Overview 10/06/2016

TICKET GROUP TICKET VIA ORGANIZATION CUSTOMER BRAND
All api, email, twitter, ... All All All





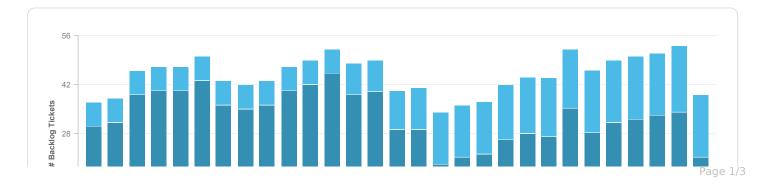


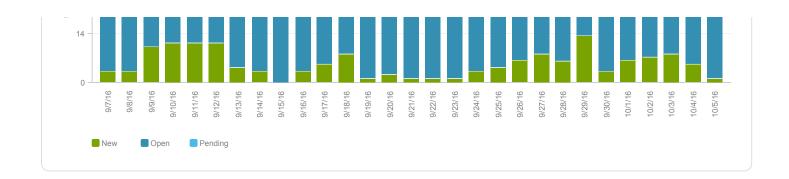
Daily ticket activity for the last 30 days



Daily historical backlog for the last 30 days

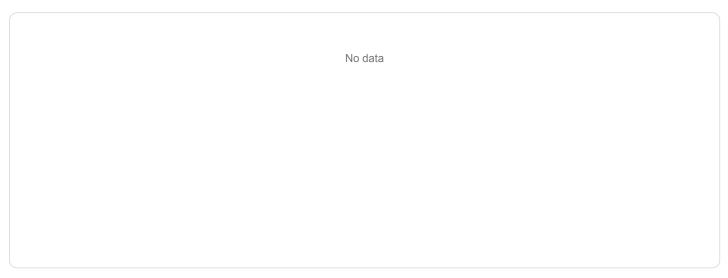
BACKLOG BRAND **All**



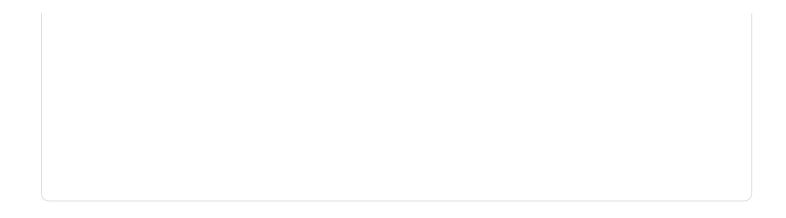


Usage statistics	The last 7 days		The last 30 days	
Tickets created	12	↓ 52% -13	91	↓ 6% -6
Tickets solved	25	↑ 79%	88	↓ 27% -33
End users added	8	↓ 47% -7	51	↓ 14% -8
Orgs added	0	- -	0	- -
Public comments	40	↓ 13% -6	215	↓ 14% -36
Active agents	3	- -	3	- -

Tags with rising usage



Tags with falling usage



Ticket channel overview

