# Clustering Algorithms

# Agenda

- Evaluating clustering performance
- ◆ Choosing the right algorithm

# Warm Up

#### Consider the following questions:

- Intuitively, what characteristics do well-formed clusters exhibit?
- What are some common considerations that come up when clustering? (Think back to the advantages and disadvantages sections of previous lectures.)



#### **UP NEXT**

Evaluating Clustering Performance



## Overview

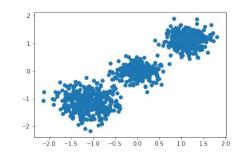
Evaluating the performance of clustering algorithms is very difficult!

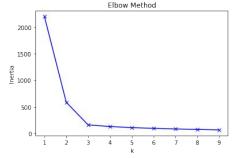
- ◆ No universal, unambiguous definition of what a "cluster" is
- Generally speaking, no labels to guide evaluation (*internal evaluation*)
- A few popular internal evaluation techniques include: elbow plots, silhouette scores, and Davies-Bouldin scores
- If labels are available (external evaluation), a wide range of evaluation criteria are available

#### Elbow Method

A heuristic that examines how an evaluation metric of interest changes as a function of the number of clusters Most common metric is within-cluster SSE, sometimes called *inertia* 

- Goal is to find the "elbow", at which point additional clusters do not explain very much additional variance in the data
- "Elbow" is not a precisely defined term, and is consequently very ambiguous and open to interpretation
- Only appropriate for centroid-based clustering algorithms



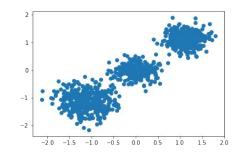


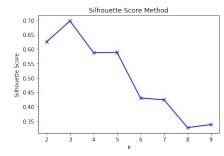
A synthetic dataset and the corresponding elbow plot for k-means.

#### Silhouette Score

A heuristic that compares cluster cohesion and cluster separation

- More precisely, it compares the mean intra-cluster distance to the smallest mean extra-cluster distance
- ◆ Ranges from -1 (worst) to +1 (best)
- High silhouette values indicate that the points in each cluster are generally close to each other and far from the points in other clusters
- ◆ Can plot silhouette scores for individual samples; good clustering will show high values for most points within each cluster
- Assumes that "good" = "compact", which is not always applicable or appropriate





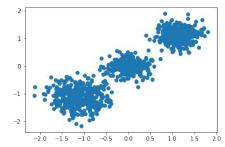
A synthetic dataset and the corresponding silhouette score plot for k-means.

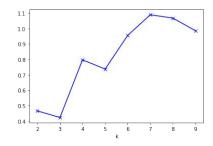
# Davies Bouldin Score

- An alternative to the silhouette score that also compares cluster cohesion and separation
- Unlike silhouette score, examines distances from points to centroids (instead of to each other) and distances between centroids (instead of to nearest cluster)
- Exact formula:

$$DB = \frac{1}{n} \sum_{i=1}^{n} \max_{i \neq j} \frac{S_i + S_j}{D_{i,j}}$$

- Minimum score is 0 (best)
- ◆ Low scores indicate that the points in each cluster are generally close to their respective centroids and that cluster centroids are relatively far apart
- Like silhouette scores, assumes that "good" = "compact", which is not always applicable or appropriate





A synthetic dataset and the corresponding davies bouldin score plot for k-means.

#### External Evaluation

- ◆ Although we usually do not have labeled data when clustering, there may be scenarios in which do have labels. Below are some common metrics for labeled data:
- Purity: the extent to which clusters contain a single class
- Rand Index: consider all pairs of samples as having a TP, FP, FN, or TN outcome (i.e. if a pair of observations have the same label and are assigned to the same cluster → TP; if they have different labels and are assigned to different cluster → TN, and so on). The Rand Index is simply the proportion of correct decisions:

$$\frac{TP + TN}{TP + FP + FN + TN}$$

#### External Evaluation

- Many other similarity measures that should be familiar from classification and/or similarity contexts, such as F- score, Jaccard similarity, etc.
- Information-theoretic measures such as Mutual Information, which quantifies the mutual dependence or information between two random variables

$$\frac{TP + TN}{TP + FP + FN + TN}$$

#### **UP NEXT**

Clustering Evaluation from a Business Perspective



# Clustering: A Business Perspective

- The objective of clustering is to group similar things together so that we can more easily make decisions about them.
- Clustering allows us to make decisions at the group level instead of having to make decisions about every single entity individually.
- The purer a cluster (i.e. the less overlap there is with other clusters), the easier it is to decide what to do with it.

# Clustering: A Business Perspective

- In business, it is often the case that we don't have labels for our clusters to begin with.
- In such cases, it is useful to summarize the data after clustering has been performed and determine appropriate labels for each cluster.

	Count	SeniorCitizen	Partner	Dependents	tenure	Gender_Female	Gender_Male
Non-Senior Females	2915	0.000000	0.565695	0.336535	32.226415	1	0
Senior Females	568	1.000000	0.767606	0.073944	32.621479	1	0
Senior Males	574	1.000000	0.766551	0.085366	33.963415	0	1
<b>High Tenure Males with Dependents</b>	1027	0.000000	0.483934	1.000000	38.440117	0	1
Low Tenure Males with Partners & no Dependents	1948	0.000000	0.588296	0.000000	29.028747	0	1

#### **UP NEXT**

# Choosing A Clustering Algorithm



## Overview

There are several aspects of our problem we must consider when choosing the "best" clustering algorithm

- ◆ **Size of data:** many algorithms are asymptotically O(n²) and do not scale well with large datasets
- ◆ **Similarity measure:** is my data amenable to a proper distance metric (e.g. L-norms), or do I need to use looser similarity measures due to the presence of categorical data (or other considerations)?
- Uncertainty: do I care about how confident the clustering assignments are?
- Prediction: do we need to make predictions on new data?
- ◆ **Cluster shapes**: do my clusters have similar and simple shapes (e.g. all roughly spherical), or could their shapes be highly irregular and variable from cluster to cluster?
- ◆ **Number of clusters**: do I know this upfront or not?

# Size & Type Of Data

For increasingly large datasets:

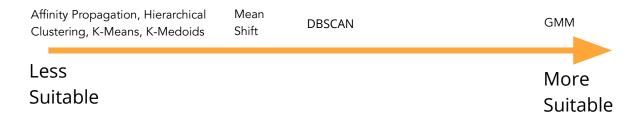


For arbitrary similarity measures (often used with categorical or mixed data):

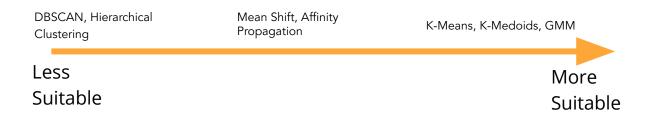


# Uncertainty & Predicting New Points

If you need to quantify confidence in cluster assignment:



If you need to predict cluster assignments of new points:



# Cluster Shapes

If you expect your cluster shapes to be irregular and/or variable:



If you don't know how many clusters are present upfront:



# Summary

- Evaluating the performance of clustering algorithms without labeled data (internal evaluation) is very difficult, and the commonly used methods for doing so are fairly constrained
- If labels are provided, there are many evaluation metrics, some of which may look familiar from classification settings
- There are many factors to consider when choosing an algorithm, such as data size, feature types, cluster shapes, etc.

#### **EXERCISE**

- 1. <u>Jupyter notebook</u>
- 2. Data set: Financial well-being survey results
- 3. Isolate the "score" subset of questions
- 4. Create an elbow plot using K-Means clustering and use it to determine an acceptable range of values for k
- 5. Create a silhouette plot using K-Means and identify the optimal value for k

# Thank You