# **5 RESEARCH QUESTIONS ON**

# HCI Systems for Representative Democracy

Research Methods, TU Wien, Summer term 2024 Salkic Mirza, Salkic Nirmala, Süsslin Lou



**RELEVANCE & MOTIVATION** 

"How helpful is Wahlkabine.at in coming to an election decision?"

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- Good UI/UX ⇒ actual helpfulness
- Shows if one particular tool is helpful

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- Mixed Methods Study design
  - Within-subject study design
  - Quantitative data
    Confidence level on decision, decision change
  - Qualitative data via Questionnaires or interviews
    => perception of helpfulness of VAAs

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 Stadelmann-Steffen, Rajski and Ruprecht (October 2022)



**RELEVANCE & MOTIVATION** 

»How helpful are Voting Advice Applications in general in aiding users to make election decisions?«

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Garzia and Marschall (Jan 2016)



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"Can middle-out tools for democratic participation be used on a large scale too?"

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  - Measure user satisfaction, perceived impact on decision-making, etc.
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Pagallo, Casanovas and Madelin (2019)



**RELEVANCE & MOTIVATION** 

"How do different demographic groups perceive the usability and accessibility of HCI systems designed for e-democracy?"

# **RELEVANCE & MOTIVATION**

Inclusivity and effectiveness across diverse populations

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  - Prefined tests
  - Collect task completion times, error rates, etc.
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- Haider and Ahmad (May 2024)
- Zhu and Xu (2023)



**RELEVANCE & MOTIVATION** 

"How does the integration of gamification elements in HCI systems influence user participation and satisfaction in representative democracy platforms?"

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- Controlled experiment
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- Resk et. al (2022)
- Hassan and Hamari (2020)

# Thank you!

Research Methods, TU Wien, Summer term 2024 Salkic Mirza, Salkic Nirmala, Süsslin Lou