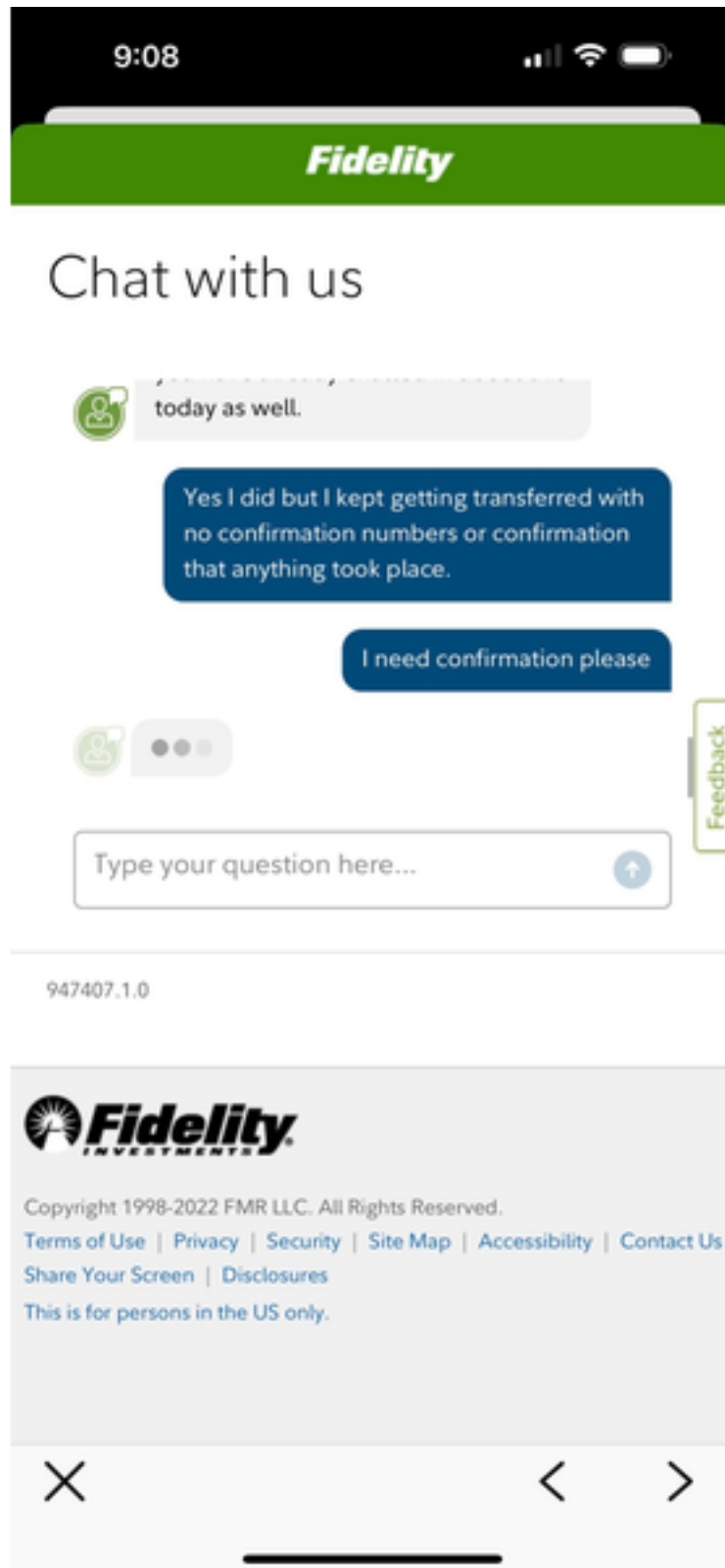


Title: Fidelity being difficult this morning with DRS request. Suspicious af  
Author: chitowndub  
Created 2022-10-28 14:30:20 UTC  
Permalink: /r/GME/comments/yfppt0/fidelity\_being\_difficult\_this\_morning\_with\_drs/  
Url: https://www.reddit.com/gallery/yfppt0



9:04



**Fidelity**

## Chat with us

in chat today?

No I would just like to DRS 45 shares of GME with ComputerShare please

Okay perfect, let me take a look at your account.

which account did you want this to come out of today?

Type your question here...



Feedback

9:04



**Fidelity**

## Chat with us

I want to DRS 45 shares of GME with ComputerShare please

Your live chat session has now ended.

If you'd like to chat with another representative, type "rep". Otherwise, welcome back to using the Virtual Assistant. How can I help?

Rep

Type your question here...



Feedback

947407.1.0



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## Chat with us

Rep

I'll connect you with a chat representative. What type of question do you have?

I have a question about my account e.g., moving money, investments, etc.

I have a technical support issue, e.g., access, device, etc.

Type your question here... 

Feedback

947407.1.0



9:06



Hello?



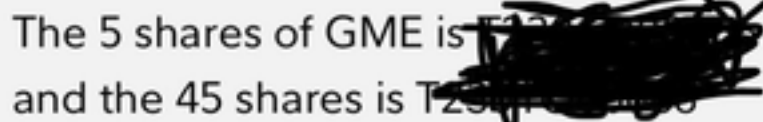
I see that all of your GME shares are already in process to be transferred. There are no shares to transfer at this time.

What?

Feedback

Type your question here...





## Feedback

9:04



**Fidelity**

## Chat with us

Yes, I am comfortable with that.

It's just going to take me a moment to process this for you.

Thank you

I'm running into an issue here with the account type. I'm going to have to get

Type your question here...



Feedback

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9:04



**Fidelity**

## Chat with us

New party ("Monica") has joined the session

Good morning and thank you for chatting in today. You have reached me with the Stock Plan Services team. I'm happy to help.

Hi Monica

I want to DRS 45 shares of GME with ComputerShare please

Type your question here...



Feedback

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9:04



**Fidelity**

## Chat with us

Individual

I can help you with this request. Making the decision to directly register these shares will result in your shares no longer being held at Fidelity. Please confirm that you're comfortable with this decision by responding yes, or let me know what questions you have.

Feedback

Type your question here...



947407.1.0

9:04



**Fidelity**

## Chat with us

New party (Nikole) has joined the session

Good morning! Thank you for contacting Fidelity Investments. My name is Nikole, and I am part of Fidelity's Premium Service Team. I am more than happy to assist you with a DRS. This should only take a few minutes. In addition to this was there anything else that I can help you with in chat today?

Feedback

Type your question here...



947407.1.0

9:04



**Fidelity**

## Chat with us

I'm running into an issue here with the account type. I'm going to have to get you connected with a Stock Plan representative so they can assist you with this today. They also have a chat feature so please stay in this window and I'll connect you immediately.

ok thank you

Feedback

Type your question here...



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9:13



**Fidelity**

## Chat with us



That I am not aware of why, If you would like to only have the 45 shares, I attempt to delete the 5 share transfer.

No, please leave it because I don't want to create anymore confusion for Fidelity.

Thank you for your time today.

Feedback

Type your question here...



9:05



**Fidelity**

## Chat with us

Yes

Give me one moment here to look at something.

What's the issue?

I am not seeing GME as being available to transfer at the moment.  
Give me a few minutes to see why its not showing up for me.



Feedback

Type your question here...



9:04



**Fidelity**

## Chat with us

I'm doing well. How can I help with DRS?

I would like to DRS 45 shares of GME with ComputerShare please

I can help you with this request. Making the decision to directly register these shares will result in your shares no longer being held at Fidelity. Please confirm that you're

Feedback

Type your question here...



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9:06



already in process to be transferred.



There are no shares to transfer at this time.

What?

what do you mean all of them?

Feedback

Type your question here...



947407.1.0