



PERSONAL PROFILE

Self-motivated and ambitious individual with strong knowledge and skills in IT capable of assisting with the day-to day running of an IT department. I have been a student at Chuka University since 2015 and I will be graduating in September this year (2019) with a Bachelor's degree in Applied Computer Science. I also have a 4 months experience dealing with IT equipment and products while I was on internship at Smoothtel & Data solutions last year. I am a solution driven individual excelling in highly collaborative environment, finding solutions to challenges and focused on achieving organizations' objective.

I am looking for a position in an IT department with a successful and dynamic company that offers room for progression.



SKILLS

- Skilled in data communication, networking, network administration and troubleshooting.
- Skilled with the windows and Linux operating system.
- Proficient skills in software and hardware installation and troubleshooting.
- Skilled in database development, maintenance and troubleshooting.
- Ability to work without supervision, flexible and adaptable to emerging environments.
- Excellent interpersonal skills, attention to detail, work in a multicultural team.
- Proactive, excellent written communication skills with good judgement and initiative.
- Skilled in programming of software solutions using various programming languages and technologies (JAVA, PHP, JAVASCRIPT, C/C++, HTML5 etc.).



WORK EXPERIENCE

Smoothtel & Data Solutions LTD | 4TH MAY TO 31ST AUGUST
ICT INTERNSHIP

- Troubleshoot network concerns
- Assist users in person or remotely with software or hardware related concerns.
- Assist in performing installation of information technology equipment, software, hardware and networks.
- Assist in site surveys, installation, configuration and support for hardware and networks.
- Assist in proposing technical solutions to clients for identified needs.
- Assist in installation and configuration of programmable transceivers, routers, access points, CCTV cameras, biometric devices and other electronic devices.
- Receiving and reviewing work orders, identify inaccuracies, omissions or incompatibilities in equipment's.
- Assist in performing point to point and multi-drop technology installations.
- Assist in testing, calibration and adjusting components where necessary to ensure effective and efficient data transfer.



EDUCATION

Degree | Chuka university

2015 – 2019

Bachelor of Science Applied Computer Science.

Certificate | Ingotse High School

2011-2014

Kenya Certificate for Secondary Education (B plain).

Certificate | Kaimosi Dem Primary School

2001-2010

Kenya Certificate for Primary Education (320/500).



ACTIVITIES

Attempt to Solving ICT related issues, Travelling, Exploring new technologies in the IT field.



REFEREES

1. Prof. Zachary N. Waita

Director, Board of Undergraduate Studies and Field Attachment.

Chuka University

dirbusf@chuka.ac.ke

Telephone: 020 231 0512

Fax: 02 231 0302

P.O. Box 109 - 60400, Chuka

2. Dr. David Gitonga Mwathi

COD Computer science department and ICT

Chuka University

P.O. Box 109 - 60400, Chuka

Email: codcosc@chuka.ac.ke

Mobile: 07 223 955 97

3. Mrs. Joan Lusweti

Customer Service Co-ordinator

Smoothtel & Data solutions

P.O.BOX 13789-00100, GPO, Nairobi

Mobile: 0721812157

Telephone: 020-2983000

Email: joan.lusweti@smoothtel.com