CHENG LULU

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Address: New Asia College, School of Journalism and Communication, The Chinese University of Hong Kong, Shatin, Hong Kong

EDUCATION

> The Chinese University of Hong Kong (CUHK)

Hong Kong

School of Journalism and Communication

MSc. in New Media (09.2017-11.2018)

- ➤ Relevant Core Modules: New Communication Technologies: Trends and Impacts, New Media Content Development, Applied Communication Research, Topical Studies in New Media I, Creative Technologies: Design and Management,
- ➤ University of International Business and Economics (UIBE)

Beijing, China

School of International Studies (SIS)

BA in Business English (09.2013-07.2017)

- GPA: 88/100 (3.7/4.0)
- Scholarship: Third-class Scholarship
- Relevant Core Modules: Web Page Design and Publishing(90), Introduction to Intercultural Communication(81), Principles of Economics(90), Principles of Marketing(92), Corporate Public Relation(91)

INTERNSHIP EXPERIENCES

> Product Operation Dept., Didichuxing

Beijing

Intern

03.2017-06.2017

- Participated in the marketing plan and executive to satisfy the needs of goals from Driver or Customer growth team
- Conducted researches on the reason for the leaving of inactive users, try to optimize the product for new users
- Did the A/B tests for message push to improve the possibility of user participations
- Created contents for campaigns and daily marketing and operation activities

> Marketing Dept., car2go of Daimler

Beijing

Intern

 $01.2016 \hbox{-} 06.2016$

- Participated in the marketing plan with innovative ideas and executed marketing projects to attract potential customers for registration
- Designed and operated the official website for car2go project
- Wrote articles and released them on WeChat Account and attracted over 20,000 fans within one month
- Assisted marketing manager in market researches
- Communicated with other departments for cross-departmental support

> Can Advertising Communication Co., Ltd.

Beijing

Account Executive Intern

08.2015-11.2015

- Maintained content and data of Mercedes-Benz's official website in its integrated marketing project
- Communicated with Party A for traffic data mining and model contents
- Wrote monthly reports of eMB China by Omniture to reflect changes of web traffic
- Translated and updated information about Mercedes-Benz ARENA and latest car models

Beijing Idea Aggregation Technology Co., Ltd.

Beijing

Operation Assistant

04.2015-09.2015

- Communicated with lecturers for contents and settings, give them audience's feedback
- Assisted lecturers in preparing lectures on job-hunting, overseas study, etc.
- Operated the WeChat Official Account that accumulated about 150,000 fans until Sept. 2015

EXTRACURRICULAR ACTIVITIES

Scientific Research Management Center (SIS)

Beijing

Minister of Network Publicity Department

05.2014-06.2015

- Planned and organized recruitment and sessions
- Created and operated its WeChat Official Account and attracted over 1,000 fans within three months
- > Student Network Culture Studio (UIBE)

Beijing

Minister of Editorial Department

04.2014-04.2015

- Wrote and edited articles for the Studio's WeChat Official Account 'uibers1951'
- Negotiated with other departments to select suitable topics for the account
- Planned and organized on and off-line related students' activities
- Loving Heart Voluntary Service Association (UIBE)

Beijing

Member of Publicity Department

09.2013-06.2014

- Planned and reported the association's activities
- Publicized the association's official accounts in Sina Microblog and Renren.com(Chinese Facebook)
- Won the award of Best Ten Students' Association in 2014

COMPETITION

> UIBE 2017 Graduation Project

Beijing

Project Leader

09. 2016-Present

- Did market research and competitor analysis in order to clearly demonstrate the background
- Used Xmind to set up mindmap and designed product mockup through Sketch
- Analyzed the market and operation strategies for product development

> Student's Scientific Research Project in School of International Studies

Beijing

Project Leader

09.2015-06.2016

- Designed cultural capital indexes and analyzed data collected from questionnaires and interviews
- Communicated with relevant professors about research topic, content and methods
- Finished the thesis for the project and got 3,000 Yuan as team research fund

➤ The 3rd Orion Cup Commonweal Project Contest

Beijing

Publicity Person 04.2014-08.2014

- Aimed to care for left-behind children in a primary school in Luoyang
- Operated the group's Weibo account and publicized our project by writing the daily reports
- Acquired support from Guixin Foundation and awarded Best Project in 2014 (18/60 groups)

> The 8th Drama Competition of UIBE

Beijing

Publicity Person

03.2014-04.2014

- Operated the group's social media account and organized the road show to attract public attention
- Won the third place in 8th drama competition of UIBE

LANGUAGE&SKILLS

- English Proficiency: IELTS: 7.0; TEM 4; CET 4,6
- Computer: Microsoft Office; Sketch, Flinto (Prototype Design); Final Cut Pro, Adobe Premiere; HTML, CSS, CMS; some knowledge of Photoshop, SQL, Javascript