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# CHRISTMAS POST FIASCO

Royal Mail setting aside festive cards and even medical letters to cash in on lucrative parcels

## EXCLUSIVE

By **Izzy Lyons**  
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**CHRISTMAS cards and cancer scans are piling up in sorting offices as postal workers are told to prioritise money-spinning parcels.**

Depot managers are accused of telling staff to focus on shifting 'premium products' such as Amazon deliveries 'at the expense of letters', despite it being a breach of the Royal Mail's legal duties, a Mail investigation uncovered.

Posties say it means parcels containing trivial items such as buckets and vapes are being delivered more quickly than hospital appointments and cancer screening results.

Tens of millions of Christmas cards are due to be sent this month, but insiders warned they will be 'sacrificed in favour of parcels' and sit undelivered in sorting offices.

'Come January, people will be getting Christmas cards,' a postman based in the North of England said. 'They'll have been sitting in the [sorting] frames going nowhere.'

Last night charities and MPs hit out at the 'immoral' prioritisation of parcels.

Royal Mail bosses have long denied that the company - which was last year forced to pay



**Kate's  
White  
Christmas**

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