Luna Lunapiena

Brooklyn, NY
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Github: http://github.com/lunacodes |
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Experience

Harry's Grooming – IT Associate (Temp)   08/2015 – 10/2015
- Solved hardware & software issues for 100+ Mac & Windows employees via Ticketing System
- Onboarded & offboarded employees – Configuring, deploying & decommissioning devices.
- Purchased & provisioned hardware, software, licenses & accessories
- Administrated Network & Peripherals – Google Domain, Wireless Network, VPN, Shared Hard Drive, VoIP System, Network iPads & Printers
- Tools Used: SupportYard, Freshdesk, Zendesk, Meraki, Rackstation, Google Apps

Recurse Center (Formerly Hacker School)   03/2015 – 07/2015
- Studied Python, Game Development & Web Development in a self-directed manner
- Transcribed resident talks & presentations

Task Rabbit – Tasker   02/2014 – Present
- Negotiate, and communicate with Task Rabbit clients.
- Jobs Performed Include: Technical Support, Web Design, Computer Tutoring, Office Assistant
- Design Portfolio available at: https://lunacodes.github.io

Circuit Six – Assistant Technician (Project Work)   11/2014 – Present
- Installation work at new Kicks USA Retail locations throughout New Jersey
- Assembly & Mounting of JBL speakers & subwoofers
- Installation, Testing & Focus of Security Cameras
- Cat5e – Testing, Troubleshooting, Terminating & Running through drop ceiling,

Skills

Networking: TCP/IP, Windows Server 2012
Operating Systems: Windows XP, 7, 8, Server 2012; Mac OS X 10.3-10.11; Linux Mint
Programming: Python, Bash, Powershell, MySQL, HTML/CSS/Javascript, PHP, Wordpress
Network Cabling: Wire & Rack Management, Audio Systems, Time Clocks, Security Cameras
Tools: Zendesk, SupportYard, Freshdesk, Cisco Meraki, Synology Rackstation, Google Domain

Education & Certifications

Education

Manhattanville College – Purchase, NY   09/2005 – 05/2009
Bachelor of Arts, May 2009   Major: Music, Minor Psychology. GPA 3.3

Certifications   02/2014
Network Cabling – BICSI Level 1 Certified Installer
OSHA 10 Safety Certification