Predicting Customers from Sales Pipeline Data

Luke Von Glan Project 3 5/8/2019

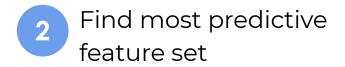
Results

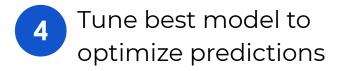
Platform users much more likely to become customers

 Prospects in same pipeline stage for months very unlikely to become customers

 Discovering company via social media and online marketing is negative correlated to customer acquisition

Process









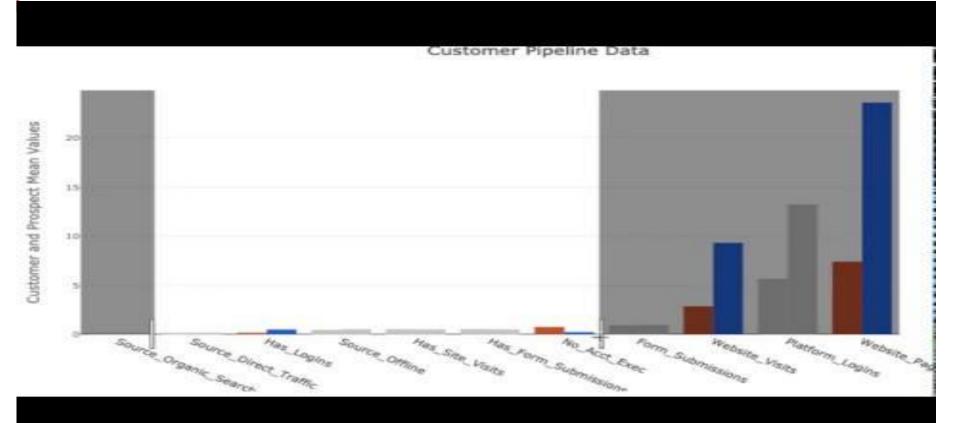


Fill in missing pipeline data to run models

Run each model with feature set to find best model

Lower probability threshold to identify more customers

Best Features



Model Selection

Similar results from:

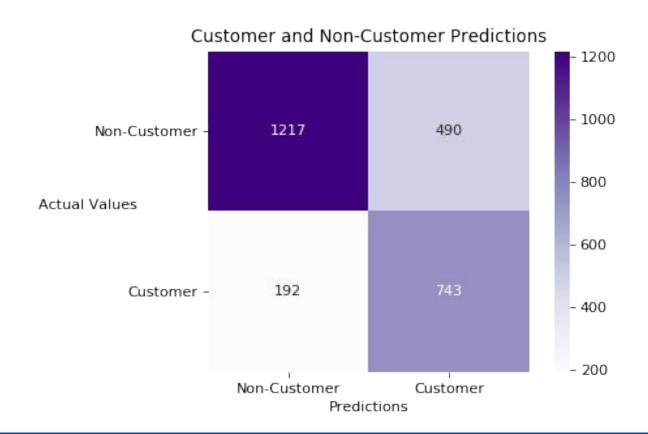
Logistic Regression

Naive Bayes

Random Forest

Logistic Regression has best overall scores and is our final model

Final Model Results



Recommendations

Improve consistency of data collection

Create incentive for first-use of company platform

Increase web content/marketing efforts to drive website traffic

 Create sales incentives to advance leads in the sales pipeline with greater speed