

Network

Network tools (Debug common problems), DNS and DHCP issues, traffic filtering.





Kravets Dmitriy

Senior Systems Engineer at EPAM

Years in EPAM: 4

City: Moscow

Key skills: DevOps.IaC



COMMON NETWORK ISSUES AND DEBUGGING TOOLS

A list of network debugging tools in Linux

Sometimes there are going to an issue with network in Linux and you need to know how to troubleshoot it. We are going to discuss several network debugging tools which are commonly used in Linux.



- Ip addr
- ping
- route
- netstat (ss)
- telnet
- tcpdump

"ip address" command.

The ip address command displays addresses and their properties, adds new addresses and deletes old ones.

Information you can obtain:

- Interfaces
- MAC addresses
- IPv4 and IPv6 addresses and masks

```
/agrant@vagrant ~]$
 vagrant@vagrant ~]$
 vagrant@vagrant ~]11.iInterface related information and hardware address
  lo: <LOOPBACK, UP, LOWER UP> mtu 65536 qdisc noqueue state UNKNOWN qlen 1
   link/loopback 00:00:00:00:00:00 brd 00:00:00:00:00:00
   inet 127.0.0.1/8 scope host lo
     valid lft forever preferred lft forever
   inet6 ::1/128 scope host
      valid lft forever preferred lft forever
2: enp0s3: <BROADCAST,MULTICAST,UP,LOWER UP> mtu 1500 qdisc pfifo fast state UP qlen 1000
   link/ether 08:00:27:aa:dd:6c brd ff:ff:ff:ff:ff
   inet 10.0.2.15/24 brd 10.0.2.255 scope global dynamic enp0s3
      valid_1ft 52107 co preferred lft 52187 sec
   inet6 fe80::d1e8:22 :bca5:9f20/64 scope link
      valid lft forever preferred lft forever
  docker0: <NO-CARRIER, NOADCAST, MULTICAST, UP> mtu 1500 qdisc noqueue state DOWN
   link/ether 02:42:51:c4 2c:f3 brd ff:ff:ff:ff:ff
   inet 172.17.0.1/16 brd 172.17.255.255 scope global docker0
      valid lft forever pr ferred lft forever
   inet6 fe80::42:51ff:fec4 2cf3/64 scope link
      valid lft forever prederred lft forever
vagrant@vagrant ~]$ _
          2. IP address and mask
```

"ip route" command.

ip route add
 add new route

ip route change change route

ip route replace change or add new one

```
[root@vagrant ~]#
[root@vagrant ~]# ip route
default via 10.0.2.2 dev enp0s3 proto static metric 100
10.0.2.0/24 dev enp0s3 proto kernel scope link src 10.0.2.15 metric 100
172.17.0.0/16 dev docker0 proto kernel scope link src 172.17.0.1
[root@vagrant ~]#
[root@vagrant ~]#
[root@vagrant ~]#
[root@vagrant ~]# ip route add 10.0.3.0/24 dev enp0s3 metric 2000
 [root@vagrant ~]#
[root@vagrant ~]#
[root@vagrant ~]#
[root@vagrant ~]# ip route
default via 10.0.2.2 dev enp0s3 proto static metric 100
10.0.2.0/24 dev enp0s3 proto kernel scope link src 10.0.2.15 metric 100
10.0.3.0/24 dev enp0s3 scope link metric 2000
172.17.0.0/16 dev docker0 proto kernel scope link src 172.17.0.1
[root@vagrant ~]# _
[root@vagrant ~]#
[root@vagrant ~]#
[root@vagrant ~]# ip route delete 10.0.3.0/24
[root@vagrant ~]#
[root@vagrant ~]#
[root@vagrant ~]#
[root@vagrant ~]#
[root@vagrant ~]# ip route show
default via 10.0.2.2 dev enp0s3 proto static metric 100
10.0.2.0/24 dev enp0s3 proto kernel scope link src 10.0.2.15 metric 100
172.17.0.0/16 dev docker0 proto kernel scope link src 172.17.0.1
[root@vagrant ~]#
```

"ping" command.

ping is a command-line network utility that allows you to test the IP-level connectivity of a given host on the network.

Some examples of ping command options: #ping -n -c 5 -s 100 -i 2 -t 255 ya.ru

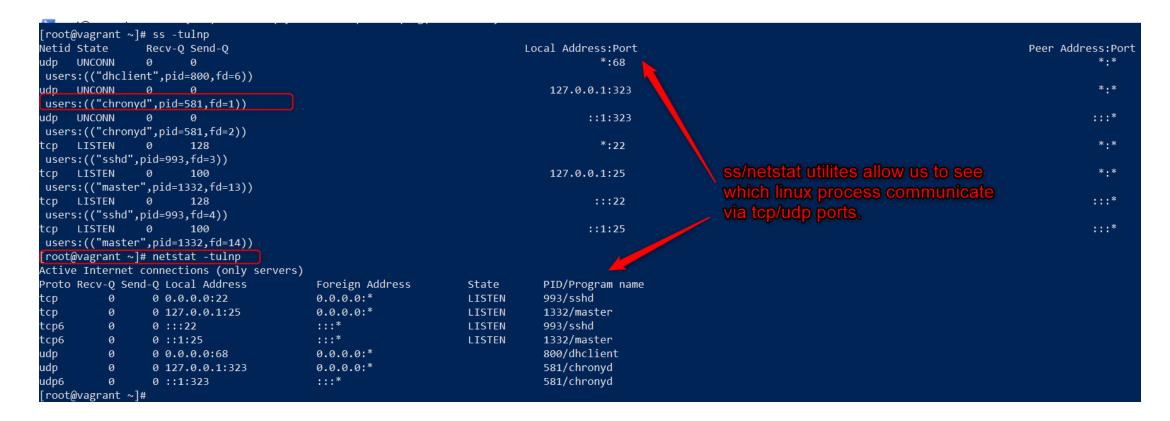
```
[root@vagrant ~]#
[root@vagrant ~]#
[root@vagrant ~]# ping 8.8.8.8
PING 8.8.8.8 (8.8.8.8) 56(84) bytes of data.
64 bytes from 8.8.8.8: icmp_seq=1 ttl=107 time=19.3 ms
64 bytes from 8.8.8.8: icmp_seq=2 ttl=107 time=17.5 ms
64 bytes from 8.8.8.8: icmp_seq=3 ttl=107 time=17.2 ms
64 bytes from 8.8.8.8: icmp_seq=4 ttl=107 time=17.2 ms
64 bytes from 8.8.8.8: icmp_seq=5 ttl=107 time=19.0 ms
^c
--- 8.8.8.8 ping statistics ---
5 packets transmitted, 5 received, 0% packet loss, time 4011ms
rtt min/avg/max/mdev = 17.287/18.507/19.356/0.910 ms
[root@vagrant ~]#

Ping statistics

Ping statistics
```

"ss" or "netstat" utilities.

ss is used to dump socket statistics. It allows showing information similar to netstat. It can play more TCP and state information than other tools.



Telnet (teletype network protocol) uyility.

Usually, we use telnet to check if a remote host has a target port opened.

\$ telnet www.example.com 80
GET /path/to/file.html HTTP/1.1

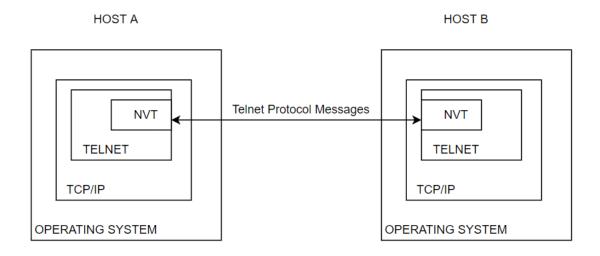
Host: www.example.com

Connection: close

```
[root@vagrant ~]# telnet www.google.com 80
Trying 74.125.130.103...
Connected to www.google.com.
Escape character is '^]'.
GET / HTTP/1.1

HTTP/1.1 200 OK
Date: Mon, 30 Aug 2021 13:26:42 GMT
Expires: -1
Cache-Control: private, max-age=0
Content-Type: text/html; charset=ISO-8859-1

Example of "telnetting" to a google's web server via TCP port 80.
Received a 200 OK response.
```



nmap utility

Official site: https://nmap.org

Very powerful tool for security scans.

- List port scanning techniques
- Host range for scanning
- Port range for scanning
- Different protocols
- Service and version detection
- OS detection
- Nmap script engine (using LUA)
- Timing and performance
- Output formatting

```
root@vagrant ~]# nmap -A -T4 scanme.nmap.org
Starting Nmap 6.40 ( http://nmap.org ) at 2021-08-30 14:43 UTC
Warning: 45.33.32.156 giving up on port because retransmission cap hit (6).
Nmap scan report for scanme.nmap.org (45.33.32.156)
Host is up (0.032s latency).
Not shown: 995 closed ports
         STATE
                  SERVICE
                              VERSION
22/tcp
                   ssh
                              (protocol 2.0)
 ssh-hostkey: 1024 ac:00:a0:1a:82:ff:cc:55:99:dc:67:2b:34:97:6b:75 (DSA)
 2048 20:3d:2d:44:62:2a:b0:5a:9d:b5:b3:05:14:c2:a6:b2 (RSA)
 256 96:02:bb:5e:57:54:1c:4e:45:2f:56:4c:4a:24:b2:57 (ECDSA)
         filtered domain
53/tcp
80/tcp
         open
                   http
                              Apache httpd 2.4.7 ((Ubuntu))
 http-title: Go ahead and ScanMe!
9929/tcp open
                   nping-echo Nping echo
31337/tcp open
                   tcpwrapped
l service unrecognized despite returning data. If you know the service/version, please submit the following fingerprint
Device type: general purpose VoIP phone
Running (JUST GUESSING): QEMU (91%), Cisco embedded (85%)
OS CPE: cpe:/o:qemu:qemu cpe:/h:cisco:unified ip phone 7912
Aggressive OS guesses: QEMU user mode network gateway (91%), Cisco IP Phone 7912-series (85%)
No exact OS matches for host (test conditions non-ideal).
Network Distance: 2 hops
TRACEROUTE (using port 80/tcp)
           ADDRESS
   0.52 ms 10.0.2.2
   0.27 ms scanme.nmap.org (45.33.32.156)
OS and Service detection performed. Please report any incorrect results at http://nmap.org/submit/ .
Nmap done: 1 IP address (1 host up) scanned in 131.99 seconds
[root@vagrant ~]# 📕
```

WINDOWS NETWORK DIAGNOSTIC TOOLS

Windows Network Utils

Utils for network configuration and troubleshooting:

- hostname
- ipconfig
- arp
- ping
- tracert
- route
- Netstat
- Test-NetConnection

<u>Test-NetConnection</u> - Displays diagnostic information for a connection. It supports ping test, TCP test, route tracing, and route selection diagnostics. Good in scripts.

```
Windows PowerShell
PS C:\>
PS C:\>
PS C:\> Test-NetConnection -ComputerName google.com
                       : google.com
ComputerName
RemoteAddress
                       : 142.250.181.238
InterfaceAlias
SourceAddress
                       : 192.168.43.128
PingSucceeded
PingReplyDetails (RTT) : 78 ms
PS C:\> if ((Test-Connection -ComputerName google.com).PingSucceeded) {Write-Host "Internet access is OK"}
Internet access is OK
PS C:\>
PS C:\>
PS C:\> Test-NetConnection -ComputerName google.com -CommonTCPPort HTTP
                 : google.com
ComputerName
                  : 172.217.16.142
RemoteAddress
RemotePort
                  : Wi-Fi
InterfaceAlias
SourceAddress
                  : 192.168.43.128
TcpTestSucceeded : True
```

DNS ISSUES AND TROUBLESHOOTING TOOLS

Linux network diagnostic. DNS issues.

Common DNS issues:

- Time to live (TTL):

An expiration time set to DNS record. This DNS mechanism allows end users to get relevant DNS information.

- manually set DNS records

Sometimes DNS resolution is maintained manually with errors.

- common network connectivity issues causing latency Latency sometimes causes DNS issues causing delay for domain name resolution process.
- DDOS attacks

Sometimes DNS servers experience problems caused by DDOS attack when DNS queries overwhelm DNS servers.

Utilities to troubleshoot DNS issues

nslookup utility
dig utility





Linux network diagnostic. DNS issues.

Utilities to troubleshoot DNS issues nslookup utility

nslookup [-option] [name | -] [server]

EXAMPLES:

\$nslookup -type=ns example.com \$ nslookup -type=soa example.com

- MX reocord lookup

\$ nslookup -query=mx example.com

- lookup using a specific server

\$ nslookup example.com ns1.nsexample.com

- reverse lookup

\$ nslookup 10.20.30.40

- lookup with timeout

\$ nslookup -timeout=20 example.com

txt record type lookup

\$ nslookup -type=txt example.com

```
vagrant@vagrant ~]$ nslookup -query=soa epam.com
Server:
                10.0.2.3
Address:
                10.0.2.3#53
Non-authoritative answer:
epam.com
       origin = a1-195.akam.net
       mail addr = helpdesk.epam.com
       serial = 2021090500
       refresh = 900
       retry = 600
       expire = 864000
                              configured DNS server
       minimum = 3600
Authoritative answers can be found from:
                nameserver = a1-195.akam.net.
epam.com
                nameserver = a20-67.akam.net.
epam.com
               nameserver = a7-64.akam.net.
epam.com
                nameserver = a10-64.akam.net.
epam.com
                nameserver = a11-65.akam.net.
epam.com
epam.com
                nameserver = a14-66.akam.net.
a10-64.akam.net internet address = 96.7.50.64
a11-65.akam.net internet address = 84.53.139.65
a7-64.akam.net internet address = 23.61.199.64
a1-195.akam.net internet address = 193.108.91.195
a14-66.akam.net internet address = 184.26.161.66
a20-67.akam.net internet address = 95.100.175.67
a1-195.akam.net has AAAA address 2600:1401:2::c3
a20-67.akam.net has AAAA address 2a02:26f0:67::43
```

Linux network diagnostic. DNS issues.

Utilities to troubleshoot DNS issues

dig utility

dig [@server] [-b address] [-c class] [-f filename] [-k filename] [-m] [-p port#] [-q name] [-t type] [-x addr] [-y [hmac:]name:key] [-4] [-6] [name] [type] [class] [queryopt...]

EXAMPLE with options:

\$ dig @a20-67.akam.net. vacation.epam.com -t CNAME +short

```
[vagrant@vagrant ~]$ dig epam.com
 <<>> DiG 9.11.4-P2-RedHat-9.11.4-26.P2.el7 9.5 <<>> epam.com
                                                                       dns query header
;; global options: +cmd
;; Got answer:
;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 44933
;; flags: qr rd ra ad; QUERY: 1, ANSWER: 1, AUTHORITY: 0, ADDITIONAL: 1
;; OPT PSEUDOSECTION:
EDNS: version: 0, flags:; udp: 4096
;; QUESTION SECTION:
                                                      question section
;epam.com.
                               IN
;; ANSWER SECTION:
epam.com.
                       356
                               IN
                                               3.214.134.159
;; Query time: 17 msec
;; SERVER: 10.0.2.3#53(10.0.2.3)
;; WHEN: Sun Sep 05 20:05:47 UTC 2021
  MSG SIZE rcvd: 61
```

DHCP ISSUES AND TROUBLESHOOTING TOOLS

Linux network diagnostic. DHCP issues.

Common problems with getting address via DHCP:

- a host is not getting an IP address or other DHCP options
- a host is getting a wrong IP address or other DHCP options



Possible root causes:

- local network outage (Ethernet loop)
- internal DHCP server error (wrong DHCP configuration, ip address poll exhausted)
- malicious DHCP server (some other device was configured to assign ip address in your LAN)
- firewalls or some other devices in your LAN block DHCP communication
- ip addresses conflicts (someone assigned "your" address manually)



Linux network diagnostic. DHCP issues.

Possible troubleshooting actions:

- verify physical connectivity (*ip addr* linux command)
- test network connectivity by configuring a proper IP address manually (*ip addr* linux command)
- force an IP address renewal via DHCP (Windows: *ipconfig /renew, Linux: dhclient -r eth0*)
- sniff traffic using special utilities (tcpdump, wireshark utilities)
- check firewalls (IPTABLES utility)
- look through possible logs (Depends on your OS default logging)
- reach networking team to check network devices like routers, switches, firewalls



Linux network diagnostic. DHCP and DNS issues.

Capturing network traffic.

From Wikipedia:

A **packet analyzer** or **packet sniffer** is a <u>computer program</u> or <u>computer hardware</u> such as a <u>packet capture appliance</u>, that can intercept and log traffic that passes over a <u>computer network</u> or part of a network. 1 Packet capture is the process of intercepting and logging traffic.

<u>Tcpdump</u> utility for capturing traffic on linux machines.

Example:

\$tcpdump -i enp0s3 port 53 or port 443 -e -n -w '/tmp/dns.pcap'

Command meaning:

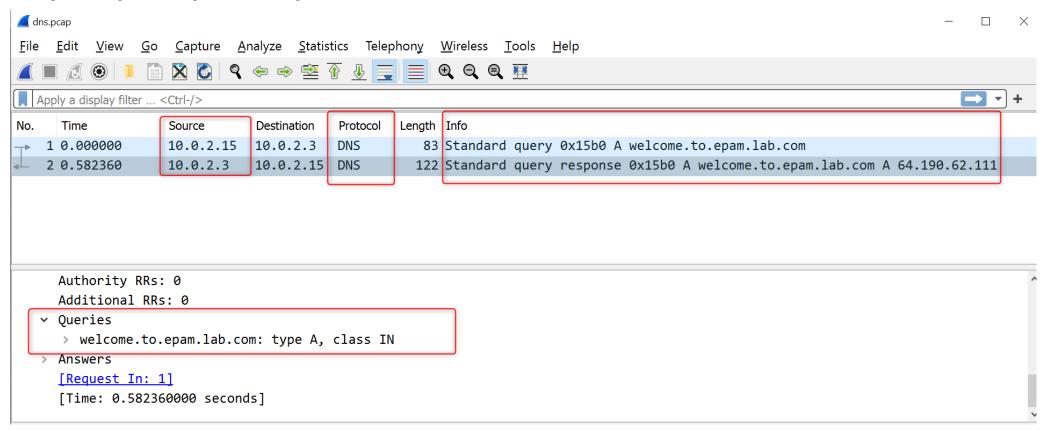
- "- Capture network packets sent to a port 53 or a port 443
- On the network interface enp0s3.
- Don't convert addresses.
- Print mac-addresses info
- store the output to a file /tmp/dns.pcap"

Linux network diagnostic. DHCP and DNS issues.

Capturing network traffic.

Wireshark utility for capturing traffic on linux machines.

Graphically can represent captured traffic

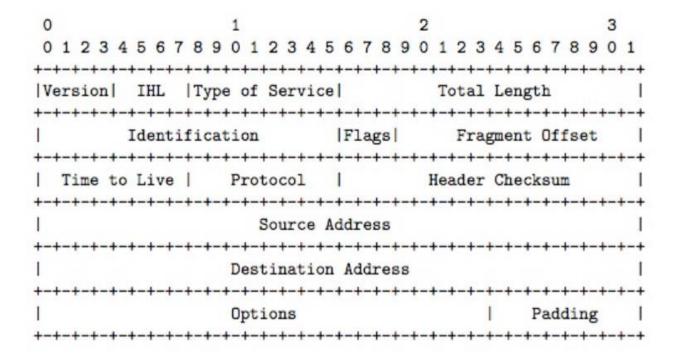


IPTABLES



iptables is a <u>user-space</u> utility program that allows a <u>system administrator</u> to configure the <u>IP packet filter rules</u> of the <u>Linux kernel firewall</u>, implemented as different <u>Netfilter</u> modules. (from Wikipedia)

There are also some tools like **ebtables**, **ipv6tables** which are based on non ipv4 packets.



IPv4 Packet Format from RFC 791

<u>iptables</u> is a <u>user-space</u> utility program that allows a <u>system administrator</u> to configure the <u>IP packet filter</u> <u>rules</u> of the <u>Linux kernel firewall</u>, implemented as different <u>Netfilter</u> modules. (from Wikipedia)

Iptables fundamentals

Tables

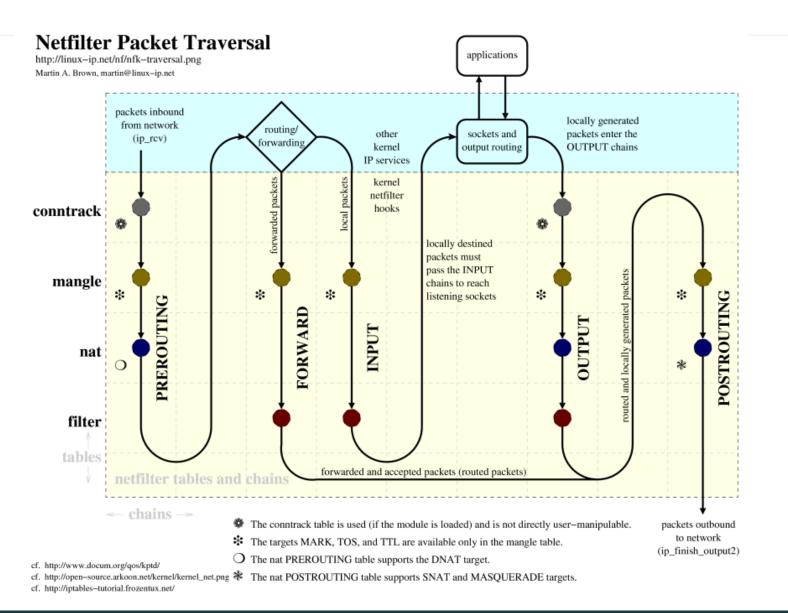
mangle nat filter raw security

Chains

PREROUTING
POSTROUTING
INPUT
FORWARD
OUTPUT

Rules

Matches Targets



Three common cases for ip packet traversing.

- Incoming packets destined for the local system: PREROUTING -> INPUT
- Incoming packets destined to another host: PREROUTING -> FORWARD -> POSTROUTING
- Locally generated packets: OUTPUT -> POSTROUTING

Iptables rules.

Rule order is a

- Matching

The matching portion of a rule specifies the criteria that a packet must meet in order for the associated action (or "target") to be executed.

- Targets

A target is the action that are triggered when a packet meets the matching criteria of a rule. Targets are generally divided into two categories: terminating and non-terminating targets.

Iptables tips and tricks.

- migrate from firewalld to iptables There are some other modern tools for managing your firewall.
- backup your iptables /sbin/iptables-save > /root/works-iptables-`date +%F`. To restore it please use /sbin/iptables-restore tool
- setup the default policy as DROP
- put most specific rules at the top of your iptables configuration. Order matters! Think twice before moving your rules!!!
- you can LOG and make reports based on your iptables rules. You also can grab a statistic of hitting your rules
- understand all your rules. Do not store unnecessary rules

Useful iptables examples.

- Set default chain policies to DROP:

iptables -P INPUT DROP iptables -P FORWARD DROP iptables -P OUTPUT DROP

- allow SSH connection

iptables -A INPUT -i eth0 -p tcp --dport 22 -m state --state NEW,ESTABLISHED -j ACCEPT iptables -A OUTPUT -o eth0 -p tcp --sport 22 -m state --state ESTABLISHED -j ACCEPT

- allow incoming HTTP and HTTPS connections

iptables -A INPUT -i eth0 -p tcp --dport 80 -m state --state NEW,ESTABLISHED -j ACCEPT iptables -A OUTPUT -o eth0 -p tcp --sport 80 -m state --state ESTABLISHED -j ACCEPT

port forwarding

iptables -t nat -A PREROUTING -p tcp -d 10.10.10.5 --dport 422 -j DNAT --to 10.10.10.5:22

Linux networking.

Home task.

- 1. Let's assume you set up a new VM in the private network. This network has access to the internet through a NAT. Your company has a set of publicly available corporate services behind the firewall:
 - Hashicorp Vault credential storage
 - nginx web server
 - mail server
 - dns server

Assuming you have admin access to all the machines and a firewall. Your newly created machine should have access to the services listed above through the firewall.

Please present your solution to implement the setup described above. Please feel free to add as much details as possible: 1)assign ip addresses and draw network diagram; 2)implement firewall using iptables; 3) implement NAT using iptables; 4) add any details you think you need to add.

Definition of done: a short presentation of your solution with configs, diagrams and test cases.

2. Please implement a simple setup where you need to implement an ip router using a linux machine: host1 <-> router <-> host2.

Definition of done: a short presentation of your solution with configs, diagrams and test cases.

THANK YOU

