#### **Luke Dalton**

Junior Product Designer

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Dribbble: Idaltonui

UI/Product Designer with a background in Music Production, Operations and Customer Support. Strong interest in web design, web application design and product/feature design.

Fluent in Figma + Adobe XD with skills in wireframing, visual design, UX and prototyping.

#### **Experience**

### Junior Product Designer DoorFeed

London, UK 2021 Designing the landing page for a cryptocurrency project, involving market research, branding and copywriting.

### **Customer Support** Bink

Remote, UK 2021 Customer support role which included handling Zendesk tickets, carrying out operational tasks, and monitoring company systems.

### **Operations Support**

Drover

London, UK 2019 Operations role which included handling Jira tickets, solving company technical issues and interacting with stakeholders.

# **Customer Sales**Carphone Warehouse

London, UK 2018 Sales role meeting KPI targets, which also included technical support and building rapport with customers.

### **Education**

### **UI Design Program**CareerFoundry

Remote, UK 2021

2015 - 2017

## **BA Creative Sound Design, 1st Class Honours**Academy of Contemporary Music

Guildford, UK

### **Skills**

Product/UI Design User-Centered Design Wireframing Prototyping Web Design Style Guides Typographic Hierarchy Responsive Grids Personas User Research