

Securing a Business Network



Securing a Business
Network



Student Information

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Date of completion: 10-09-2025



Securing a Computer System

Congratulations!

You have been hired to secure the PC used at your friend's business: Joe's Auto Body. Joe provides car repair services throughout the tri-state area. He's had previous employees use it for activities un-related to work (e.g., web browsing, personal email, social media, games, etc.) and he now uses it to store his critical business information. He suspects that others may have broken into it and may be using it to transfer files across the internet. He has asked that you secure it for him according to industry best practices, so it can be once again used as a standard PC.

This template provides you with the high-level steps you'll need to take as part of securing a typical computer system. For each step, use the virtual Windows 10 PC to answer the questions and challenges listed in this project. You'll also need to explain how you got the answers and provide screenshots showing your work. It's important that you read through the entire document before securing the system and completing this report.

To start, you need to login to the virtual PC. You can use Joe's account using the user-id and password below. You may also use any other account on the PC.

Account Name: JoesAuto

Password: *****



1. Reconnaissance

The first step in securing any system is to know what it is(Hardware), what's on it(Software), what it's used for(Services) and who uses it (Users and Accounts). That's the concept of systems reconnaissance and asset inventory. In this step, you'll document the hardware, software, user access, system and security services on the PC. Complete all sections that follow.

[Please Provide Screenshots as evidence that you completed this step.]



1. A. Hardware

Fill in the following table with system information for Joe's PC.

Device Name	JoesGaragePC
Processor	Intel(R) Xeon(R) CPU E5-2673 v4 @ 2.30GHz 2.29
Install RAM	7.95 GB
System Type	64-bit operating system, x64-based
Windows Edition	Windows 11 Pro
Version	23H2
Installed on	05-30-2025
OS build	22631.5335

Right-click the Start button > Settings > System > About

[Provide a screenshot in the next slide, showing this information about Joe's PC You may need to duplicate this slide to include all of your screenshots]



Screenshot - Hardware Information



Device specifications



Device name	JoesGaragePC
Processor	Intel(R) Xeon(R) CPU E5-2673 v4 @ 2.30GHz 2.29 GHz
Installed RAM	7.95 GB
Device ID	3A949A4C-8550-4F93-87B1-3B220488B619
Product ID	00331-10000-00001-AA168
System type	64-bit operating system, x64-based processor
Pen and touch	No pen or touch input is available for this display

Related links [Domain or workgroup](#) [System protection](#) [Advanced system settings](#)



Windows specifications

Edition	Windows 11 Pro
Version	23H2
Installed on	5/30/2025
OS build	22631.5335



1. B Software Inventory


Another common early step in securing is taking an inventory of software or applications installed on a computer system. These are programs outside of the standard operating system. List at least 5 installed applications on Joe's computer:

1.	7-Zip
2.	Google Chrome
3.	Maps
4.	MediaMonkey 2024
5.	Media Player

*Right-click the Start button and select Installed Apps
[Provide a screenshot in the next slide, showing this information about Joe's PC]*



Screenshot - Software Inventory



JoesAuto
Local Account

Find a setting

Home


System

Apps > Installed apps

Search apps

41 apps found


Filter by: Windows (C:) Sort by: Name (A to Z)



7-Zip 24.09 (x64)

24.09 | Igor Pavlov | 5/30/2025

5.59 MB



JoesAuto
Local Account

Find a setting

Home

System

Bluetooth & devices

Network & internet

Personalization

Apps

Accounts


Time & language

Gaming

Accessibility

Privacy & security


Apps > Installed apps



Google Chrome

137.0.7151.56 | Google LLC | 5/30/2025


...



Mail and Calendar

Microsoft Corporation | 5/30/2025


4.22 MB



Maps

Microsoft Corporation | 5/30/2025


16.0 KB



Media Player

Microsoft Corporation | 5/30/2025


16.0 KB



MediaMonkey 2024

2024 | Ventis Media Inc. | 5/30/2025


428 MB



Microsoft 365 Copilot

Microsoft Corporation | 6/2/2025

50.6 MB



Microsoft Bing

Microsoft Corporation | 5/30/2025

216 KB



1. C. Accounts

As part of your security assessment, you should know the user accounts that may access the PC. List the names of the accounts found on Joe's PC and their access level.

Account Name	Full Name	Access Level
Auser	AUser	User
Frank	Frank	User
Hacker	A Hacker	User and Admin
JaneS	Jane Smith	User and Admin
Joes Auto	N/A	Admin

Right-click the Start button> select Computer Management > select Local users and Groups > Users or Use Settings > Accounts > Other users>Add Account

[Provide a screenshot in the next slide, of the Local Users.



Screenshot - Local Users

UDACITY | Securing a Business Network

Computer Management

File Action View Help

Computer Management (Local)

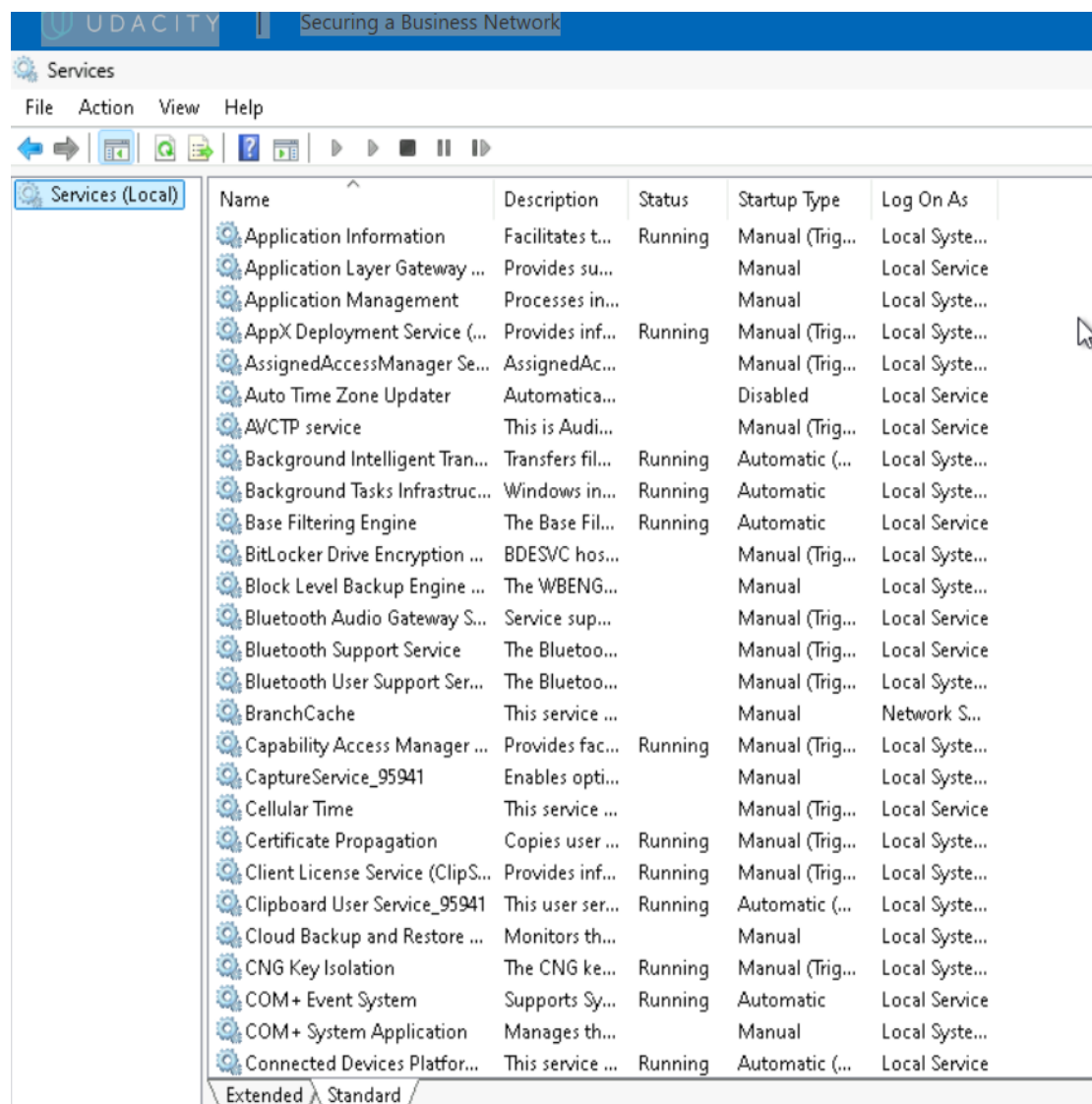
- System Tools
 - Task Scheduler
 - Event Viewer
 - Shared Folders
 - Local Users and Groups
 - Users
 - Groups
 - Performance
 - Device Manager
- Storage
 - Disk Management
- Services and Applications

Name	Full Name	Description
AUser	A User	
DefaultAcco...		A user account managed by the s...
Frank	Frank	
Guest		Built-in account for guest access t...
Hacker	A Hacker	
JaneS	Jane Smith	
JoesAuto		Built-in account for administering...
NotAdmin	Do not use	
WDAGUtility...		A user account managed and use...



1. D. Services

Services are applications often running in the background. Most of them provide needed functionality for the PC. Some may also be used to violate security policies. Provide a screenshot of the services running on this PC in the space below



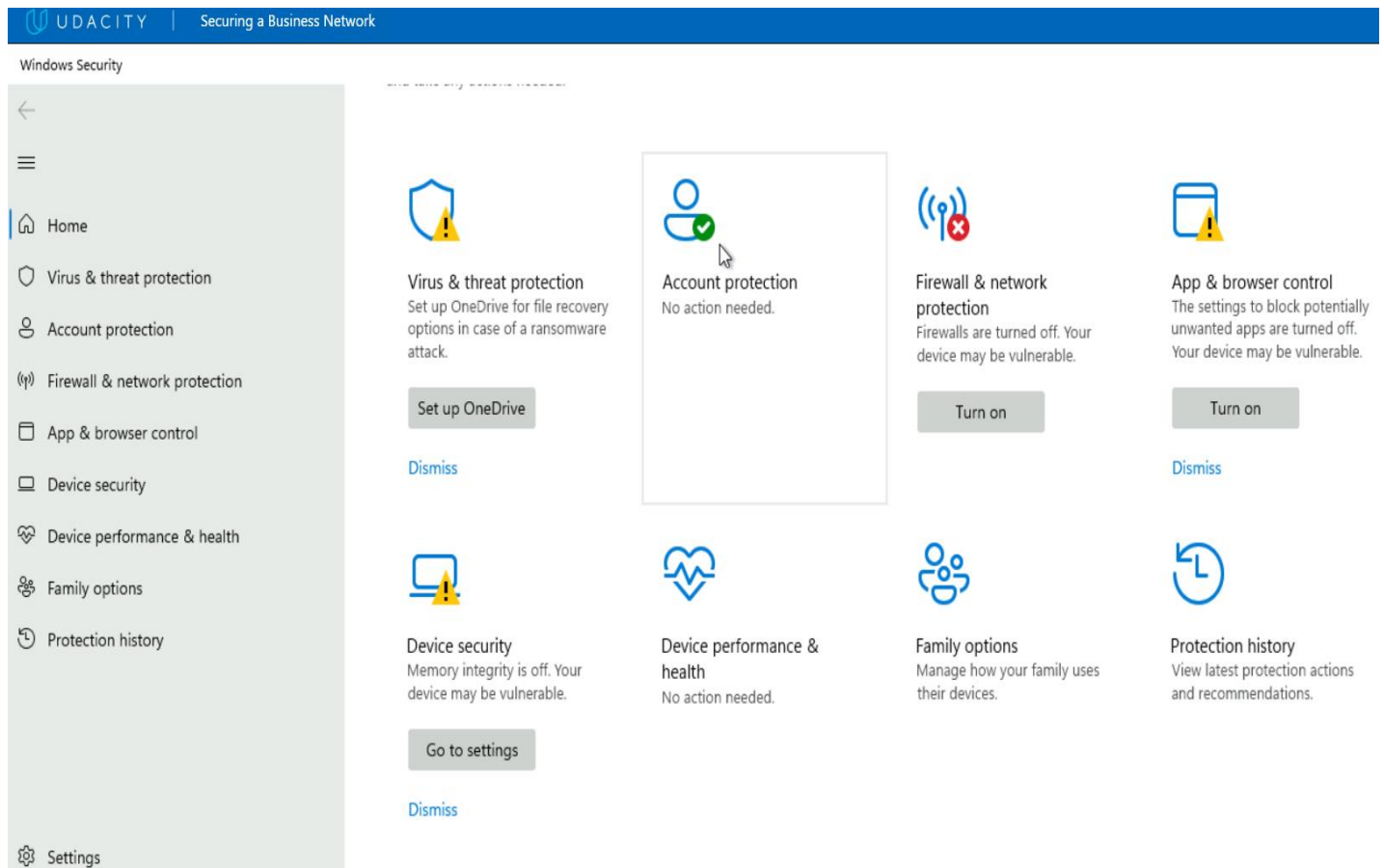
Click the Search icon on the taskbar > Type services and select the Services app from the results



1. E. Security Services

Joe wants to ensure that standard security services are running on his PC. He's content with using default Windows security settings and applications except for the rules outlined later. Remember that at this point you are just reporting what you observe. Do not make any changes to security settings yet.

1. To view a summary of security on Windows 11, Click the Search icon on the taskbar and type Windows Security or Settings > Privacy & Security > Windows Security. Take a screenshot and paste in the subsequent slides. The Windows Security app is the central hub for all major security services in Windows 11.





1. E. Security Services - Windows Firewall & network protection .

Click on Firewall & network protection in Windows Security to see the status. Provide a screenshot below:

The screenshot shows the Windows Security application window. On the left is a navigation pane with the following items: Home, Virus & threat protection, Account protection, Firewall & network protection (selected), App & browser control, Device security, Device performance & health, Family options, and Protection history. At the bottom of the pane is a 'Settings' link. The main content area is titled 'Firewall & network protection' with a subtitle 'Who and what can access your networks.' Below this, a red warning icon is followed by the text: 'Microsoft Defender Firewall is using settings that may make your device unsafe.' A paragraph explains that restoring default settings will remove all configured settings. A 'Restore settings' button is present. Below this, three network profiles are listed: 'Domain network' (Firewall is off, Turn on button), 'Private network' (Firewall is off, Turn on button), and 'Public network (active)' (Firewall is off, Turn on button).

Windows Security

←

☰

Home

Virus & threat protection

Account protection

Firewall & network protection

App & browser control

Device security

Device performance & health

Family options

Protection history

Settings

Firewall & network protection

Who and what can access your networks.

Microsoft Defender Firewall is using settings that may make your device unsafe.

Restoring default settings will remove all Windows Defender Firewall settings that you have configured for all network locations. This might cause some apps to stop working.

Restore settings

Domain network

Firewall is off.

Turn on

Private network

Firewall is off.

Turn on

Public network (active)

Firewall is off.

Turn on



1. E. Security Services - Windows Defender Firewall.

From the Control Panel, go to System and Security > Windows Defender Firewall. Take a screenshot and paste it here:

Windows Defender Firewall

← → ▾ ▴

Control Panel > System and Security > Windows Defender Firewall

Control Panel Home

Allow an app or feature through Windows Defender Firewall

Change notification settings

Turn Windows Defender Firewall on or off

Restore defaults

Advanced settings

Troubleshoot my network

Help protect your PC with Windows Defender Firewall

Windows Defender Firewall can help prevent hackers or malicious software from gaining access to your PC through the Internet or a network.

Update your Firewall settings

Windows Defender Firewall is not using the recommended settings to protect your computer.

What are the recommended settings?

Use recommended settings

Private networks

Not connected ▾

Guest or public networks

Connected ▴

Networks in public places such as airports or coffee shops

Windows Defender Firewall state:

Off

Incoming connections:

Block all connections to apps that are not on the list of allowed apps

Active public networks:

Network

Notification state:

Notify me when Windows Defender Firewall blocks a new app

See also

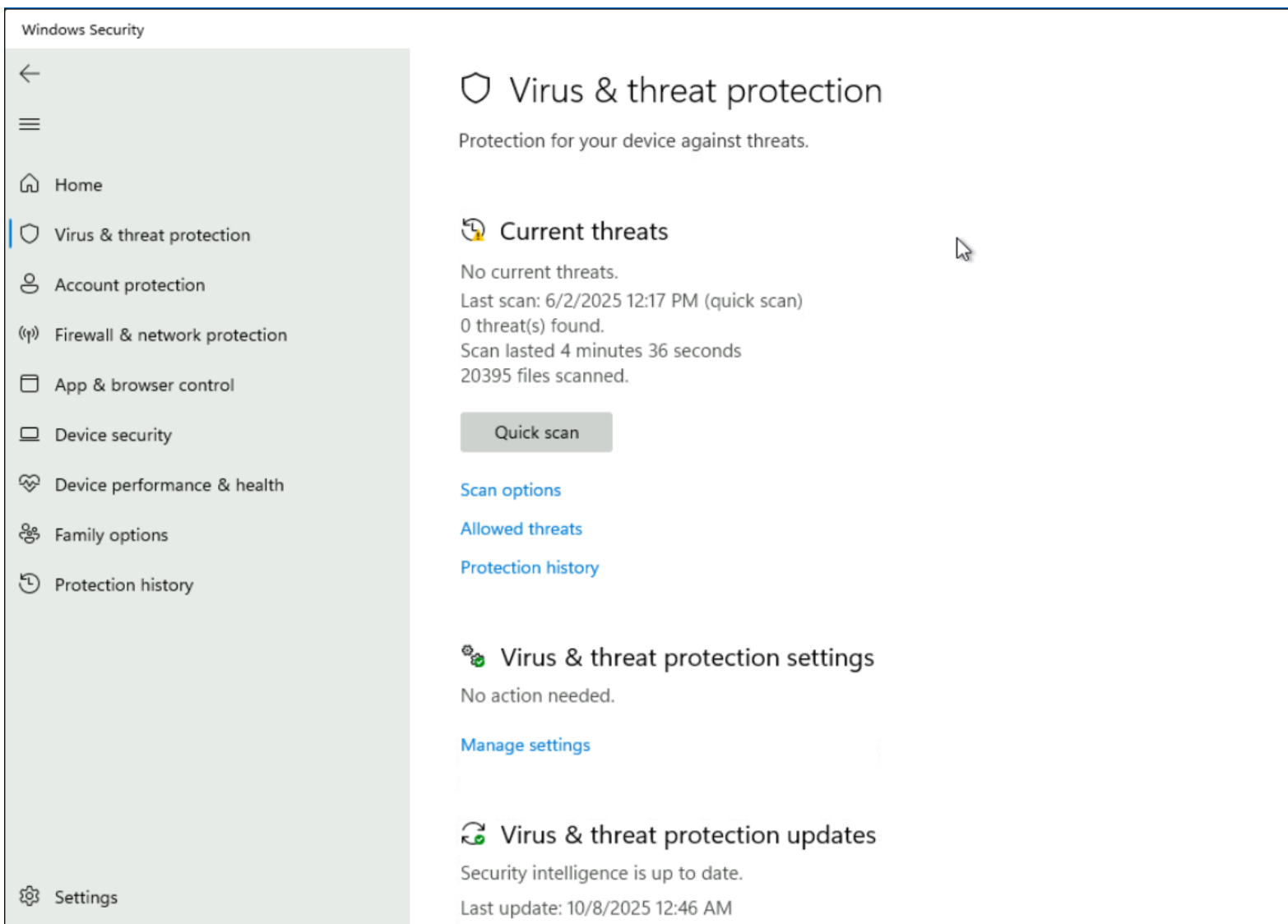
Security and Maintenance

Network and Sharing Center



1. E. Security Services - Virus protection

Click on Virus and Threat Protection in Windows Security to see the status. Provide a screenshot for Virus and threat protection, here:





1. E. Security Services - User Account Settings

Click the Search icon on the taskbar > Type User Account Control or UAC and select it. Take a screenshot and paste it here:

User Account Control Settings

Choose when to be notified about changes to your computer

User Account Control helps prevent potentially harmful programs from making changes to your computer.

[Tell me more about User Account Control settings](#)

Always notify



Never notify

Never notify me when:

- Apps try to install software or make changes to my computer
- I make changes to Windows settings

 Not recommended.

 OK

Cancel

Current Setting in UAC is Never Modify.



1. D. Status of the PC's security settings

Document the status of the PC's security settings listed below. Include the process you used to determine this information along with any screenshots. At this point, you are only documenting what you find. Do not make changes (yet).

Security Feature	Status
Firewall product and status – Private network	Firewall in Private Network is turned off.
Firewall product and status – Public network	Firewall in Public Network is turned
Virus protection product and status	Quick Scan is due, and device may be vulnerable right now. (sc attached below)
User Account Control Setting	Never modify

Windows Security

←

☰

Home

Virus & threat protection

Account protection

Firewall & network protection

App & browser control

Device security

Device performance & health

Family options

Protection history

🕒 Protection history

View the latest protection actions and recommendations from Windows Security.

All recent items

🔒

Firewalls are turned off. Your device may be vulnerable.

10/8/2025 2:11 AM

📁

Set up OneDrive for file recovery options in case of a ransomware attack.

10/8/2025 2:11 AM

🛡️

Quick scan due

10/8/2025 2:11 AM

🚫

The settings to block potentially unwanted apps are turned off. Your device may be vulnerable.

10/8/2025 2:11 AM



1. Reconnaissance Wrap-up

Now that you are familiar with the security settings on Joe's PC, explain the vulnerabilities and risks with these settings. In other words, what can happen to Joe's PC if these are not changed?

Risk and Vulnerabilities with Joe's PC are Softwares App , Network and Unpatched System

Windows Defender Firewall state is off therefore; hackers and Malicious software can gain access to Joe's PC through Internet or a network.

Virus & Threat Protection is turned off which means it won't scan files or detect any suspicious activity.

App Browser and Control are turned off which makes device vulnerable.

User Account Control Setting is set on Never Modify which means harmful programs may make changes to computer



2. Securing the PC

System and Security:

At this point, you need to enable security services for this PC. Pick at least 3 of the following 5 areas to secure in order to satisfactorily meeting the project requirements:

1. Firewall - ensure the Windows Firewall is enabled for all network access.
2. Virus & Threat Protection - ensure the Windows Defender antivirus is enabled to always protect.
3. App & Browser Control - The App protection within Windows Defender helps to protect your device by checking for unrecognized apps and files and from malicious sites and downloads.
4. User Account Control settings - Done through the User Account Control Setting. To prevent potentially harmful programs from making changes and wants to be notified whenever apps try to make changes to his computer.
5. Securing Removable Media - It protects against threats, unauthorized access and non-compliance as well.



2. A. Firewall

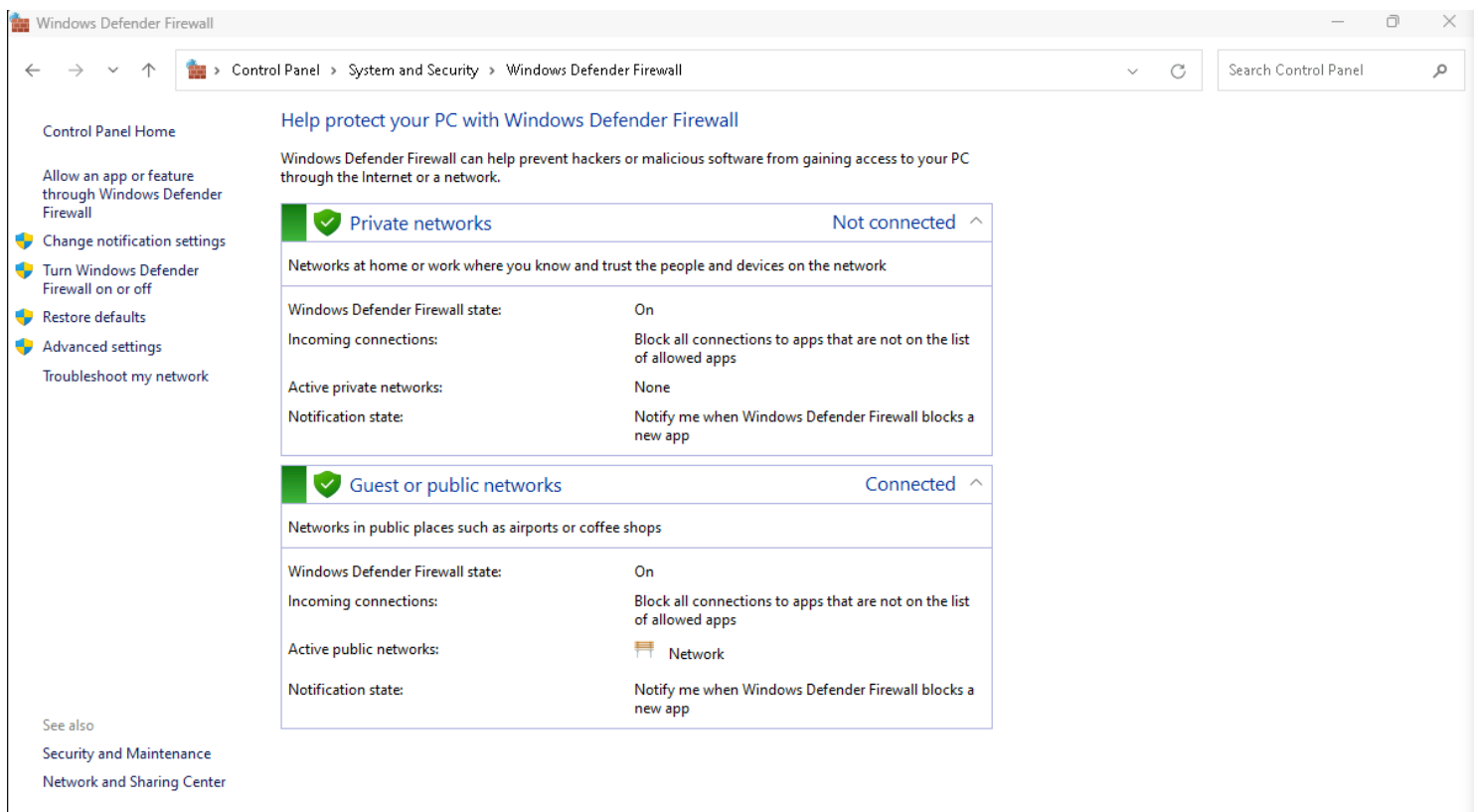
You need to ensure the Windows Firewall is enabled for all network access. Explain the process you take to do this.

⚠ Important Note:

Perform this step at the end of your project.

Once you enable the firewall, it may begin **blocking Remote Desktop Protocol (RDP) connections**, which could prevent you from reconnecting to the virtual machine. To avoid losing access, complete all other configurations first. Only **turn the firewall on as your final step** after ensuring all necessary settings and screenshots have been captured.

- Include screenshots showing the firewall is turned on.

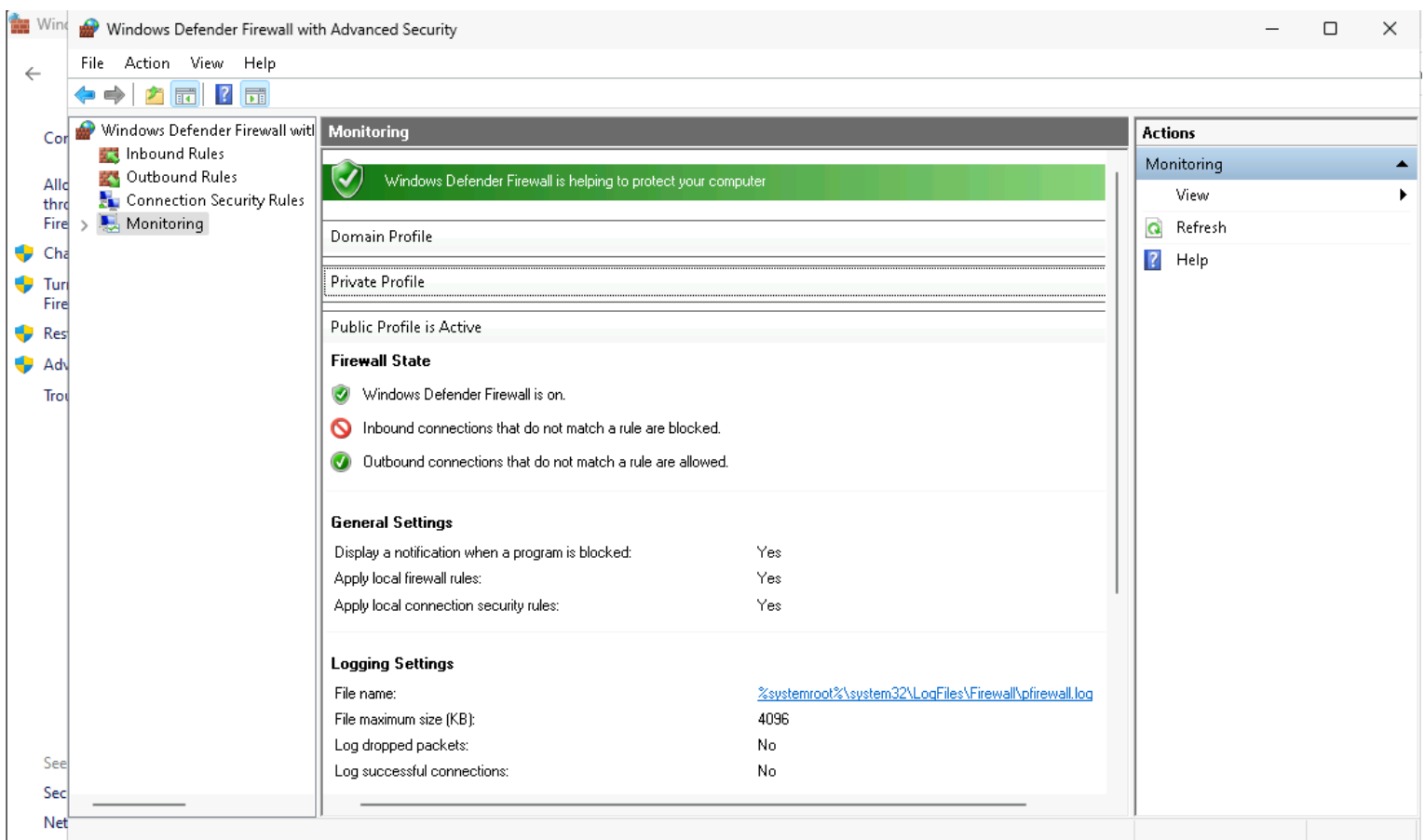




2. A. Firewall

You need to ensure the Windows Firewall is enabled for all network access.

- Include screenshots showing the firewall is turned on.





2. A. Firewall

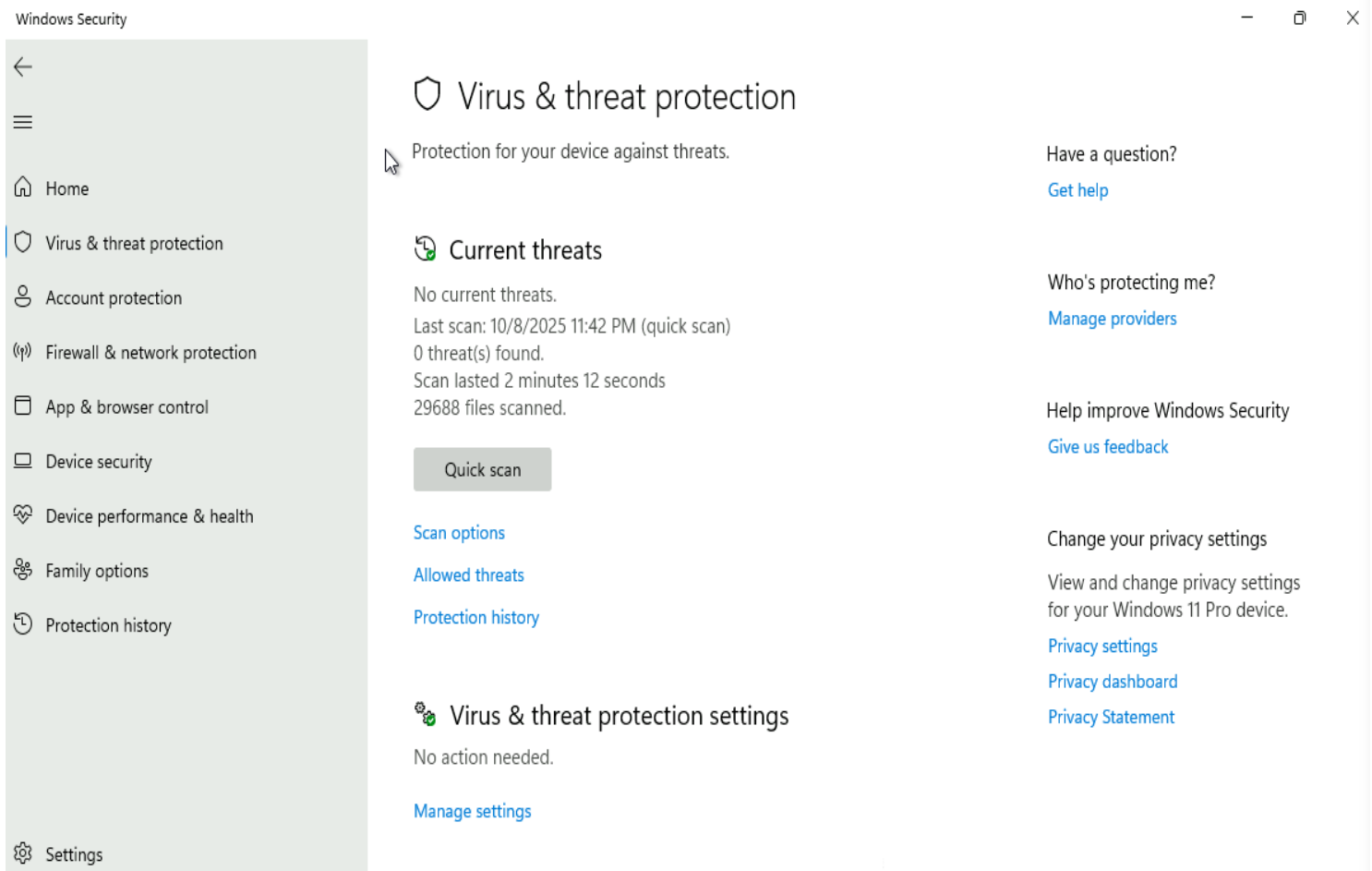
You need to ensure the Windows Firewall is enabled for all network access.

- What protection does this provide?
- Windows Defender Firewall can help prevent hackers or malicious software from gaining access to your PC through internet or any network.
- It blocks all the connections to the application that are not on the list of allowed apps.
- It sends notification when Windows Defender Firewall blocks a new app.



2. B. Virus & Threat Protection

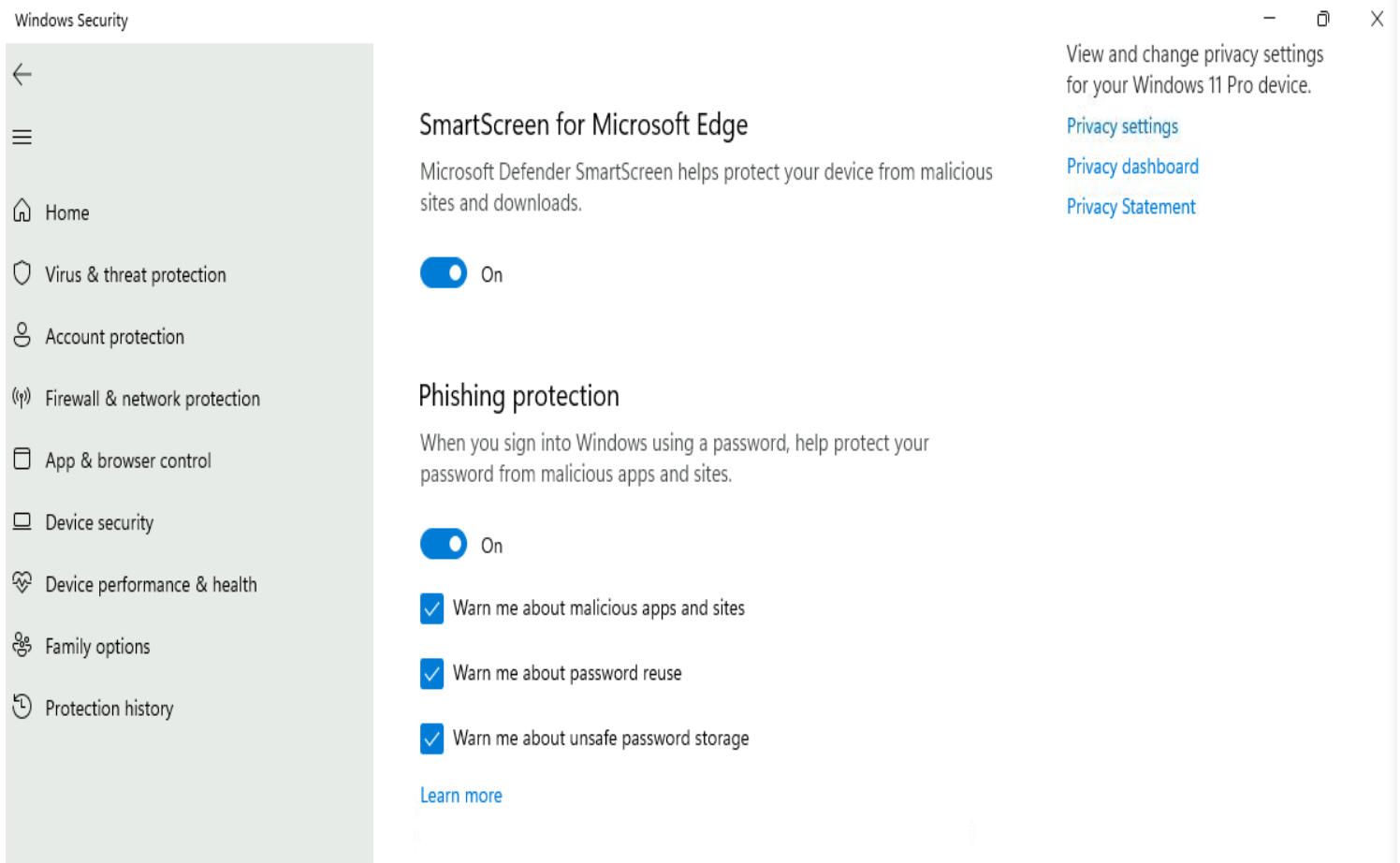
You need to ensure the Windows Defender antivirus is enabled to always protect against current threats. It should be set to automatically update and continually scan the PC for malicious software. Note: Ignore any alerts about setting up OneDrive. Include screenshots to confirm that antivirus protection is enabled and a quick scan has been performed.





2. C. App & Browser Control

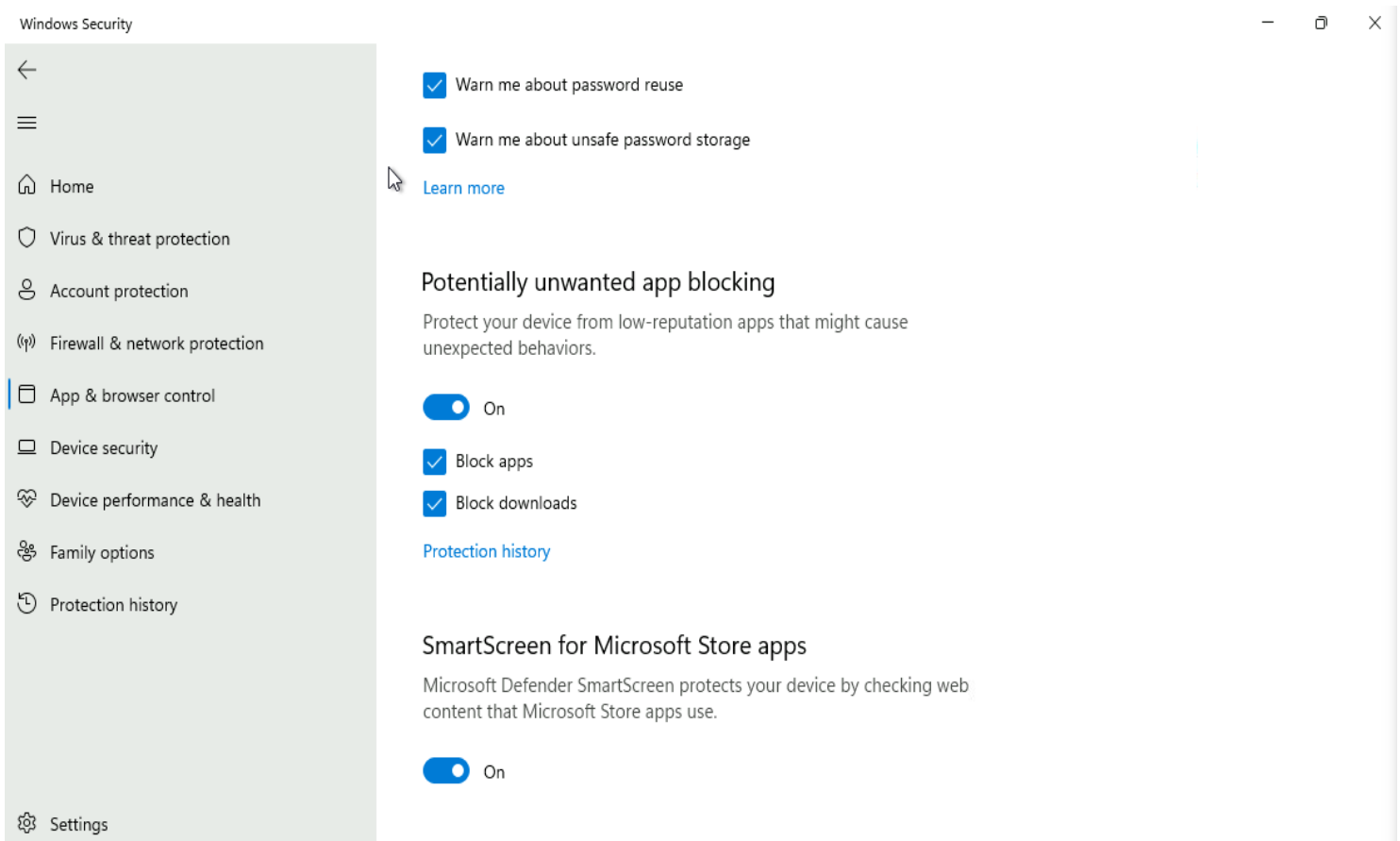
To maximize protection for Joe's PC, enable all reputation-based protection features as follows: Review the settings in App & browser control windows found on the Windows Security page. Use Start > Windows Security> App & browser control> Reputation-based protection settings. Then enable all available protections for maximum security and provide a screenshot of your results, below.





2. C. App & Browser Control

To maximize protection for Joe's PC, enable all reputation-based protection features as follows: Review the settings in App & browser control windows found on the Windows Security page. Use Start > Windows Security> App & browser control> Reputation-based protection settings. Then enable all available protections for maximum security and provide a screenshot of your results, below.





2. D. User Account Control Settings

Joe wants to prevent potentially harmful programs from making changes and wants to be notified whenever apps try to make changes to his computer. This is done through the User Account Control Setting.

- What is the current UAC setting on Joe's computer?
- Search > type "UAC" > Change User Account Control settings
- What should it be set to? Include a screenshot of the new setting.

User Account Control Settings

Choose when to be notified about changes to your computer

User Account Control helps prevent potentially harmful programs from making changes to your computer.

[Tell me more about User Account Control settings](#)

Always notify



Never notify

Notify me only when apps try to make changes to my computer (default)

- Don't notify me when I make changes to Windows settings

i Recommended if you use familiar apps and visit familiar websites.

OK

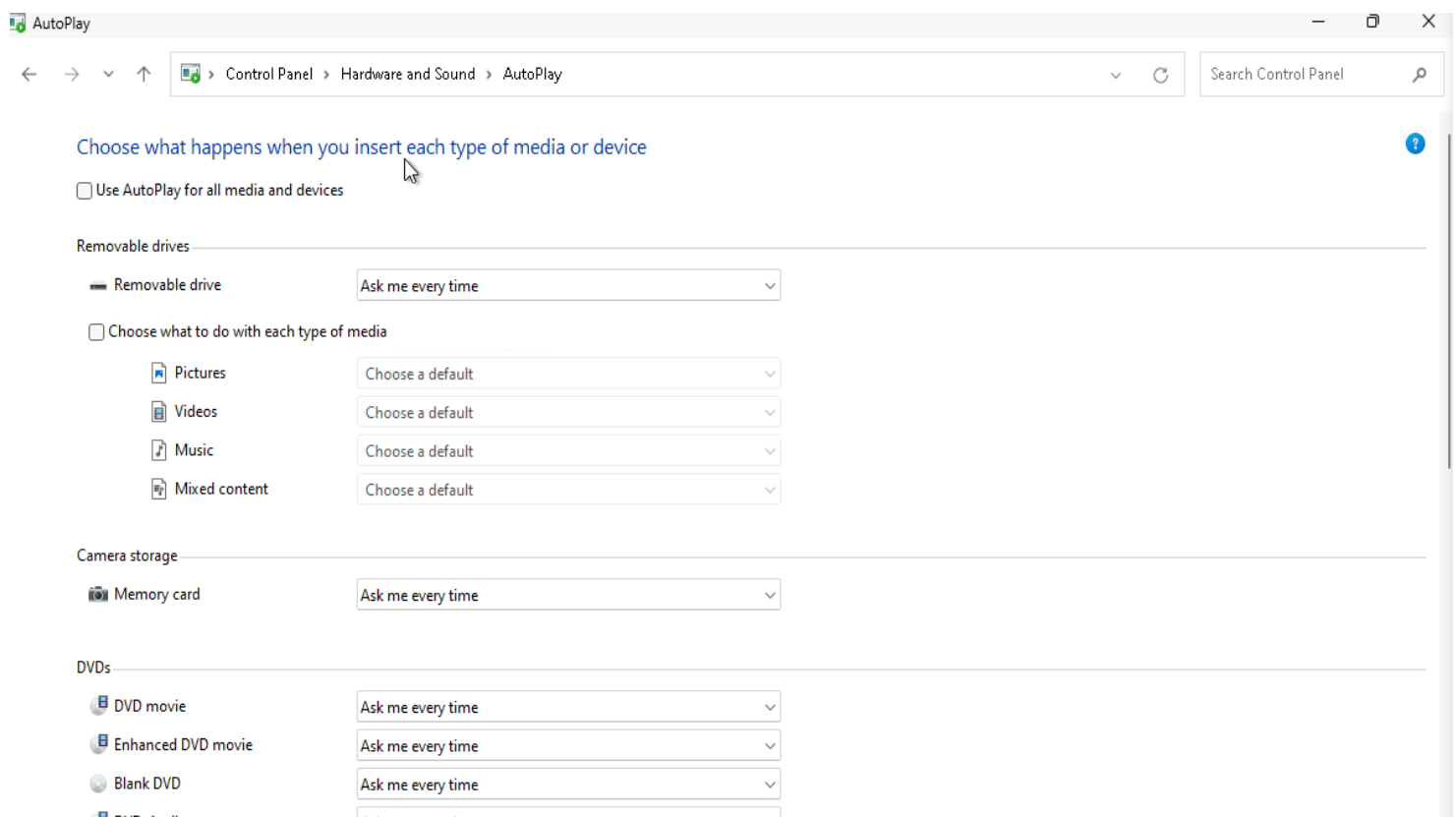
Cancel



2. E. Securing Removable Media

A security best practice is to not allow the use of removable hard drives (USB sticks, Memory Cards, and DVDs). But they are needed as part of Joe's backup policy. The next best thing is to make sure that any applications don't automatically start when the media is inserted and the user is asked what should happen. This is set from the Control Panel > Hardware and Sound > Autoplay menu.

- On Joe's computer, go to that function and deselect "Use AutoPlay for all media and devices."
- For the Removable Drive, make the default, "Ask me every time." Include a screenshot of your results.

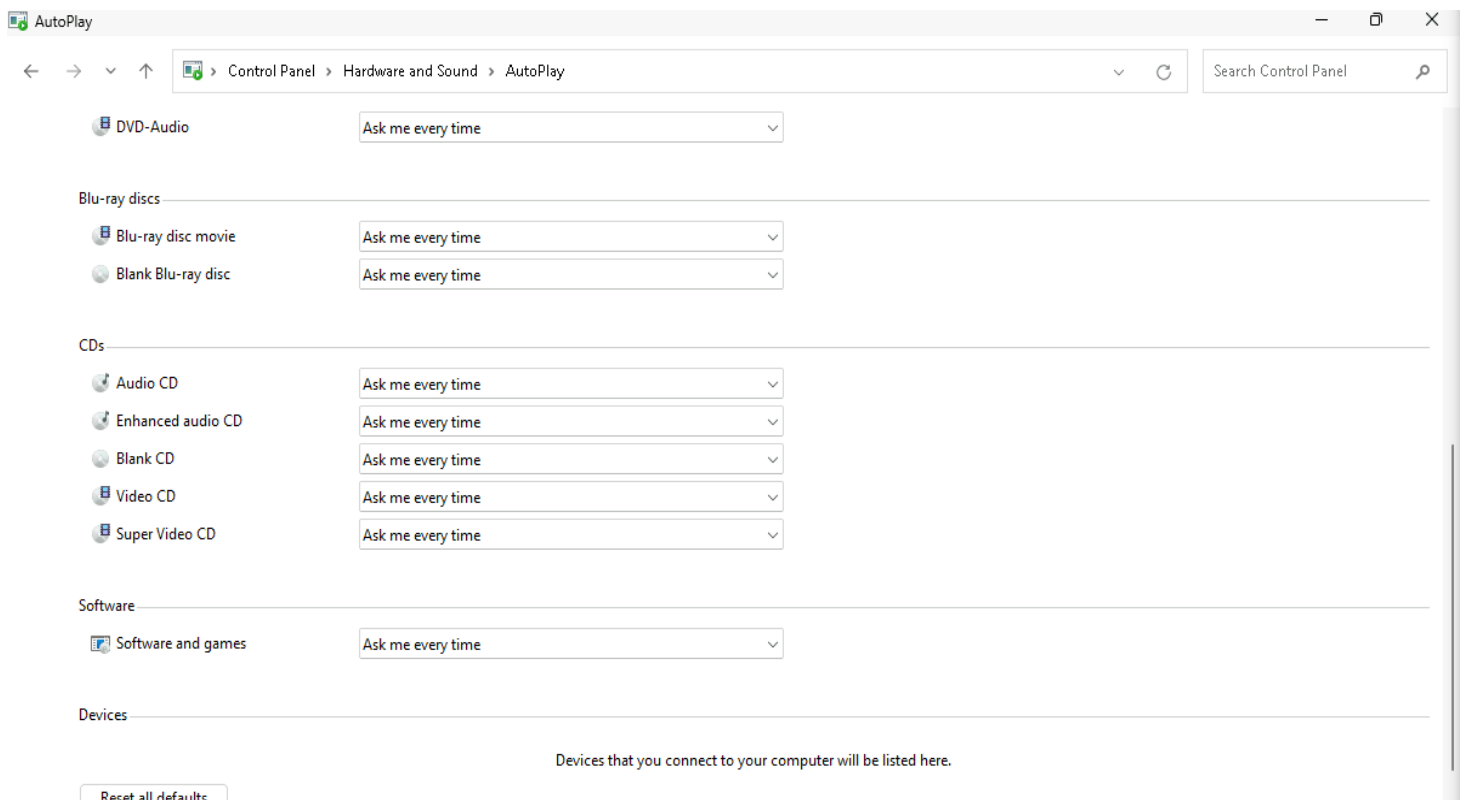




2. E. Securing Removable Media

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- On Joe's computer, go to that function and deselect "Use AutoPlay for all media and devices."
- For the Removable Drive, make the default, "Ask me every time." Include a screenshot of your results.





3. Securing Access

Ensuring only specific people have access to a computer system is necessary. It starts by understanding who should have access and the rules or policies that need to be followed.

Only these accounts should exist on Joe's computer:

- JoesAuto
- Jane Smith (Joe's assistant)
- A User - Used for exercises (Not used in this project)
- Notadmin - Built-in administrator account (Not used for this project)
- Windows built-in accounts: Guest, DefaultAccount, and WDAGUtility (Not used for this project)

Joe's Auto Access Rules:

- Only JoesAuto and A User should have administrative privileges on this PC.
- Joe wants to prevent potentially harmful programs from making changes and wants to be notified whenever apps try to make changes to his computer.
- Upon first logging into the PC, Joe wants a warning banner letting anyone using to know that this is to only be used for work at Joe's Auto Body shop by authorized people.
- There is to be no remote access to this computer.

Joe's password policies:

- At least 8 characters
- Complexity enabled
- Changed every 120 days
- Cannot be the same as the previous 5 passwords
- Account should be automatically disabled after 5 unsuccessful login attempts and locked for 15 minutes.



3. A. User Accounts

1. What user accounts should not be there?
2. Explain the steps you take to disable or remove unwanted accounts.
3. Why is it important to disable or remove unneeded accounts from a PC or application? Include potential vulnerabilities and risks.

Answers:

1. Frank and Hacker
2. Go to Control Paner → Click on User Accounts → Click on Remove User Accounts under User Accounts → Choose the Account → Click on Delete the Account → Delete Files → Confirm Deletion.
3. To improve Application Security , prevent unauthorized access and data breaches.



3. B. Administrator Privilege

Only specific accounts should have administrator privileges. This reduces the ability for unwanted applications to be installed including malware.

1. Which account(s) have administrator rights that shouldn't?
2. Explain how you determined this. Provide screenshots as needed.
3. Provide at least three risks associated with users having administrator rights on a PC.

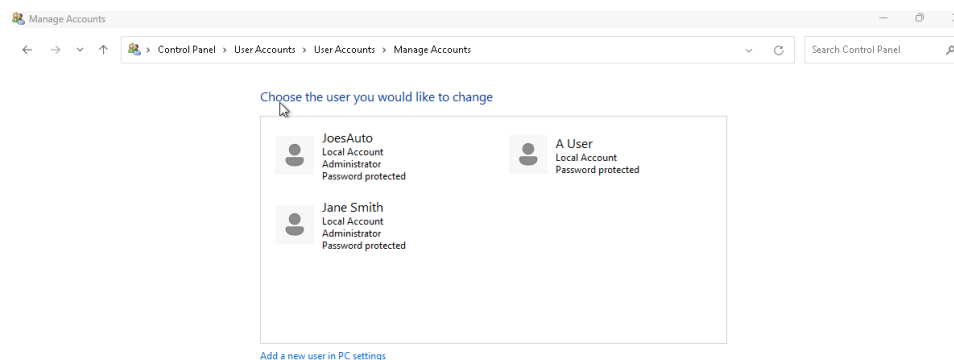
Provide screenshots and Answers in the next slide and add slides as needed.



3. B. Administrator Privilege Answers

1 Which account(s) have administrator rights that shouldn't?
Jane Smith who is Joes assistant should not hold administrator privilege.

2. Explain how you determined this. Provide screenshots as needed.
Start → Control Panel → Click on User Account → Click on Manage another Account and the list displays!





3. B. Administrator Privilege Answers

3. Provide at least three risks associated with users having administrator rights on a PC.
- Unauthorized Software could be installed.
 - Data breach due to access to all the files and system settings.
 - Vulnerable to attacks such as ransomware and phishing.



3. C. Setting Access and Authentication Policies

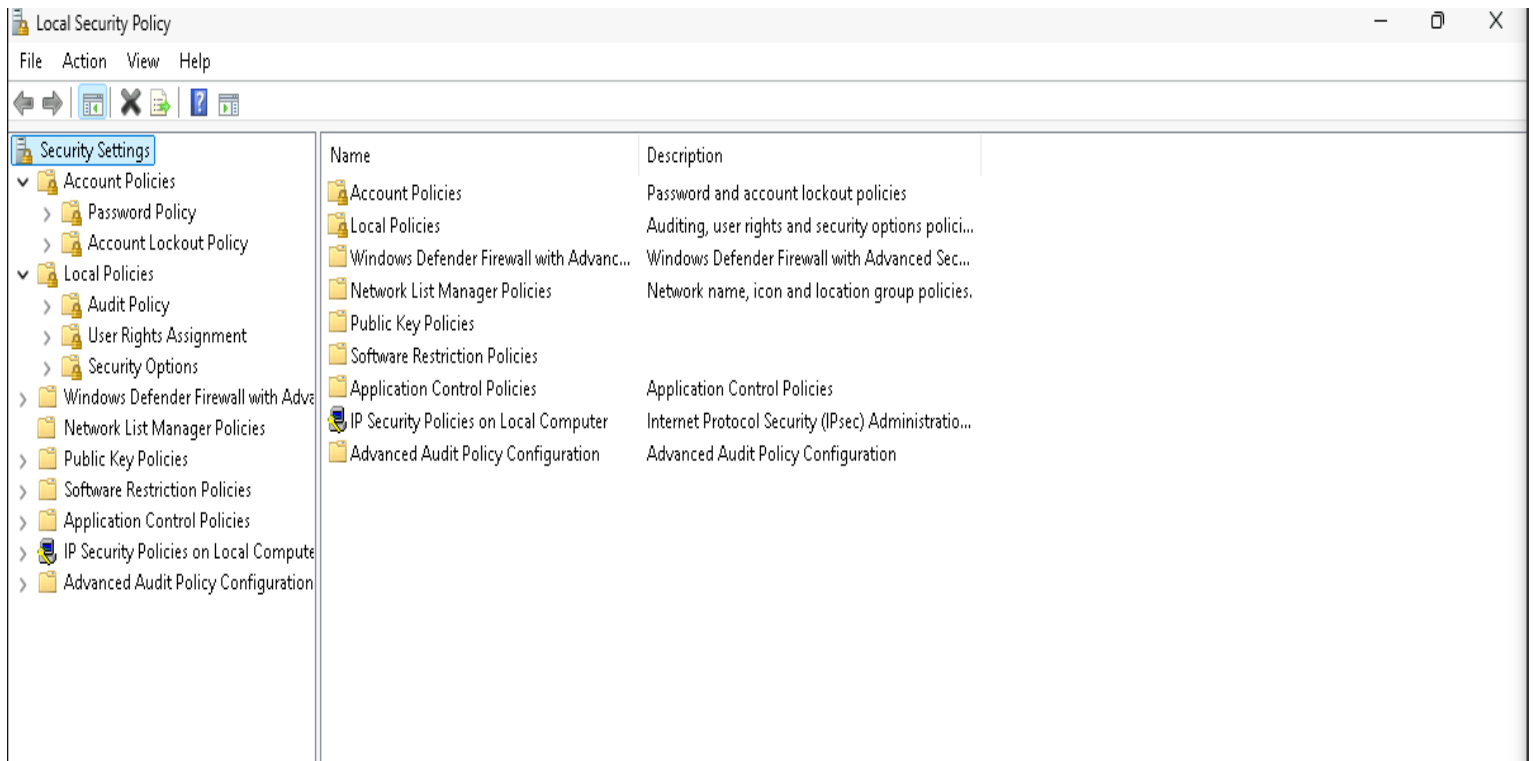
After you talked with Joe about security, he has asked that the access rules outlined above, be in place on his PC. These are set using the Local Security Policy function. On the Windows search bar, type “Local Security Policy” to access it. Click the > arrow next to both “Account Policies” and “Local Policies” and review their contents.

- Provide a screenshot of the Local Security Policy window here.[Note: Local Security Policy is not available on Windows Home editions.]
- Provide screenshots in the next slides, showing how you set the rules on the PC
 1. Setting the Password Policy.
 2. Setting the Account Lockout Policy

- Explain the process for setting the password and access control policies locally on a Windows 11 PC.
Answer: Click on start → search Local Security Policy → Click on Account policies → click on password policy → set the desired length , age etc.→ select ok.



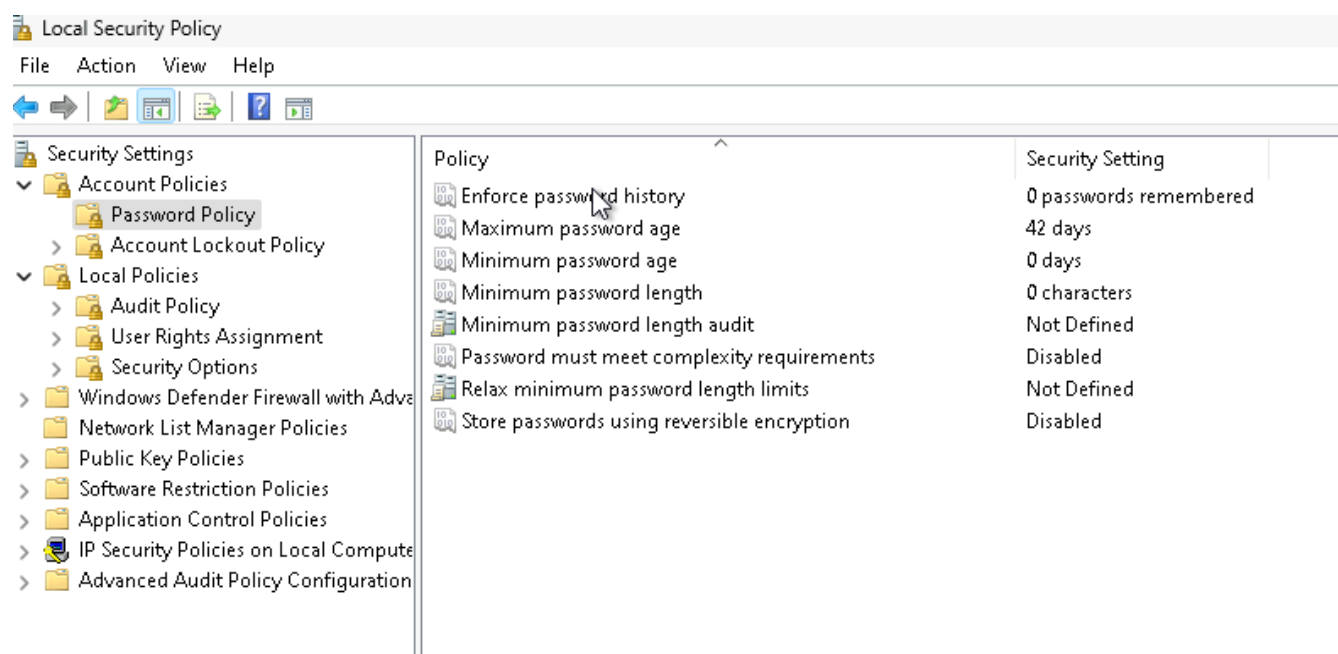
3. C. screenshot of the Local Security Policy window





3. C. Screenshot of Setting the Password Policy.

Before:

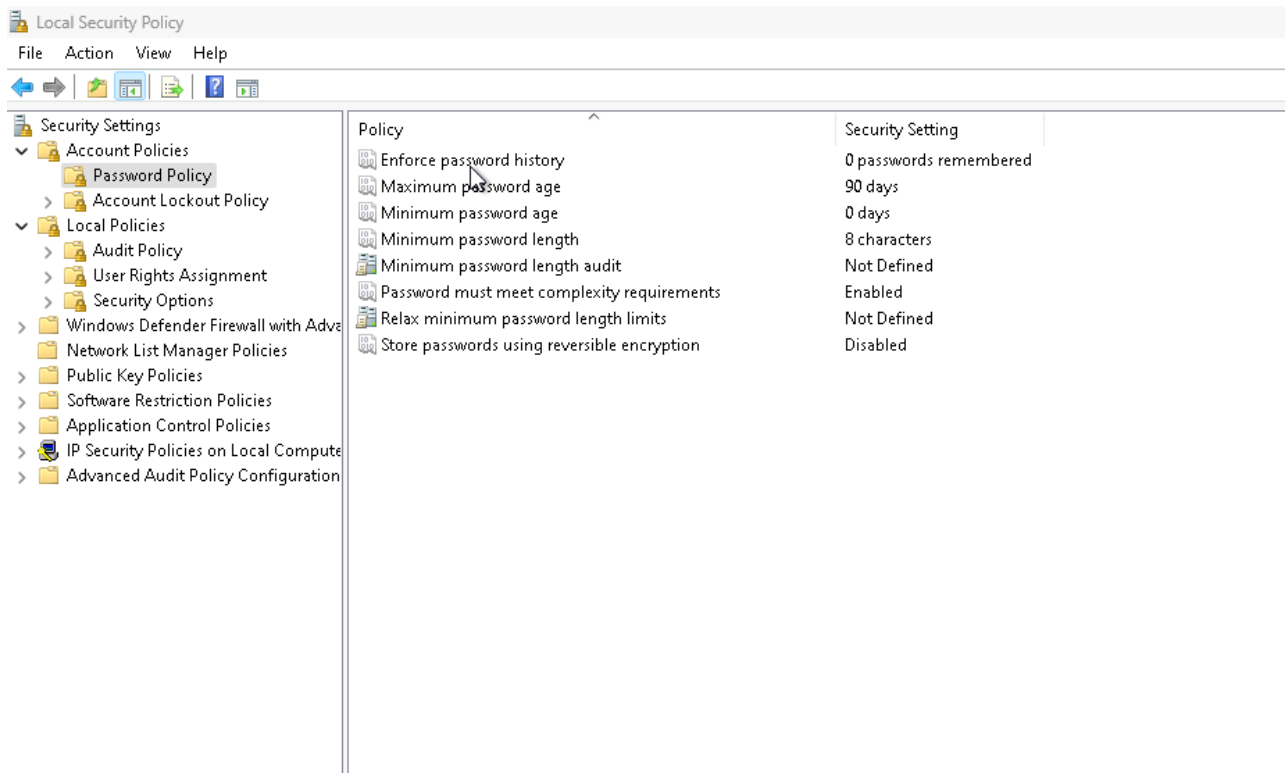




3. C. Screenshot of Setting the Password Policy.

After:

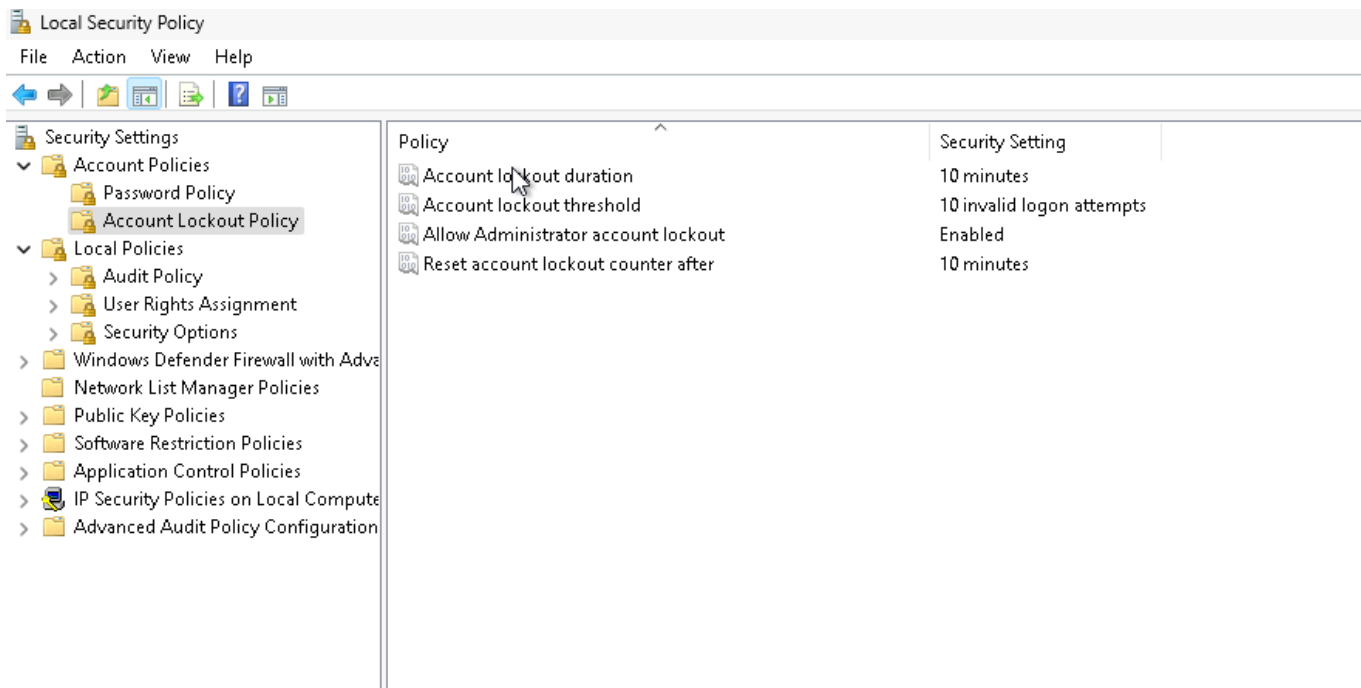
- Maximum password age set to 90 days.
- Minimum password length to 8 characters.
- Password must meet complexity requirement setting **is enabled**.





3. C. Screenshot of the Setting the Account Lockout Policy

Before:

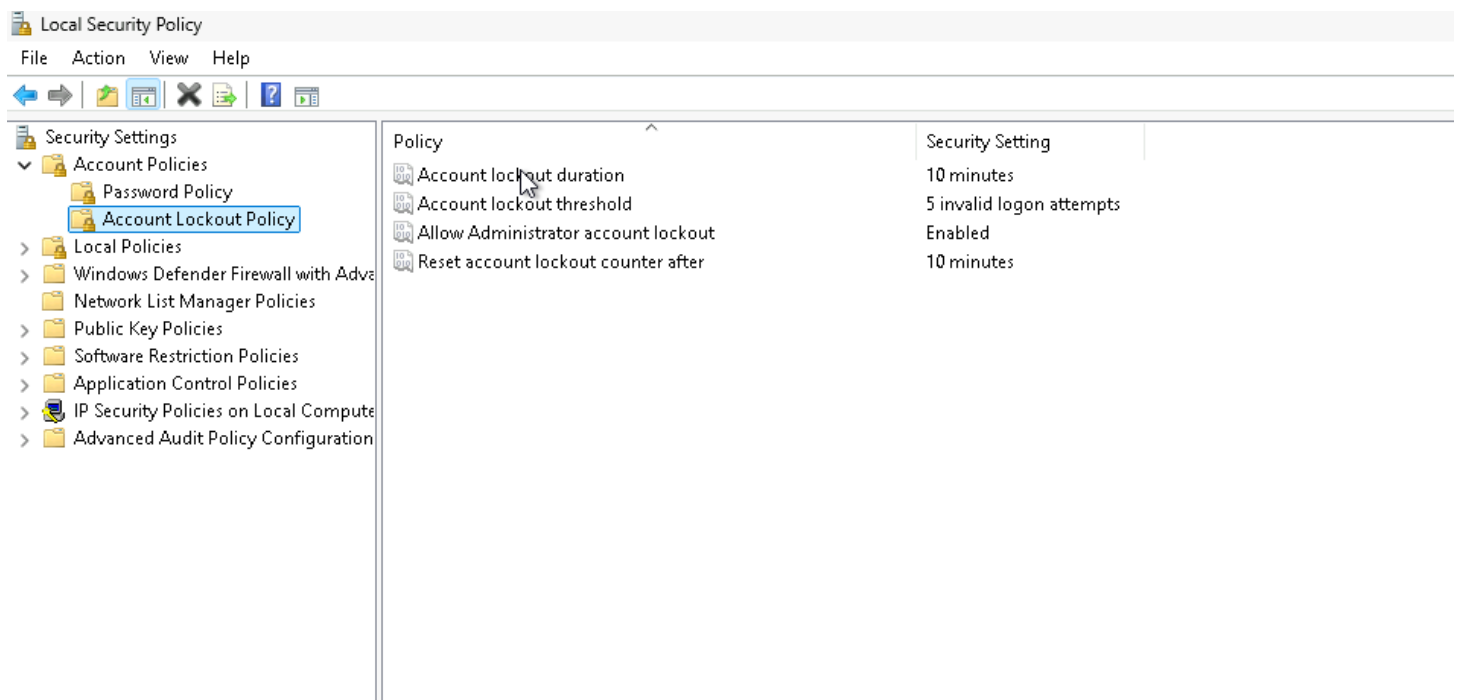




3. C. Screenshot of the Setting the Account Lockout Policy

After:

Changed it to 5 logon attempts.





4. Securing Applications

As part of the inventory process, you determined computer programs or applications on the PC. The next step is to decide which ones are needed for business and which ones should be removed. Unneeded programs could be vulnerable to attacks and allow unauthorized access into the computer. They also consume system resources and could also violate licensing agreements.

Joe has established the following rules regarding PC applications:

- Joe wants everyone to use the latest version of the Chrome browser by default.
- There should be no games or non-work-related applications installed or downloaded.
- Joe is also concerned that there are “hacking” programs downloaded or installed on the PC that should be removed.
- This PC is used for standard office functions. The auto-body has a separate service they use for their website and to transfer files from their suppliers.

Write your analysis on the next slide.



4. A. Remove unneeded or unwanted applications

Write your analysis below.

1

Remove unneeded or unwanted applications

List at least three application(s) that violate this policy.

- *Media Monkey 2024*
- *Solitaire & Casual Games*
- *Xbox*

Name at least three vulnerabilities, threats or risks with having unnecessary applications:

- *Attacks*
- *Phishing and Ransomware*
- *Data breach*



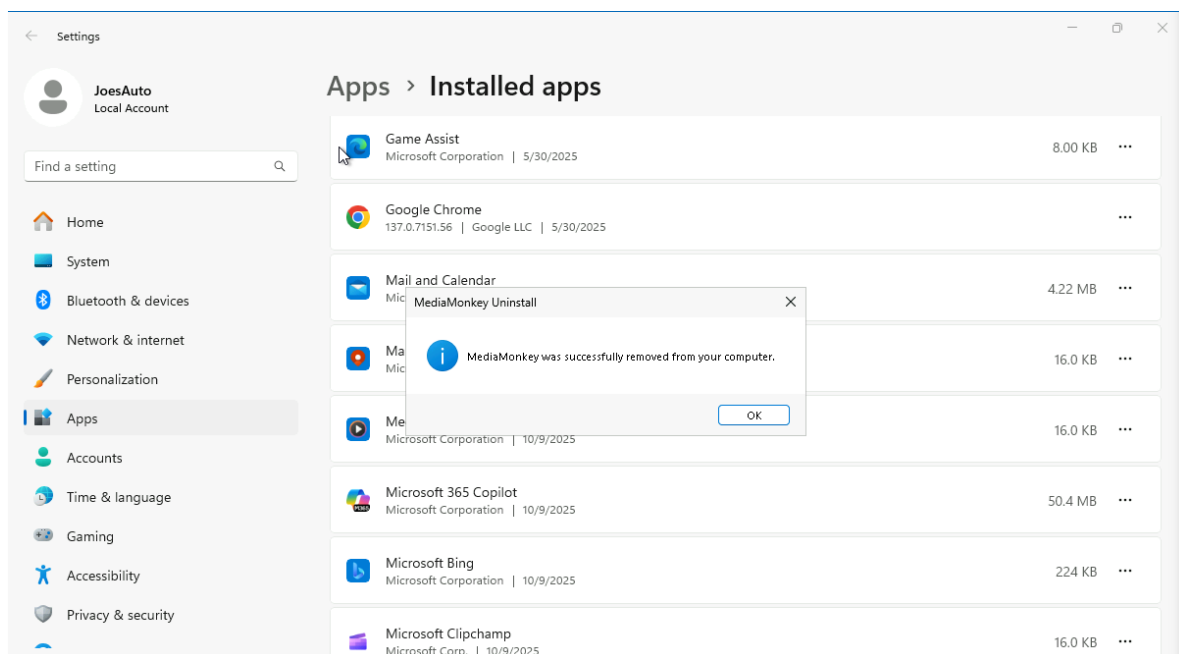
4. A. Remove unneeded or unwanted applications

Joe wants you to make sure unneeded applications or programs are no longer on the PC. Explain the steps you take to disable or remove them. Include screenshots to show your work.

1

Start → search add or remove programs → click on the three dots of the app you want to be deleted → click uninstall.

Repeat the same steps for all the unneeded applications.



[I deleted all 3 apps mentioned but it was very quick to capture screenshot of remaining two.]



4. B. Default Browser

1

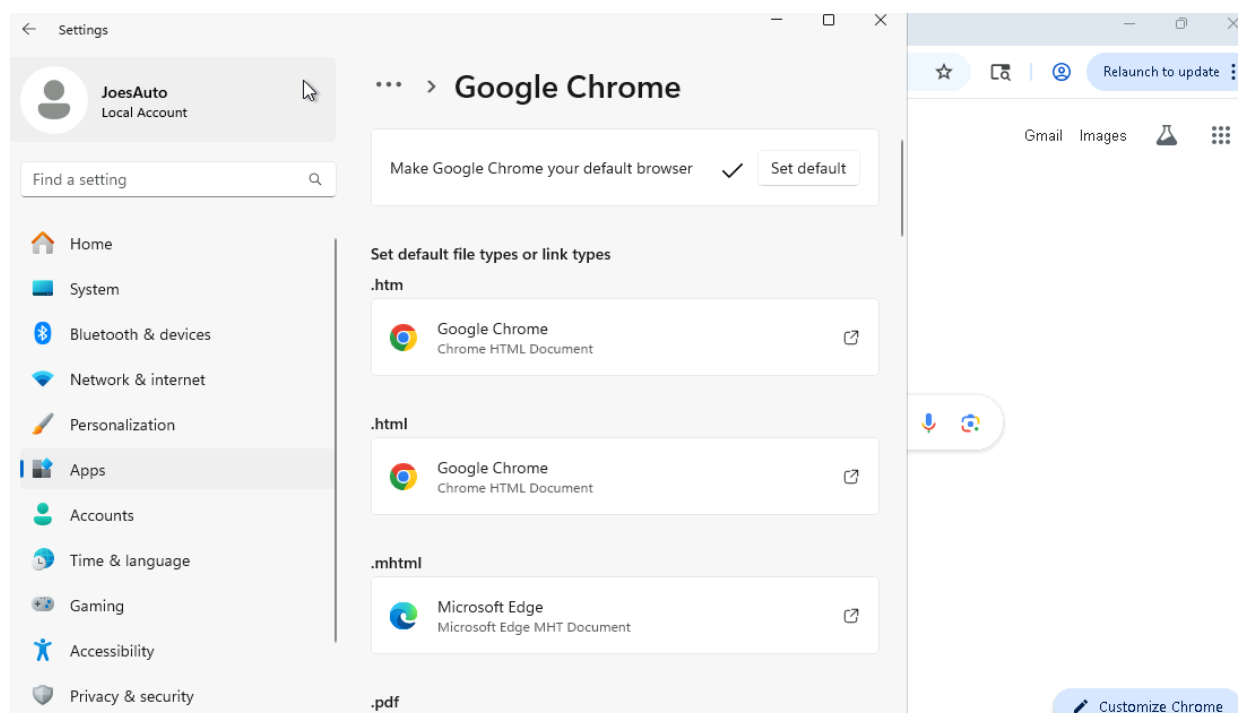
As mentioned in the policy, Joe wants all users to use Chrome as their browser by default.

- 1. Explain how you set default applications within the Windows 11 operating system. Include screenshots as necessary.*

Start → Search chrome → click on three dots → select set chrome as default.

OR,

Start → search apps → click default app → select Google Chrome



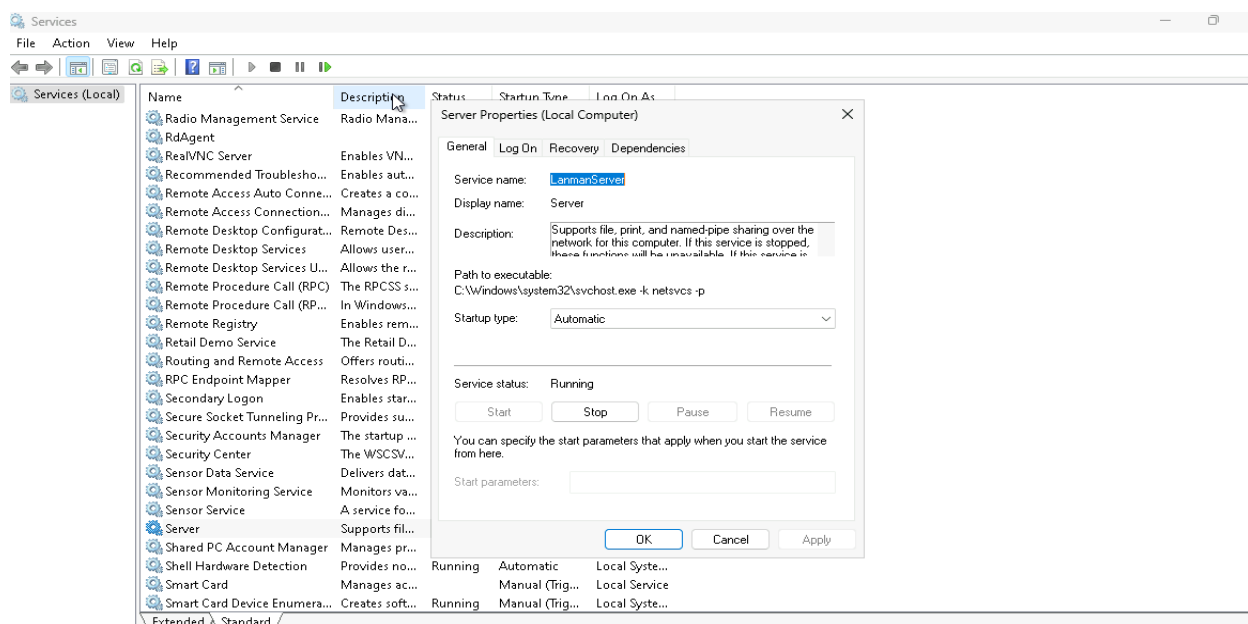


4. C. Windows Services

There are Windows features running on Joe's computer that could allow unwanted activity or files. He suspects that someone may have used the PC as a web server in the past. Joe wants you to confirm if web services are turned on, stop it if it is and make sure it is not running whenever the computer restarts. Determine what services were running? Look in the Services window to see if World Wide Web Publishing Service is running. Include screenshots to show that.

1 *Server properties on Local Computer is Running.*

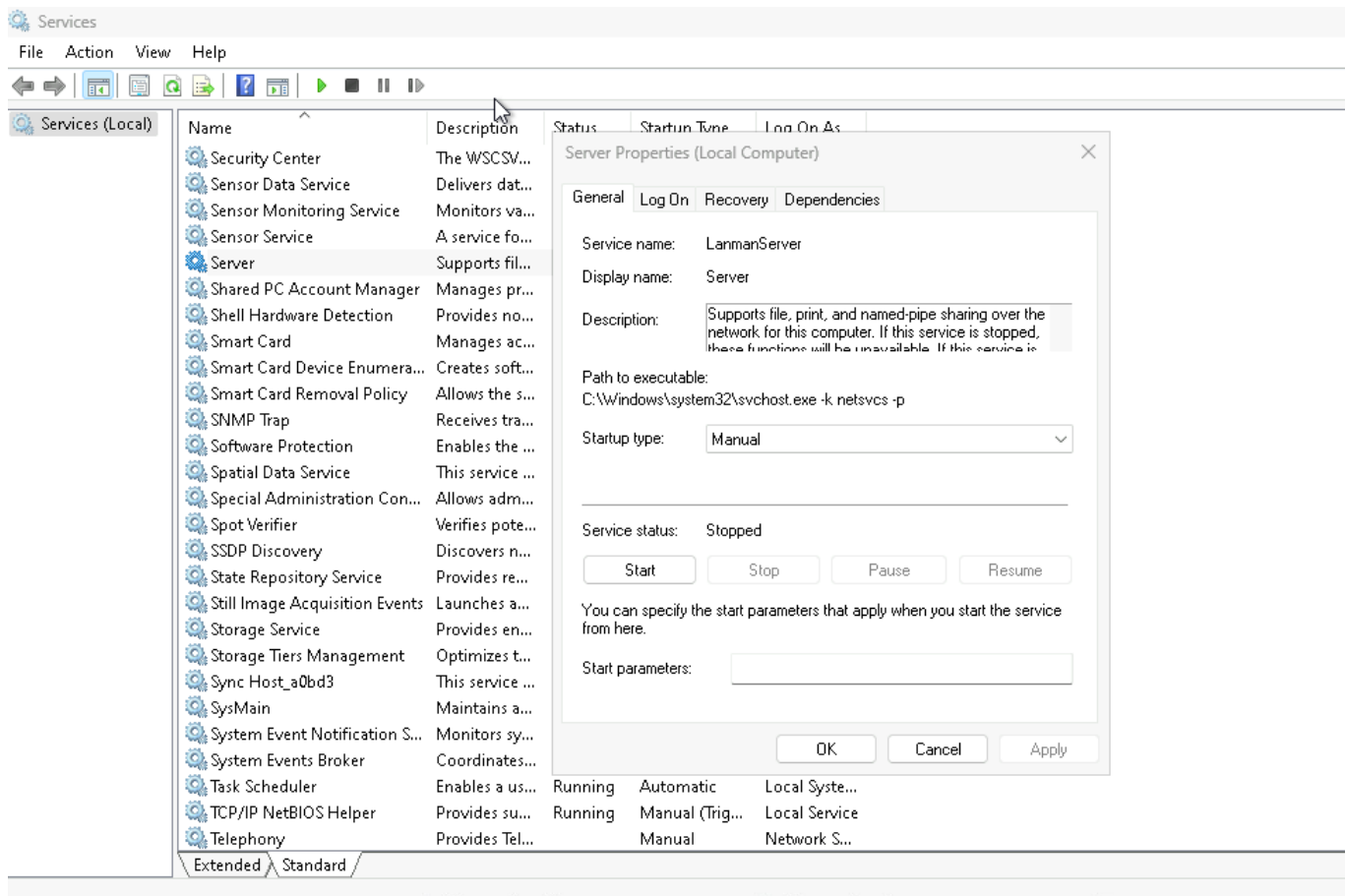
It support File, print and named-pipe sharing over the network for Joes computer.





4. C. Screenshot of the Services window

Stopped and set to Manual.

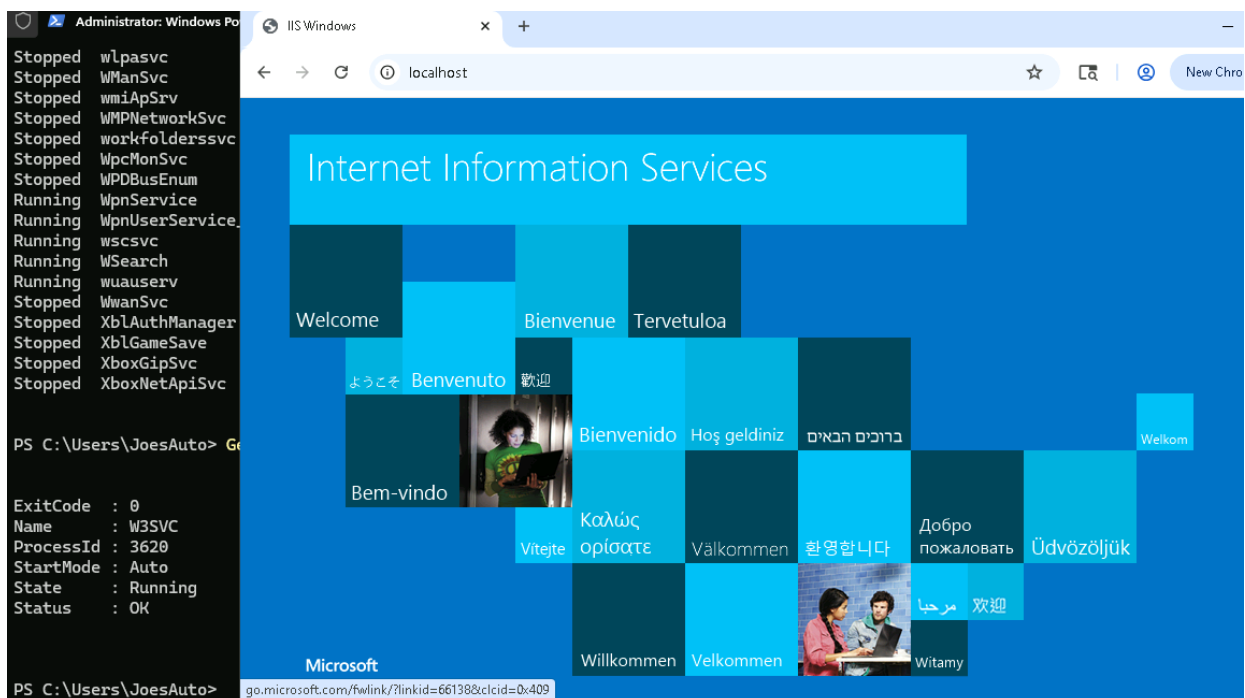




4. C. Web server status

- Run the Get-Service cmdlet in PowerShell and look for it in the list.
- Run `Get-WmiObject Win32_Service -Filter "Name='W3SVC'"` in PowerShell shows that a web server is running
- Browsing to `http://localhost` on the machine should display the site. Include screenshot showing the IIS window on the browser.

1





5. A. Securing Files and Folders

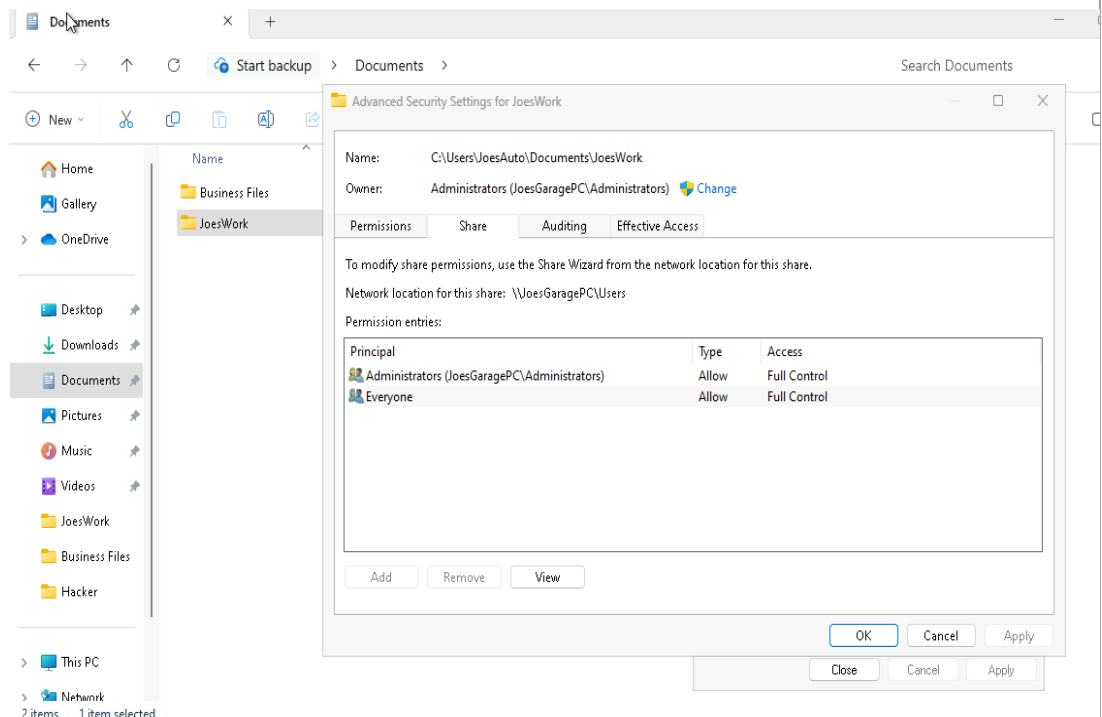
Joe has some work files in his Business folder that he wants to secure since they contain his customer information. They are labeled “JoesWork.” Joe suspects that other users on this computer beside him and Jane can see and change his business files. He wants you to check to make sure that only those two users have privileges to view or change the files.

1. Explain the process for checking this and changing any necessary settings on the file. Include screenshots showing that ONLY Joe and Jane have permissions to change Joes work files.[Hint: Right-click the folder and select Properties.]

1

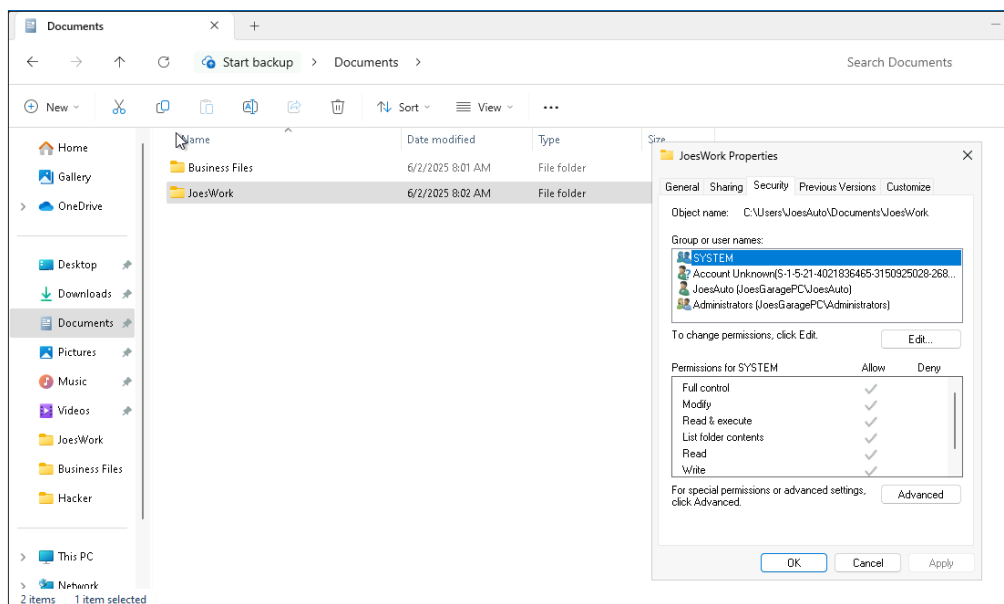
*Navigate to folder “JoesWork” → right click → select properties
→ click on sharing (to view who has access)*

The file is shared to everyone, and anyone can view and make changes to it.





More screenshot of unprotected files.

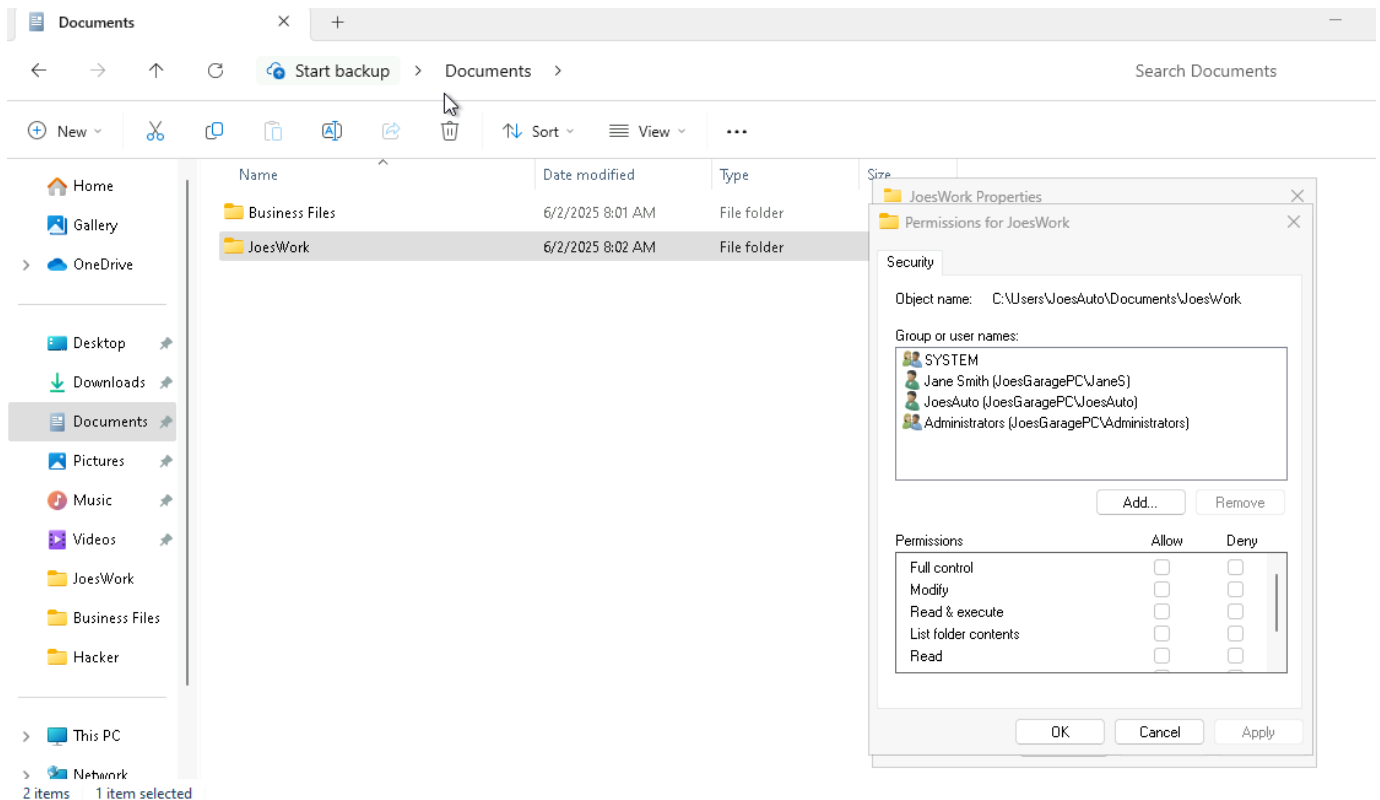




5. A. Securing Files and Folders

1

Changed the setting → shared with Jane and removed everyone.



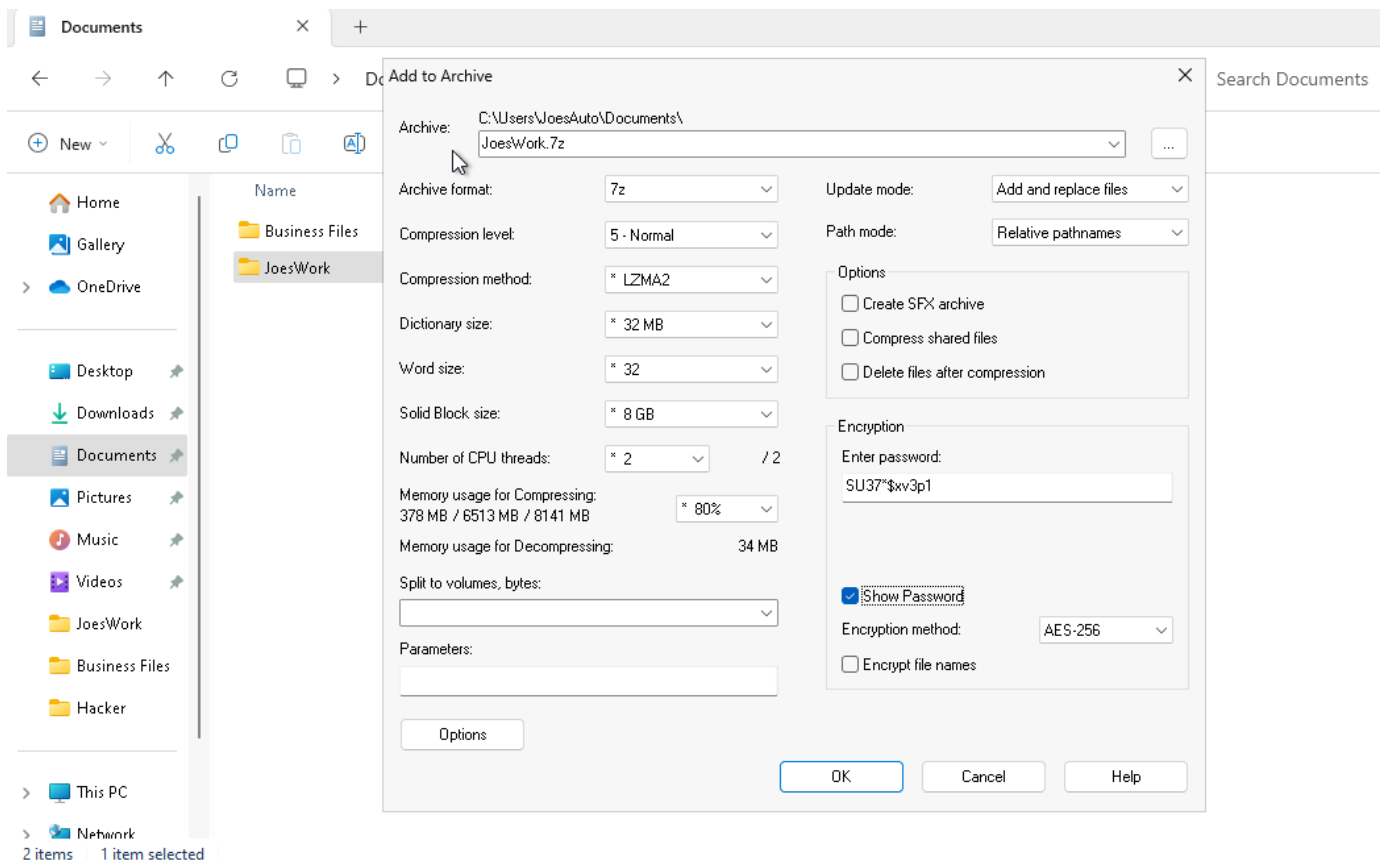


5. B. Securing Files and Folders

2. Joe wants his work files encrypted with the password, "SU37*\$xv3p1" Explain how you would do this. What encryption method do you recommend? You may use the pre-installed program 7-Zip for this.

3. What security fundamentals does this provide?

2. *Right click on the folder "JoesWork" under document → show more options → Click on 7-zip → Add to archive → Encrypt with password → select ok.*



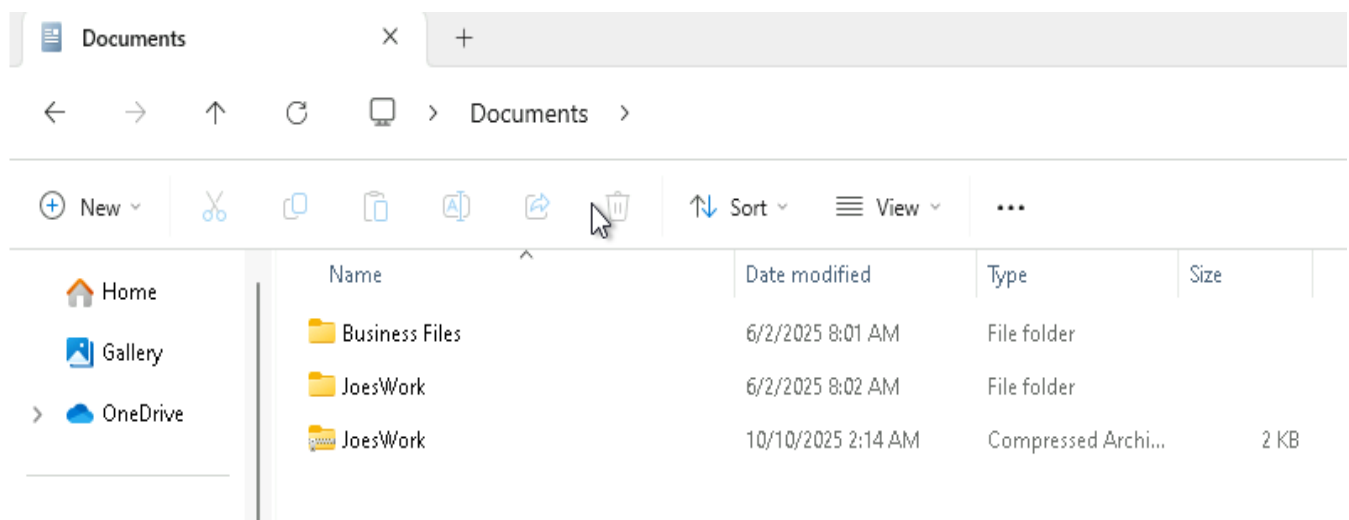


5. B. Securing Files and Folders

2. Joe wants his work files encrypted with the password, "SU37*\$xv3p1" Explain how you would do this. What encryption method do you recommend? You may use the pre-installed program 7-Zip for this.

3. What security fundamentals does this provide?

2. *It should create a separate zipped file.*





5. B. Securing Files and Folders

2. Joe wants his work files encrypted with the password, "SU37*\$xv3p1" Explain how you would do this. What encryption method do you recommend? You may use the pre-installed program 7-Zip for this.

3. What security fundamentals does this provide?

3. *It provides CIA → Confidentiality , Integrity and Availability.
It is highly confidential, the data is trust-worthy, and they are accessible for the authorized users when they need them.*



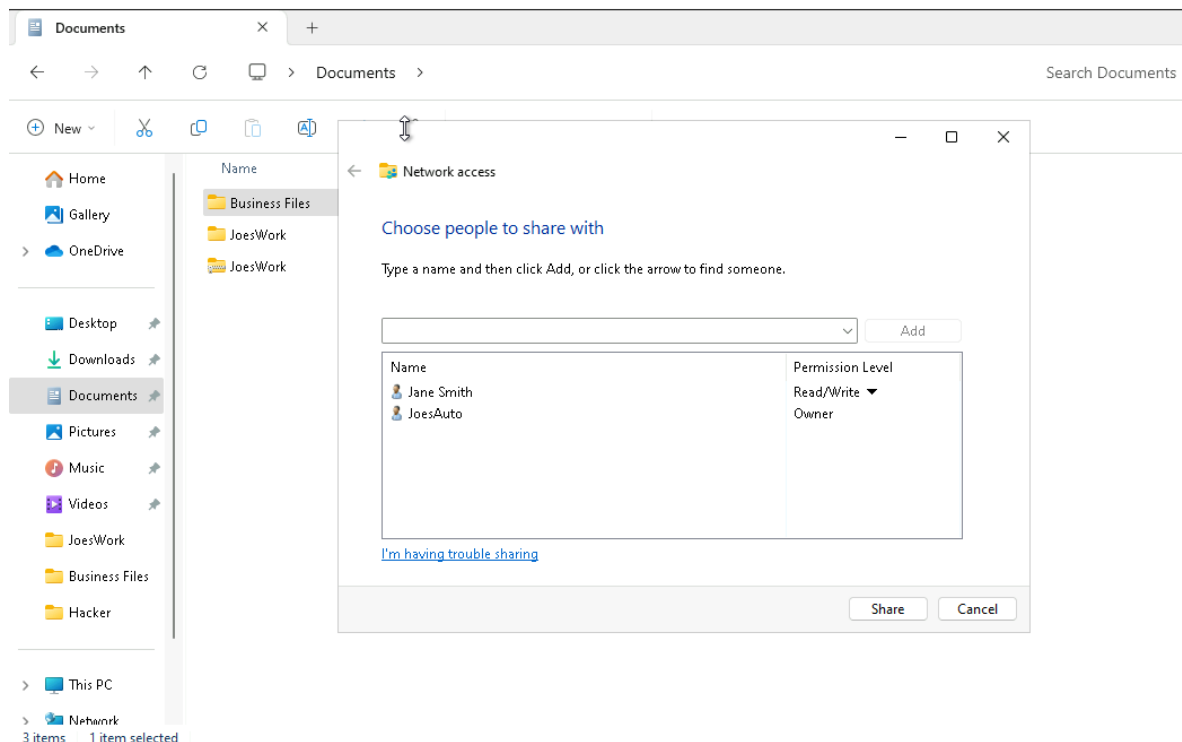
5. C. Securing Files and Folders

4. Shared Folders

Shared folders are a common way to make files available to multiple users. There's a folder under Documents called "Business Files" that Joe wants shared with his administrator Jane. Explain how you would do that and provide a screenshot showing how you can do it. Make sure it's only shared between Joe and Jane.

1

Right click on the folder "Business Files" under documents → show more options → Click on give access → select specific people → Click on the drop down → select JaneSmith → click the drop down on permission level → select Read/Write → select share.





5. C. Securing Files and Folders

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