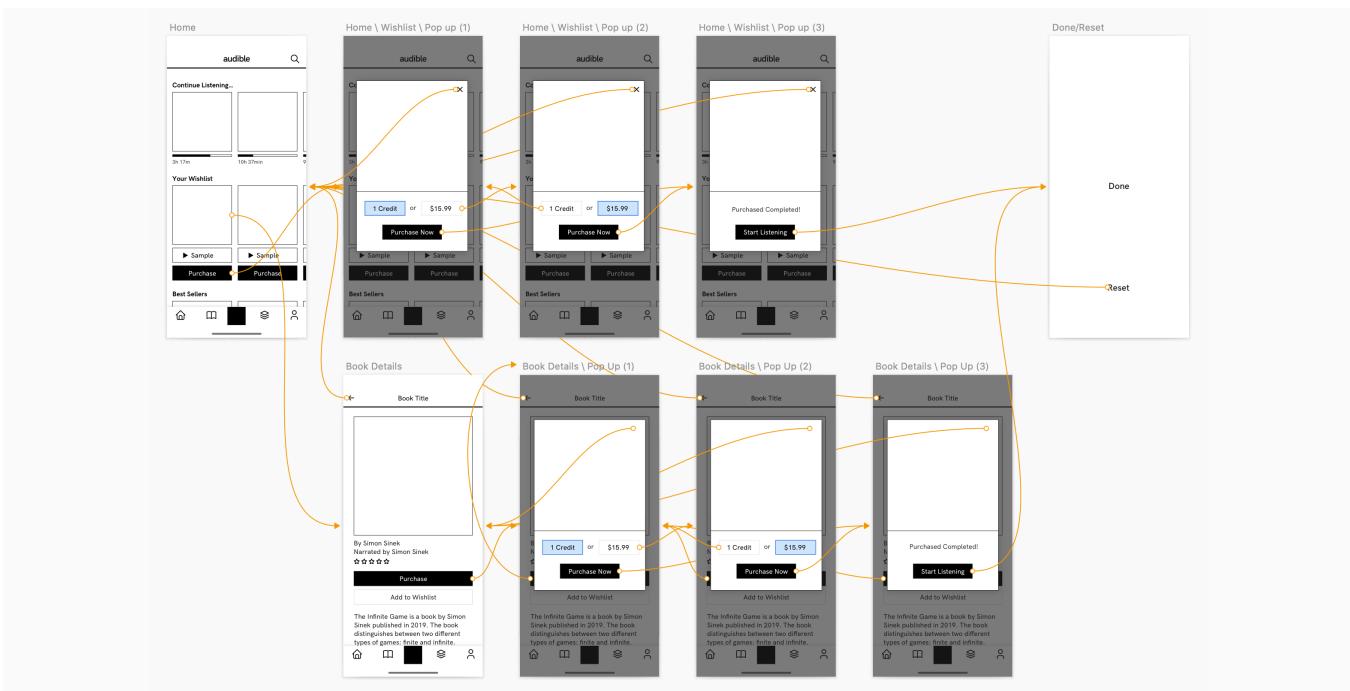
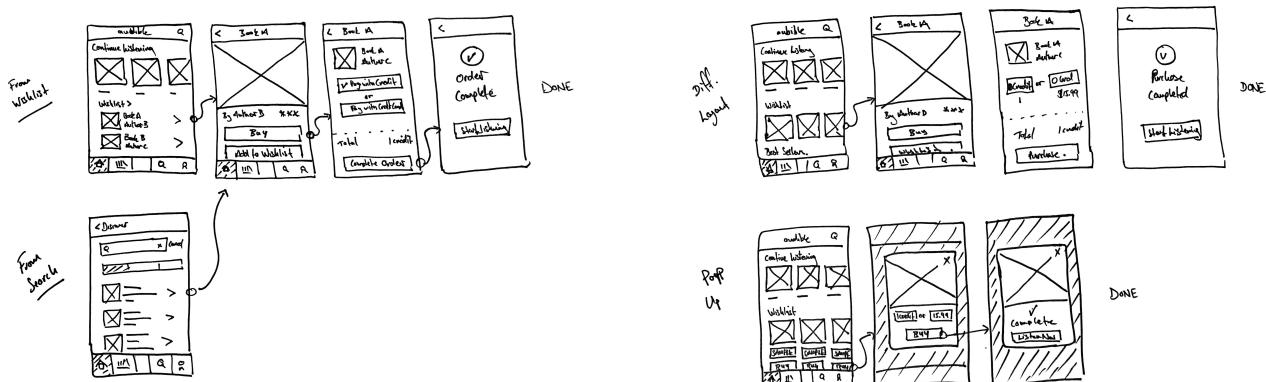
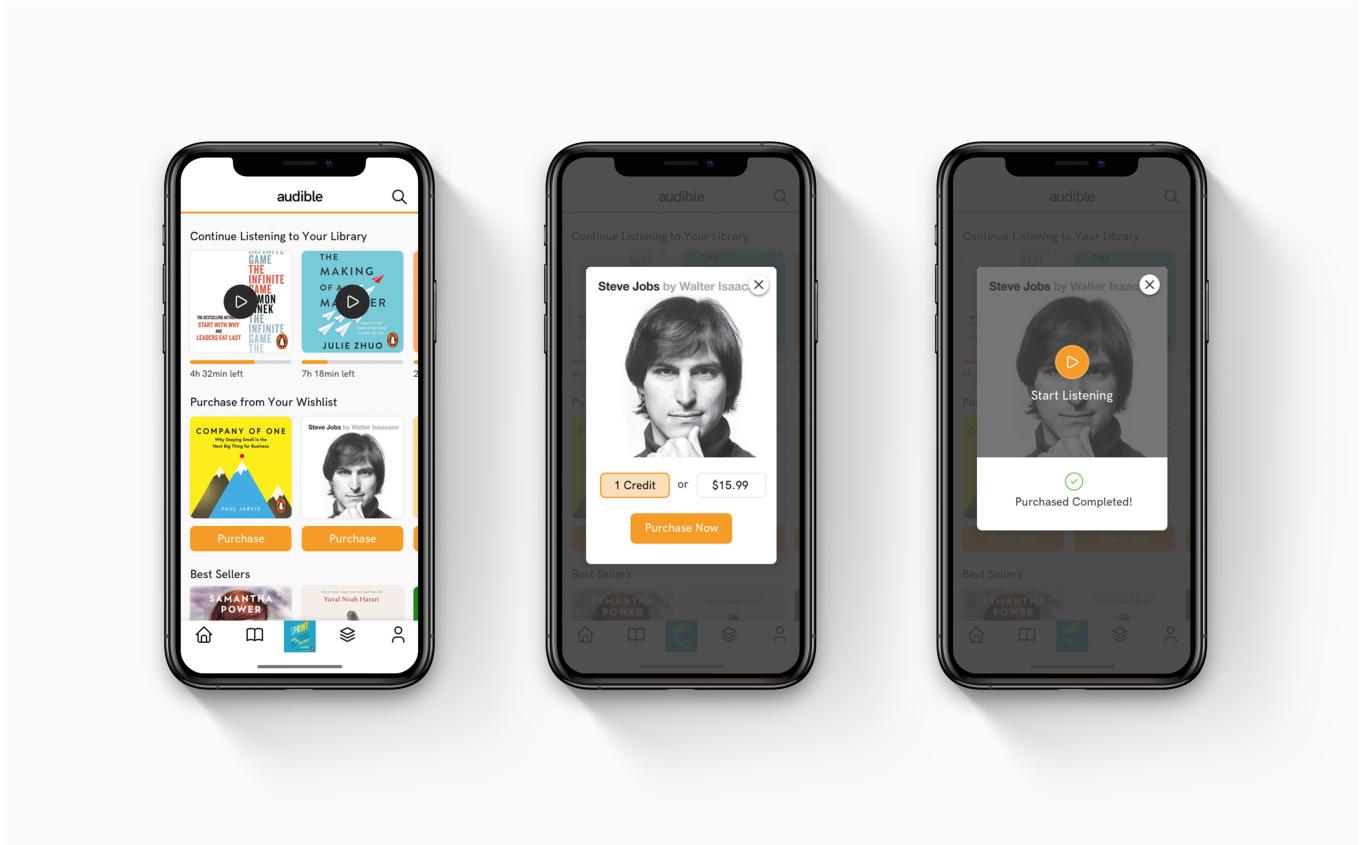
I had a hunch that users are frustrated by the buying experience in the Audible iOS app. I researched, prototyped, tested and designed a solution based on user insights and validated concepts.

Competitor and heuristic benchmarking highlighted inconsistencies and user experience issues with the app. User interviews confirmed the initial hunch and provided valuable insight in the behaviour and habits of the users while also giving context to the effects of the poor user experience in the app.

A finalised list of prioritised insights and recommendations fueled the first rounds of initial prototypes. The aim was to create a purchasing flow that is executable on a single device, within the audible app and that leverages the using of credits to make purchases for speed and ease. Also, explore the idea that the "wishlist" could act as natural entry point for the purchase flow when the user finishes an audiobook.

User tests with a click through prototype informed the final mid fidelity prototype and finished UI. The methods and processes used in the project and the resulting solution garnered much praise on final presentation for RMIT University





## Arrow

Arrow is a enterprise transport app that allows employees and businesses access traditional taxi and courier services quickly and easily.

Working with a long established company looking to modernise their business, I developed a concept for a product offering that was both unique to the local market and complimented the company's existing business.

From the concept to initial app and identity design, the focus was on simplicity and clarity. An intuitive user experience and interface was developed that would allow users select collection and drop-off points and the service required with ease.

