# **Lukose Mathew Joseph**

Learning & Enablement Consultant





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# **Quick Info**

- LinkedIn: https://www.linkedin.com/ in/lukose-joseph
- Nationality: Indian
- Current Address: Kochi, Kerala (IN)
- Willing to Relocate: Yes

# **Key Skills**

#### Soft Skills:

- Learner-centricity
- Coaching & mentoring
- Strong verbal & written communication
- Visual design, writing, gamification, and presentation
- Agile project management (Kanban/Scrum)
- Analytical & technical skills
- Business & financial acumen
- Growth mindset & attention to detail

## Technical Skills:

- E-learning development (Articulate Storyline, Adobe Suite, Camtasia, Xyleme, SAP Enable Now)
- LMS/LRS/LTI implementation & maintenance (Cornerstone, Moodle, LearnDash, TalentLMS, Learning Locker LRS, Veracity LRS)
- Video editing (Camtasia, FCPx, Adobe Premiere Pro)
- SCORM/xAPI compliance
- WCAG 2.1 Level AA compliance
- HTML, CSS, JavaScript, JSON
- UI/UX Design (Figma, Adobe XD)

## **Education**

- MA Political Science, IGNOU, 2021
- BA Mass Communication, University of Calicut, 2014

#### Certifications

Certified CCSM Level 1, SuccessHACKER

### **Overview**

Dynamic Instructional Designer and Learning & Enablement Specialist with a strong background in content development and transformative, learner-centric educational experiences. Skilled in leveraging microlearning, gamification, and advanced technologies to drive engagement and retention. Proven leader in managing high-impact projects, optimizing learning platforms, and delivering exceptional training resources.

# **Professional Experience**

- Instructional Designer, Broadcom Software (Jul 2022 Present) Remote - Global (Contracted via Infopro Learning)
  - Led the adoption and implementation of SAP Enable Now and Xyleme LCMS.
  - Guided instructional designers and content developers across multiple teams.
  - Managed multiple instructional design projects using Smartsheet and an agile approach.
  - Created comprehensive training resources, including instructor-led and multimedia materials.
  - Established and managed templates, guidelines, and processes for instructional design.
  - Collaborated with Systems (Labs) and LMS Publishing teams to maintain quality standards.
- Learning Experience Designer, Languera (Aug 2020 Jul 2022) Kochi, Kerala (Languera is now defunct.)
  - Planned, designed, and developed six comprehensive selfpaced e-learning courses and vILTs.
  - Mentored freelance instructors and collaborated with SMEs and stakeholders.
  - Achieved a 90% course completion rate and a 95% learner satisfaction rate.

## Instructor, Quess Corp Limited (Mar 2018 - Jul 2020) Kochi, Kerala

- Designed and delivered comprehensive courses for career development.
- Increased training completion rates to over 95%.
- Utilized Moodle LMS and Learning Locker LRS for training delivery and data collection.

#### Past Roles

- Freelance Content Strategist at LorèD Digital, Kerala: 2017-
- E Service Associate at HiPower Support Center, Bengaluru:
- Content Developer at Wordplay Content, Bengaluru: 2014-
- Content Developer at Suntec Web Services, New Delhi: 2014.

