Statement of Work

Design and build a cloud phone system on Amazon.

05/31/2021

Project Scope:

In this project we will Install and set up a cloud phone system using 3CX. The AWS will host the phone system. And we will need a phone number and we can use Amazon Chime, in order to do that we will set up a SIP trunk.

Using a cloud 3CX phone system is a great solution for:

- Small businesses with limited resources.
- Startups looking for a quick solution that can be easily scaled.
- A home business owner.

To manage the project progress, provide visibility of work completion, and anticipate blockers we will use Jira. We will use a board called (<u>CNAP board</u>). Also, we will set up a GitHub Repository to track and document all the project steps.

Project Budget for a year:

- AWS free tier account (free for a year)
- Set up a free 3CX account (free for a year)
- Sip Trunk Amazon Chime (Phone Number) \$1 per month (\$12 for a year).
- Inbound calling (\$0.002216 per minute)
- Outbound calling (\$ 0.004800 per minute)
- Receive Text Free
- Send Text (\$0.1200 per message)

Timeline

- 05/31/2021 Acceptance of terms and initiation of project.
- 06/01/2021 Set up the AWS account.
- 06/02/2021 Set up the 3CX (The Phone System).
- 06/03/2021 Set up the Amazon chime.
- 06/07/2021 Test the system.
- 06/16/2021 Presentation Day.

Acceptance of Scope of Work

Signature:

Signature:

Name: Luma Naser

Name: Hasan Hasan

HALLM

Signature:

Name: Suhad Al saedi